NATIONAL
QUALITY FORUM

Medicaid Innovation Accelerator Project 2016-2017

Technical Expert Panel In-Person Meeting
Supporting Physical and Mental Health Integration Breakout Session

April 18-19, 2017

Supporting Physical and Mental Health Integration Breakout Session
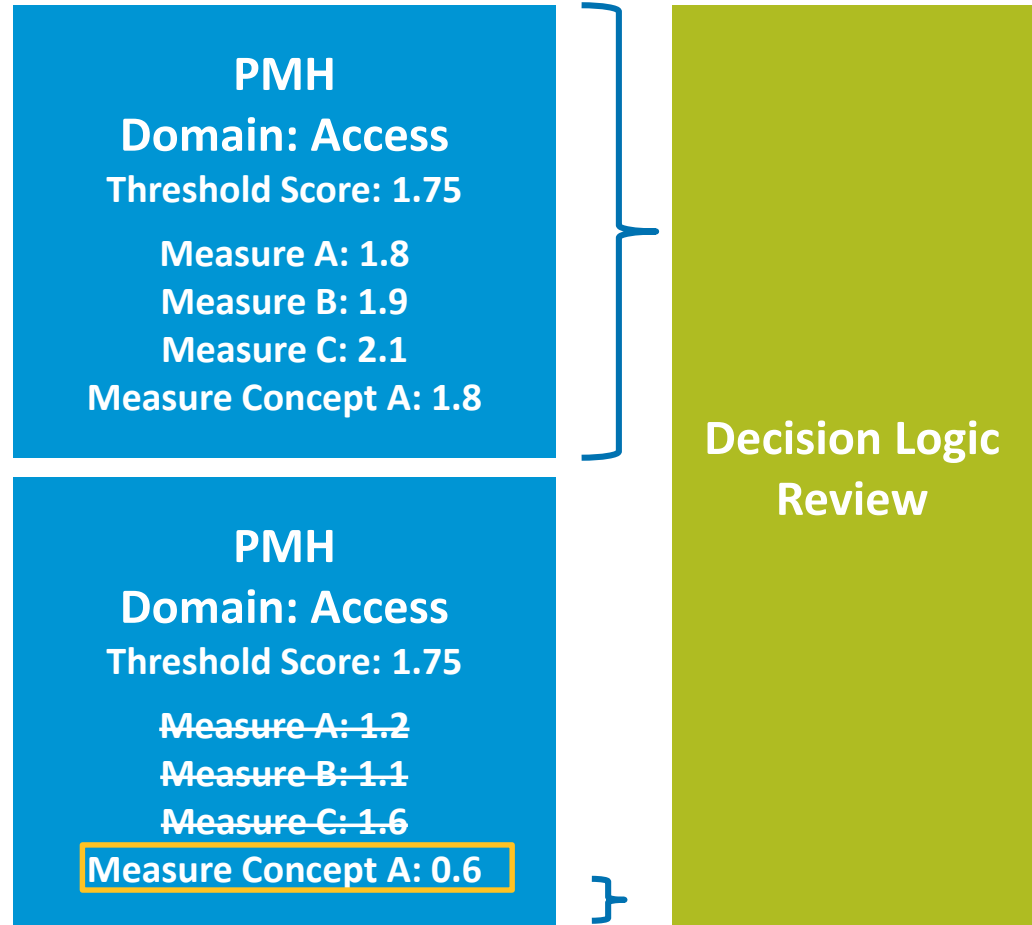
Teleconference and Streaming Information

- Teleconference: Dial (877) 224-4655; Conference Code 328 348 7278

- Streaming Day 1:
- http://nqf.commpartners.com/se/Rd/Mt.aspx?410647

- Streaming Day 2:
- http://nqf.commpartners.com/se/Rd/Mt.aspx?968678

PMH Breakout Session

- Goals of breakout session:

    - *Develop recommendations for strengthening states' Medicaid delivery system reform efforts through identification of measures related to the PMH program area*
        - » Review measures by measure score
        - » Analyze measures for consideration using a decision logic to recommend a comprehensive measure set to the Coordinating Committee
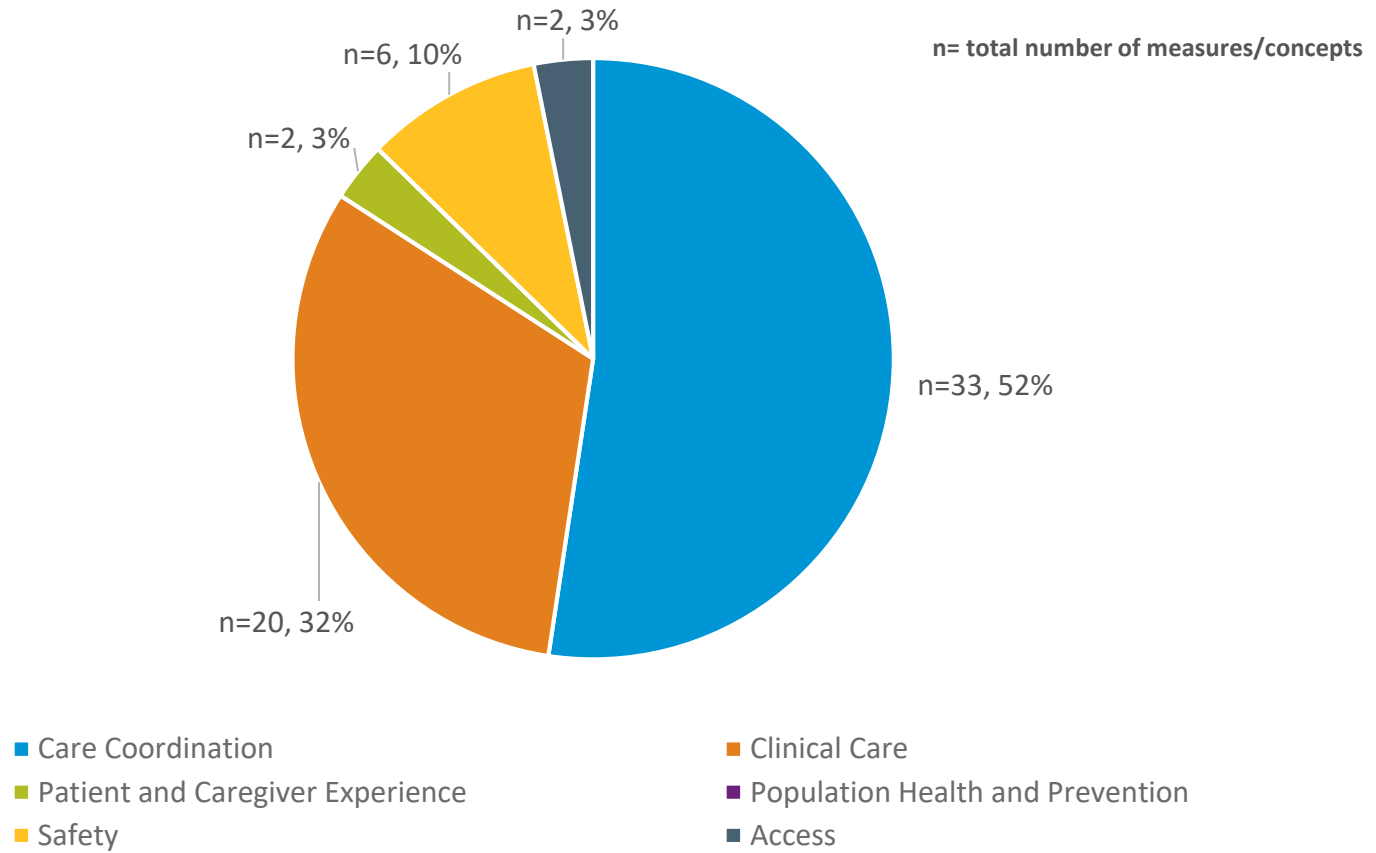
TEP Decision Process

✓ **Measures/Concepts that meet or exceed the threshold score (total program area-specific mean) automatically continue to the decision logic review**

✓ **Only Measures/Concepts with scores that fall below the mean that TEP members choose to retain in advance of the meeting will move on to the decision logic review**

✓ **Note: TEP members may only select up to 3 measures to retain**

**PMH
Domain: Access**
Threshold Score: 1.75

Measure A: 1.8
Measure B: 1.9
Measure C: 2.1
Measure Concept A: 1.8

**PMH
Domain: Access**
Threshold Score: 1.75

~~Measure A: 1.2~~
~~Measure B: 1.1~~
~~Measure C: 1.6~~
Measure Concept A: 0.6

Decision Logic Review

Supporting Physical and Mental Health Integration – Measure Landscape

Measures and Measure Concepts, by Domain

n= total number of measures/concepts

- n=2, 3%
- n=6, 10%
- n=2, 3%
- n=33, 52%
- n=20, 32%

■ Care Coordination
■ Clinical Care
■ Patient and Caregiver Experience
■ Population Health and Prevention
■ Safety
■ Access

Supporting Physical and Mental Health Integration – Measure Landscape

	Total	Measure	Measure Concepts
Total	63	40	23
Mean	**1.75**	2.18	1.02
Maximum score	2.7	2.7	2
Minimum score	0	0.15	0.6
>= Threshold Score	37	36	1

*Note: Total mean (1.75) is used to denote cut-off for measure/concepts to be analyzed by decision logic.

PMH Overall Measure Score Mean

- PMH Measure Overall Measure Score Mean: 1.75

- Measures/Concepts with scores at or above program area mean and measures/concepts retained:
  - *Access: 2*
  - *Care Coordination: 23*
  - *Clinical Care: 13*
  - *Patient and caregiver experience: 1*
  - *Population health and prevention: 0*
  - *Safety: 5*
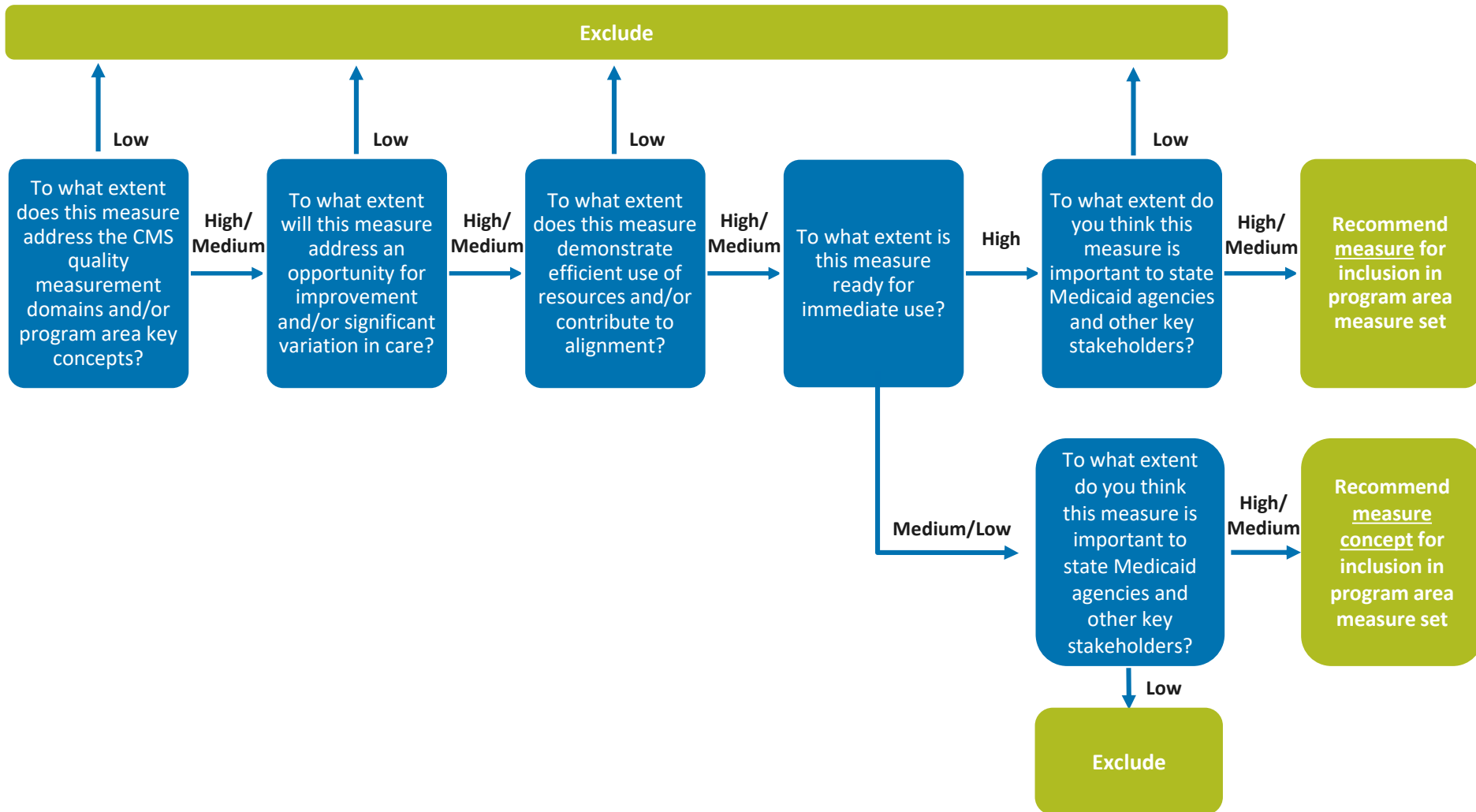 - ***Total: 44***

Decision Logic
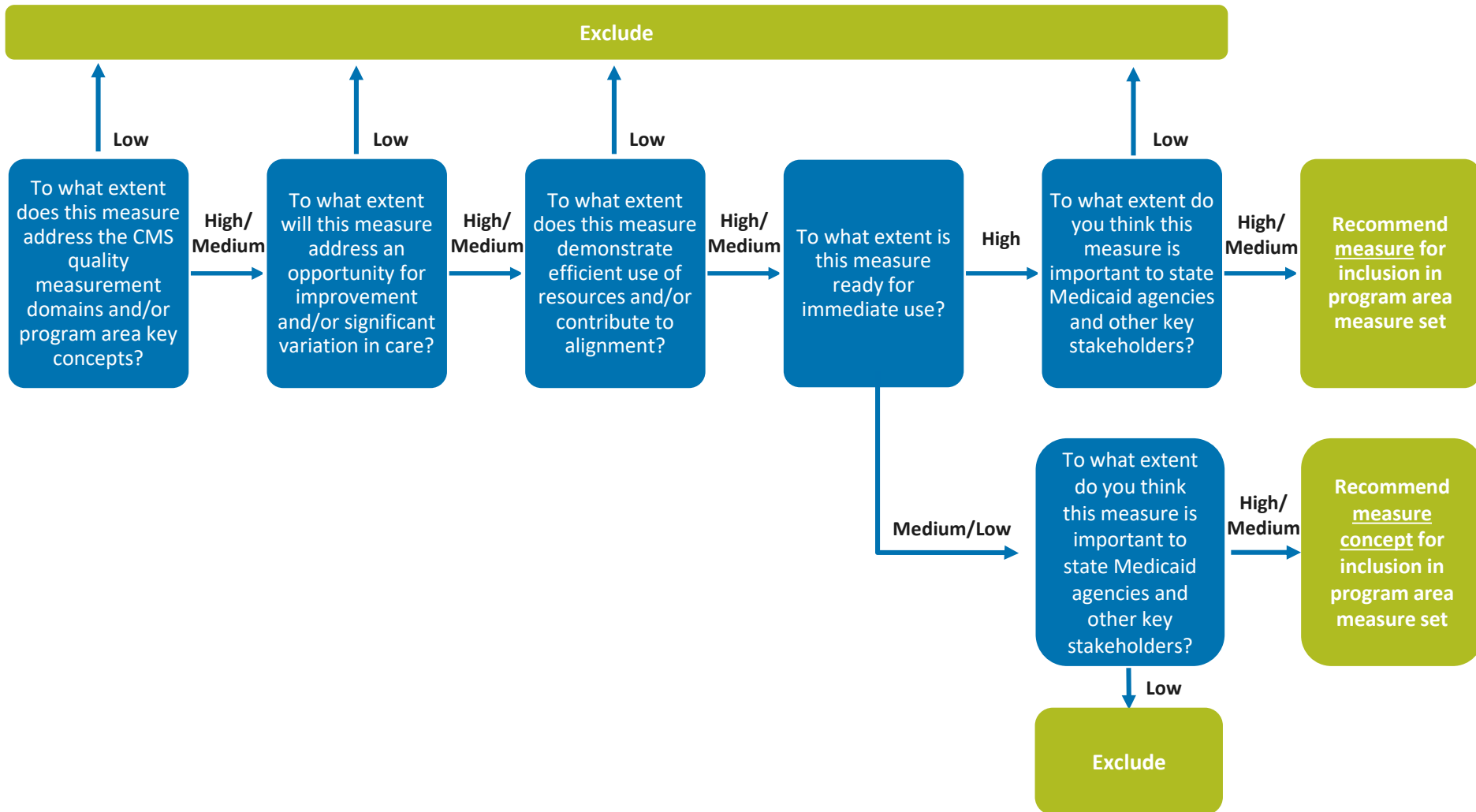
Review of TEP Voting

- TEP members will utilize a hand vote
  - *State panelists will not vote*

- A vote requires 60% agreement to move forward
  - *Each decision to support or not support will be accompanied by one or more statements of rationale as to how and why each decision was reached.*

- TEPs will review potential measures/measure concepts by CMS quality measurement domain

- The measure sets will be recommended to the Coordinating Committee for consideration

CMS Quality Measurement Domains

Decision Logic

Exclude

To what extent does this measure address the CMS quality measurement domains and/or program area key concepts? — Low → Exclude; High/Medium →

To what extent will this measure address an opportunity for improvement and/or significant variation in care? — Low → Exclude; High/Medium →

To what extent does this measure demonstrate efficient use of resources and/or contribute to alignment? — Low → Exclude; High/Medium →

To what extent is this measure ready for immediate use? — High →

To what extent do you think this measure is important to state Medicaid agencies and other key stakeholders? — Low → Exclude; High/Medium → Recommend measure for inclusion in program area measure set

To what extent is this measure ready for immediate use? — Medium/Low →

To what extent do you think this measure is important to state Medicaid agencies and other key stakeholders? — High/Medium → Recommend measure concept for inclusion in program area measure set; Low → Exclude

Measures/Concepts for Consideration

- To what extent does this measure address critical quality objectives of the CMS quality measurement domains and/or identified program area key concepts?

  - *High: Measure addresses a CMS quality measurement domain(s) and program area key concepts*

  - *Medium: Measure addresses CMS quality measurement domains but does not address program area key concepts*

  - *Low: Measure does not clearly address CMS quality measurement domains or program area key concepts*

- TEP Vote

Measures/Concepts for Consideration

- To what extent will this measure address an opportunity for improvement and/or significant variation in care evidenced by quality challenges (e.g. readmissions, access to care) for each program area?
  - *High: Addresses multiple quality challenges and opportunities for improvement within a program area*
  - *Medium: Measure has the potential to address variation in care and quality challenges*
  - *Low: Measure does not address quality challenges or opportunities for improvement within a program area*

- TEP Vote

Measures/Concepts for Consideration

- To what extent does this measure demonstrate efficient use of measurement resources (data collection processes, performance improvement activities, etc.) and/or contribute to alignment of measures across programs, health plans, and/or states? The measure is not duplicative of existing measures within the measure set, captures a broad population (encompasses population of different ages, multiple conditions, etc.).

  - *High: Measure demonstrates efficient use of measurement resources, addresses broad populations, is not duplicative of existing measures and contributes to alignment across states/programs and health plans*

  - *Medium: Measure is not duplicative of other measures and does address some areas of alignment but does not encompass broad populations*

  - *Low: No evidence that the measure demonstrates/addresses any of the above criteria (e.g., does not demonstrate efficient use of measurement resources, address a broad population, nor contribute to alignment. There are other measures similar to this one already in use*

- TEP Vote

Measures/Concepts for Consideration

- To what extent is this measure ready for immediate use?
  - *High: Already in use in the Medicaid populations*
  - *Medium: Measure has a specified numerator and denominator and has reported testing*
  - *Low: Measure has a numerator and denominator but there is no evidence of testing*

- TEP Vote

Measures/Concepts for Consideration

- To what extent do you think this measure is important to state Medicaid agencies and other key stakeholders (consumers/families, Medicaid managed care organizations, and providers)?
  - *High: Important to state Medicaid agencies and consumers/families*
  - *Medium: Important to two stakeholders including state Medicaid agencies*
  - *Low: Important to one stakeholder*

- TEP Vote

Opportunity for Public Comment

CMS Quality Measurement Domain: Access

Access Domain: Measures/Concepts Analyzed Using Decision logic

- There are 2 measures/concepts in the PMH access domain that that will be analyzed using the decision logic
  - *Mental Health Service Penetration*
  - *Mental health utilization: number and percentage of members receiving the following mental health services during the measurement year: any service, inpatient, intensive outpatient or partial hospitalization, and outpatient or ED*

Opportunity for Public Comment

CMS Quality Measurement Domain: Care Coordination

Care Coordination Domain: Measures/Concepts Analyzed Using Decision logic

- There are 23 measures/concepts in the PMH care coordination domain that that will be analyzed using the decision logic
  - *NQF 2599 Alcohol Screening and Follow-up for People with Serious Mental Illness*
  - *NQF 2601 Body Mass Index Screening and Follow-Up for People with Serious Mental Illness*
  - *NQF 1927 Cardiovascular Health Screening for People With Schizophrenia or Bipolar Disorder Who Are Prescribed Antipsychotic Medications*
  - *NQF 1933 Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (SMC)*
  - *Closing the Referral Loop: Receipt of Specialist Report**
  - *NQF 2602 Controlling High Blood Pressure for People with Serious Mental Illness*

*Measure that fell below the cutoff score but was retained by at least one TEP member

Care Coordination Domain: Measures/Concepts Analyzed Using Decision logic (cont.)

- *NQF 2606 Diabetes Care for People with Serious Mental Illness: Blood Pressure Control (<140/90 mm Hg)*
- *NQF 2609 Diabetes Care for People with Serious Mental Illness: Eye Exam*
- *NQF 2608 Diabetes Care for People with Serious Mental Illness: Hemoglobin A1c (HbA1c) Control (<8.0%)*
- *NQF 2607 Diabetes Care for People with Serious Mental Illness: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)*
- *NQF 2603 Diabetes Care for People with Serious Mental Illness: Hemoglobin A1c (HbA1c) Testing*
- *NQF 2604 Diabetes Care for People with Serious Mental Illness: Medical Attention for Nephropathy*
- *NQF 1934 Diabetes Monitoring for People With Diabetes and Schizophrenia (SMD)*

Care Coordination Domain: Measures/Concepts Analyzed Using Decision logic (cont.)

- *NQF 1932 Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD)*
- *NQF 2605 Follow-up after Discharge from the Emergency Department for Mental Health or Alcohol or Other Drug Dependence*
- *NQF 0576 Follow-Up After Hospitalization for Mental Illness (FUH)*
- *NQF 1937 Follow-Up After Hospitalization for Schizophrenia (7- and 30-day)*
- *Major depressive disorder (MDD): percentage of medical records of patients aged 18 years and older with a diagnosis of MDD and a specific diagnosed comorbid condition being treated by another clinician with communication to the clinician treating the comorbid condition.*

Care Coordination Domain: Measures/Concepts Analyzed Using Decision logic (cont.)

- *NQF 0097 Medication Reconciliation Post-Discharge*
- *PACT Utilization for Individuals with Schizophrenia**
- *NQF 0648 Timely Transmission of Transition Record (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)*
- *NQF 2600 Tobacco Use Screening and Follow-up for People with Serious Mental Illness or Alcohol or Other Drug Dependence*
- *NQF 0647 Transition Record with Specified Elements Received by Discharged Patients (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)*

*Measure that fell below the cutoff score but was retained by at least one TEP member

Opportunity for Public Comment

CMS Quality Measurement Domain: Clinical Care

Clinical Care Domain: Measures/Concepts Analyzed Using Decision logic

- There are 13 measures/concepts in the PMH clinical care domain that that will be analyzed using the decision logic
  - *NQF 1879 Adherence to Antipsychotic Medications for Individuals with Schizophrenia*
  - *NQF 1880 Adherence to Mood Stabilizers for Individuals with Bipolar I Disorder*
  - *NQF 0104 Adult Major Depressive Disorder (MDD): Suicide Risk Assessment*
  - *NQF 0105 Antidepressant Medication Management (AMM)*
  - *Behavioral Health Risk Assessment (for Pregnant Women) (BHRA)*
  - *NQF 0711 Depression Remission at Six Months*
  - *NQF 0710 Depression Remission at Twelve Months*

Clinical Care Domain: Measures/Concepts Analyzed Using Decision logic (cont.)

- *Depression Remission or Response for Adolescents and Adults**
- *NQF 0712 Depression Utilization of the PHQ-9 Tool*
- *NQF 0560 HBIPS-5 Patients discharged on multiple antipsychotic medications with appropriate justification*
- *Perinatal Depression Screening**
- *NQF 0418 Preventive Care and Screening: Screening for Clinical Depression and Follow-Up Plan*
- *Substance use disorders: percentage of patients aged 18 years and older with a diagnosis of current substance abuse or dependence who were screened for depression within the 12 month reporting period**

*Measure that fell below the cutoff score but was retained by at least one TEP member

Opportunity for Public Comment

CMS Quality Measurement Domain: Patient and Caregiver Experience

Patient and Caregiver Experience Domain: Measures/Concepts Analyzed Using Decision logic

- There is **1** measure/concept in the PMH patient and caregiver experience domain that that will be analyzed using the decision logic

  - *NQF 0726 Patient Experience of Psychiatric Care as Measured by the Inpatient Consumer Survey (ICS)**

*Measure that fell below the cutoff score but was retained by at least one TEP member

Opportunity for Public Comment

CMS Quality Measurement Domain: Safety

Safety Domain: Measures/Concepts to be Analyzed Using Decision logic

- There are 5 measures/concepts in the PMH safety domain that that will be analyzed using the decision logic
  - *Combined BH-PH Inpatient 30-Day Readmission Rate for Individuals With SMI Eligible Population, Denominator and Numerator Specifications**
  - *NQF 0419 Documentation of Current Medications in the Medical Record*
  - *NQF 2456 Medication Reconciliation: Number of Unintentional Medication Discrepancies per Patient*
  - *NQF 0646 Reconciled Medication List Received by Discharged Patients (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)*
  - *NQF 2860 Thirty-day all-cause unplanned readmission following psychiatric hospitalization in an inpatient psychiatric facility (IPF)*

*Measure that fell below the cutoff score but was retained by at least one TEP member

Summary of the Day 1 (Breakout Session)

Adjourn for Day 1

Day 2 Agenda

- Continue Review Medicaid IAP Program Area Measures (Breakout Session)
- Reconvene in 9th Floor Conference Room for LUNCH
- Finalized Review Medicaid IAP Program Area Measures (Breakout Session)
- Reconvene in 9th Floor Conference Room to Review TEP
- Recommendations to Coordinating Committee
- Opportunity for Public Comment
- Next Steps
- Closing Remarks
- Adjourn

Summary of the Day 2 (Breakout Session)

Reconvene in 9th Floor Conference Room to Review TEP Recommendations to Coordinating Committee

9th Floor Conference Room Streaming and Teleconference Information

- *Streaming Audio Online*
  - *Direct your web browser to: http://nqf.commpartners.com/se/NQFLogin/*
  - *Under "Enter a Meeting" type in the meeting number: **103219** for Day 1 and **219880** for Day 2.*
  - *In the "Display Name" field, type in your first and last names and click "Enter Meeting."*

- *Teleconference*
  - *Dial (888) 802-7237 for Committee members or (877) 303-9138 for public participants.*