NATIONAL QUALITY FORUM
Driving measurable health improvements together

http://www.qualityforum.org

Patient Experience and Function, Fall 2019 Measure Review Cycle

Measure Evaluation Web Meeting

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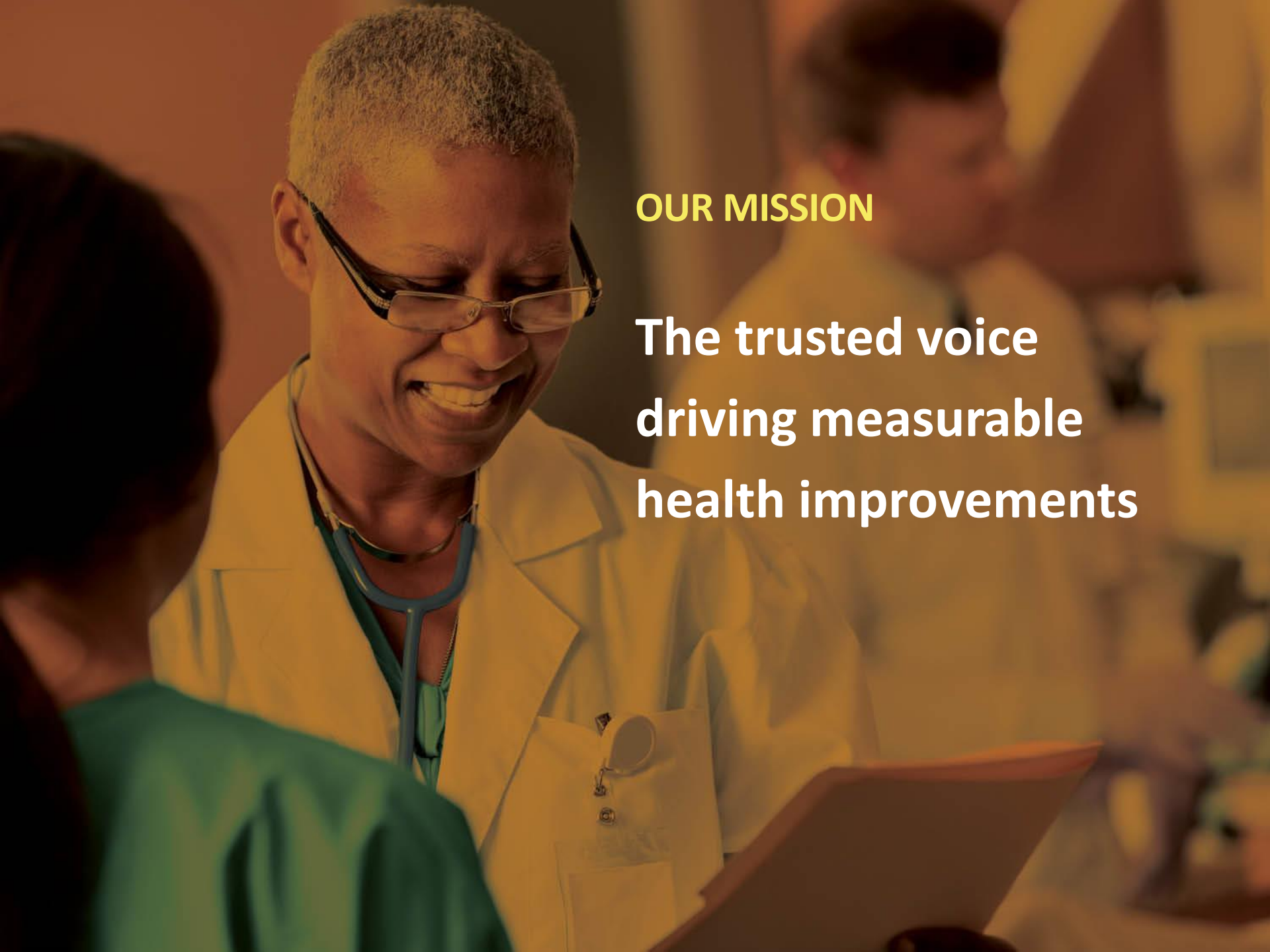
February 12, 2020



OUR MISSION

The trusted voice driving measurable health improvements

OUR VISION

Every person experiences high value care and optimal health outcomes

OUR VALUES

Collaboration

Leadership

Passion

Excellence

Integrity

Welcome

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NQF Staff

- Samuel Stolpe, PharmD, MPH, Senior Director
- Suzanne Theberge, MPH, Senior Project Manager
- Oroma Igwe, MPH, Project Manager
- Tatiana Munoz, MPH, Project Analyst

Agenda

- Welcome
- Introductions & Disclosure of Interest
- Overview of Evaluation Process and Voting
- Consideration of Candidate Measures
- NQF Member and Public Comment
- Next Steps
- Adjourn

Introductions and Disclosures of Interest

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Standing Committee

- **Gerri Lamb, PhD, RN, FAAN (Co-chair)**
- **Lee Partridge (Co-Chair)**
- **Chris Stille, MD, MPH, FAAP (Co-chair)**
- Richard Antonelli, MD, MS
- Adrienne Boissy, MD, MA
- Donald Casey, MD, MPH, MBA, FACP, FAHA, FAAPL, DFACMQ
- Ariel Cole, MD
- Ryan Coller, MD, MPH
- Sharon Cross, LISW-S
- Christopher Dezii, MBA, RN, CPHQ
- Shari Erickson, MPH
- Dawn Hohl, RN, BSN, MS, PhD
- Sherrie Kaplan, PhD, MPH
- Brenda Leath, MHSA, PMP
- Brian Lindberg, BSW, MMHS
- Ann Monroe
- Lisa Morrise, MA
- Randi Oster, MBA
- Charissa Pacella, MD
- Lenard Parisi, RN, MA, CPHQ, FNAHQ
- Debra Saliba, MD, MPH
- Ellen Schultz, MS (*inactive*)
- Lisa Suter, MD
- Peter Thomas, JD
- Tracy Wong, MBA

Measure Evaluation Process and Inputs to Date

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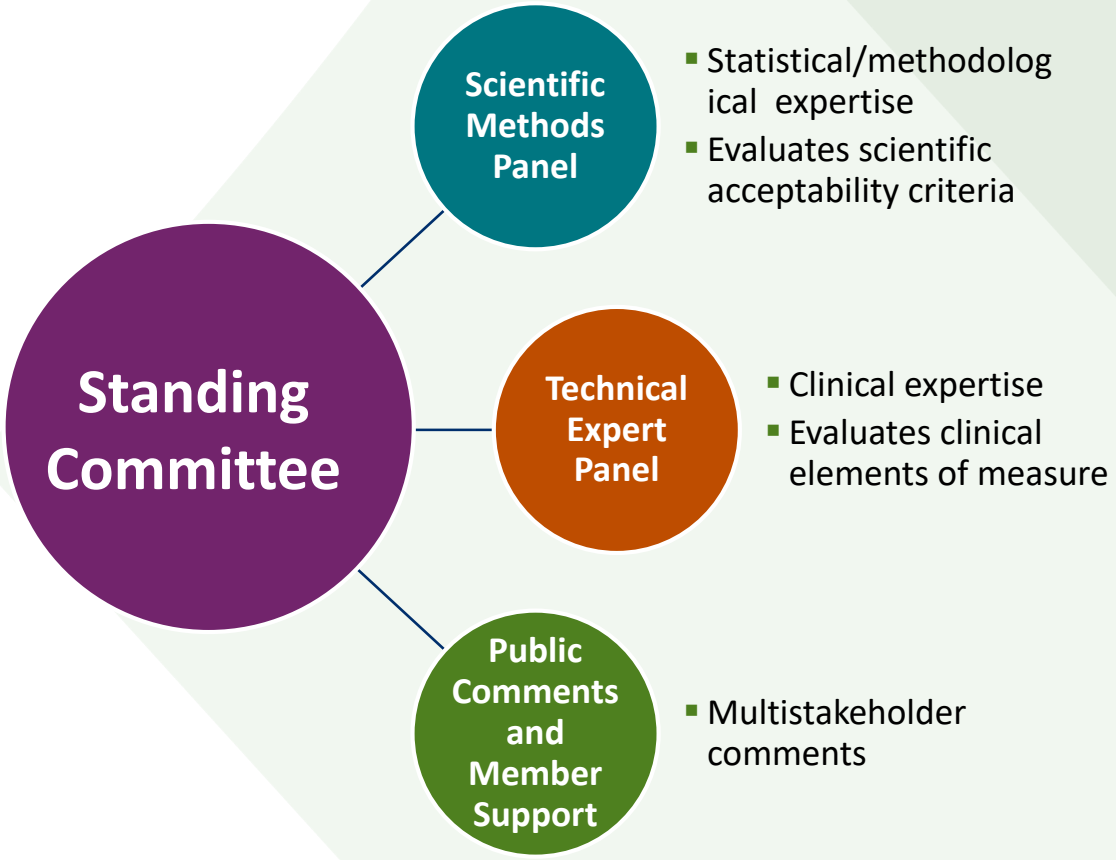
Measures Under Review Today

- 0291 Emergency Transfer Communication
- 0425 Functional Status Change for Patients with Low Back Impairments

Measure Evaluation Inputs to the Standing Committee

- Multistakeholder Committee
- Evaluates all evaluation criteria
- Makes recommendation for endorsement



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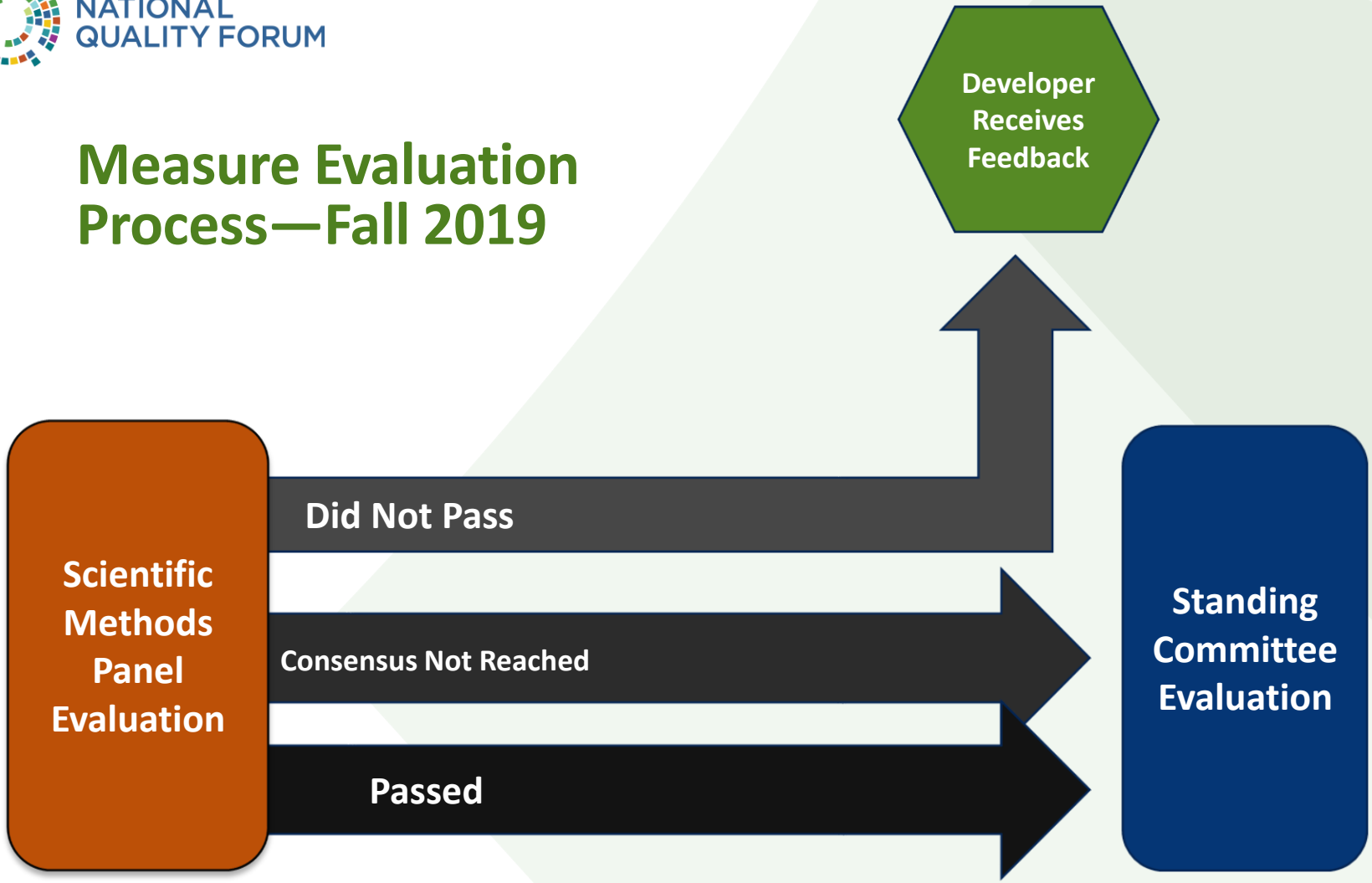
Measure Evaluation Process—Fall 2019



NQF Scientific Methods Panel Review

- The Panel consists of individuals with statistical expertise
  - *Established to help ensure consistent evaluation of the scientific acceptability of complex measures*
- Evaluates reliability and validity
- 0425 Functional Status Change for Patients with Low Back Impairments measure
  - Maintenance measure; Outcome: PRO-PM
  - Reliability: High
  - Validity: High
- 0291 Emergency Transfer Communication measure
  - Maintenance measure; Process
  - Staff review

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Questions?

Committee Evaluation Process

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Voting Preparation

- Check your email for link to voting website
- Voting will be conducted during today's webinar
- Quorum is required for voting to be conducted

Ground Rules for Today's Meeting

During the discussions, Committee members should:

- Be prepared, having reviewed the measures beforehand
- Base evaluation and recommendations on the measure evaluation criteria and guidance
- Remain engaged in the discussion without distractions
- Keep comments concise and focused
- Avoid dominating a discussion and allow others to contribute
- Indicate agreement without repeating what has already been said

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Process for Measure Discussion

- Brief introduction by measure developer (3-5 minutes)
- Lead discussants will begin Committee discussion for each criterion:
  - *Briefly explaining information on the criterion provided by the developer*
  - *Providing a brief summary of the pre-meeting evaluation comments (from SMP or other Committee members)*
  - *Emphasizing areas of concern or differences of opinion*
  - *Noting, if needed, the preliminary rating by NQF staff*
    - This rating is intended to be used as a guide to facilitate the Committee's discussion and evaluation.
- Developers will be available to respond to questions at the discretion of the Committee
- Full Committee will discuss, then vote on the criterion, if needed, before moving on to the next criterion

Lead Discussants

Lead Discussants:

- Lead the discussion on their assigned criterion
- Begin the discussion of the measure evaluation including:
  - *Summarize the evaluation of each criterion based on all of the Standing Committee's pre-meeting evaluation comments*
  - *Highlight areas of concern or difference of opinion and the issues or questions posed in the preliminary analysis*
- Verbalize conclusions regarding how well the measure meets NQF's evaluation criteria
- Be fully conversant with the submitted measure information on their assigned measure criterion

Voting Process

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Voting on Endorsement Criteria

- Importance to Measure and Report (must-pass)
  - *Discuss impact and opportunity for improvement and vote*
- Scientific Acceptability (must-pass)
  - *Reliability: Committee may choose to re-adjudicate reliability OR accept the SMP votes*
  - *Validity: Committee must discuss and vote on validity; the SMP did not reach consensus*
- Feasibility
  - *Discuss and vote on feasibility*
- Usability and Use
  - *Discuss and vote on usability and use*
- Overall Suitability for Endorsement

If a measure fails on one of the must-pass criteria, there is no further discussion or voting on the subsequent criteria for that measure; we move to the next measure.

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Achieving Consensus

- Quorum: 66% of the Committee (16 people; 24 active members)
- Pass/Recommended: Greater than 60% "Yes" votes (high + moderate ratings) of the quorum
- Consensus not reached (CNR): 40-60% "Yes" votes (inclusive of 40% and 60%) of the quorum
  - *Committee does not vote on final recommendation (if must-pass criteria). Measure moves forward to public and NQF member comment and the Committee will revote during the post-comment call.*
- Does not pass/Not Recommended: Less than 40% "Yes" votes of the quorum

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Voting Test

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Questions?

Consideration of Candidate Measure

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0425 Functional Status Change for Patients with Low Back Impairments measure

- **Measure Steward:** Focus on Therapeutic Outcomes, Inc
- **Brief Description of Measure:** This is a patient-reported outcome performance measure (PRO-PM) consisting of an item response theory-based patient-reported outcome measure (PROM) of risk-adjusted change in functional status (FS) for patients aged 14 years and older with low back impairments.
- **Numerator:** The numerator is based on residual scores (actual change scores - predicted change after risk adjustment) of patients receiving care for Low Back impairments and who completed the Low Back PRO-PM.
- **Denominator:** The target population is all patients 14 years and older with a Low Back impairment who have initiated an episode of care and completed the Low Back FS PROM.

0291 Emergency Transfer Communication measure

- **Measure Steward:** University of Minnesota Rural Health Research Center
- **Brief Description of Measure:** Percentage of all patients transferred from an Emergency Department to another healthcare facility whose medical record documentation indicated that all required information was communicated (sent) to the receiving facility within 60 minutes of transfer.
- **Numerator:** Number of patients transferred from an ED to another healthcare facility whose medical record documentation indicated that all of the following relevant elements were documented and communicated to the receiving hospital in a timely manner.
- **Denominator:** Transfers from an ED to another healthcare facility.

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Questions?

NQF Member and Public Comment

Next Steps

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Next Steps for Fall 2019 Cycle

- Draft Report Comment Period (30 days)
  - *March 18 – April 16, 2020*
- Committee Post-Comment Web Meeting
  - *May 8, 2020, 12-2 pm ET*

Project Contact Info

- Email: patientexperience@qualityforum.org
- NQF phone: 202-783-1300
- Project page: http://www.qualityforum.org/Project_Pages/Patient_Experience_and_Function.aspx
- SharePoint site: http://share.qualityforum.org/Projects/Patient_Experience_and_Function/SitePages/Home.aspx

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Questions?

THANK YOU.

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