



Readmissions Action Team: Multi-stakeholder Action in Support of the Partnership for Patients

What are we doing?

The National Quality Forum (NQF) is seeking nominations for a multi-stakeholder Action Team to safely reduce unnecessary hospital admissions and readmissions. NQF will convene a team to collaboratively improve the way complex, high-need populations are managed emphasizing person-centered care that is concordant with patient preferences, and the need for adequate social and community supports.

Why this work?

Nearly one in five Medicare patients discharged from a hospital—approximately 2.6 million seniors—is readmitted within 30 days, at a cost of over \$26 billion every year.¹ Multiple factors along the care continuum contribute to unnecessary hospital readmissions, and complex, high-need populations face greater challenges in managing their medical and social needs. Social supports and community resources often are not coordinated or available upon hospital discharge, and patients' preferences and goals may not be well integrated into their care. Many new models of care are emerging to address these needs, and the Action Team will seek to identify and spread promising tools and practices.

How will we get there?

The Action Team will build on the collaborative work of the [Partnership for Patients and the National Priorities Partnership](#) and will support the national goal to safely reduce unnecessary readmissions by 20 percent. The Readmissions Action Team will work together to shift the way that high-need, complex patients are identified and how they are connected with necessary community supports based on their individual needs and preferences. Specific strategies will be identified to create an action pathway for improvement.

Who are we looking for?

NQF is looking for change agents across the spectrum of the care continuum at the local, regional, or national level with experience with innovative models of care. Action Team members will have the opportunity to network with others and work collaboratively toward shared goals. The Action Team seeks patient advocates, consumer representatives, community organizations, health care providers and administrators, disparities and health literacy experts, organizational behavior scientists, caregivers and others working to reduce unnecessary readmissions.

What is the time commitment?

Action Team members can expect to contribute up to 40 hours of their time (total) over the duration of the project, through meetings, phone calls, and follow-up work in between conversations. Following is a list of Readmission Action Team events to occur between January 2014 and October 2014:

¹ <http://innovation.cms.gov/initiatives/CCTP/>

- Monthly conference calls with group members on the 1st Thursday of each month at 2pm ET, from March 2014 through October 2014
- An in-person meeting in Washington DC, at NQF offices on February 25, 2014
- An in-person meeting in Washington DC, at NQF offices on June 4, 2014
- A public webinar on April 29, 2014
- A public webinar on August 22, 2014

In between meetings, Action Team members will be asked to commit energy and available resources toward the specific strategies identified by the group. Over the year, Action Team members will also contribute to an action pathway and to the identification of success stories and replicable exemplars that highlight significant contributions to the field. NQF will cover all travel expenses related to Action Team meetings.

How to apply?

To be considered for an Action Team, please complete the online nomination form, available [here](#). Self-nominations are welcome. Third-party nominations must indicate that the individual has been contacted and is willing to serve. Please note that nominations are for an individual, not an organization, and substitutions of other individuals from an organization at in-person meetings and on conference calls are discouraged.

Please select the 'Readmissions Action Team' checkbox when applying and be sure to complete the form in its entirety, including your relevant expertise and statement of interest. Please note that a CV is not required for this committee.

What is the deadline?

All nominations MUST be submitted by **6:00 pm ET on Tuesday, December 17, 2013.**

Questions?

For nomination-related questions, please contact Connie Bach at nominations@qualityforum.org. For general questions about the Readmissions Action Team project, please contact Allison Ludwig, Senior Project Manager at 202-783-1300 or at aludwig@qualityforum.org.