



# NATIONAL QUALITY FORUM

Driving measurable health  
improvements together

## Memo

**August 5, 2020**

**To:** NQF members

**From:** NQF staff

**Re:** Patient Experience and Function Spring 2020 Technical Report

### Background

This report reflects the review of measures in the Patient Experience and Function project. The National Quality Forum's (NQF) portfolio of measures for Patient Experience and Function includes measures of functional status, communication, shared decision making, care coordination, patient experience, and long-term services and supports.

The 23-person Patient Experience and Function Standing Committee reviewed four measures. Four were recommended for endorsement; no measures were not recommended for endorsement; and the Committee reached consensus for all of the measures.

- 2614 CoreQ: Short Stay Discharge Measure (AHCA/NCAL)
- 2615 CoreQ: Long-Stay Resident Measure (American Healthcare Association)
- 2616 CoreQ: Long-Stay Family Measure (AHCA/NCAL)
- 3559 Hospital-Level, Risk-Standardized Patient-Reported Outcomes Following Elective Primary Total Hip and/or Total Knee Arthroplasty (THA/TKA) (Centers for Medicare & Medicaid Services (CMS), Yale New Haven Health Services Corporation/Center for Outcomes Research and Evaluation (YNHHSC/CORE))

### Recommended Measures:

- 2614 CoreQ: Short Stay Discharge Measure (AHCA/NCAL)
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### Measures Not Recommended:

- None

### Consensus Not Reached:

- None

## **NQF Member and Public Commenting**

NQF members and the public are encouraged to provide comments via the online commenting tool on the draft report as a whole, or on the specific measures evaluated by the Patient Experience and Substance Use Standing Committee.

**Please note that commenting concludes on September 3, 2020 at 6:00 pm ET—no exceptions.**