



NATIONAL
QUALITY FORUM

Patient Experience and Function Fall 2018 Measure Review Cycle *Post-Comment Web Meeting*

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Welcome

Project Team

- Samuel Stolpe, PharmD, MPH, Senior Director
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- Jordan Hirsch, MHA, Project Analyst

Housekeeping

- Please do not put this call on hold.
- Mute the microphones on your computer to eliminate feedback.
- Before you speak, please say your name.
- When you are not speaking, mute your phone line with *6. To unmute press *7.
- NQF will be monitoring the chat room, but participants are encouraged to speak as the webinar is being recorded.

Agenda

- Welcome/Roll Call
- Review Comments Received
- Discuss and Revote on Measure 3480
- NQF Member and Public Comment Period
- Next Steps
- Adjourn

Patient Experience and Function Committee Roster – Fall 2018 Cycle

Gerri Lamb, PhD, RN, FAAN
(Co-chair)

Lee Partridge (Co-chair)

Chris Stille, MD, MPH, FAAP
(Co-chair)

Donald Casey, MD, MPH, MBA, FACP,
FAHA, DFACMQ

Ryan Coller, MD, MPH

Sharon Cross, LISW-S

Christopher Dezii, MBA, RN, CPHQ

Shari Erickson, MPH

Barbara Gage, PhD, MPA

Dawn Hohl, RN, BSN, MS, PhD

Stephen Hoy

Sherrie Kaplan, PhD, MPH

Brenda Leath, MHSA, PMP

Russell Leftwich, MD

Brian Lindberg, BSW, MMHS

Linda Melillo, MA, MS, CPHRM, CPXP

Lisa Morisse, MA

Charissa Pacella, MD

Lenard Parisi, RN, MA, CPHQ, FNAHQ

Debra Saliba, MD, MPH

Ellen Schultz, MS

Peter Thomas, JD

Measures Reviewed in Fall 2018

Measures in Fall 2018

Recommended for Endorsement

- 3455 Timely Follow-Up After Acute Exacerbations of Chronic Conditions (IMPAQ International)
- 3477 Discharge to Community – Post Acute Care Measure for Home Health Agencies (HHA) (CMS/Abt Associates)
- 3479 Discharge to Community – Post Acute Care Measure for Inpatient Rehabilitation Facilities (IRF) (CMS/RTI)
- 3481 Discharge to Community – Post Acute Care Measure for Skilled Nursing Facilities (SNF) (CMS/RTI)

Consensus Not Reached

- 3480 Discharge to Community- Post Acute Care Measure for Long-Term Care Hospitals (LTCH) (CMS/RTI)

Review of Comments Received

Summary of Comments & Support Received

- 8 comments received from 2 NQF members
- NQF Member Expressions of Support/Nonsupport:
 - ▣ One NQF member did not support 3477
 - ▣ Two NQF members did not support 3479
 - ▣ One NQF member did not support 3480
 - ▣ No members expressed support or lack of support for 3481

Comments

Theme: Concern over the risk-adjustment model for the discharge to community measures, particularly the exclusion of dual-eligible beneficiaries.

- Action: The Committee should review the comments and the developer's response. The Committee should then formalize their own response.
- The Committee has the option to let its recommendation to endorse for 3477, 3479, and 3481 stand, or the Committee may reconsider and vote again on whether the measures should be recommended for endorsement.

Consensus Not Reached: 3480

3480 Discharge to Community-Post Acute Care Measure for Long-Term Care Hospitals (LTCH)

- The Committee did not reach consensus on the evidence for this measure.
- Comment received: the report provided limited information on why the Committee did not reach consensus on this measure.
 - ▣ *Staff will expand on the answer in the report*

3480 Discharge to Community-Post Acute Care Measure for Long-Term Care Hospitals (LTCH)

Action:

- The Committee should discuss and then revote on the Evidence criterion in an attempt to reach consensus.
- If the measure passes the Evidence vote, the Committee will vote on an overall recommendation for endorsement.

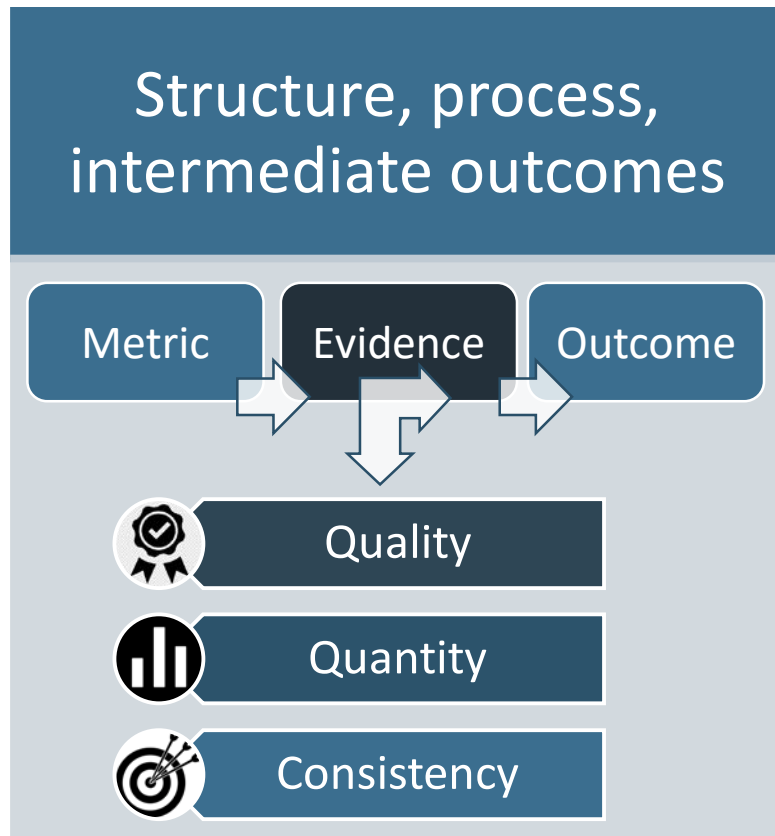
Background

- The Committee voted Yes-10 and No-7 for the measure to pass evidence, a 59/41 split (consensus is achieved at greater than 60%).
- The draft report posted for comment summarized the discussion as follows:
 - ▣ Many of the Committee's comments on this measure resembled those for the previous two measures, but Committee members noted that the literature on LTACs is quite limited, and there are only 400 LTACs in the United States. Committee members noted that people with better functional status are more likely to go home, but that we also know therapy makes a difference in discharge rates.
 - ▣ The Committee noted that for patients, it is extraordinarily important to know the rate of discharge to home and community-based settings from an LTAC, because this population is severely compromised and there is a large variability in the outcomes between different facilities.

Evidence Requirements

- For an outcome measure to pass Evidence, a yes/no vote, NQF's requirements are:
 - ▣ *Empirical data demonstrate a relationship between the outcome and at least one healthcare structure, process, intervention, or service. If not available, **wide variation in performance can be used as evidence, assuming the data are from a robust number of providers and results are not subject to systematic bias.***
- According to the developer, overall, 83.8% of LTCHs (n = 351) had performance scores that were significantly different from the national rate, with 43.7% (n = 183) being worse and 40.1% (n = 168) being better than the national rate, indicating a substantial performance gap.

NQF Evidence Requirements by Measure Type



Public and NQF Member Comment Period

Next Steps

Next Steps

- CSAC: June 5-6
- Appeals: June 11
- Final Report: September 19
- Spring 2019 cycle dates:
 - ▣ *Orientation: May 30*
 - ▣ *In-person measure evaluation meeting: June 20*

Spring 2019 Cycle Measures

- **0005** CAHPS Clinician & Group Surveys (CG-CAHPS) Version 3.0 – Adult, Child
- **0006** Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey, Version 5.0 (Medicaid and Commercial)
- **0166** HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Survey
- **0258** Consumer Assessment of Healthcare Providers and Systems (CAHPS) In-Center Hemodialysis Survey (ICH CAHPS)
- **0517** CAHPS Home Health Care Survey (experience with care)
- **2286** Functional Change: Change in Self Care Score
- **2321** Functional Change: Change in Mobility Score
- **2548** Child Hospital Consumer Assessment of Healthcare Providers and Systems (Child HCAHPS) Survey

Spring 2019 Cycle Measures

- **2632** Long-Term Care Hospital (LTCH) Functional Outcome Measure: Change in Mobility Among Patients Requiring Ventilator Support
- **2633** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Change in Self-Care Score for Medical Rehabilitation Patients
- **2634** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Change in Mobility Score for Medical Rehabilitation Patients
- **2635** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Discharge Self-Care Score for Medical Rehabilitation Patients
- **2636** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Discharge Mobility Score for Medical Rehabilitation Patients
- **3227** CollaboRATE Shared Decision Making Score
- **3461** Functional Status Change for Patients with Neck Impairments

Project Contact Info

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THANK YOU