



NATIONAL QUALITY FORUM

Driving measurable health
improvements together

Memo

August 19, 2021

To: NQF members

From: NQF staff

Re: Patient Experience and Function Spring 2021 Cycle

Background

This report reflects the review of measures in the Patient Experience and Function project. Measures in this portfolio focus on patient functional status, satisfaction, and experience of care, as well as issues related to care coordination. Central to the concepts associated with patient experience with their overall care is the patient's health-related quality of life (HRQoL) and the many factors that influence it, including communication, care coordination, transitions of care, and use of health information technology (IT). The measure in this review cycle focused on an appropriate needs and priorities assessment within service planning for individuals with disabilities receiving home and community-based services (HCBS).

The 22-person Patient Experience and Function Standing Committee reviewed one measure. This new measure was recommended for endorsement.

Recommended Measure:

- NQF #3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home and Community-Based Services (HCBS) Measures (Human Services Research Institute)

The Standing Committee requests comments on the measure.

NQF Member and Public Commenting

NQF members and the public are encouraged to provide comments via the online commenting tool on the draft report as a whole or on the specific measure evaluated by the Patient Experience and Function Standing Committee.

Please note that commenting concludes on September 17, 2021, at 6:00 PM ET—no exceptions.