



**NATIONAL
QUALITY FORUM**

Driving measurable health
improvements together

<http://www.qualityforum.org>

Patient Experience and Function, Fall 2019 Post-Measure Review Cycle

Measure Evaluation Web Meeting

Samuel Stolpe, PharmD, MPH, Senior Director

Oroma Igwe, MPH, Project Manager

Tatiana Munoz, MPH, Project Analyst

Udobi Onyeauku, MSHA, Project Analyst

February 26, 2020

Welcome

NQF Staff

- Samuel Stolpe, PharmD, MPH, Senior Director
- Oroma Igwe, MPH, Project Manager
- Tatiana Munoz, MPH, Project Analyst
- Udobi Onyeauku, MSHA, Project Analyst



Agenda

- Welcome
- Consideration of Candidate Measures
- NQF Member and Public Comment
- Next Steps
- Adjourn

Roll Call

Standing Committee

- **Gerri Lamb, PhD, RN, FAAN (Co-chair)**
- **Lee Partridge (Co-Chair)**
- **Chris Stille, MD, MPH, FAAP (Co-chair)**
- Richard Antonelli, MD, MS
- Adrienne Boissy, MD, MA
- Donald Casey, MD, MPH, MBA, FACP, FAHA, FAAPL, DFACMQ
- Ariel Cole, MD
- Ryan Coller, MD, MPH
- Sharon Cross, LISW-S
- Christopher Dezii, MBA, RN, CPHQ
- Shari Erickson, MPH
- Dawn Hohl, RN, BSN, MS, PhD
- Sherrie Kaplan, PhD, MPH
- Brenda Leath, MHSA, PMP
- Brian Lindberg, BSW, MMHS
- Ann Monroe
- Lisa Morrise, MA
- Randi Oster, MBA
- Charissa Pacella, MD
- Lenard Parisi, RN, MA, CPHQ, FNAHQ
- Debra Saliba, MD, MPH
- Ellen Schultz, MS (*inactive*)
- Lisa Suter, MD
- Peter Thomas, JD
- Tracy Wong, MBA

Voting Process



Voting on Endorsement Criteria

- Importance to Measure and Report (must-pass)
 - ▣ *Discuss impact and opportunity for improvement and vote*
- Scientific Acceptability (must-pass)
 - ▣ *Reliability: Committee may choose to re-adjudicate reliability OR accept the SMP votes*
 - ▣ *Validity: Committee may choose to re-adjudicate validity OR accept the SMP votes*
- Feasibility
 - ▣ *Discuss and vote on feasibility*
- Usability and Use
 - ▣ *Discuss and vote on usability and use*
- Overall Suitability for Endorsement

If a measure fails on one of the must-pass criteria, there is no further discussion or voting on the subsequent criteria for that measure; we move to the next measure.



Achieving Consensus

- Quorum: 66% of the Committee (16 people; 24 active members)
- Quorum required to vote
- Pass/Recommended: Greater than 60% “Yes” votes (high + moderate ratings) of currently voting members
- Consensus not reached (CNR): 40-60% “Yes” votes (inclusive of 40% and 60%) of currently voting members
 - ▣ *Committee does not vote on final recommendation (if must-pass criteria). Measure moves forward to public and NQF member comment and the Committee will revote during the post-comment call.*
- Does not pass/Not Recommended: Less than 40% “Yes” of currently voting members

Voting Preparation

- Check your email for link to voting website
- Voting will be conducted during today's webinar
- Quorum is required for voting to be conducted



Questions?

Consideration of Candidate Measure

0291 Emergency Transfer Communication measure

- **Measure Steward:** University of Minnesota Rural Health Research Center
- **Brief Description of Measure:** Percentage of all patients transferred from an Emergency Department to another healthcare facility whose medical record documentation indicated that all required information was communicated (sent) to the receiving facility within 60 minutes of transfer.
- **Numerator:** Number of patients transferred from an ED to another healthcare facility whose medical record documentation indicated that all of the following relevant elements were documented and communicated to the receiving hospital in a timely manner.
- **Denominator:** Transfers from an ED to another healthcare facility.



Questions?

NQF Member and Public Comment

Next Steps



Next Steps for Fall 2019 Cycle

- Draft Report Comment Period (30 days)
 - ▣ *March 18 – April 16, 2020*
- Committee Post-Comment Web Meeting
 - ▣ *May 8, 2020, 12-2 pm ET*



Project Contact Info

- Email: patientexperience@qualityforum.org
- NQF phone: 202-783-1300
- Project page:
http://www.qualityforum.org/Project_Pages/Patient_Experience_and_Function.aspx
- SharePoint site:
http://share.qualityforum.org/Projects/Patient_Experience_and_Function/SitePages/Home.aspx



Questions?

THANK YOU.

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