

# Welcome and Housekeeping Reminders

- ▣ Please mute your audio when not speaking
- ▣ Please ensure your name is displayed correctly
- ▣ Please turn on video, especially during discussions
- ▣ Please use 'Raise Hand' if you wish to speak (click 'Participants' icon, then click 'Raise Hand' next to your name once visible)
- ▣ Please use the chat feature to communicate with the NQF Host
- ▣ We encourage you to contribute comments via the chat, and we do save/review the chat after every meeting.

If you are experiencing technical issues, please contact us at  
[propmroadmap@qualityforum.org](mailto:propmroadmap@qualityforum.org)



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# Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures

## Second Year, *Web Meeting #6*

October 21, 2022

*This project is funded by the Centers for Medicare & Medicaid Services under contract HHSM-500-2017-00060I – 75FCMC20F0003 Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures.*

# Welcome and Meeting Objectives

## Agenda

- Welcome, Meeting Objectives, and Roll Call
- Recap of Web Meeting #5
- Technical Guidance Report: Comments
- Technical Guidance Report: Additional Recommendations
- Discussion: Future Steps
- NQF Member and Public Comment
- Next Steps

## Meeting Objectives

- Discuss Technical Guidance Report comments
- Address additional Technical Expert Panel (TEP) feedback on the Technical Guidance Report
- Discuss future steps and the dissemination of the final report

# Roll Call

## NQF Staff

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### **NQF Staff Member**

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**Allie Herr**, MPH, Managing Director

**Chuck Amos**, MBA, Senior Director

**Kim Streett**, RN, MSN, Director

**Deidra Smith**, MBA, PMP, Senior Project Manager

**Carina Smith**, MPP, MBA, Manager

**Evelyn Thomas**, MPH, CHES, Specialist

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## Technical Expert Panel (TEP) Members

TEP Member Name/Credentials	TEP Member Name/Credentials
Catherine MacLean, MD, PhD ( <i>co-chair</i> )	Sam Simon, PhD (co-chair)
Katherine Ast, MSW, LCSW	Christine Izui, MS
Rachel Brodie, BA	Laura Jantos, LFHIMSS
Zahid Butt, MD, FACG	Kirk Munsch
Collette Cole, BSN, RN, CPHQ	Deborah Paone, DrPH, MHA
Mark Friedberg, MD, MPP	Brenna Rabel, MPH
Debbie Gipson, MD, MS	Nan Rothrock, PhD, MA
Ben Hamlin, DrPH	Mike Sacca, AS
Janel Hanmer, MD, PhD	John Spertus, MD, MPH, FACC, FAHA
Helen Haskell, MA	Ruth Wetta, PhD, MSN, MPH, RN
Brian Hurley, MD, MBA, DFASAM	Albert Wu, MD, MPH, FACP



## Federal Liaisons and Affiliation

<b>Federal Liaison Name/Credentials</b>	<b>Federal Agency</b>
Girma Alemu, MD, MPH	HRSA
Joel Andress	CMS/CCSQ
David Au, MD, MS	VA
LaWanda Green Burwell, ScD (COR)	CMS/CCSQ
Kyle Cobb	DHHS/ONC/OTTECH
Janis Grady, RHIT, FAC-COR III	CMS/CCSQ-QMVIC/DQM
Rhona Limcangco, PhD	AHRQ
Meaghan McHugh, PhD, MPH	SAMHSA/CBHSQ
Sandra Mitchell, PhD, CRNP, FAAN	NIH/NCI
Ashley Wilder Smith, PhD, MPH	NIH/NCI
Clifford A. Smith, PhD, ABPP-Cn	VA

## Ground Rules

No rank in the  
room

Actively  
Participate

Share your  
experiences

Stay respectful  
and engaged

Refrain from  
political  
comments

Learn from others

# Web Meeting #5 Overview

## Web Meeting #5 Review

- Reviewed findings and recommendations from the Key Informant Interviews (KIIs)
- Discussed updates to the Technical Guidance Report, including:
  - ▣ Provide strategies for alpha and beta testing that are specific to PRO-PMs
  - ▣ Identify specific tasks that benefit from active patient engagement
  - ▣ Relocate discussion of data collection strategies to the stage 2 task, “Select PROM(s) for Inclusion in PRO-PM”
  - ▣ Improve guidance on digital measurement

# Technical Guidance Report: Comments

## Overview of Public Comments

- Received 16 comments from 3 organizations
- Themes include:
  - ▣ Edits to the language for greater clarity
  - ▣ Emphasis on the patient-centeredness and inclusivity of the report
  - ▣ Additional health equity information (e.g., who is excluded from digital measurement?)
  - ▣ Inclusion of public program administrator perspectives
  - ▣ Expanded information on tasks related to PROM selection and PRO-PM development (e.g., psychometric soundness, specifications, and stratification)
  - ▣ Improvements on guidance for supporting a PRO-PM through the Consensus Development Process
  - ▣ Positive feedback

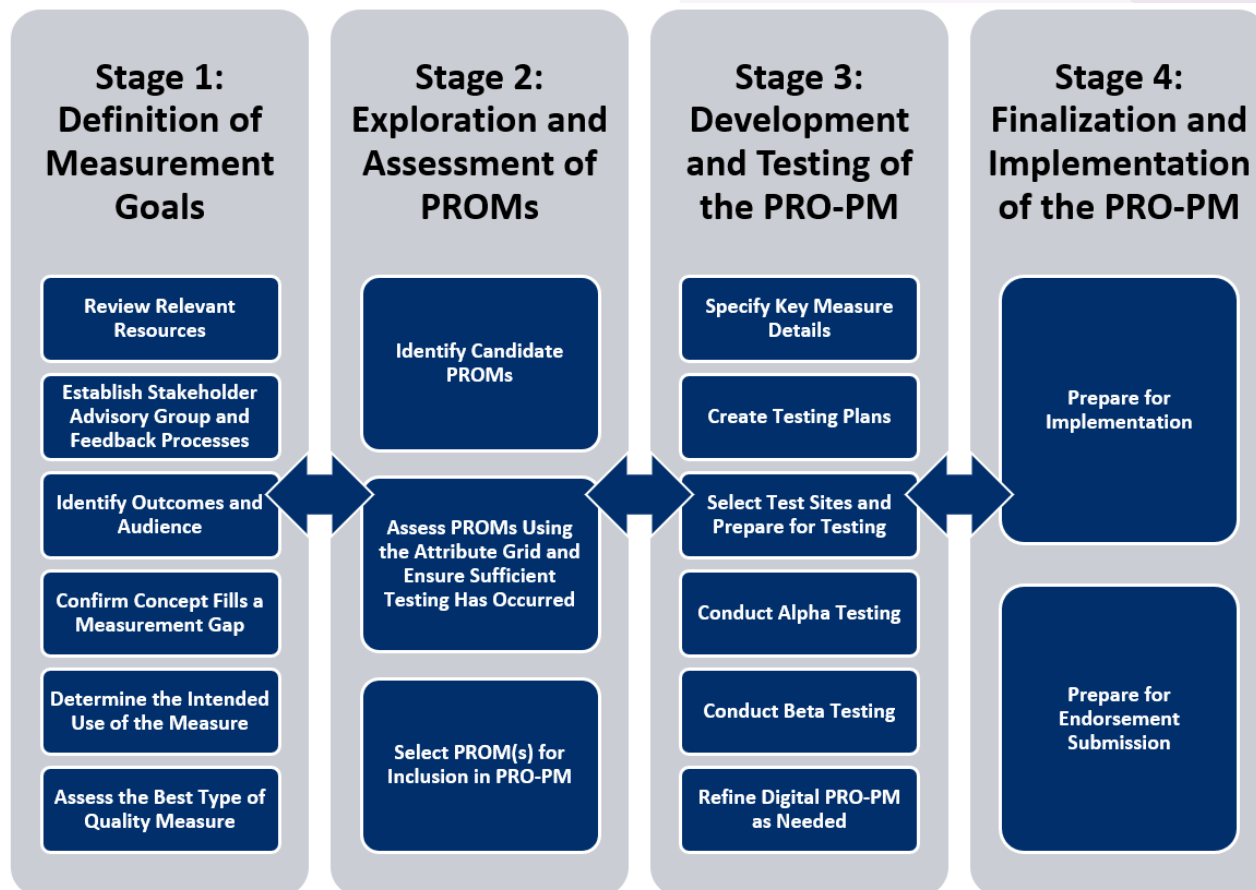
## Overview of Comments from TEP and KIIs

- Themes include:
  - ▣ Edits to the language for greater clarity
  - ▣ Opportunities for links to resources
  - ▣ Improvement opportunities for the task *Identify Measure Intent, Outcomes and Audience*
  - ▣ Validity and reliability guidance on crosswalks
  - ▣ Positive feedback

# **Technical Guidance Report: Additional Recommendations**



## Reminder of the Roadmap



## Remaining Findings from KIIs

- Discuss the timing of PROM data collection and PRO-PM measurement
- Establish new terminology to reframe PROMs as instruments, not measures
- Address the use of proxy responses

# Future Steps

## Discussion Questions

- How can the Committee engage in the meaningful dissemination of the updated Technical Guidance Report?
- With which specific organizations and individuals should NQF share the report?
- What would be valuable follow-up work after the posting of the updated Technical Guidance Report?

# NQF Member and Public Comment

# Next Steps

## Next Steps for Building a Roadmap

- Update to the Technical Guidance Report expected to be published late November
  - ▣ Please review your credentials and notify the project team of any updates
- NQF Annual Conference announcement

## NQF Annual Conference Update





# #NQF23 Innovation in Action: Driving Change Through Measurement

- Monday, February 20
  - ▣ Pre-Conference Symposia
  - ▣ Welcome Reception
- Tuesday, February 21 and Wednesday, February 22
  - ▣ Plenary sessions include:
    - » Behavioral Health
    - » Patient Reported Outcomes
    - » Patient Safety
    - » Maternal Health Outcomes
    - » Risk Adjustment Guidance
    - » Health Equity Measurement
    - » Transition to Digital Measurement
  - ▣ Eisenberg Award Ceremony

## Project Contact Information

- Email: [proprmroadmap@qualityforum.org](mailto:proprmroadmap@qualityforum.org)
- NQF phone: (202)783-1300
- Project page: [Building a Roadmap from Patient-Reported Outcome Measures to Patient-Reported Outcome Performance Measures](#)

**THANK YOU.**

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