



NATIONAL QUALITY FORUM

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Memo

March 23, 2021

To: NQF members

From: NQF staff

Re: Patient Experience and Function Fall 2020 Technical Report

Background

This report reflects the review of measures in the Patient Experience and Function project portfolio. Measures in this portfolio focus on patient functional status, satisfaction, and experience of care, as well as issues related to care coordination. Central to the concepts associated with patient experience with their overall care is the patient's health-related quality of life and many factors that influence it, including communication, care coordination, transitions of care, and use of health information technology. Measures in this review cycle focused on appropriate needs and priorities assessment within service planning for individuals receiving home and community based services (HCBS).

The 24-person Patient Experience and Function Standing Committee reviewed two newly submitted measures. The Standing Committee did not reach consensus on one measure and did not recommend the other measure for endorsement.

Consensus Not Reached:

- **NQF #3593** Identifying Personal Priorities for Functional Assessment Standardized Items (FASI) Needs (Centers for Medicare & Medicaid Services (CMS)/The Lewin Group)

Measure Not Recommended:

- **NQF #3594** Alignment of Person-Centered Service Plan (PCSP) with Functional Assessment Standardized Items (FASI) Needs (Centers for Medicare & Medicaid Services (CMS)/The Lewin Group)

The Standing Committee requests comments on all measures, but specifically for the measures where consensus was not reached.

NQF Member and Public Commenting

NQF members and the public are encouraged to provide comments via the online commenting tool on the draft report as a whole, or on the specific measures evaluated by the Patient Experience and Function Standing Committee.

Please note that commenting concludes on April 28, 2021 at 6:00 pm ET—no exceptions.

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