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Patient Experience and Function, Spring 2021 Measure Review Cycle

Post-Comment Standing Committee Meeting

October 20, 2021

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Welcome



Housekeeping Reminders

- This is a Webex meeting with audio and video capabilities:
 - ▣ **Meeting link:**
<https://nqf.webex.com/nqf/j.php?MTID=mbb6fa24588a0f6d6e43c31c07960b1c8>
 - ▣ **Meeting number:** 2343 066 8491
 - ▣ **Password:** QMEvent
 - **Optional:** Dial 1-844-621-3956 and enter passcode 2343 066 8491
 - Please place yourself on mute when you are not speaking
 - We encourage you to use the following features
 - ▣ Chat box: to message NQF staff or the group
 - ▣ Raise hand: to be called upon to speak
 - We will conduct Standing Committee roll call once the meeting begins
- If you are experiencing technical issues, please contact the NQF project team at patientexperience@qualityforum.org

Project Team — Patient Experience and Function

- Poonam Bal, MHSA, Senior Director
- Tamara Funk, MPH, Director
- Erin Buchanan, MPH, Manager
- Yemsrach Kidane, PMP, Project Manager
- Hannah Ingber, MPH, Senior Analyst
- Sean Sullivan, MA, Coordinator
- Jesse Pines, MD, MS, MBA, Consultant

Agenda

- Attendance
- Review and Discuss Comments Received on Draft Report
- NQF Member and Public Comment
- Activities and Timelines
- Adjourn

Attendance

Patient Experience and Function Spring 2021 Cycle Standing Committee

- **Gerri Lamb**, PhD, RN, FAAN (Co-chair)
- **Christopher Stille**, MD, MPH, FAAP (Co-chair)
- **Richard Antonelli**, MD, MS
- **Adrienne Boissy**, MD, MA
- **Desiree Collins Bradley**
- **Donald Casey**, MD, MPH, MBA, FACP, FAHA, FAAPL, DFACMQ
- **Ariel Cole**, MD
- **Ryan Coller**, MD, MPH
- **Sharon Cross**, LISW-S
- **Christopher Dezii**, MBA, RN, CPHQ
- **Shari Erickson**, MPH
- **Dawn Hohl**, RN, BSN, MS, PhD
- **Sherrie Kaplan**, PhD, MPH
- **Brenda Leath**, MHSA, PMP
- **Brian Lindberg**, BSW, MMHS
- **Lisa Morrise**, MA
- **Kirk Munsch**
- **Randi Oster**, MBA
- **Charissa Pacella**, MD
- **Lenard Parisi**, RN, MA, CPHQ, FNAHQ
- **Debra Saliba**, MD, MPH
- **Ellen Schultz**, MS (*inactive*)
- **Lisa Suter**, MD
- **Peter Thomas**, JD (*inactive*)



Spring 2021 Cycle Measures

- **One Measure**

- **Measure Recommended for Endorsement**

- » *#3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home- and Community-Based Services (HCBS) Measures – (Human Services Research Institute (HSRI))*

Review and Discuss Comments Received on Draft Report



3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home-and Community-Based Services (HCBS) Measures

- **Measure Steward:** Human Services Research Institute
 - ▣ New measure
- **Brief Description of Measure:**
 - ▣ The National Core Indicators (NCI) for ID/DD HCBS Measure consists of **14 measures in total**, including:
 - » **Five measures** in the HCBS Domain: Person-Centered Planning (PCP) and Coordination
 - » **Four measures** in the HCBS Domain: Community Inclusion
 - » **Four measures** in the HCBS Domain: Choice and Control
 - » **One measure** in the HCBS Domain: Human and Legal Rights
 - ▣ Additional details on subsequent slides



3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home-and Community-Based Services (HCBS) Measures-continued

■ Brief Description of Measure (continued):

» **Five measures** in the HCBS Domain: Person-Centered Planning (PCP) and Coordination

1. #PCP-1 The proportion of people who express they want a job who have a related goal in their service plan (Community Job Goal)
2. #PCP-2 The proportion of people who report their service plan includes things that are important to them (Person-Centered Goals)
3. #PCP-3 The proportion of people who express they want to increase independence in functional skills (ADLs) who have a related goal in their service plan (ADL Goal)
4. #PCP-4 The proportion of people who report they are supported to learn new things (Lifelong Learning)
5. #PCP-5 The proportion of people who report satisfaction with the level of participation in community inclusion activities (Satisfaction with Community Inclusion Scale) ¹¹



3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home-and Community-Based Services (HCBS) Measures-continued 2

■ **Brief Description of Measure (continued):**

» **Four measures** in the HCBS Domain: Community Inclusion

1. #CI-1 The proportion of people who reported that they do not feel lonely often (Social Connectedness)
2. #CI-2 The proportion of people who reported that they have friends who are not staff or family members (Has Friends)
3. #CI-3 The proportion of people who report adequate transportation (Transportation Availability Scale)
4. #CI-4 The proportion of people who engage in activities outside the home (Community Inclusion Scale)



3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home-and Community-Based Services (HCBS) Measures-continued 3

■ Brief Description of Measure (continued):

» Four measures in the HCBS Domain: Choice and Control

1. #CC-1 The proportion of people who reported they chose or were aware they could request to change their staff (Chose Staff)
2. #CC-2 The proportion of people who reported they could change their case manager/service coordinator (Can Change Case Manager)
3. #CC-3 The proportion of people who live with others who report they can stay home if they choose when others in their house/home go somewhere (Can Stay Home When Others Leave)
4. #CC-4 The proportion of people who report making choices (independently or with help) in life decisions (Life Decisions Scale)



3622 National Core Indicators for Intellectual and Developmental Disabilities (ID/DD) Home- and Community-Based Services (HCBS) Measures

■ Brief Description of Measure (continued):

» **One measure** in the HCBS Domain: Human and Legal Rights

1. #HLR-1 The proportion of people who report that their personal space is respected in the home (Respect for Personal Space Scale)



3622 National Core Indicators for ID/DD HCBS Measures

- **Summary of Comments Received:** thirteen
 - ▣ Three comments suggested changes and/or further consideration of measure elements
 - » Two comments recommended future changes to the PROM
 - » One comment expressed that
 - *#CC-4 needs more detail to address patient choice*
 - *The list for adjustment/stratification under Residential Placement is not comprehensive*
 - *Concerns with feasibility*
 - *Concerns with diversity in the sample population*
 - ▣ All other comments were supportive of the measure

NQF Member and Public Comment

Activities and Timelines

Activities and Timeline – Spring 2021 Cycle

*All times ET

Meeting	Date, Time*
CSAC Review	November 30 – December 1, 2021
Appeals Period (30 days)	December 7, 2021 – January 5, 2022



Project Contact Info

- Email: patientexperience@qualityforum.org
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- Project page:
 - » https://www.qualityforum.org/Patient_Experience_and_Function.aspx
- SharePoint site:
 - » <https://prod.qualityforum.org/portfolio/PatientExperienceFunction/SitePages/Home.aspx>

THANK YOU.

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