## NATIONAL QUALITY FORUM

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MEDICAID INNOVATION ACCELERATOR PROJECT TECHNICAL EXPERT PANEL IN-PERSON MEETING

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WEDNESDAY APRIL 19, 2017

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The Technical Expert Panels met at the National Quality Forum, 9th Floor Conference Room, 1030 15th Street, N.W., Washington, D.C., at 1:45 p.m., Andrea Gelzer, Maureen Hennessey, Barbara McCann and Sheryl Ryan, TEP Chairs, presiding.

**PRESENT:** 

- ANDREA GELZER, MD, MS, FACP, Senior Vice President and Corporate Chief Medical Officer, AmeriHealth Caritas Family of Companies, BCN Technical Expert Panel Chair
- MAUREEN HENNESSEY, PhD, CPCC, Senior Vice President and Director, Quality and Population Health Solutions, Precision Advisors, PMH Technical Expert Panel Chair
- BARBARA McCANN, BSW, MA, Chief Industry Officer, Interim HealthCare, Inc., LTSS Technical Expert Panel Chair
- SHERYL RYAN, MD, FAAP, Professor of Pediatrics, Section Chief of Adolescent Medicine, Department of Pediatrics, Yale School of Medicine, SUD Technical Expert Panel Chair CHRISTINA ANDREWS, PhD, Assistant Professor,
- University of South Carolina
- RICHARD BROWN, MD, MPH, Professor, University of Wisconsin School of Medicine and Public Health

JAMES BUSH, MD, FACP, State Medicaid Medical Officer, Wyoming Office of Health Care Financing DAN CULICA, MD, PhD, Senior Research Specialist, Texas Health and Human Services Commission CAMILLE DOBSON, MPA, CPHO, Deputy Executive Director, National Association of States United for Aging and Disabilities (Nonvoting) ANGELA KIMBALL, National Director, Advocacy & Public Policy, National Alliance on Mental Illness VIRNA LITTLE, PsyD, LCSW-r, MBA, CCM, SAP, Senior Vice President, The Institute for Family Health DAVID MANCUSO, PhD, Director, Washington State Department of Social and Health Services DENNIS McCARTY, PhD, Professor of Public Health, Oregon Health & Science University DIANE McCOMB, MSEd, Aging and Disability Lead, Delmarva Foundation DAVID MOSKOWITZ, MD, MAS, Medical Director, Hope Center, Alameda Health System JUDIT OLAH, PhD, MS, Quality Improvement Coordinator, UCHealth ROBERT SCHREIBER, MD, Medical Director, Hebrew SeniorLife JAMES SCHUSTER, MD, MBA, Chief Medical Officer, Medicaid and Behavioral Services, UPMC Insurance Division HOWARD SHAPS, MD, MBA, WellCare Health Plans, Inc. JANICE TUFTE, Engaged Patient TIFFANY WEDLAKE, MD, MPH, Physician Advisor HealthChoice, Maryland Department of Health and Mental Hygiene LYNDA ZELLER, MA, Deputy Director, Behavioral Health and Developmental Disabilities Administration, Michigan Department of Community Health (Non-voting)

NQF STAFF:

KATE BUCHANAN, Project Manager SHACONNA GORHAM, MS, PMP, Senior Project Manager ANN HAMMERSMITH, JD, General Counsel MIRANDA KUWAHARA, MPH, Project Analyst TARA MURPHY, Project Manager

ELISA MUNTHALI, MPH, Vice President, Quality

Measurement

MARGARET (PEG) TERRY, PhD, MS, RN, Senior

Director

MARCIA WILSON, PhD, MBA, Senior Vice President,

Quality Measurement

ALSO PRESENT:

KAREN LLANOS, MBA, Director, Medicaid Innovation Accelerator Program, Center for Medicaid and CHIP Services

1 P-R-O-C-E-E-D-I-N-G-S 2 1:54 p.m. CHAIR GELTZER: --- social 3 4 determinants measures, abuse and neglect 5 measures. We did consider the potential for 6 gaming the measures in all of our discussions. 7 We had an animated discussion about the need for 8 a robust engagement patient activation measure 9 for Medicaid. We discussed one measure and decided 10 11 not to move it forward, but felt that that is an 12 area of special interest and should be revisited. 13 And we felt there was some redundancy in some of 14 the measures. 15 They were, you know, either for an expansive group of a population, or the same 16 17 measure for a more specific diagnosis. For 18 example, some measures were for all mental 19 health, and some measures might be for 20 schizophrenia. 21 Lots of discussion, great days. Thank 22 you, everybody. Pass the mic.

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1	CHAIR RYAN: All right, I'll go next.
2	Hi, my name is Sheryl Ryan, and I was the chair
3	of the Substance Use Disorders TEP. And I want
4	to thank my committee and the support staff, the
5	support staff were great. Committee, we had a
6	very good discussion. I think we brought a
7	variety of perspectives that I think really
8	helped have a good, comprehensive discussion.
9	We started out with 114 by the NQF
10	staff, whittled it down to 44. So we reviewed
11	44, and a total of 25 were recommended finally.
12	And four of those were concept measures; the
13	remainder were measures.
14	We had started out with just three
15	areas being evaluated, three domains: clinical
16	care, care coordination, and caregiver
17	experience. And there were none in the other
18	areas of access safety and population that were
19	available for us to discuss.
20	By the time we'd finished, we'd
21	reallocated some to access, a couple to safety.
22	So by the time we finished, we had maybe four of

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our six domains covered. We still didn't have 1 2 anything in caregiver experience, and we still don't have, no measures from population, 3 4 population level. 5 A number of themes. We had a lot of, 6 in our clinical care, there were a lot of measures looking at screening, screening for 7 8 composite alcohol and other drugs, screening for 9 separate alcohol or just tobacco. And we felt that what we were really -- and there were some 10 11 that were separate for treatment after somebody 12 had been screened. 13 So one of the things we felt, it was 14 a theme, is that we would have liked to have seen was more of a coordinated group of measures that 15 16 went from someone who was being screened, 17 assessed, treatment, and then ultimately looking 18 at outcomes of that treatment. 19 And we just don't have those measures. So we felt that it would have been nice to have 20 21 some of these sort of cascading measures that 22 captured the whole, you know, range of what we

1	might want to be doing in the clinical setting.
2	There were a number of gaps that we
3	identified that I'll list. One was that we felt
4	with our opioid use and the opioid problem, we
5	really needed a number of more specific measures
6	that were related to measurement.
7	We had problems with our denominators;
8	we had problems with our numerators. Many items
9	were not well-validated. And it kind of limited
10	the validity of the measurements that we were
11	being asked to review. And I think we were all
12	feeling like, well, if we could have rewritten
13	some of these, it would have been better.
14	So, since that wasn't our task
15	(Laughter.)
16	CHAIR RYAN: That's, right, that's
17	right. But, you know, but looking back on it, we
18	realize that there's just, you know, that the
19	domain of measures in that area is just really
20	limited. And I think people are sort of, at each
21	state, are sort of doing what they can coming up
22	with their own measures.

1	And we felt that a lot of our
2	denominators were just not well-defined. We
3	tried to clarify what they were, but again, those
4	limited what we could conclude about the measure.
5	Other gaps, I think, 18 year olds and
6	up were by and large very well represented. We
7	had very few measures for under 18 year olds.
8	You know, there were a couple for 12-18, but by
9	and large, most of that population is really sort
10	of not getting a whole lot of attention in terms
11	of measures that are being used.
12	And I'm coming from the perspective as
13	a pediatrician, this is where a lot of our
13 14	
_	a pediatrician, this is where a lot of our
14	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at
14 15	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not
14 15 16	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not capturing that, which is important. Maybe it's
14 15 16 17	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not capturing that, which is important. Maybe it's not big drivers of our cost right now, but they
14 15 16 17 18	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not capturing that, which is important. Maybe it's not big drivers of our cost right now, but they are the ones that are going to be driving costs
14 15 16 17 18 19	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not capturing that, which is important. Maybe it's not big drivers of our cost right now, but they are the ones that are going to be driving costs down the line.
14 15 16 17 18 19 20	a pediatrician, this is where a lot of our substance use starts. So interventions aimed at prevention and early intervention, we're not capturing that, which is important. Maybe it's not big drivers of our cost right now, but they are the ones that are going to be driving costs down the line. Another big gap that we felt was there

related to substance use disorders. Absolutely 1 2 nothing, not even in the 114. I don't think I saw anything when we viewed the -- and we really 3 4 feel that this is a huge gap, especially with our neonatal abstinence syndrome. 5 You know, just use, what we know about 6 use of substances, all substances throughout 7 pregnancy. So we felt that that was another real 8 9 gap that was there. 10 Let's see, and I think, you know, we also felt that a lot of our measures were very 11 12 much process-oriented, and that we really didn't have a whole lot of outcome measures. 13 14 So maybe, you know, it's like we're 15 providing treatment. So, taking the step beyond 16 that, is that treatment? Really, do we have any evidence about whether the treatment is resulting 17 18 in any kind of positive outcomes, either 19 decreased use of emergency services or re-20 hospitalizations, or decrease in the behaviors 21 that we're trying to intervene about? 22 We really don't have real good outcome

measures, those were lacking. You know, how well 1 2 our patients are doing in some of the interventions that were being measured as part of 3 4 the process. So we felt that there were a number 5 of criteria that you could use to assess success, but these really were not represented at all in 6 7 the universes of measures that we were asked to 8 evaluate. 9 So I think that pretty much covered it. 10 11 CHAIR McCANN: Thank you. This is 12 Barbara McCann, and I had the privilege to chair 13 the Community-based Long-term Services and 14 Support, and I'll do my best to represent the 15 incredible brilliance of our group. 16 We had 28 measures. And it may sound 17 like the easy thing to do, but boy, it was a 18 stretch. It was a stretch. There are at least 19 five major populations in this, in HCBS, in Home and Community-Based Services. We didn't come 20 21 close, as I'm hearing with the rest of the 22 chairs, to even any measures for those

1 populations.

2	We found ourselves often looking at
3	medical measures, health care measures, and
4	trying to adapt them to their benefit in home and
5	community-based services. So you're happy that
6	they're going to get a once a year visit, and we
7	are hopeful that in that visit, needs will be
8	identified.
9	So the stretch was significant in many
10	areas. In others, we are looking for structure
11	because there is no standard of practice. We're
12	just looking for how you begin. So if you want
13	to go to an outcome, you have to make sure that
14	the issues were ever assessed to begin with, to
15	do that.
16	We also have proxies, but we also
17	found an interesting thing that could be
18	positive. And that is, we needed definitions to
19	speak to each other.
20	So as an individualized plan of care
21	evolves in medicine to be patient-centered and
22	goal-oriented, folks who were not in medicine

1 thought, 'No, well, that's not a patient-centered
2 plan.'

3	So we had to get to the point where
4	going forward, we need a definition of what each
5	of us is talking about, because it's not
6	understood the same within the populations that
7	we serve. So that was, I mean, we had to bridge
8	just to be able to explain it in the process.
9	As we also, I think, have highlighted,
10	many of the measures were Medicare. However,
11	such as, screening for falls at home is a big
12	deal, and that's for all ages, not just Medicare.
13	So we have the same issue there on an ongoing
14	basis.
15	We have several measures that need
16	additional validation. So we came down to six
17	measures we would go forward with, five promising
18	concepts, and two concepts that we would go
19	forward. This is clearly an element of Medicaid
20	that's going faster than we can possibly imagine,
21	but we have almost nothing, almost nothing to
22	look at.

1	And we started rewriting all of our
2	measures, I don't know what your problem was. So
3	it was a challenge, but I think at the end of the
4	day, we were able to bridge a great deal, but we
5	have a long way to go, long way to go.
6	DR. TERRY: So I'm going to just take
7	us through the next steps of what's going to
8	happen after this. And before I begin, I just
9	want to say, this may change slightly because of
10	this meeting. So whatever I say, don't hold me
11	totally accountable for what I say.
12	But as we designed it, there were five
13	steps. The first is to review the measures that
14	come forward.
15	The second is to vote en bloc of all
16	measures recommended by each TEP, and that does
17	not include those that the Coordinating Committee
18	pulled out as something they wanted to look at
19	from the main list that were recommended, and
20	those not recommended, where the Coordinating
21	Committee actually could identify some they
22	wanted to still look at.

We have a lot of what we call save 1 2 measures throughout this process, just because we're, you know, the data is not always perfect 3 4 in this world, and we want to make sure that it reflects, you know, what's going on in each of 5 these TEPs. 6 7 The next part would be that the 8 Coordinating Committee will vote en bloc and 9 everything that just go through without any discussion. Then for those that are pulled out 10 11 for discussion, they will vote on each measure. 12 There are some guidance that we have for them to 13 use, a little bit like the guidance we had for 14 the decision logic, just a little bit shorter. And when they're completed that, they 15 16 will look at all the measure sets, and they will 17 vote on each measure set as a whole. When I say 18 they look at it, they'll be looking at issues 19 such as, you know, how many domains are It's a little bit of what came out 20 represented. 21 of the discussion today, actually. 22 And then they will vote on each

measure set to recommend to HHS or CMS. 1 So just 2 to tease that out just a little bit, next measure, next slide I mean. 3 Great. I think I sort of said this, but the 4 5 objectives really are to review any new 6 information that we receive that can go to the CC, there may be some new information. 7 8 I know there were some, in the group 9 I was in, BCN, we're going to look to see if there's anything additional here, there may be 10 11 other groups with that, to evaluate measures 12 submitted from the TEPs, you know, through an 13 additional process of what we call 14 reconsideration, and then to finalize it. We do not want this Coordinating 15 16 Committee to be really duplicative of what we did 17 in the TEPs, that's not the goal. But to really 18 look from a broader view or broader lens. Ι 19 mean, some of the work has already been done for 20 them. 21 So they'll have a smaller set to look 22 at, and you know, and they'll have comments from

what is going to be passed on to them from the 1 2 work here. So it won't be the level of depth, although maybe for some areas and some measures. 3 4 These measures we want to be a resource for all states, and we want to make sure 5 they're available for quality improvement and 6 7 maybe someday payment activities. 8 So onward to the next one. Just to, 9 again, a little bit more delineation the way this is going to work. So, and I've alluded to this. 10 The CC will be provided with two lists. 11 Those 12 that, measures that measure concepts that were recommended and those that weren't. 13 14 And for those that, and they'll have a process, as the TEPs did, to do pre-work. 15 So 16 they'll be provided with these lists, and they'll 17 look at them to see if there's any they want to 18 pull out for further discussion of those that 19 were recommended. 20 And for those not recommended that 21 they want, they get two choices per person to recommend others for further discussion. 22 So,

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again, that's how we're going to do that. 1 2 They will, from the list, from both activities, they will actually reconsider the 3 measures that were already looked at. And I also 4 5 mentioned they'll vote en bloc. So the next part is they'll vote en bloc for everything that just 6 7 moved forward. Next slide. 8 So three, four and five gets into the details. Three involves the review of the -- I'm 9 sorry, three involves the voting individually on 10 11 the measures and measure concepts. 12 Four involves the review of the entire 13 measure set for each program area for balance as 14 I said, type domains, measures that are immediately ready. And then five is the final 15 16 vote. 17 And with that, I'm going to turn it 18 back over to -- any questions on the next steps? 19 Yes? 20 MEMBER BUSH: So on that last slide, 21 it looked like point three means they're going to vote on everything we just voted on, because they 22

vote for the ones we approved and vote on the 1 2 ones we didn't approve? So they're going to vote 3 DR. TERRY: 4 on those that move forward without discussion, 5 just to look at them and vote on those. They can pull out individually any that they want to 6 7 discuss that have been approved or recommended. 8 And then they can pull out up to two 9 of those that weren't recommend. And they'll discuss those -- the purpose for that is for them 10 to take a deeper dive into those. 11 12 MEMBER BUSH: So not all of the ones 13 that we didn't approve, just up to two each? 14 Up to two per person. DR. TERRY: 15 MEMBER BUSH: Okay, thank you. 16 DR. TERRY: It's called the save, as 17 we keep calling it. Yeah, thank you, yeah. **All** 18 right, there are no other questions. So I'm 19 going to pass it on to I think Maureen, no? 20 CHAIR HENNESSEY: Oh, yeah. 21 MS. KUWAHARA: Hi there. We will now 22 take this time to hear from any members of the

public that would like to offer comments. 1 If you 2 are not connected via phone, you can use the chat function at the bottom of your screen to submit a 3 comment. Operator, can you please given 4 instructions to the participants. 5 Yes, ma'am. At this time, 6 OPERATOR: 7 if you would like to make a public comment, please press star then the number one. And there 8 9 are no public comments from the phone line. 10 MS. KUWAHARA: Thank you. 11 CHAIR HENNESSEY: So we may have 12 juxtaposed the agenda a little bit, just want to 13 check and verify. Are there any other questions, 14 discussion that anyone else would like to have with regard to the discussions we've had today? 15 16 Yes, James? 17 MEMBER BUSH: Just, yeah, so a couple 18 of quick comments. One of the things that we 19 brought up at the end of meeting is ever since 20 CMS expanded our 1915(c) subassurances, we've 21 become aware of there's a large gap around 22 quality, around the 1915(c) DD and the home and

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community-based services waivers.

2	And I didn't really, and of course, it
3	may not have been in our group, but I don't know
4	if you saw any in your group, but that is an area
5	with a lot of need for further measurement. So
6	that was one comment that I would like to see
7	addressed, because that was an area we had not
8	been looking at until very recently, and there's
9	way too much problems there.
10	The second problem that I just had
11	with some of my discussion was apparently in the
12	long LTSS group, there's some question about the
13	role of med reconciliation. And apparently there
14	were several med reconciliation measures in that
15	group that were voted out.
16	And my understanding from speaking to
17	some of the members was they thought that might
18	have been addressed in other areas. But we only
19	addressed those of inpatient and emergency room.
20	And so is there anything about med
21	reconciliation in the purely outpatient setting?
22	Because that's an area where we see a lot of

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problems as well. So those are my only two
 comments.

We did address med CHAIR McCANN: 3 4 reconciliation. We went through the measures. 5 Our challenge was that the measures that we looked at didn't take it back to the home. 6 That 7 med reconciliation was upon discharge from the 8 hospital, that's great, and then when they got to 9 the physician's practice. But actually we brought up med 10 11 reconciliation from our perspective needs to 12 occur in the home. And our rejection, if you 13 will, or our lack of wanting to push those 14 measures forward, based on the scope of the measure, is that it didn't address reconciliation 15 16 in the home and community, which we thought was 17 the most important. 18 We also rejected a measure regarding 19 adherence that was limited to the pharmaceutical 20 claims for a refill, which we thought did not 21 address adherence, which is a huge issue in the community. So it was not because of an issue of 22

1	a lack of understanding the importance of
2	medication reconciliation. We couldn't get
3	anything that moved it to the home at that point.
4	MEMBER BUSH: Great, I appreciate
5	that. And then, and again, we had several things
6	that we thought we wanted to bring to the
7	Coordinating Committee as well about some gaps.
8	So I appreciate those comments, and I'm sure
9	those will be carried forward as well.
10	CHAIR HENNESSEY: Any other comments?
11	Thank you for those? Any other comments,
12	questions from the group today? I think I would
13	like to echo what's already been said in terms of
14	thanking not only this total group, but the TEP
15	that I worked with today, and then also the team
16	Kate and everyone from the NQF staff. It's just
17	a great job of organizing and preparing, so thank
18	you.
19	DR. TERRY: And I will say the final
20	thank-yous. So I first want to thank our chairs
21	for their work they've done, for all the calls we
22	had in advance, for leading these groups, and for

1 their expertise. So I really wanted to thank 2 each person for what they brought to the table. And I also want to thank the TEP 3 4 members. People were really very engaged and 5 very knowledgeable, very, very knowledgeable, on these topics. And we asked you to do pre-work 6 7 and you all did pre-work, and I think that's 8 great. 9 So thank you very much to everybody 10 for the hard work over two days, and for the 11 results of what we have now. And you'll 12 certainly hear the end result as we move forward. 13 And please don't hesitate to email staff if you 14 have any questions in between. And I also want to thank the team, I'm 15 16 sorry, I want to thank our team, the NQF team. 17 They really worked hard to put this together. Ι 18 want to thank the CMS for coming here, for 19 supporting us to clarify all those things they 20 did over the last two days. Really, it's been 21 very, very helpful. 22 This is our partnership on this that,

1 you know, we talk to them every week, so you know 2 that. And they give us guidance, and we ask them questions, and we move forward, and we try to 3 4 come to an understanding. So it's been great. 5 So, again, thank you to everybody for 6 this work, and hopefully you'll make all your 7 trains and airplane connections, and --8 MS. GORHAM: Before we run out the 9 door, we just want to go over next steps to give you all some kind of direction of where the 10 11 project is going. 12 DR. TERRY: Oh, I'm sorry, I jumped in 13 too soon. 14 So I have spoken with MS. KUWAHARA: my colleagues, and it's our understanding that 15 16 all measure deliberations were finalized today. 17 So we propose cancelling the May 3rd meeting. We 18 are seeking an affirmative hand-raise from you 19 all if you are in agreement. 20 (Show of hands.) 21 MS. KUWAHARA: Seeing many 22 enthusiastic hands, we will cancel that meeting.

1	Up next, we will be publishing our draft report
2	for public comment. That'll include all the TEP
3	and Coordinating Committee measure recommendation
4	results. And that'll be posted no later than
5	August 21st.
6	Then on September 14th, we will be
7	submitting our final report to HHS. All right,
8	thank you very much.
9	DR. TERRY: And I think that does
10	conclude the meeting, so thank you again.
11	(Whereupon, the above-entitled matter
12	went off the record at 2:17 p.m.)
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Α able 12:8 13:4 above-entitled 25:11 Absolutely 9:1 abstinence 9:5 abuse 4:4 Accelerator 1:3 3:16 access 5:18.21 accountable 13:11 activation 4:8 activities 16:7 17:3 adapt 11:4 additional 12:16 15:10 15.13 address 21:3,15,21 addressed 20:7.18.19 adherence 21:19.21 Administration 2:20 Adolescent 1:18 advance 22:22 Advisor 2:17 Advisors 1:16 Advocacy 2:5 affirmative 24:18 agenda 19:12 ages 12:12 Aging 2:4,10 agreement 24:19 aimed 8:14 airplane 24:7 Alameda 2:12 alcohol 6:8,9 Alliance 2:6 alluded 16:10 AmeriHealth 1:13 Analyst 3:3 Andrea 1:9,12 **ANDREWS** 1:20 ANGELA 2:5 animated 4:7 **ANN** 3:3 **apparently** 20:11,13 appreciate 22:4,8 approve 18:2,13 **approved** 18:1,7 **APRIL** 1:6 area 4:12 7:19 17:13 20:4,7,22 areas 5:15,18 11:10 16:3 20:18 asked 7:11 10:7 23:6 assess 10:5 assessed 6:17 11:14 Assistant 1:20 Association 2:4 attention 8:10 August 25:5 available 5:19 16:6

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In the matter of: Medicaid Innovation Accelerator Project TEP In-Person Meeting

Before: NOF

Date: 04-19-17

Place: Washington, DC

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