# NATIONAL QUALITY FORUM

National Voluntary Consensus Standards for Nursing Homes 2010

<u>Measure Number/Title:</u> NH-019-10: Percent of Low Risk Residents Who Lose Control of Their Bowel or Bladder (Long Stay)

**Description:** This measure updates CMS' current QM on bowel and bladder control. It is based on data from Minimum Data Set (MDS) 3.0 assessments of long-stay nursing facility residents (those whose stay is longer than 100 days). This measure reports the percent of long-stay residents who are frequently or almost always bladder or bowel incontinent as indicated on the target MDS assessment (which may be an annual, quarterly, significant change or significant correction assessment) during the selected quarter (3-month period). The proposed measure is stratified into high and low risk groups; only the low risk group's (e.g., residents whose mobility and cognition are not impaired) percentage is calculated and included as a publicly-reported quality measure.

<u>Numerator Statement</u>: The numerator is the number of long-stay residents who have been assessed with an annual, quarterly, significant change or significant correction MDS 3.0 assessment during the selected time window and who are frequently or almost always incontinent of bowel or bladder.

**Denominator Statement:** The denominator is the total of all long-stay residents in the nursing facility who have been assessed with an annual, quarterly, significant change or significant correction MDS assessment during the quarter and who do not meet the exclusion criteria.

Level of Analysis: Facility/Agency

Data Source: Electronic clinical data

Measure developer: Research Triangle Institute International

Type of Endorsement (full or time-limited): Full

Attachments: Incontinence Long Stay Table

# NATIONAL QUALITY FORUM

Measure Evaluation 4.1 December 2009

This form contains the measure information submitted by stewards. Blank fields indicate no information was provided. Attachments also may have been submitted and are provided to reviewers. The subcriteria and most of the footnotes from the evaluation criteria are provided in Word comments within the form and will appear if your cursor is over the highlighted area. Hyperlinks to the evaluation criteria and ratings are provided in each section.

TAP/Workgroup (if utilized): Complete all yellow highlighted areas of the form. Evaluate the extent to which each subcriterion is met. Based on your evaluation, summarize the strengths and weaknesses in each section.

Note: If there is no TAP or workgroup, the SC also evaluates the subcriteria (yellow highlighted areas).

Steering Committee: Complete all pink highlighted areas of the form. Review the workgroup/TAP assessment of the subcriteria, noting any areas of disagreement; then evaluate the extent to which each major criterion is met; and finally, indicate your recommendation for the endorsement. Provide the rationale for your ratings.

Evaluation ratings of the extent to which the criteria are met

C = Completely (unquestionably demonstrated to meet the criterion)

P = Partially (demonstrated to partially meet the criterion)

M = Minimally (addressed BUT demonstrated to only minimally meet the criterion)

N = Not at all (NOT addressed; OR incorrectly addressed; OR demonstrated to NOT meet the criterion)

NA = Not applicable (only an option for a few subcriteria as indicated)

(for NQF staff use) NQF Review #: NH-019-10 NQF Project: Nursing Homes 2010

MEASURE DESCRIPTIVE INFORMATION

De.1 Measure Title: Percent of Low Risk Residents Who Lose Control of Their Bowel or Bladder (Long Stay)

De.2 Brief description of measure: This measure updates CMS' current QM on bowel and bladder control. It is based on data from Minimum Data Set (MDS) 3.0 assessments of long-stay nursing facility residents (those whose stay is longer than 100 days). This measure reports the percent of long-stay residents who are frequently or almost always bladder or bowel incontinent as indicated on the target MDS assessment (which may be an annual, quarterly, significant change or significant correction assessment) during the selected quarter (3-month period).

The proposed measure is stratified into high and low risk groups; only the low risk group's (e.g., residents whose mobility and cognition are not impaired) percentage is calculated and included as a publicly-reported quality measure.

1.1-2 Type of Measure: Outcome

De.3 If included in a composite or paired with another measure, please identify composite or paired measure The recommendation of the Steering Committee [to pair this measure with measure NH-020-10: Percent of Long-Stay Residents Who Have/Had a Catheter Inserted and Left in Their Bladder] is noted and will be communicated to the business owner component of CMS.

De.4 National Priority Partners Priority Area: Care coordination De.5 IOM Quality Domain: Patient-centered De.6 Consumer Care Need:

| CONDITIONS FOR CONSIDERATION BY NQF  |              |
|--|--------------|
| Four conditions must be met before proposed measures may be considered and evaluated for suitability as voluntary consensus standards:   | NQF<br>Staff |
| A. The measure is in the public domain or an intellectual property (measure steward agreement) is signed <i>Public domain only applies to governmental organizations. All non-government organizations must sign a</i> | A<br>Y       |

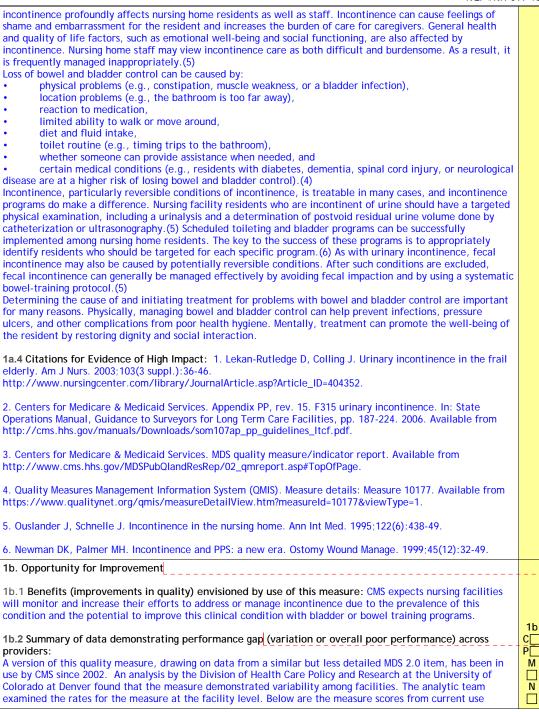
Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

| NQF #NH-  | 019-10        |
|---|---------------|
| measure steward agreement even if measures are made publicly and freely available.<br>A.1 Do you attest that the measure steward holds intellectual property rights to the measure and the right to use aspects of the measure owned by another entity (e.g., risk model, code set)? Yes<br>A.2 Indicate if Proprietary Measure (as defined in measure steward agreement):<br>A.3 Measure Steward Agreement: Government entity and in the public domain - no agreement necessary<br>A.4 Measure Steward Agreement attached:     | N             |
| <b>B</b> . The measure owner/steward verifies there is an identified responsible entity and process to maintain and update the measure on a schedule that is commensurate with the rate of clinical innovation, but at least every 3 years. Yes, information provided in contact section  | B<br>Y<br>N   |
| <ul> <li>C. The intended use of the measure includes <u>both</u> public reporting <u>and</u> quality improvement.</li> <li><b>Purpose:</b> Public reporting, Internal quality improvement</li> </ul>  | C<br>Y□<br>N□ |
| <ul> <li>D. The requested measure submission information is complete. Generally, measures should be fully developed and tested so that all the evaluation criteria have been addressed and information needed to evaluate the measure is provided. Measures that have not been tested are only potentially eligible for a time-limited endorsement and in that case, measure owners must verify that testing will be completed within 12 months of endorsement.</li> <li>D.1Testing: Yes, fully developed and tested</li> </ul> | D             |
| D.2 Have NQF-endorsed measures been reviewed to identify if there are similar or related measures?<br>Yes   | Y□<br>N□      |
| (for NQF staff use) Have all conditions for consideration been met?<br>Staff Notes to Steward ( <i>if submission returned</i> ):  | Met<br>Y<br>N |
| Staff Notes to Reviewers (issues or questions regarding any criteria):  |               |
| Staff Reviewer Name(s):   |               |

#### TAP/Workgroup Reviewer Name: Steering Committee Reviewer Name: **1. IMPORTANCE TO MEASURE AND REPORT** Extent to which the specific measure focus is important to making significant gains in health care guality (safety, timeliness, effectiveness, efficiency, equity, patient-centeredness) and improving health outcomes Ev for a specific high impact aspect of healthcare where there is variation in or overall poor performance. Measures must be judged to be important to measure and report in order to be evaluated against the al Rat *remaining criteria*. (evaluation criteria) 1a. High Impact ing (for NQF staff use) Specific NPP goal: 1a.1 Demonstrated High Impact Aspect of Healthcare: Affects large numbers, Patient/societal consequences of poor quality 1a.2 1a.3 Summary of Evidence of High Impact: At least 17 million Americans have urinary incontinence (UI); it's the second leading cause of institutionalization of the elderly and occurs in more than 50% of nursing home residents.(1) It is important to treat as its prevention may reduce the likelihood of infections, pressure ulcers, 1a and other health complications from poor health hygiene. Prevalence of urinary and fecal incontinence in nursing homes is reported to be between 30% and 65%. (2) For the second quarter of 2008, the current measure C 🗌 P 🗌 (Percent of Low Risk Residents Who Lose Control of Their Bowels or Bladder) based on MDS 2.0 data averages Μ 49.4% nationally, with statewide averages ranging from 37.2% to 71.0%.(3) Although incontinence is often the result of age-related changes, it is not a normal part of aging. Loss of Ν bowel or bladder control can often be successfully treated in cognitively intact residents.(4) The impact of Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable 2

Comment [KP1]: 1a. The measure focus addresses: • a specific national health goal/priority identified by NOF's National Priorities Partners: OR • a demonstrated high impact aspect of healthcare (e.g., affects large numbers,

healthcare (e.g., affects large numbers, leading cause of morbidity/mortality, high resource use (current and/or future), severity of illness, and patient/societal consequences of poor quality).



**Comment [KP2]:** 1b. Demonstration of quality problems and opportunity for improvement, i.e., data demonstrating considerable variation, or overall poor performance, in the quality of care across providers and/or population groups (disparities in care).

**Comment [k3]:** 1 Examples of data on opportunity for improvement include, but are not limited to: prior studies, epidemiologic data, measure data from pilot testing or implementation. If data are not available, the measure focus is systematically assessed (e.g., expert panel rating) and judged to be a quality problem.

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

(description of scores [e.g., distribution by quartile, mean, median, standard deviation, etc.] and identification of statistically significant and meaningful differences in performance). For 11,928 facilities, the mean rate of incontinence was 48.4% with a standard deviation of 14.9%. See attached Table 1: Measure Variability Across Facilities.

### 1b.3 Citations for data on performance gap:

Brega A, Hittle D, Goodrich G, Kramer A, Conway K, Levy C. Empirical review of publicly reported nursing home quality measures. Denver: Division of Health Care Policy and Research University of Colorado at Denver; Abt Associates, Inc, 2007.

### 1b.4 Summary of Data on disparities by population group:

Racial segregation between nursing homes has been shown to be a major factor in disparities in the nursing home population, primarily for African Americans. In 2000, a study drawing on national MDS and Online Survey, Certification, and Reporting (OSCAR) data found that two thirds of all black residents were living in just 10% of all facilities. (1) A 2002 survey of a stratified sample of 39 nursing homes and 181 residential care/assisted living facilities in four states had similar findings. (2) Facilities serving African Americans demonstrate a lower level of quality of care than those serving whites, with lower staff to resident ratios and higher deficiency ratings. (3) Minority groups in general and African Americans in particular experience more limited access to nursing home care than whites. (4)

Although research suggests racial disparities in the quality of care in nursing homes between African Americans and whites, (1, 2, 3, 4) no analyses have been conducted that specifically examine racial disparities in bladder or bowel incontinence. No other research has been conducted on other types of disparities (e.g., ethnicity, rural/urban, or income) for this measure.

#### 1b.5 Citations for data on Disparities:

1. Smith D, Feng Z, Fennell M, Zinn J, Mor V. Separate and unequal: racial segregation and disparities in quality across U.S. nursing homes. Health Aff (Millwood). 2007;26(5):1448-558.

2. Howard D, Sloane P, Zimmerman S, Eckert J, Walsh J, Buie V, Taylor P, Koch G. Distribution of African Americans in residential care/assisted living and nursing homes: more evidence of racial disparity? Am J Public Health. 2002;92(8):1272-7.

3. Grabowski D. The admission of blacks to high-deficiency nursing homes. Med Care. 2004;42(5):456-64.

4. National Center for Health Statistics (NCHS). Health, United States, 1996-97, and injury chartbook. Hyattsville, MD: NCHS, 1997.

1c. Outcome or Evidence to Support Measure Focus

**1c.1** Relationship to Outcomes (*For non-outcome measures, briefly describe the relationship to desired outcome. For outcomes, describe why it is relevant to the target population*): The benefits of preventing and treating incontinence include improved quality of life, such as emotional well-being and social functioning, as well as avoidance of physical risk factors associated with incontinence. These risk factors include infections, pressure ulcers, and other complications from poor health hygiene. Mentally, the resident may lose a sense of dignity and independence and avoid social interaction because of the negative stigma associated with incontinence. Incontinence is treatable in many cases, and incontinence programs do make a difference. Nursing home residents with urinary incontinence may also be caused by potentially reversible conditions. After such conditions have been excluded, fecal incontinence can generally be managed effectively by avoiding fecal impaction and using a systematic bowel-training protocol. (1, 2, 3)

1. Ouslander J, Schnelle J. Incontinence in the nursing home. Ann Int Med. 1995;122(6):438-49.

2. Schnelle J. Urinary and fecal incontinence in nursing homes. Gastroenterology. 2004;126:S41-7.

3. Ouslander J, Maloney C, Grasela T, Rogers L, Walawander C. Implementation of nursing home urinary incontinence management program with and without tolterodine. J Am Med Dir Assoc. 2001;2(5):207-14.

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

Comment [k4]: 1c. The measure focus is: •an outcome (e.g., morbidity, mortality, function, health-related quality of life) that is relevant to, or associated with, a national health goal/priority, the condition, population, and/or care being addressed; OR

•if an intermediate outcome, process, structure, etc., there is evidence that supports the specific measure focus as follows: o<u>Intermediate outcome</u> - evidence that the measured intermediate outcome (e.g., blood pressure, Hba1c) leads to improved health/avoidance of harm or cost/benefit. o<u>Process</u> - evidence that the measured clinical or administrative process leads to improved health/avoidance of harm and if the measure focus is on one step in a multistep care process, it measures the step that

has the greatest effect on improving the specified desired outcome(s). o<u>Structure</u> - evidence that the measured

structure supports the consistent delivery of effective processes or access that lead to improved health/avoidance of harm or cost/benefit.

o<u>Patient experience</u> - evidence that an association exists between the measure of patient experience of health care and the outcomes, values and preferences of individuals/ the public.

$$\label{eq:second} \begin{split} & o\underline{Access} - evidence that an association exists between access to a health service and the outcomes of, or experience with, care.$$
 $o\underline{Efficiency} - demonstration of an association between the measured resource use and level of performance with respect to one or more of the other five IOM aims of quality. \end{split}$ 

Comment [k5]: 4 Clinical care processes typically include multiple steps: assess  $\rightarrow$ identify problem/potential problem  $\rightarrow$ choose/plan intervention (with patient input)  $\rightarrow$  provide intervention  $\rightarrow$  evaluate impact on health status. If the measure focus is one step in such a multi-step process, the step with the greatest effect on the desired outcome should be selected as the focus of measurement. For example, although assessment of immunization status and recommending immunization are necessary steps, they are not sufficient to achieve the desired impact on health status patients must be vaccinated to achieve immunity. This does not preclude consideration of measures of preventive screening interventions where there is a strong link with desired outcomes (e.g., mammography) or measures for multiple care processes that affect a single outcome.

1c

C

P

M N

1c.2-3. Type of Evidence: Randomized controlled trial, Observational study, Expert opinion

**1c.4 Summary of Evidence** (as described in the criteria; for outcomes, summarize any evidence that healthcare services/care processes influence the outcome):

The benefits of preventing or treating incontinence are well-documented in the long-term care literature. Benefits include: improved quality of life; greater autonomy; and avoidance of physical and physiological risk factors, including infections, pressure ulcers, loss of dignity, and social isolation. Research findings show that incontinence and toileting programs can be effective. Residents who are responsive to assistance can benefit from participating in a 2-day run-in trial during which prompts are provided every 2 hours to encourage toileting. (1) Many residents (40%-60%) show immediate improvement when provided with consistent toileting assistance, which compensates for the immobility and dementia risk factors that prevent them from toileting independently. (1) In a prospective field trial, a multidisciplinary team of nursing home staff conducted a program that included a clinical assessment, toileting protocols, and the addition of an antimuscarinic drug, tolterodine, in selected residents who did not respond well to toileting alone. (2) The program resulted in significant increases in dryness rates for clinically stable nursing home residents.

As with urinary incontinence, fecal incontinence may be caused by potentially reversible conditions. After such conditions have been excluded, fecal incontinence can generally be managed by avoiding fecal impaction and by using a systematic bowel-training protocol. (3)

1. Schnelle J. Urinary and fecal incontinence in nursing homes. Gastroenterology. 2004;126:S41-7.

2. Ouslander J, Maloney C, Grasela T, Rogers L, Walawander C. Implementation of nursing home urinary incontinence management program with and without tolterodine. J Am Med Dir Assoc. 2001;2(5):207-14.

3. Ouslander J, Schnelle J. Incontinence in the nursing home. Ann Int Med. 1995;122(6):438-49.

**1c.5 Rating of strength/quality of evidence** (*also provide narrative description of the rating and by whom*): The body of evidence has not been rated.

1c.6 Method for rating evidence:

1c.7 Summary of Controversy/Contradictory Evidence: No contradictory evidence has been identified.

1c.8 Citations for Evidence (other than guidelines):

**1c.9** Quote the Specific guideline recommendation (*including guideline number and/or page number*): 1. Urinary incontinence (UI) in older adults admitted to acute care. In: Evidence-based geriatric nursing protocols for best practice

2. Prevention of fecal and urinary incontinence in adults

**1c.10** Clinical Practice Guideline Citation: 1. Urinary incontinence (UI) in older adults admitted to acute care:

http://www.guideline.gov/summary/summary.aspx?doc\_id=13163&nbr=006726&string=incontinence

2. Prevention of fecal and urinary incontinence in adults: http://www.guideline.gov/summary/summary.aspx?doc\_id=12230&nbr=006315&string=incontinence

**1c.11** National Guideline Clearinghouse or other URL: http://www.ncbi.nlm.nih.gov/bookshelf/br.fcgi?book=hsarchive&part=A9995 and http://www.ahrq.gov/clinic/uiovervw.htm

**1c.12 Rating of strength of recommendation** (*also provide narrative description of the rating and by whom*): The body of evidence supporting this recommendation has not been rated.

**1c.13 Method for rating strength of recommendation** (*If different from* USPSTF system, *also describe rating and how it relates to USPSTF*):

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

Comment [k6]: 3 The strength of the body of evidence for the specific measure focus should be systematically assessed and rated (e.g., USPSTF grading system

http://www.ahrq.gov/clinic/uspstf07/method s/benefit.htm). If the USPSTF grading system was not used, the grading system is explained including how it relates to the USPSTF grades or why it does not. However, evidence is not limited to quantitative studies and the best type of evidence depends upon the question being studied (e.g., randomized controlled trials appropriate for studying drug efficacy are not well suited for complex system changes). When qualitative research criteria are used to judge the strength of the evidence.

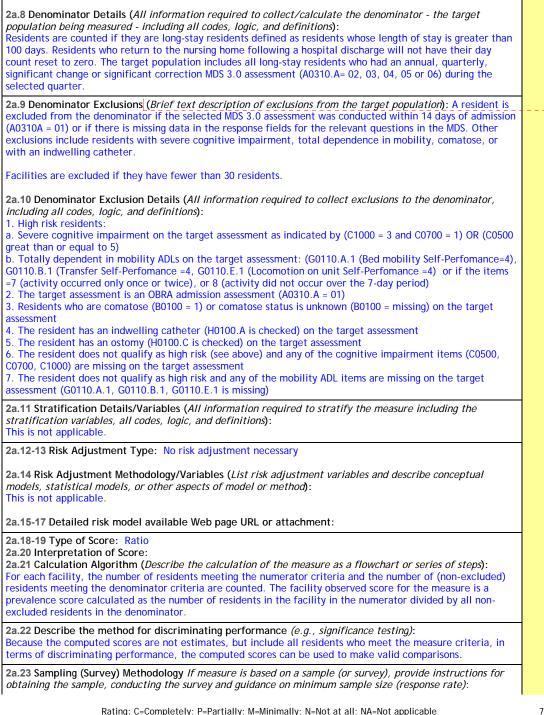
Comment [k7]: USPSTF grading system http://www.ahrq.gov/clinic/uspstf/grades.ht
 m: A - The USPSTF recommends the service.
 There is high certainty that the net benefit is substantial. B - The USPSTF recommends the service. There is high certainty that the net benefit is moderate or there is moderate certainty that the net benefit is moderate to substantial. C - The USPSTF recommends against routinely providing the service. There may be considerations that support providing the service in an individual patient. There is at least moderate certainty that the net benefit is small. Offer or provide this service only if other considerations support the offering or providing the service in an individual patient. D - The USPSTF recommends against the service. There is moderate or high certainty that the service has no net benefit or that the harms outweigh the benefits. I - The USPSTF concludes that the current evidence is insufficient to assess the balance of benefits and harms of the service. Evidence is lacking, of poor quality, or conflicting, and the balance of benefits and harms cannot be determined.

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| 1c.14 Rationale for using this guideline over others:<br>No contradictory evidence has been identified.   |                        |
|---|------------------------|
| TAP/Workgroup: What are the strengths and weaknesses in relation to the subcriteria for <i>Importance to Measure and Report?</i>  | 1                      |
| Steering Committee: Was the threshold criterion, <i>Importance to Measure and Report</i> , met?<br>Rationale:   | 1<br>Y<br>N            |
| 2. SCIENTIFIC ACCEPTABILITY OF MEASURE PROPERTIES   |                        |
| Extent to which the measure, <u>as specified</u> , produces consistent (reliable) and credible (valid) results about the quality of care when implemented. (evaluation criteria)  | Ev<br>al<br>Rat<br>ing |
| 2a. MEASURE SPECIFICATIONS  |                        |
| S.1 Do you have a web page where current detailed measure specifications can be obtained?<br>S.2 If yes, provide web page URL:  | ,                      |
| 2a. Precisely Specified   |                        |
| <ul> <li>2a.1 Numerator Statement (Brief, text description of the numerator - what is being measured about the target population, e.g. target condition, event, or outcome):</li> <li>The numerator is the number of long-stay residents who have been assessed with an annual, quarterly, significant change or significant correction MDS 3.0 assessment during the selected time window and who are frequently or almost always incontinent of bowel or bladder.</li> <li>2a.2 Numerator Time Window (<i>The time period in which cases are eligible for inclusion in the numerator</i>): Numerator data come from the MDS 3.0 annual, quarterly, significant change or significant correction assessments during each quarter (3-month period).</li> </ul>  |                        |
| <b>2a.3 Numerator Details (</b> <i>All information required to collect/calculate the numerator, including all codes, logic, and definitions</i> <b>):</b><br>Residents are counted if they are long-stay residents, defined as residents whose length of stay is greater than 100 days. Residents who return to the nursing home following a hospital discharge will not have their stay reset to zero. Residents are counted if they are incontinent of bowel (H0300=2 or 3) or bladder (H0400=2 or 3). H0300=2=Frequently incontinent (7 or more episodes of bowel incontinence, but at least one episode of continent voiding continent bowel movement <b>)</b> . H0300=3=Always incontinent (no episodes of continent voiding). H0400=2=requently incontinent (2 or more episodes of bowel incontinence, but at least one continent bowel movement). H0400=3=Always incontinent (no episodes of continent bowel movement <b>)</b> . |                        |
| 2a.4 Denominator Statement (Brief, text description of the denominator - target population being measured):   |                        |
| The denominator is the total of all long-stay residents in the nursing facility who have been assessed with an annual, quarterly, significant change or significant correction MDS assessment during the quarter and who do not meet the exclusion criteria.  | 2a-<br>spe             |
| 2a.5 Target population gender: Female, Male<br>2a.6 Target population age range: All ages admitted to the nursing facility.   |                        |
| <b>2a.7 Denominator Time Window (</b> <i>The time period in which cases are eligible for inclusion in the denominator</i> <b>)</b> : Denominator data come from the MDS 3.0 annual, quarterly, significant change or significant correction assessments during each quarter (3-month period).   | P<br>M<br>N            |

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

**Comment [KP8]:** 2a. The measure is well defined and precisely specified so that it can be implemented consistently within and across organizations and allow for comparability. The required data elements are of high quality as defined by NQF's Health Information Technology Expert Panel (HITEP).



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**Comment [k9]:** 11 Risk factors that influence outcomes should not be specified as exclusions.

12 Patient preference is not a clinical exception to eligibility and can be influenced by provider interventions.

This is not applicable 2a.24 Data Source (Check the source(s) for which the measure is specified and tested) Electronic clinical data 2a.25 Data source/data collection instrument (Identify the specific data source/data collection instrument, e.g. name of database, clinical registry, collection instrument, etc.): Nursing Home Minimum Data Set 3.0 2a.26-28 Data source/data collection instrument reference web page URL or attachment: URL http://www.cms.hhs.gov/NursingHomeQualityInits/25 NHQIMDS30.asp#TopOfPage 2a.29-31 Data dictionary/code table web page URL or attachment: URL http://www.cms.hhs.gov/NursingHomeQualityInits/25\_NHQIMDS30.asp#TopOfPage 2a.32-35 Level of Measurement/Analysis (Check the level(s) for which the measure is specified and tested) Facility/Agency 2a.36-37 Care Settings (Check the setting(s) for which the measure is specified and tested) Nursing home (NH) /Skilled Nursing Facility (SNF) 2a.38-41 Clinical Services (Healthcare services being measured, check all that apply) **TESTING/ANALYSIS** 2b. Reliability testing **Comment [KP10]:** 2b. Reliability testing demonstrates the measure results are repeatable, producing the same results a high 2b.1 Data/sample (description of data/sample and size): The MDS 3.0 items were found to have excellent proportion of the time when assessed in the reliability and to be a marked improvement over the MDS 2.0 items. Three major tests of the reliability of the same population in the same time period. incontinence measure have been conducted. First, the MDS 2.0 measure items and the existing quality measure were tested in the Data Assessment and Verification (DAVE 2) project conducted by Abt Associates (1) This project used a nationwide sample of randomly selected nursing homes using MDS assessments for the period April 1 to December 31, 2006.(1) DAVE 2 performed 173 two-stage reviews. Second, the University of Colorado used national facility-level quality measure data from 2003 Quarter 3 (Q3) through 2006 Q3 came from the Quality Improvement and Evaluation System (QIES) MDS Express Reports on the Centers for Medicare & Medicaid Services (CMS) intranet; OSCAR data related to facility characteristics (e.g., state, resident census, number of beds, staffing) and certification survey results were downloaded from QIES Workbench. (2) A 10% random sample of all Medicare-certified nursing facilities was also downloaded from MDS assessment records. Analyses were based on complete MDS data from January 2005 through March 2006, as well as nearly complete data for April 2006 and partial data for May and June 2006. Third, testing of the reliability of MDS 3.0 data items underlying the incontinence quality measure and a comparison with the MDS 2.0 quality measures were conducted by RAND as part of the MDS 3.0 development process. (3) A representative sample of for-profit and not-for-profit facilities and hospital-based and freestanding facilities was recruited for the study, which included 71 community nursing homes in 8 states, 19 VA nursing homes, and 1,402 nursing home residents for the incontinence quality measure. 1. Abt Associates, Inc.; Stepwise Systems, Inc.; Qualidigm. Data Assessment and Verification (DAVE 2) project-MDS two-stage discrepancy findings, April-December 2006. Cambridge, MA: Abt Associates, Inc, 2007. 2. Brega A, Hittle D, Goodrich G, Kramer A, Conway K, Levy C. Empirical review of publicly reported nursing home quality measures. Denver: Division of Health Care Policy and Research University of Colorado at Denver; 2b C Abt Associates, Inc. 2007. P 3. Saliba D, Buchanan J. Development and Validation of a Revised Nursing Home Assessment Tool: MDS 3.0. Comment [k11]: 8 Examples of reliability Contract No. 500-00-0027/Task Order #2. Santa Monica, CA: RAND Corporation, Apr 2008. Available from M testing include, but are not limited to: inter-rater/abstractor or intra-rater/abstractor N http://www.cms.hhs.gov/NursingHomeQualityInits/Downloads/MDS30FinalReport.pdf. studies; internal consistency for multi-item scales; test-retest for survey items. Reliability testing may address the data items or final **2b.2** Analytic Method (type of reliability & rationale, method for testing): 

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

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measure score.

The DAVE 2 Project used a two-stage cluster sample design to examine MDS reporting. (1) Trained nurse reviewers selected a current resident with a recent assessment performed by the nursing home (NH) within the last 14 days. In the first stage of this review, the nurse reviewer conducted a blind reassessment of the resident using standard MDS assessment and coding procedures (examination of the medical record; observation of the resident; interview of staff, resident, and family; and use of coding criteria). In the second stage of this assessment (Stage 2), the DAVE 2 nurse reviewer's assessment was compared with the corresponding nursing home assessment and each discrepancy was reconciled, with the nursing home assessor and the nurse reviewer agreeing on the appropriate response. In addition to data entering the facility MDS code, the DAVE 2 code, and the reconciled code into the MDS-QC data entry software, the DAVE 2 nurse reviewer entered a "reason code" to attribute the cause of the discrepancy, per MDS item reviewed, to an established list of reasons.

Second, the University of Colorado used national facility-level quality measure data from 2003 Q3 through 2006 Q3 came from the QIES MDS Express Reports on the CMS intranet; OSCAR data related to facility characteristics (e.g., state, resident census, number of beds, staffing) and certification survey results were downloaded from QIES Workbench.(2) A 10% random sample of all Medicare-certified nursing facilities was also downloaded from MDS assessment records. Analyses were based on complete MDS data from January 2005 through March 2006, as well as nearly complete data for April 2006 and partial data for May and June 2006.

The national test of MDS 3.0 items conducted by the RAND Corporation examined: agreement between assessors (reliability); validity of new cognitive, depression, and behavior items; response rates for interview items; user satisfaction and feedback on changes; and time to complete the assessment.(3) The network of Quality Improvement Organizations (QIOs) was employed to identify gold-standard (research) nurses and recruit community nursing homes to participate in the national evaluation, including a representative sample of for-profit and not-for-profit facilities and hospital-based and freestanding facilities. The gold-standard nurses were trained in the MDS 3.0 instrument and, in turn, trained a facility nurse from each participating nursing home in their home states. Residents participating in the test were selected to capture a representative sample of short- and long-stay residents.

**2b.3 Testing Results** (reliability statistics, assessment of adequacy in the context of norms for the test conducted):

As part of the DAVE 2 project, Abt Associates assessed the reliability of the MDS 2.0 quality measures. (1) For each MDS data element, the rate of discrepancies between the reconciled and original facility assessments has been reported. For incontinence, the two-stage review discrepancy rate was 15.9%, which the University of Colorado deemed guarded. (2)

Second, in terms of measure stability, the University of Colorado examined the percentage of facilities that had a change in ranking from one quarter to the next of at least three deciles.(2) For incontinence, 5.1% of facilities had a change of three deciles or more from one quarter to the next. The range of stability measures across the 12 comparisons was small (i.e., the difference between the maximum and minimum values), indicating that measure stability (or instability) is quite constant over time. For incontinence, the minimum percentage was 4.7%, and the maximum percentage was 5.4%.

Third, in the national analysis conducted by the RAND Corporation to assess the reliability of the MDS 3.0, agreement between MDS 3.0 assessors on continence items was excellent. The average kappa for the gold-standard nurse to gold-standard nurse agreement was 0.949, and the average kappa for the gold-standard nurse to facility nurse agreement was 0.945.(3)

1. Abt Associates, Inc.; Stepwise Systems, Inc.; Qualidigm. Data Assessment and Verification (DAVE 2) project—MDS two-stage discrepancy findings, April-December 2006. Cambridge, MA: Abt Associates, Inc, 2007.

2. Brega A, Hittle D, Goodrich G, Kramer A, Conway K, Levy C. Empirical review of publicly reported nursing home quality measures. Denver: Division of Health Care Policy and Research University of Colorado at Denver; Abt Associates, Inc, 2007.

3. Saliba D, Buchanan J. Development and Validation of a Revised Nursing Home Assessment Tool: MDS 3.0. Contract No. 500-00-0027/Task Order #2. Santa Monica, CA: RAND Corporation, Apr 2008. Available from http://www.cms.hhs.gov/NursingHomeQualityInits/Downloads/MDS30FinalReport.pdf.

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

### 2c. Validity testing

**2c.1 Data/sample** *(description of data/sample and size)*: The data come from two sources: national facilitylevel quality measure data from 2003 Q3 through 2006 Q3 came from the QIES MDS Express Reports on the CMS intranet; OSCAR data related to facility characteristics (e.g., state, resident census, number of beds, staffing) and certification survey results were downloaded from QIES Workbench. A 10% random sample of all Medicarecertified nursing facilities was also downloaded from MDS assessment records. Analyses were based on complete MDS data from January 2005 through March 2006, as well as nearly complete data for April 2006 and partial data for May and June 2006.

### **2c.2** Analytic Method (type of validity & rationale, method for testing):

The analysis evaluated measure validity in a number of ways: to examine the expected positive influence of public reporting on quality of care, an assessment was conducted of the degree to which quality measure rates improved over time; to evaluate convergent validity, an assessment was conducted of the correlation of the quality measure with all other measures; to determine whether the quality measure rate was influenced by factors that are unrelated to facility quality, an evaluation was conducted of seasonal variations in incontinence rates across the 13 quarters of data. The analysis also computed descriptive statistics and conducted a one-way analysis of variance (ANOVA) to examine the amount of variance in rates was explained by geographic location, such as the state in which a facility was located.

**2c.3** Testing Results (statistical results, assessment of adequacy in the context of norms for the test conducted):

The analysis found a gradual but slight increase in the report of incontinence over time, as evidenced by an increase in the quality measure rate (1). See attached Table 2: Measure Trends Over Time.

Findings from the DAVE 2 showed that nurse reviewers found a high discrepancy rate for MDS 2.0 on the bladder incontinence item that is currently used in the measure calculations. (2) Nurse reviewers noted that staff rarely used the 14-day look-back period, but instead used a 7-day review period. Additionally, reviewers reported difficulty validating this item, as nursing homes infrequently tracked the number of incontinent episodes per resident. The MDS 3.0 was revised to use the 7-day look-back period and new category definitions, which are intended to increase the reliability and validity of the measure. The DAVE 2 Project showed that nurse reviewers found a high discrepancy rate for bladder incontinence that is used in the MDS 2.0 measure calculations. (2) In 15.9% of cases, triggering of the measure differed among

is used in the MDS 2.0 measure calculations. (2) In 15.9% of cases, triggering of the measure differed among data collectors.

1. Brega A, Hittle D, Goodrich G, Kramer A, Conway K, Levy C. Empirical review of publicly reported nursing home quality measures. Denver: Division of Health Care Policy and Research University of Colorado at Denver; Abt Associates, Inc, 2007.

2. Abt Associates, Inc.; Stepwise Systems, Inc.; Qualidigm. Data Assessment and Verification (DAVE 2) project—MDS two-stage discrepancy findings, April-December 2006. Cambridge, MA: Abt Associates, Inc, 2007.

### 2d. Exclusions Justified

### 2d.1 Summary of Evidence supporting exclusion(s):

Excluding missing data for existing quality measures is standard practice and was initially endorsed by NOF. Missing data is excluded from the calculation of the quality measures for several reasons. 1) There are legitimate reasons for facility staff not to select a 'dash' rather than a response; for example, if a resident is discharged or transferred abruptly, the staff may not be able to complete all items, however, an assessment is required for payment. The intent of the 'dash' is to allow the facility to submit an assessment when the staff are unable to complete the entire assessment. 2) Historically there has been very little missing data. For example, the current quality measure "Percent of residents who were physically restrained", is based on three fields on the MDS 3.0. For all of the non-admission target assessments for calendar year 2009, there were 5,242,022 such assessments and 629 assessments (0.012%) had a dash for one or more of the three fields for the physical restraint measure. 3) We remain concerned about a change in measure definition that may result in incentivizing the facility staff to fill in a response to avoid a missing item. We believe that the result will lead to decreased validity and usefulness of the measure.

#### 2d.2 Citations for Evidence:

1. Brega A, Goodrich G, Nuccio E, Hittle D. Transition of publicly reported nursing home quality measures to

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

**Comment [KP12]:** 2c. Validity testing demonstrates that the measure reflects the quality of care provided, adequately distinguishing good and poor quality. If face validity is the only validity addressed, it is systematically assessed.

Comment [k13]: 9 Examples of validity testing include, but are not limited to: determining if measure scores adequately distinguish between providers known to have good or poor quality assessed by another valid method; correlation of measure scores with another valid indicator of quality for the specific topic; ability of measure scores to predict scores on some other related valid measure; content validity for multi-item scales/tests. Face validity is a subjective assessment by experts of whether the measure reflects the quality of care (e.g., whether the proportion of patients with BP < 140/90 is a marker of quality). If face validity is the only validity addressed, it is systematically assessed (e.g., ratings by relevant stakeholders) and the measure is judged to represent quality care for the specific topic and that the measure focus is the most important aspect of quality for the specific topic

Comment [KP14]: 2d. Clinically necessary measure exclusions are identified and must be: •supported by evidence of sufficient frequency of occurrence so that results are distorted without the exclusion; AND

•a clinically appropriate exception (e.g., contraindication) to eligibility for the measure focus; AND

precisely defined and specified:

 if there is substantial variability in exclusions across providers, the measure is specified so that exclusions are computable and the effect on the measure is transparent (i.e., impact clearly delineated, such as number of cases excluded, exclusion rates by type of exclusion);

if patient preference (e.g., informed decisionmaking) is a basis for exclusion, there must be evidence that it strongly impacts performance on the measure and the measure must be specified so that the information about patient preference and the effect on the measure is transparent (e.g., numerator category

computed separately, denominator exclusion category computed separately).

**Comment [k15]:** 10 Examples of evidence that an exclusion distorts measure results include, but are not limited to: frequency of occurrence, sensitivity analyses with and without the exclusion, and variability of exclusions across providers.

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| MDS 3.0—draft. Contract HHSM-500-2005-CO001c Modification Number 0009. Denver: Division of Health Care Policy and Research University of Colorado at Denver, 2008.  |                        |  |
| 2d.3 Data/sample (description of data/sample and size): This is not applicable.   |                        |  |
| 2d.4 Analytic Method (type analysis & rationale):<br>This is not applicable.  |                        |  |
| 2d.5 Testing Results (e.g., frequency, variability, sensitivity analyses):<br>This is not applicable.   |                        |  |
| 2e. Risk Adjustment for Outcomes/ Resource Use Measures   |                        | <br>Comment [KP16]: 2e. For outcome measures   |
| 2e.1 Data/sample (description of data/sample and size): This is not applicable.   |                        | and other measures (e.g., resource use) when<br>indicated:<br>•an evidence-based risk-adjustment strategy  |
| <b>2e.2 Analytic Method</b> (type of risk adjustment, analysis, & rationald):<br>This is not applicable.  |                        | (e.g., risk models, risk stratification) is<br>specified and is based on patient clinical<br>factors that influence the measured outcome<br>(but not disparities in care) and are present at   |
| 2e.3 Testing Results (risk model performance metrics):<br>This is not applicable.   | 2.                     | (but not disparities in care) and are present at<br>start of care, <sup>Errort Bookmark not defined.</sup> OR<br>rationale/data support no risk adjustment.<br>Comment [k17]: 13 Risk models should not  |
| <b>2e.4 If outcome or resource use measure is not risk adjusted, provide rationale:</b> The measure is not currently risk adjusted. An analytical team at the University of Colorado Health Sciences Center tried to develop a risk-adjustment model for the incontinence measure, but the risk model did not meet their standards for risk-adjustment adequacy despite the model providing some degree of explanatory power.   | 2e<br>C<br>P<br>M<br>N | obscure disparities in care for populations by<br>including factors that are associated with<br>differences/inequalities in care such as race,<br>socioeconomic status, gender (e.g., poorer<br>treatment outcomes of African American men<br>with prostate cancer, inequalities in treatment  |
| Brega A, Hittle D, Goodrich G, Kramer A, Conway K, Levy C. Empirical review of publicly reported nursing home quality measures. Denver: Division of Health Care Policy and Research University of Colorado at Denver; Abt Associates, Inc, 2007.  |                        | for CVD risk factors between men and women).<br>It is preferable to stratify measures by race<br>and socioeconomic status rather than adjusting<br>out differences.  |
| 2f. Identification of Meaningful Differences in Performance   |                        | <br>Comment [KP18]: 2f. Data analysis  |
| <b>2f.1 Data/sample from Testing or Current Use</b> (description of data/sample and size): The data come from two sources: 1) national facility-level quality measure data from 2003 Q3 through 2006 Q3 came from the QIES MDS Express Reports on the CMS intranet; 2) OSCAR data related to facility characteristics (e.g., state,   |                        | <br>demonstrates that methods for scoring and<br>analysis of the specified measure allow for<br>identification of statistically significant and<br>practically/clinically meaningful differences in<br>performance.  |
| resident census, number of beds, staffing) and certification survey results were downloaded from QIES<br>Workbench. A 10% random sample of all Medicare-certified nursing facilities was also downloaded from MDS<br>assessment records. Analyses were based on complete MDS data from January 2005 through March 2006, as<br>well as nearly complete data for April 2006 and partial data for May and June 2006.   |                        |  |
| <b>2f.2</b> Methods to identify statistically significant and practically/meaningfully differences in performance <i>(type of analysis &amp; rationale)</i> :<br>Because the computed scores are not estimates, but include all residents who meet the measure criteria, in terms of discriminating performance, the computed scores can be used to make valid comparisons.   |                        | <br><b>Comment [k19]:</b> 14 With large enough<br>sample sizes, small differences that are<br>statistically significant may or may not be<br>practically or clinically meaningful. The<br>substantive question may be, for example,<br>whether a statistically significant difference of   |
| <b>2f.3 Provide Measure Scores from Testing or Current Use</b> <i>(description of scores, e.g., distribution by quartile, mean, median, SD, etc.; identification of statistically significant and meaningfully differences in performance):</i><br>An analytical team at the University of Colorado Health Sciences Center examined the triggering rates for the measure at the facility level. Below are the measure scores from testing or current use (description of scoress [e.g., distribution by quartile, mean, median, standard deviation, etc.] and identification of statistically significant and meaningfully differences in performance). For 11,928 facilities, the mean triggering rate was 48.4% with a standard deviation of 14.9%. The following table reports the full results of the analysis. See | 2f<br>C<br>P<br>M<br>N | one percentage point in the percentage of<br>patients who received smoking cessation<br>counseling (e.g., 74% v. 75%) is clinically<br>meaningful; or whether a statistically<br>significant difference of \$25 in cost for an<br>episode of care (e.g., \$5,000 v. \$5,025) is<br>practically meaningful. Measures with overall<br>poor performance may not demonstrate much<br>variability across providers. |
| attached Table 1: Measure Variability Across Facilities.  |                        |  |
| 2g. Comparability of Multiple Data Sources/Methods  | 2g<br>C□               | <br>Comment [KP20]: 2g. If multiple data sources/methods are allowed, there is   |
| 2g.1 Data/sample (description of data/sample and size): This is not applicable.   | P<br>M                 | demonstration they produce comparable results.   |
| 2g.2 Analytic Method (type of analysis & rationale):  |                        |  |
| Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable   | 11                     |  |

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| This is not applicable.   |
|---|
| <b>2g.3 Testing Results</b> (e.g., correlation statistics, comparison of rankings): This is not applicable.   |
| 2h. Disparities in Care   |
| 2h.1 If measure is stratified, provide stratified results (scores by stratified categories/cohorts): This is not applicable.  |
| 2h.2 If disparities have been reported/identified, but measure is not specified to detect disparities, provide follow-up plans:<br>While MDS 3.0 collects data on the resident's race there are no current plans to stratify the measure by race because facilities tend to be homogenous by race, making disparities generally evident in the rating of the facility.(1) |
| 1. Smith D, Feng Z, Zinn J, Mor V. Racial disparities in access to long-term care: the illusive pursuit of equity. J Health Polit Policy Law. 2008;33(5):861-81.  |
| TAP/Workgroup: What are the strengths and weaknesses in relation to the subcriteria for Scientific         Acceptability of Measure Properties?         Steering Committee: Overall, to what extent was the criterion, Scientific Acceptability of Measure  |
| Properties, met?<br>Rationale:  |
| 3. USABILITY  |
| Extent to which intended audiences (e.g., consumers, purchasers, providers, policy makers) can understand the results of the measure and are likely to find them useful for decision making. (evaluation criteria)  |
| 3a. Meaningful, Understandable, and Useful Information  |
| 3a.1 Current Use: In use  |
| <b>3a.2</b> Use in a public reporting initiative (disclosure of performance results to the public at large) ( <i>If used in a public reporting initiative, provide name of initiative(s), locations, Web page URL(s).</i> <u>If not publicly reported</u> , state the plans to achieve public reporting within 3 years):<br>Nursing Home Compare                          |
| http://www.medicare.gov/NHCompare/Include/DataSection/Questions/SearchCriteriaNEW.asp?version=defaul<br>t&browser=IE%7C6%7CWinXP&language=English&defaultstatus=0&pagelist=Home&CookiesEnabledStatus=True   |
| <b>3a.3 If used in other programs/initiatives (</b> <i>If used in quality improvement or other programs/initiatives, name of initiative(s), locations, Web page URL(s). <u>If not used for QI</u>, state the plans to achieve use for QI within 3 years):</i>   |
| CMS expects that the quality measure will be used by nursing facilities as a tool to evaluate their own performance and develop quality improvement programs.   |
| <b>Testing of Interpretability</b> ( <i>Testing that demonstrates the results are understood by the potential users for public reporting and quality improvement</i> )  |
| <b>3a.4 Data/sample</b> ( <i>description of data/sample and size</i> ): A recent study found that consumers could accurately interpret the quality information given for all the measures reported by Nursing Home Compare.   |

Comment [KP21]: 2h. If disparities in care have been identified, measure specifications, scoring, and analysis allow for identification of disparities through stratification of results (e.g., by race, ethnicity, socioeconomic status, gender):OR rationale/data justifies why stratification is not necessary or not feasible.

**Comment [KP22]:** 3a. Demonstration that information produced by the measure is meaningful, understandable, and useful to the intended audience(s) for <u>both</u> public reporting (e.g., focus group, cognitive testing) and informing quality improvement (e.g., quality improvement initiatives). An important outcome that may not have an identified improvement strategy still can be useful for informing quality improvement by identifying the need for and stimulating new approaches to improvement.

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

3a C□ P□ M

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Data were collected from 4,754 family members of nursing home residents.

1. Castle N. The Nursing Home Compare report card: consumers' use and understanding. J Aging Soc Policy. 2009;21(2), 187-208.

#### **3a.5** Methods (e.g., focus group, survey, QI project):

A comprehension index was used to examine whether the information contained in Nursing Home Compare for each quality measure was understood by family members.

### **3a.6 Results** (qualitative and/or quantitative results and conclusions):

The study found that 31% of the consumers used the Internet in choosing a nursing home, 12% recalled using Nursing Home Compare, and in general, the consumers' comprehension index scores were high, indicating good understanding. The comprehension index for the incontinence measure was among the highest at 5.83 on a scale of 1 to 8.

### 3b/3c. Relation to other NQF-endorsed measures

#### 3b.1 NQF # and Title of similar or related measures:

This measure is intended to replaces NQF # 0183 Low risk residents who frequently lose control of their bowel or bladder because the data source has changed; the MDS 2.0 is being replaced by the MDS 3.0. The measure is related to the following endorsed measures; NQF # 0030 Urinary Incontinence Management in Older Adults - a. Discussing urinary incontinence, b. Receiving urinary incontinence treatment, NQF # 0098 Urinary Incontinence: Assessment of Presence or Absence of Urinary Incontinence in Women, NQF # 0099 Urinary Incontinence: Characterization of Urinary Incontinence in Women, NQF # 0100 Urinary Incontinence: Plan of Care for Urinary Incontinence in Women.

(for NQF staff use) Notes on similar/related endorsed or submitted measures:

### 3b. Harmonization

If this measure is related to measure(s) already endorsed by NQF (e.g., same topic, but different target population/setting/data source <u>or</u> different topic but same target population): **3b.2** Are the measure specifications harmonized? If not, why?

Harmonization is not applicable because the measure deal with different populations, settings and interventions.

### 3c. Distinctive or Additive Value

3c.1 Describe the distinctive, improved, or additive value this measure provides to existing NQF-endorsed measures:

The current measure is being retired due to the change in the data source. The proposed measure will replace it. The proposed measure differs from other NQF endorsed measures because it focuses on nursing facilities versus outpatient populations and includes both men and women.

5.1 If this measure is similar to measure(s) already endorsed by NQF (i.e., on the same topic and the same target population), Describe why it is a more valid or efficient way to measure quality:

TAP/Workgroup: What are the strengths and weaknesses in relation to the subcriteria for Usability?

Steering Committee: Overall, to what extent was the criterion, *Usability*, met? Rationale:

### 4. FEASIBILITY

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

Comment [KP23]: 3b. The measure specifications are harmonized with other measures, and are applicable to multiple levels and settings.

Comment [k24]: 16 Measure harmonization refers to the standardization of specifications for similar measures on the same topic (e.g., influenza immunization of patients in hospitals or nursing homes), or related measures for the same target population (e.g., eye exam and HbA1c for *patients with* diabetes), or definitions applicable to many measures (e.g., age designation for children) so that they are uniform or compatible, unless differences are dictated by the evidence. The dimensions of harmonization can include numerator, denominator, exclusions, and data source and collection instructions. The extent of harmonization depends on the relationship of the measures, the evidence for the specific measure focus, and differences in data sources.

**Comment [KP25]:** 3c. Review of existing endorsed measures and measure sets demonstrates that the measure provides a distinctive or additive value to existing NOFendorsed measures (e.g., provides a more complete picture of quality for a particular condition or aspect of healthcare, is a more valid or efficient way to measure).

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| Extent to which the required data are readily available, retrievable without undue burden, and can be implemented for performance measurement. (evaluation criteria)   | Ev<br>al<br>Rat<br>ing |  |
| 4a. Data Generated as a Byproduct of Care Processes  | 4a                     | <br>Comment [KP26]: 4a. For clinical measures,   |
| <b>4a.1-2 How are the data elements that are needed to compute measure scores generated?</b><br>Data generated as byproduct of care processes during care delivery (Data are generated and used by healthcare personnel during the provision of care, e.g., blood pressure, lab value, medical condition), Coding/abstraction performed by someone other than person obtaining original information (E.g., DRG, ICD-9 codes on claims, chart abstraction for quality measure or registry)  | C P M □ N □            | required data elements are routinely<br>generated concurrent with and as a byproduct<br>of care processes during care delivery. (e.g.,<br>BP recorded in the electronic record, not<br>abstracted from the record later by other<br>personnel; patient self-assessment tools, e.g.,<br>depression scale; lab values, meds, etc.) |
| 4b. Electronic Sources   |                        | <br>Comment [KP27]: 4b. The required data  |
| <b>4b.1 Are all the data elements available electronically?</b> ( <i>elements that are needed to compute measure scores are in defined, computer-readable fields, e.g., electronic health record, electronic claims</i> )<br>No  |                        | elements are available in electronic sources.<br>If the required data are not in existing<br>electronic sources, a credible, near-term path<br>to electronic collection by most providers is<br>specified and clinical data elements are<br>specified for transition to the electronic health<br>record.                         |
| 4b.2 If not, specify the near-term path to achieve electronic capture by most providers.   | N                      |  |
| 4c. Exclusions<br>4c.1 Do the specified exclusions require additional data sources beyond what is required for the<br>numerator and denominator specifications?  |                        | <br><b>Comment [KP28]:</b> 4c. Exclusions should not<br>require additional data sources beyond what is<br>required for scoring the measure (e.g.,<br>numerator and denominator) unless justified as<br>supporting measure validity.  |
| 4c.2 If yes, provide justification.  |                        |  |
| 4d. Susceptibility to Inaccuracies, Errors, or Unintended Consequences   |                        | <br>Comment [KP29]: 4d. Susceptibility to  |
| <ul> <li>4d.1 Identify susceptibility to inaccuracies, errors, or unintended consequences of the measure and describe how these potential problems could be audited. If audited, provide results.</li> <li>Because of the possible lack of correspondence between the staff-assessment and BIMS items, it may be difficult to specify a score on the BIMS that would trigger the severe cognitive impairment exclusion exactly as the staff-assessment items do. The implication is that residents may trigger the exclusion differently depending on which set of data are available. Although the BIMS may be the better set of items, it cannot be completed for all residents. Thus, it may be reasonable to complete the staff-assessment items for all residents and use these as the source of the severe cognitive impairment exclusion for the Incontinence measure.(1)</li> <li>1. Brega A, Goodrich G, Nuccio E, Hittle D. Transition of publicly reported nursing home quality measures to MDS 3.0–draft. Contract HHSM-500-2005-CO001c Modification Number 0009. Denver: Division of Health Care Policy and Research University of Colorado at Denver, 2008.</li> </ul> | 4d □ ₽<br>C ₽ ≥ □      | inaccuracies, errors, or unintended<br>consequences and the ability to audit the data<br>items to detect such problems are identified.   |
| 4e. Data Collection Strategy/Implementation  |                        | <br><b>Comment [KP30]:</b> 4e. Demonstration that the data collection strategy (e.g., source,  |
| <ul> <li>4e.1 Describe what you have learned/modified as a result of testing and/or operational use of the measure regarding data collection, availability of data/missing data, timing/frequency of data collection, patient confidentiality, time/cost of data collection, other feasibility/ implementation issues:</li> <li>The data collection method is already in operational use. However, the MDS items used for cognitive function are new (BIMS scale) and the incontinence categories have been slightly revised.</li> <li>4e.2 Costs to implement the measure (<i>costs of data collection, fees associated with proprietary measures</i>): Data is collected as part of an existing process with no additional cost.</li> </ul>  | 4e<br>C□<br>P M □      | timing, frequency, sampling, patient<br>confidentiality, etc.) can be implemented<br>(e.g., already in operational use, or testing<br>demonstrates that it is ready to put into<br>operational use).   |
|  | N                      |  |
| 4e.3 Evidence for costs:   |                        |  |
| Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable  | 14                     |  |

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| This is not applicable.  |                          |
| <b>4e.4 Business case documentation:</b> The proposed measure relies on data from the MDS 3.0. As there is no change in the data collection method for the MDS 3.0 as compared with its predecessor, the MDS 2.0, we do not anticipate any additional burden to nursing facilities. MDS 2.0, and soon to be MDS 3.0, data are collected as part of an existing, federally mandated process used for payment and quality monitoring purposes.   |                          |
| TAP/Workgroup: What are the strengths and weaknesses in relation to the subcriteria for Feasibility?   | 4                        |
| Steering Committee: Overall, to what extent was the criterion, <i>Feasibility</i> , met?<br>Rationale:   | 4<br>C<br>P<br>M<br>N    |
| RECOMMENDATION   |                          |
| (for NQF staff use) Check if measure is untested and only eligible for time-limited endorsement.   | Tim<br>e-<br>limit<br>ed |
| Steering Committee: Do you recommend for endorsement?<br>Comments:   | Y III N                  |
| CONTACT INFORMATION  |                          |
| Co.1 Measure Steward (Intellectual Property Owner)<br>Co.1 <u>Organization</u><br>Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Mail Stop S3-02-01, Baltimore, Maryland,<br>21244-1850<br>Co.2 <u>Point of Contact</u><br>Judith, Tobin, PT, MBA, Judith.Tobin@cms.hhs.gov, 410-786-6892-<br>Measure Developer If different from Measure Steward<br>Co.3 <u>Organization</u>  |                          |
| RTI International, 1440 Main Street, Suite 310, Waltham, Massachusetts, 02451-1623<br>Co.4 Point of Contact<br>Roberta, Constantine, RN, MBA, PhD, rconstantine@rti.org, 781-434-1711-   |                          |
| Co.5 Submitter If different from Measure Steward POC<br>Roberta, Constantine, RN, MBA, PhD, rconstantine@rti.org, 781-434-1711-, RTI International   |                          |
| Co.6 Additional organizations that sponsored/participated in measure development   |                          |
| ADDITIONAL INFORMATION   |                          |
| Workgroup/Expert Panel involved in measure development<br>Ad.1 Provide a list of sponsoring organizations and workgroup/panel members' names and organizations.<br>Describe the members' role in measure development.<br>See Table 3: Nursing Home Quality Measures Technical Expert Panel (January 2009).<br>This technical expert panel met over 2 days in January 2009 to review the environmental scan of the current<br>quality measures and make recommendations regarding their transition from MDS 2.0 to MDS 3.0. |                          |
| Ad.2 If adapted, provide name of original measure: This measure was adapted from the measure of the same derived from MDS 2.0 data.  | 9                        |
| Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable  | 15                       |

Ad.3-5 If adapted, provide original specifications URL or attachment MedQIC resource manual -http://www.qualitynet.org/dcs/ContentServer?cid=1138050766910&pagename=Medqic%2FOtherResource%2FOther ResourcesTemplate&c=OtherResource Measure Developer/Steward Updates and Ongoing Maintenance Ad.6 Year the measure was first released: 2002 Ad.7 Month and Year of most recent revision: 02, 2010 Ad.8 What is your frequency for review/update of this measure? Every 3 years Ad.9 When is the next scheduled review/update for this measure? 02, 2013 Ad.10 Copyright statement/disclaimers:

Ad.11 -13 Additional Information web page URL or attachment: Attachment Incontinence Long Stay tables\_FINAL-634045260397142500.doc

Date of Submission (MM/DD/YY): 07/12/2010

Rating: C=Completely; P=Partially; M=Minimally; N=Not at all; NA=Not applicable

Project Name: NQF Nursing Home Project

Measure Title: Percent of Low-Risk Residents Who Lose Control of their Bowel or Bladder (Long Stay)

Planned Date of Measure Submission: March 19, 2010

# Steward Name:

Point of Contact Judith C. Tobin, PT, MBA Centers for Medicare & Medicaid Services 7500 Security Boulevard Mail Stop S3-02-01 Baltimore, MD 21244-1850 410-786-6892 Judith.Tobin@cms.hhs.gov

# **Developer/Submitter Name:**

RTI International Roberta Constantine, RN, MBA, PhD 1440 Main Street, Suite 310 Waltham, MA 02451-1623 781-434-1711 rconstantine@rti.org

# Table 1. Measure Variability Across Facilities

| Quality Measure<br>(QM)    |        | Std<br>Mean Dev |       | 25 <sup>th</sup><br>Percentile | 50 <sup>th</sup><br>Percentil | 75 <sup>th</sup><br>ePercentile | 90 <sup>th</sup> | Facilities<br>with<br>QM = 0% |
|----------------------------|--------|-----------------|-------|--------------------------------|-------------------------------|---------------------------------|------------------|-------------------------------|
| Incontinence (Low<br>Risk) | 11,928 | 48.4% 14.9%     | 29.1% | 38.6%                          | 48.8%                         | 58.5%                           | 67.3%            | 0.2%                          |

# Table 2. Measure Trends Over Time

|                            |             |             |             |             | M           | ean of I    | Facility    | Rates (     | (%)         |             |             |             |             |
|----------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Quality Measure<br>(QM)    | Q3,<br>2003 | Q4,<br>2003 | Q1,<br>2004 | Q2,<br>2004 | Q3,<br>2004 | Q4,<br>2004 | Q1,<br>2005 | Q2,<br>2005 | Q3,<br>2005 | Q4,<br>2005 | Q1,<br>2006 | Q2,<br>2006 | Q3,<br>2006 |
| Incontinence (Low<br>Risk) | 46.3        | 46.4        | 46.5        | 46.7        | 47.1        | 47.3        | 47.4        | 47.6        | 47.8        | 47.7        | 47.8        | 48.1        | 48.4        |

| Name                                      | Title   | Affiliation  |
|---|---|--|
| Barbara Anglin, RN                        | Program Services Consultant                         | American Association of<br>Nurse Assessment<br>Coordinators (AANAC)  |
| Bonnie Burak-Danielson,<br>MSM, EXP, LPTA | Rehab Manager of Reimbursement                      | Spaulding Rehab Network  |
| Sarah Burger, MPH, RN                     | Senior Advisor and Coordinator                      | Coalition of Geriatric Nursing<br>Organizations<br>The John A. Hartford Institute<br>for Geriatric Nursing |
| Diane Carter, MSN, RN, CS                 | President   | AANAC  |
| Kate Dennison, RN, RAC-MT                 | Minimum Data Set (MDS)<br>Coordinator               | The Cedars   |
| Mary Ellard, RN, MPA/H,<br>RAC-CT         | Clinical Assessment Specialist                      | Five Star Quality Care, Inc.   |
| Sandy Fitzler, RN                         | Senior Director of Clinical Services                | American Health Care<br>Association  |
| David F. Hittle, PhD                      | Assistant Professor                                 | Division of Health Care Policy<br>and Research<br>University of Colorado<br>Denver, School of Medicine     |
| Steve Levenson, MD, CMD                   | Multi-Facility Medical Director,<br>Baltimore, MD   |  |
| Carol Maher, RN-BC, RAC-<br>CT            | Director of Clinical Reimbursement                  | Ensign Facilities Services   |
| Barbara Manard, PhD                       | Vice President, Long Term<br>Care/Health Strategies | American Association of<br>Homes and Services for the<br>Aging   |

Table 3. Nursing Home Quality Measures Technical Expert Panel (January 2009)

| Debra Saliba, MD, MPH                  | Anna and Harry Borun Chair in<br>Geriatrics and Gerontology at UCLA<br>Research Physician VA GLAHS<br>GRECC<br>Director of UCLA/JHA Borun Center<br>for Gerontological Research<br>Senior Natural Scientist RAND<br>Health | University of California, Los<br>Angeles (UCLA), Veterans<br>Affairs (VA), RAND<br>Corporation |
|--|--|--|
| Eric Tangalos, MD                      | Professor of Medicine  | Mayo Clinic  |
| Jacqueline Vance, RNC,<br>CDONA/LTC    | Director of Clinical Affairs   | (American Medical Directors<br>Association) AMDA   |
| Mary Van de Kamp, MS/CCC-<br>SLP       | Vice President, Clinical Rehabilitation  | People <i>first</i> Rehabilitation   |
| Charlene Harrington, PhD,<br>RN, FAAN* | Professor Emeritus   | University of California, San<br>Francisco<br>Fellow in the American<br>Academy of Nursing     |

# Measure #/Title/Steward

NH-019-10: Percent of Low Risk Residents Who Lose Control of Their Bowel or Bladder (Long Stay) (Centers for Medicare & Medicaid Services)

**Description:** This measure updates CMS' current QM on bowel and bladder control. It is based on data from Minimum Data Set (MDS) 3.0 assessments of long-stay nursing facility residents (those whose stay is longer than 100 days). This measure reports the percent of long-stay residents who are frequently or almost always bladder or bowel incontinent as indicated on the target MDS assessment (which may be an annual, quarterly, significant change or significant correction assessment) during the selected quarter (3-month period).

The proposed measure is stratified into high and low risk groups; only the low risk group's (e.g., residents whose mobility and cognition are not impaired) percentage is calculated and included as a publicly-reported quality measure.

## Initial In-Person Vote:

Recommended for endorsement with conditions – 19 Not present - 1

| Steering Committee Questions/Conditions for Measure<br>Developer: | <b>Response from Measure Developer</b>  |
|---|---|
| • Do not exclude patients with missing data                       | • The developer agreed to conduct an analysis of missing data as part of the validation analysis using the MDS 3.0 examining the extent of missing items, the impact of missing items on facility score and the impact of including vs. excluding patients with missing data on the facility score for the measure. |
| The definition of long-stay residents needs to be clarified       | • Long-stay residents are defined as those greater than 100 days. Residents who return to the nursing home following a hospital discharge will not have their stay reset to zero.   |