



Patient and Family Engagement Action Team

Web Meeting

Tuesday, August 5, 2014

2:00-3:30 pm ET

Instructions for Remote Participation:

Streaming Audio Online

- Direct your web browser [here](#)
- Under “Enter Meeting” type the meeting number **315492** and click “Enter.”
- In the “Display Name” field type your first and last names and click “Enter Meeting.”

Teleconference

Committee Member/Speaker

- Dial **1-888-799-5160** and use confirmation code **69744357**

Public Participant

- Dial **1-866-309-3375** and use confirmation code **69744357**
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Objectives

1. Present the *Patient Passport* model
2. Provide examples of dissemination strategies
3. Discuss specific ways that patients, clinicians, and health administrators can use the *Patient Passport* in their life and work

Agenda

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| 2:00pm | Welcome and Review of Meeting Objectives
<i>Pat Mastors, Patient Voice Institute, Action Team Co-Chair</i> <ul style="list-style-type: none">• Introduction and review of today’s objectives and agenda |
| 2:05pm | Overview of Patient and Family Engagement and the Action Team’s Work
<i>Susan Frampton, Planetree, Action Team Co-Chair</i> <ul style="list-style-type: none">• Review of important definitions• The Partnership for Patients’ PFE initiative• PFE Action Team Pathway |
| 2:20pm | The <i>Patient Passport</i> Model
<i>Pat Mastors, Patient Voice Institute, Action Team Co-Chair</i> <ul style="list-style-type: none">• Important domains and prototype |

- 2:30pm **Opportunities for Dissemination**
Susan Frampton, Planetree, Action Team Co-Chair
- Griffin Hospital
 - St. Vincent Indianapolis
- 2:40pm **Partnering with Patients**
Pat Mastors, Patient Voice Institute, Action Team Co-Chair
Libby Hoy, Patient and Family-Centered Care Partners; Action Team Member
- 2:55pm **Partnering with Clinicians**
Susan Frampton, Planetree, Action Team Co-Chair
Jonathan Welch, MD, Harvard Medical School; Action Team Member
- 3:10pm **Partnering with Health Administrators**
Susan Frampton, Planetree, Action Team Co-Chair
Mary Clough, MSN, RN, Director of Patient Experience, University of Minnesota Medical Center; Action Team Member
- 3:25pm **Additional Feedback & John M. Eisenberg Awards Announcement**
Pat Mastors, Patient Voice Institute, Action Team Co-Chair
- 3:30pm **Adjourn**

Supporting Materials

PowerPoint
Action Pathway Graphic
Roster