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Welcome and Housekeeping Reminders

- Please mute your audio when not speaking
- Please ensure your name is displayed correctly
- Please turn on video, especially during discussions
- Please use 'Raise Hand' if you wish to speak (click 'Participants' icon, then click 'Raise Hand' at the bottom of the participant list)
- Please use the chat feature to communicate with the NQF Host
- We encourage you to contribute comments via the chat, and we do save/review the chat after every meeting.

If you are experiencing technical issues, please contact us at propmroadmap@qualityforum.org

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Driving measurable health improvements together

Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures

Web Meeting #6

June 24, 2021

This project is funded by the Centers for Medicare & Medicaid Services under contract HHSM-500-2017-00060I – 75FCMC20F0003 Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome-Performance Measures.

Welcome and Meeting Objectives

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Agenda

- Roll Call and Meeting Objectives
- Web Meeting #5 Recap
- Review Interim Report Public Comments
- Discuss Technical Guidance
- NQF Member and Public Comment
- Next Steps

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Meeting Objectives

- Review Web Meeting #5
- Review proposed TEP responses to public comments and identify improvement opportunities within the Interim Report
- Obtain TEP input on draft content of Technical Guidance, with focus on specific steps that need to be addressed in the roadmap

Roll Call

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NQF Staff

NQF Staff Member
Chuck Amos, MBA, Director
Deidra Smith, MBA, PMP, Project Manager
Teresa Brown, MHA, MA, CPHQ, CPPS, Senior Manager
Juanita Rogers, MS, CHES, Analyst
Jhamiel Prince, BS, Analyst

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Technical Expert Panel (TEP) Members

TEP Member Name/Credentials	TEP Member Name/Credentials
Catherine MacLean, MD, PhD (*co-chair*)	Sam Simon, PhD (*co-chair*)
David Andrews, PhD	Christine Izui, MS
Katherine Ast, MSW, LCSW	Laura Jantos, LFHIMSS
Rachel Brodie, BA	Kirk Munsch
Zahid Butt, MD, FACG	Deborah Paone, DrPH, MHA
Collette Cole, BSN, RN, CPHQ	Brenna Rabel, MPH
Paula Farrell, BSN, RN, CPHQ, LSSGB	Nan Rothrock, PhD, MA
Mark Friedberg, MD, MPP	Mike Sacca, AS
Debbie Gipson, MD, MS	Rachel Sisodia, MD
Ben Hamlin, MPH	John Spertus, MD, MPH, FACC, FAHA
Janel Hanmer, MD, PhD	Ruth Wetta, PhD, MSN, MPH, RN
Helen Haskell, MA	Albert Wu, MD, MPH, FACP
Brian Hurley, MD, MBA, DFASAM	

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Federal Liaisons and Affiliation

Federal Liaison Name/Credentials	Federal Agency
Girma Alemu, MD, MPH	HRSA
Joel Andress	CMS/CCSQ
David Au, MD, MS	VA
LaWanda Green Burwell, ScD (COR)	CMS/CCSQ
Kyle Cobb	DHHS/ONC/OTECH
Janis Grady, RHIT, FAC-COR III	CMS/CCSQ-QMVIG/DQM
Rhona Limcangco, PhD	AHRQ
Meghan McHugh, PhD, MPH	SAMHSA/CBHSQ
Sandra Mitchell, PhD, CRNP, FAAN	NIH/NCI
Ashley Wilder Smith, PhD, MPH	NIH/NCI
Clifford A. Smith, PhD, ABPP-Cn	VA

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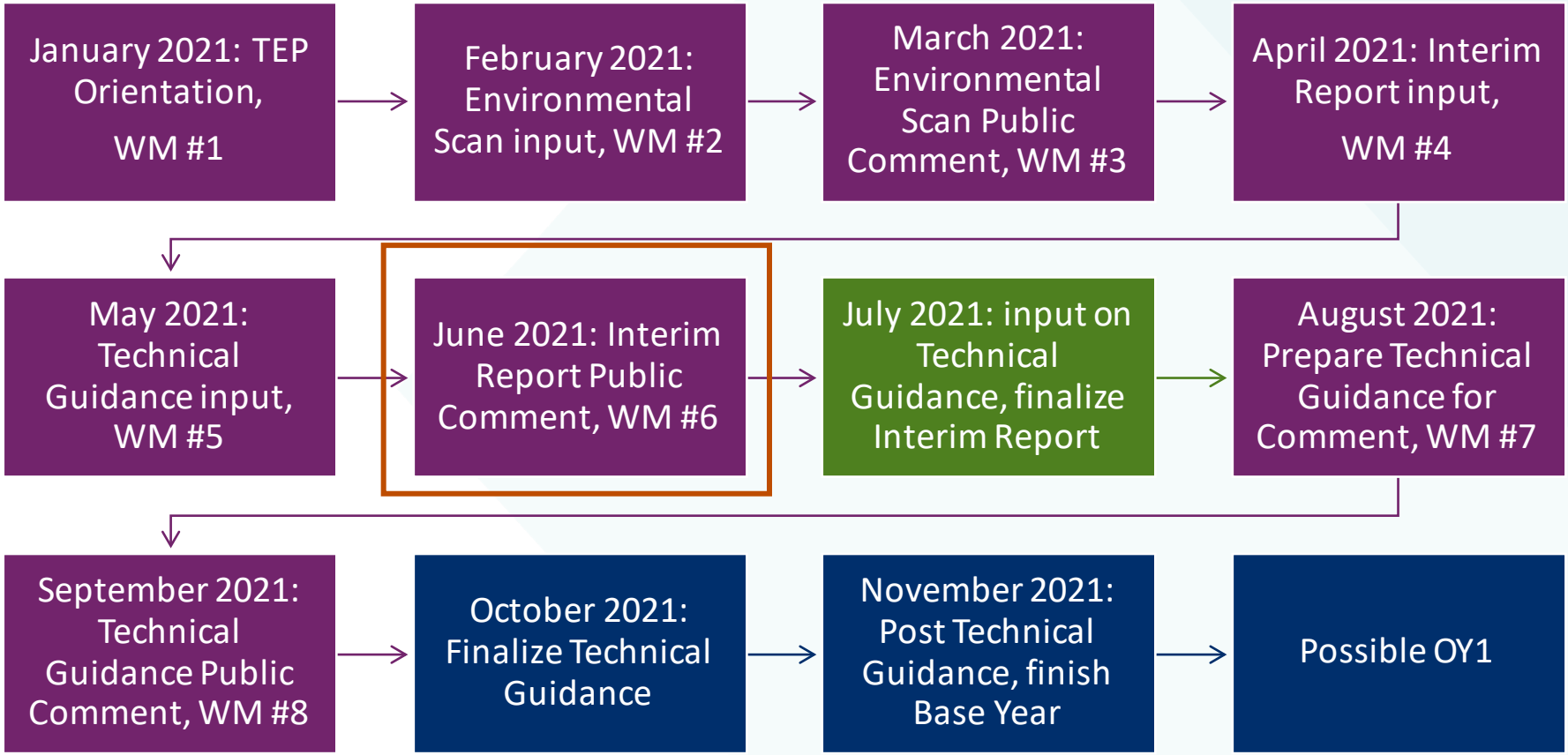
Project Timeline (Base Year)



**WM = Web Meeting; OY = Option Year*

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Ground Rules

No rank in the room

Stay respectful and engaged

Participate

Refrain from political comments

Share your experiences

Learn from others

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True North Statement

- There is currently a gap between hundreds of existing PROMs and only a few dozen PROM-based Patient-Reported Outcome-Performance Measures. This project will provide guidance to developing PROM-based PRO-PMs for use in CMS accountability programs by identifying key attributes of high-quality PROMs and creating step-by-step guidance on utilizing these PROMs to develop fully tested digital PRO-PMs.
- Today's primary goal: Discuss feedback from public comment and continue discussion to refine key steps of the PRO-PM roadmap.

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Background: Terminology

Concept	Definition	Example
Patient-Reported Outcome (PRO)	Any information on the outcomes of healthcare obtained directly from patients without modification by clinicians or other healthcare professionals.[1]	Symptom: depression
Patient-Reported Outcome Measure (PROM)	Any standardized or structured questionnaire regarding the status of a patient's health condition, health behavior, or experience with health care that comes directly from the patient (i.e., a PRO). The use of a structured, standardized tool such as a PROM will yield quantitative data that enables comparison of patient groups or providers.[1]	Patient Health Questionnaire 9 (PHQ-9)©, a standardized tool to assess depression
PRO-Based Performance Measure (PRO-PM)	A performance measure that is based on patient-reported outcomes assessed through data often collected through a PROM and then aggregated for an accountable healthcare entity.[1]	Percentage of patients with diagnosis of major depression or dysthymia and initial PHQ-9 score >9 with a follow-up PHQ-9 score <5 at 6 months (NQF #0711)

Web Meeting #5 Recap

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Web Meeting #5 Review

- Discussed content and gained feedback for Version 2 of the Interim Report
- Discussed and outlined initial concepts for Technical Guidance in PRO-PM development, including:
  - Presented and discussed a draft process map from high quality PROMs to PRO-PM development;
  - Recommended additional approaches to content; and
  - Presented options for document structure.

Interim Report Public Comments

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Interim Report Scope

- **Report Description:** to discuss attributes of high quality PROMs for use in Performance Measures (PMs), including those in CMS Value-Based Purchasing (VBP) programs, Alternative Payment Models (APMs), or coverage determination
- **Goal:** to provide examples to users or developers of PRO-PMs of the essential attributes of high quality PROMs that could increase success for the PRO-PMs built upon them
- **Key Content:**
  - Updated Attribute Grid with descriptions
  - Use case of PROMs for PMs assessed against the Attribute Grid (PHQ-9)

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Interim Report Public Comment Themes

- **Public commenting period: June 1 through June 21**
- **Received (insert number) comments from (insert number) organizations**
- **Discussion will focus on (insert number) of these comments, capturing the following themes:**
  - Attribute updates
  - High quality PROM definition
  - Development for accountability or regulatory purposes
  - Use case suggestions
  - Glossary suggestions
  - General comments

Discuss the Outline of Initial Concepts for Technical Guidance

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Technical Guidance Scope

- **Report Description:** A step-by-step roadmap that details how to develop digital PRO-PMs from PROMs.
- **Goal:** To provide a step-by-step approach for using PROMs to develop digital PRO-PMs that meet NQF endorsement criteria and include elements that are easily understood by measure developers at all stages of their career.
- **Key Content:**
  - Will build on the findings of the Environmental Scan Report and Interim Report and will leverage the experience and expertise of the TEP.
  - Best practices for developing PRO-PMs that are usable by APMs, VBP programs, and other innovative payment models at CMS; integrated into EHRs; applicable to public and private payers; and are developed with fair and accurate linkages between outcomes and healthcare provision

Assumptions

- The roadmap assumes the Measure Developer has successfully completed the following steps:
  - Identified key stakeholders (including but not limited to patients, caregivers, and advocates; clinicians; and payers) and a system to solicit continuous feedback throughout the development process
  - Identified measurement rationale, desired outcomes, and audience
  - Assessed potential intents of the measure (e.g., clinical quality, performance measurement, etc.)
  - Assessed different types of quality measures (outcome, process, structure, PRO-PM)

Determined that the measure will be developed as a Digital PRO-PM due to its appropriateness for measuring desired outcomes

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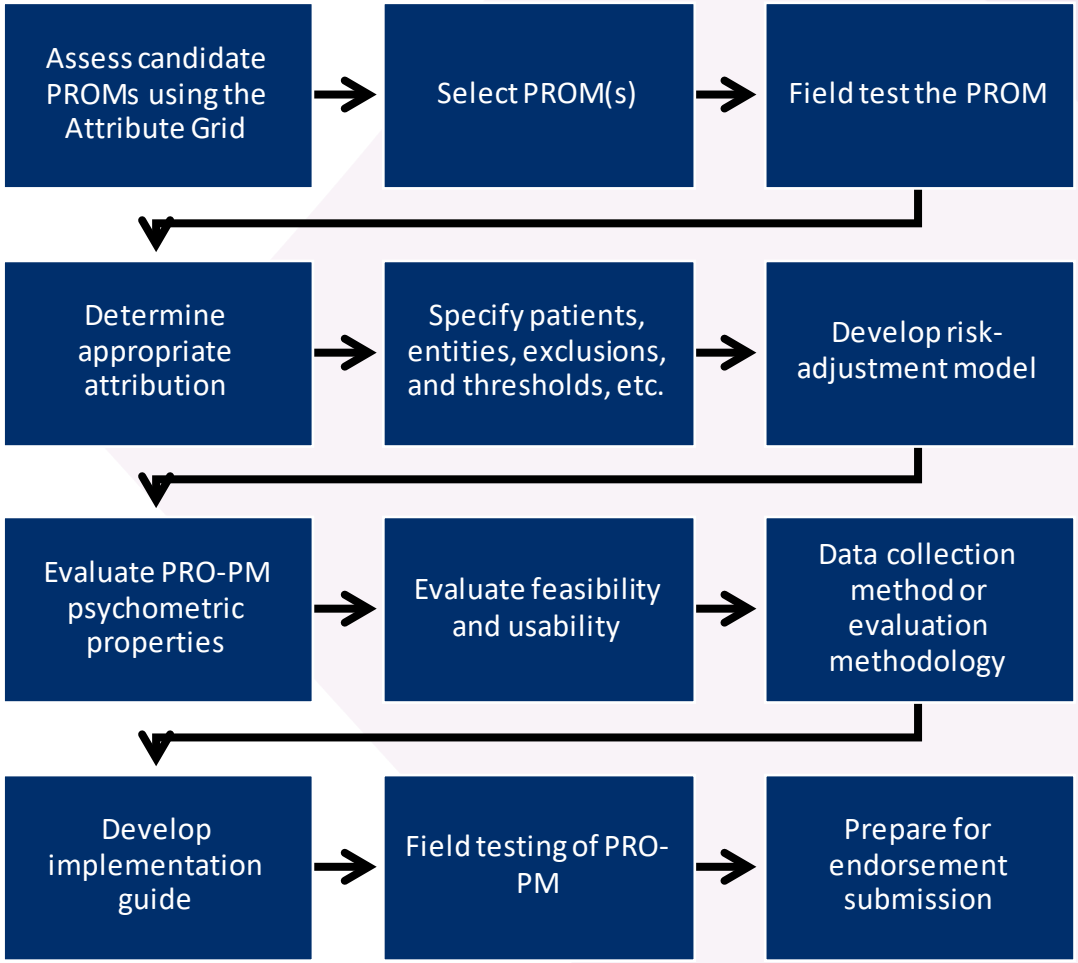
Draft 2 Roadmap for PRO-PM Development



*Iteration can occur during any step within the process as needed.

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Discussion Questions

- What steps are missing for developing and testing a *digital* PRO-PM?
- What are some common issues that might prevent a PRO-PM from satisfying the four major endorsement criteria?
- What form or visual style should this roadmap take?
- Thresholds are currently included in the specifications step, which will be expanded upon within the report.
  - Do Thresholds belong here? If not, where should they be?
  - What other key considerations should be included in this step?

NQF Member and Public Comment

Next Steps

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Upcoming Dates

- Web Meeting #7: Tuesday, August 3, 12:30 – 2:00 pm ET
- Final Interim Report will be posted publicly August 18

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Project Contact Information

Email: propmroadmap@qualityforum.org

NQF phone: (202)783-1300

Project page: Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures

SharePoint site: PRO-PM Roadmap SharePoint Home Page

THANK YOU.

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