



# Patient Experience and Function Standing Committee Spring 2019 Post-Comment Web Meeting

*September 25, 2019*

# Welcome

# Project Team

- Samuel Stolpe, PharmD, MPH, Senior Director
- Suzanne Theberge, MPH, Senior Project Manager
- Oroma Igwe, MPH, Project Manager
- Jordan Hirsch, MHA, Project Analyst

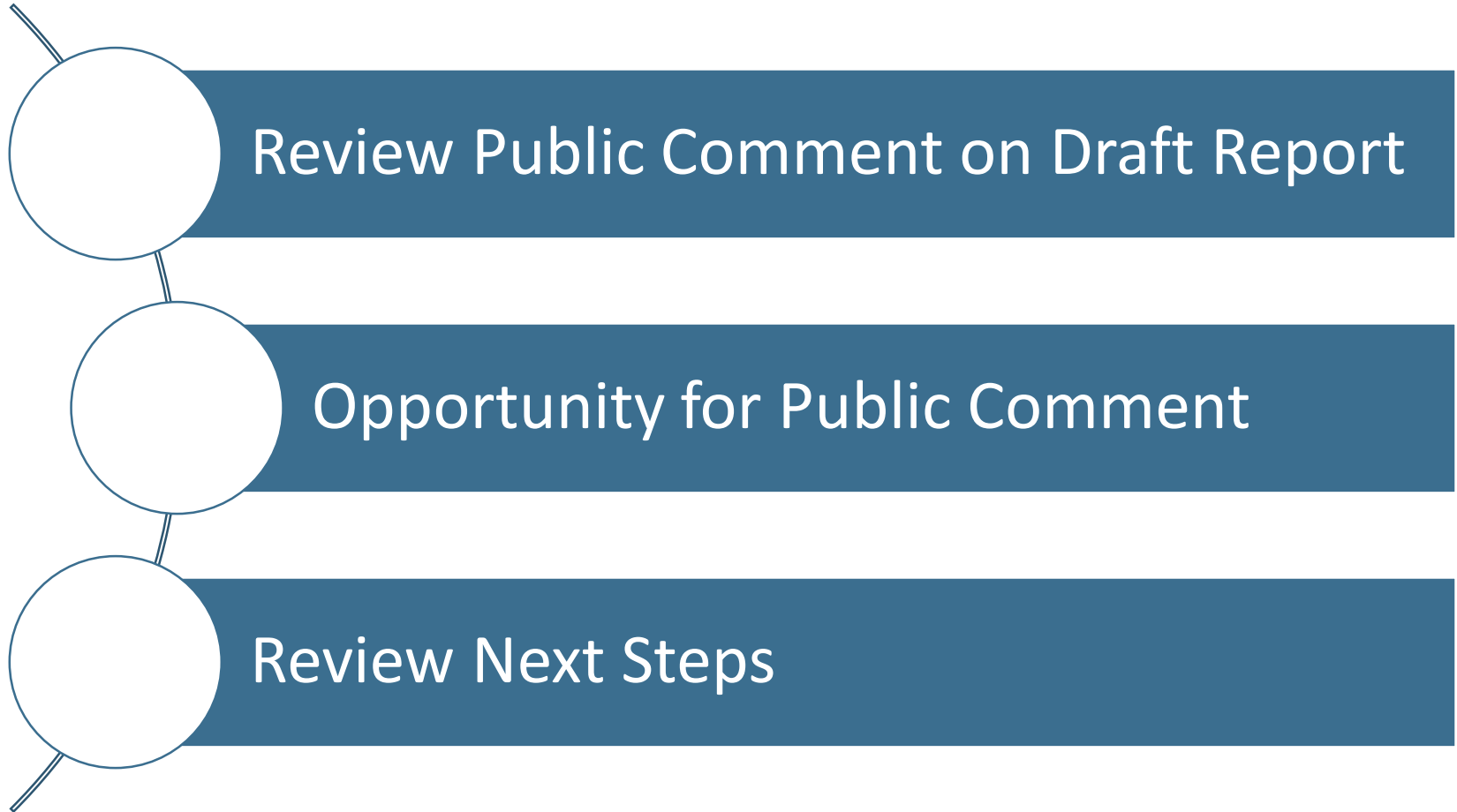
# Housekeeping

- Please do not put this call on hold.
- Mute the microphones on your computer to eliminate feedback.
- Before you speak, please say your name.
- When you are not speaking, mute your phone line with \*6. To unmute press \*7.
- NQF will be monitoring the chat room, but participants are encouraged to speak as the webinar is being recorded.

# Patient Experience and Function Committee Roster – Spring 2019 Cycle

- **Lee Partridge** – *Co-chair*
- **Chris Stille**, MD, MPH, FAAP – *Co-chair*
- **Beth Averback**, MD
- **Don Casey**, MD, MPH, MBA, FACP, FAHA, DFACMQ
- **Ryan Coller**, MD, MPH
- **Sharon Cross**, LISW-S
- **Christopher Dezii**, RN, MBA, CPHQ
- **Shari Erickson**, MPH
- **Dawn Hohl**, RN, BSN, MS, PhD
- **Stephen Hoy**
- **Sherrie Kaplan**, PhD, MPH
- **Brenda Leath**, MHSA, PMP
- **Brian Lindberg**, BSW, MMHS
- **Linda Melillo**, MA, MS, CPHRM, CPXP
- **Ann Monroe**
- **Lisa Morrisse**, MA
- **Terrence O'Malley**, MD
- **Lenard Parisi**, RN, MA, CPHQ, FNAHQ
- **Debra Saliba**, MD, MPH
- **Ellen Schultz**, MS
- **Lisa Gale Suter**, MD
- **Peter Thomas**, JD

# Agenda



# Measures Reviewed in Spring 2019

# Measures in Spring 2019

## Recommended for Endorsement

- **0005** CAHPS Clinician & Group Surveys (CG-CAHPS) Version 3.0 –Adult, Child (AHRQ)
- **0006** Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey, Version 5.0 (Medicaid and Commercial) (AHRQ)
- **0166** HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Survey (CMS/AHRQ)
- **0258** Consumer Assessment of Healthcare Providers and Systems (CAHPS) In-Center Hemodialysis Survey (ICH CAHPS) (CMS)
- **0517** CAHPS Home Health Care Survey (experience with care) (CMS)



# Measures in Spring 2019

## Recommended for Endorsement

- **2286** Functional Change: Change in Self Care Score (UDSMR)
- **2321** Functional Change: Change in Mobility Score (UDSMR)
- **2548** Child Hospital Consumer Assessment of Healthcare Providers and Systems (Child HCAHPS) Survey (AHRQ/Center of Excellence for Pediatric Quality Measurement)
- **2632** Long-Term Care Hospital (LTCH) Functional Outcome Measure: Change in Mobility Among Patients Requiring Ventilator Support (CMS/RTI International)
- **2633** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Change in Self-Care Score for Medical Rehabilitation Patients (CMS/RTI International)

# Measures in Spring 2019

## Recommended for Endorsement

- **2634** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Change in Mobility Score for Medical Rehabilitation Patients (CMS/RTI International)
- **2635** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Discharge Self-Care Score for Medical Rehabilitation Patients (CMS/RTI International)
- **2636** Inpatient Rehabilitation Facility (IRF) Functional Outcome Measure: Discharge Mobility Score for Medical Rehabilitation Patients (CMS/RTI International)
- **3227** CollaboRATE Shared Decision Making Score (The Dartmouth Institute for Health Policy & Clinical Practice)
- **3461** Functional Status Change for Patients with Neck Impairments (Focus on Therapeutic Outcomes)

# Review and Discuss Public Comments

# Summary of Comments & Support Received

- 1 comment received from 1 NQF member
- No members expressed support or lack of support for any measures evaluated during the spring 2019 cycle.

## 0258 Consumer Assessment of Healthcare Providers and Systems In-Center Hemodialysis Survey (ICH CAHPS)

- One comment: raised concerns about burden and potential validity issues
- Action: The Committee should review the comment and the developer's response. The Committee should then discuss and formalize their response.
  - ▣ *The Committee has the option to let its recommendation to endorse measure 0258 stand, or the Committee may reconsider and vote again on whether the measure should be recommended for endorsement.*

# NQF Member and Public Comment

# Next Steps

# Next Steps

- CSAC: October 21-22
- Appeals: November 6 – December 5
- Final Report: February 14, 2020
  
- Fall 2019 cycle dates:
  - ▣ *Orientation Web Meeting: January 8, 2020*
  - ▣ *Measure Evaluation Web Meeting: February 12, 2020*
  - ▣ *Post-Comment Web Meeting: May 6, 2020*



# Fall 2019 Cycle Measures

- **0291** Emergency Transfer Communication Measure  
(University of Minnesota Rural Health Research Center)
- **0425** Functional Status Change for Patients with Low Back Impairments (Focus on Therapeutic Outcomes)

# Project Contact Info

- Email: [PatientExperienceandFunction@qualityforum.org](mailto:PatientExperienceandFunction@qualityforum.org)
- NQF phone: 202-783-1300
- Project page:  
[http://www.qualityforum.org/Patient\\_Experience\\_and\\_Function.aspx](http://www.qualityforum.org/Patient_Experience_and_Function.aspx)
- SharePoint site:  
<http://share.qualityforum.org/Projects/Patient%20Experience%20and%20Function/SitePages/Home.aspx>

# Adjourn