



Welcome and Housekeeping Reminders

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- Please ensure your name is displayed correctly
- Please turn on video, especially during discussions
- Please use 'Raise Hand' if you wish to speak (click 'Participants' icon, then click 'Raise Hand' next to your name once visible)
- Please use the chat feature to communicate with the NQF Host
- We encourage you to contribute comments via the chat, and we do save/review the chat after every meeting.

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propmroadmap@qualityforum.org



**NATIONAL
QUALITY FORUM**

Driving measurable health
improvements together

Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures

Web Meeting #7

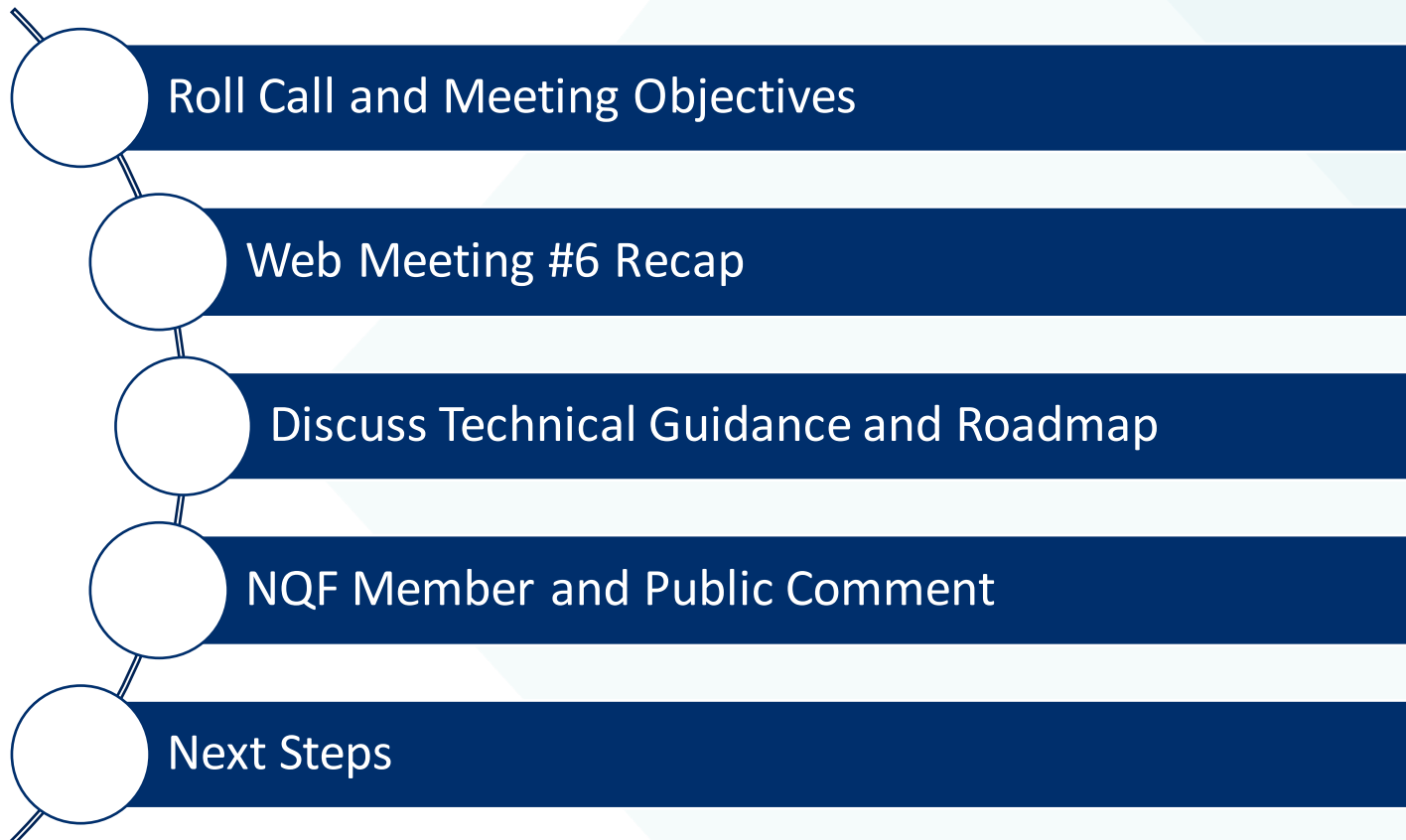
August 3, 2021

This project is funded by the Centers for Medicare & Medicaid Services under contract HHSM-500-2017-00060I – 75FCMC20F0003 Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome-Performance Measures.

Welcome and Meeting Objectives



Agenda





Meeting Objectives

- Review Web Meeting #6
- Obtain TEP input on Draft 1 of Technical Guidance direction
- Continue discussion on Technical Guidance, with focus on specific steps that need to be addressed in the roadmap

Roll Call



NQF Staff

NQF Staff Member

Chuck Amos, MBA, Director

Deidra Smith, MBA, PMP, Project Manager

Teresa Brown, MHA, MA, CPHQ, CPPS, Senior Manager

Juanita Rogers, MS, CHES, Analyst

Jhamiel Prince, BS, Analyst

Technical Expert Panel (TEP) Members

TEP Member Name/Credentials	TEP Member Name/Credentials
Catherine MacLean, MD, PhD (<i>co-chair</i>)	Sam Simon, PhD (<i>co-chair</i>)
David Andrews, PhD	Christine Izui, MS
Katherine Ast, MSW, LCSW	Laura Jantos, LFHIMSS
Rachel Brodie, BA	Kirk Munsch
Zahid Butt, MD, FACG	Deborah Paone, DrPH, MHA
Collette Cole, BSN, RN, CPHQ	Brenna Rabel, MPH
Paula Farrell, BSN, RN, CPHQ, LSSGB	Nan Rothrock, PhD, MA
Mark Friedberg, MD, MPP	Mike Sacca, AS
Debbie Gipson, MD, MS	Rachel Sisodia, MD
Ben Hamlin, MPH	John Spertus, MD, MPH, FACC, FAHA
Janel Hanmer, MD, PhD	Ruth Wetta, PhD, MSN, MPH, RN
Helen Haskell, MA	Albert Wu, MD, MPH, FACP
Brian Hurley, MD, MBA, DFASAM	

Federal Liaisons and Affiliation

Federal Liaison Name/Credentials	Federal Agency
Girma Alemu, MD, MPH	HRSA
Joel Andress	CMS/CCSQ
David Au, MD, MS	VA
LaWanda Green Burwell, ScD (COR)	CMS/CCSQ
Kyle Cobb	DHHS/ONC/OTTECH
Janis Grady, RHIT, FAC-COR III	CMS/CCSQ-QMVIG/DQM
Rhona Limcangco, PhD	AHRQ
Meghan McHugh, PhD, MPH	SAMHSA/CBHSQ
Sandra Mitchell, PhD, CRNP, FAAN	NIH/NCI
Ashley Wilder Smith, PhD, MPH	NIH/NCI
Clifford A. Smith, PhD, ABPP-Cn	VA

Project Timeline (Base Year)



**WM = Web Meeting; OY = Option Year*



Ground Rules



No rank in the
room



Stay respectful and
engaged



Participate



Refrain from
political comments



Share your
experiences



Learn from others

True North Statement

- There is currently a gap between hundreds of existing PROMs and only a few dozen PROM-based Patient-Reported Outcome-Performance Measures. This project will provide guidance to developing PROM-based PRO-PMs for use in CMS accountability programs by identifying key attributes of high-quality PROMs and creating step-by-step guidance on utilizing these PROMs to develop fully tested digital PRO-PMs.
- Today's primary goal: Discuss feedback from public comment and continue discussion to refine key steps of the PRO-PM roadmap.

Background: Terminology

Concept	Definition	Example
Patient-Reported Outcome (PRO)	Any information on the outcomes of healthcare obtained directly from patients without modification by clinicians or other healthcare professionals. ¹	Symptom: depression
Patient-Reported Outcome Measure (PROM)	Any standardized or structured questionnaire regarding the status of a patient's health condition, health behavior, or experience with health care that comes directly from the patient (i.e., a PRO). The use of a structured, standardized tool such as a PROM will yield quantitative data that enables comparison of patient groups or providers. ¹	Patient Health Questionnaire 9 (PHQ-9) [®] , a standardized tool to assess depression
PRO-Based Performance Measure (PRO-PM)	A performance measure that is based on patient-reported outcomes assessed through data often collected through a PROM and then aggregated for an accountable healthcare entity. ¹	Percentage of patients with diagnosis of major depression or dysthymia and initial PHQ-9 score >9 with a follow-up PHQ-9 score <5 at 6 months (NQF #0711)

Web Meeting #6 Recap

Web Meeting #6 Review

- Reviewed public comments received on the Interim Report
 - Reviewed and discussed proposed TEP responses to public comments
 - Identified improvement opportunities within the Interim Report
- Obtained TEP input on draft content of Technical Guidance, with focus on specific steps that need to be addressed in the roadmap

Technical Guidance and Information to Consider for Roadmap

Technical Guidance Scope

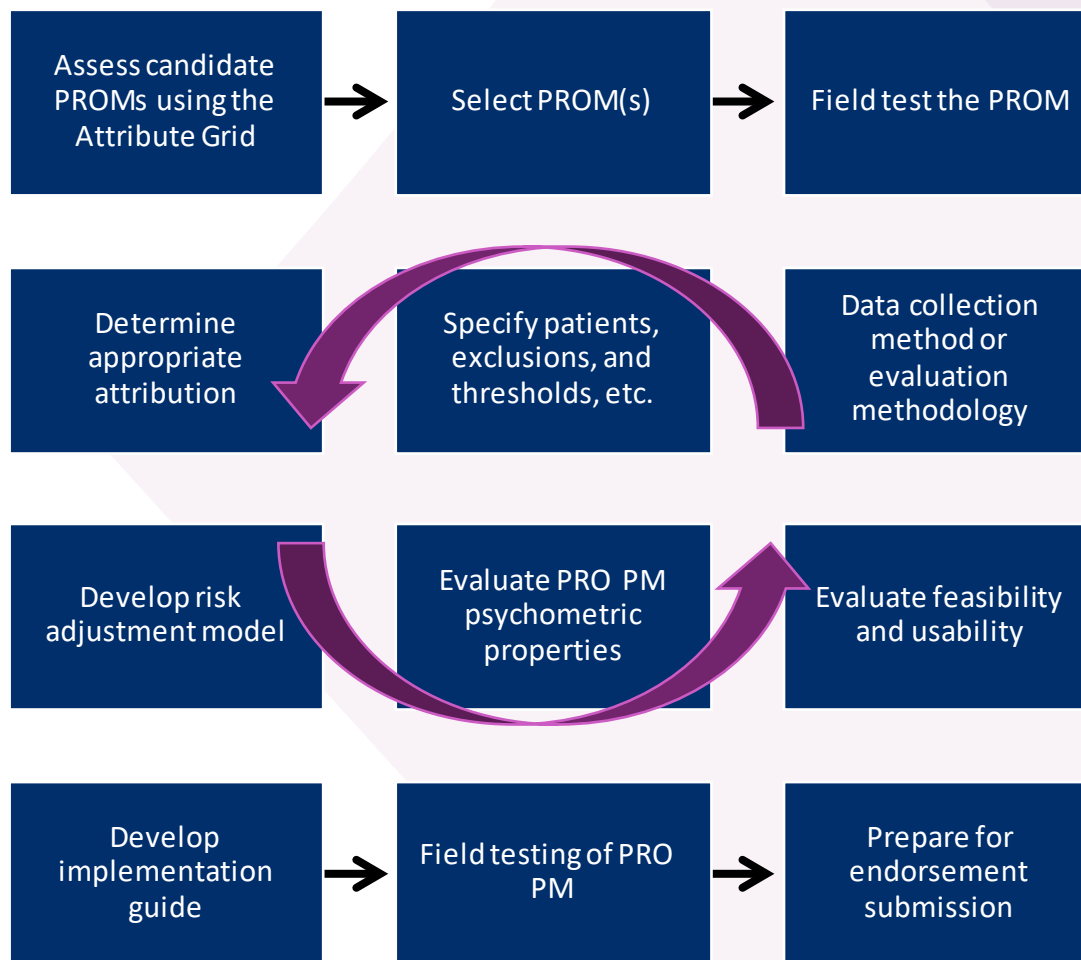
- **Report Description:** A step-by-step roadmap that details how to develop digital PRO-PMs from PROMs.
- **Goal:** To provide a step-by-step approach for using PROMs to develop digital PRO-PMs that meet NQF endorsement criteria and include elements that are easily understood by measure developers at all stages of their career.
- **Key Content:**
 - ▣ Will build on the findings of the Environmental Scan Report and Interim Report and will leverage the experience and expertise of the TEP.
 - ▣ Best practices for developing PRO-PMs that are usable by APMs, VBP programs, and other innovative payment models at CMS; integrated into EHRs; applicable to public and private payers; and are developed with fair and accurate linkages between outcomes and healthcare provision

Assumptions

- The roadmap assumes the Measure Developer has successfully completed the following steps:
 - ▣ Identified key stakeholders (including but not limited to patients, caregivers, and advocates; clinicians; and payers) and a system to solicit continuous feedback throughout the development process
 - ▣ Identified measurement rationale, desired outcomes, and audience
 - ▣ Identified potential intents of the PRO-PM (e.g., quality improvement, accountability programs, etc.)
 - ▣ Assessed different types of quality measures (outcome, process, structure, PRO-PM)

Determined that the measure will be developed as a Digital PRO-PM due to its appropriateness for measuring desired outcomes

Draft 2 Roadmap for PRO-PM Development



Roadmap Steps to Discuss

- Field testing of a PROM(s)
- Data collection method or evaluation methodology
- Develop implementation guide
- Field testing of PRO-PM
- Prepare for endorsement submission

What do we want to see occur at each step?

What are the key tasks to accomplish this?

How do we know we've succeeded at each step?

How would you explain this step to an intern?

NQF Member and Public Comment

Next Steps



Upcoming Dates

- Web Meeting #8: Wednesday, September 29, 12:00 – 1:30 pm ET
- Final Interim Report will be posted publicly August 18

Project Contact Information



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Project page: [Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures](#)



SharePoint site: [PRO-PM Roadmap SharePoint Home Page](#)

THANK YOU.

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