



# NATIONAL QUALITY FORUM

Driving measurable health  
improvements together

## Final Roster

### Perinatal and Women's Health Standing Committee, Fall 2019

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#### Committee Chairs

##### **Kimberly Gregory, MD, MPH**

Vice Chair, Women's Healthcare Quality & Performance Improvement;  
Department of Obstetrics and Gynecology, Cedars Sinai Medical Center  
Los Angeles, California

Dr. Gregory graduated from UCLA with a BS in psychobiology, received an MD from Charles Drew University of Sciences & Medicine, completed residency in OB/GYN at Beth Israel Hospital in Boston, and did a fellowship in Maternal Fetal Medicine at Women's Hospital, USC in Los Angeles. She received an MPH from Harvard University, and is currently Professor and Vice Chair, Women's Healthcare Quality & Performance Improvement in the Department of Ob/Gyn at Cedars Sinai Medical Center. She has received federal and foundation funding for research in women's health and has participated in numerous regional and national health policy advisory boards.

##### **Carol Sakala, PhD, MSPH**

Director of Childbirth Connection Programs, National Partnership for Women & Families  
Washington, DC

Carol Sakala, PhD, MSPH, is Director of Childbirth Connection Programs at the National Partnership for Women & Families. She fosters use of performance measurement, innovative payment and delivery systems, consumer engagement, and other most promising levers for accelerating reliable provision of high-value maternity care. She is co-investigator of Childbirth Connection's national Listening to Mothers surveys and lead author of major reports, including *Evidence-Based Maternity Care and Maternity Care and Liability*. She brings a consumer stakeholder perspective to the National Quality Forum's MAP Coordinating Committee, the Learning and Action Network's Clinical Episodes Payment Work Group, and many other advisory bodies.

#### Committee Members

##### **Jill Arnold**

Executive Director, Maternal Safety Foundation  
Bentonville, Arkansas

Jill Arnold is the Executive Director of the Maternal Safety Foundation and has a project management background in corporate, nonprofit, and university settings. She has been a maternal health and transparency advocate for 10 years and has consulted as a subject-matter expert for organizations such as Consumer Reports, California Health Care Foundation, and the Institute for Perinatal Quality Improvement.

**J. Matthew Austin, PhD**

Faculty, Johns Hopkins School of Medicine  
Baltimore, Maryland

Dr. Matt Austin is an assistant professor at the Armstrong Institute for Patient Safety and Quality at Johns Hopkins Medicine. His research focuses on performance measurement in healthcare and its use to drive improvements. In his role, he provides strategic guidance to The Leapfrog Group on performance measures for their Hospital Survey and Hospital Safety Score. Within Johns Hopkins Medicine, Dr. Austin guides the development of safety and quality dashboards and works with each clinical department to identify appropriate quality and safety measures. Dr. Austin earned his PhD in industrial and systems engineering from the University of Wisconsin–Madison.

**Jennifer Bailit, MD, MPH**

Clinical Director Family Care Service Line, Metrohealth Medical Center  
Cleveland, Ohio

Dr. Jennifer Bailit is a tenured Professor of Reproductive Biology at Case Western Reserve University. Within the MetroHealth System, Dr. Bailit serves as the Clinical Director for the Family Care Service Line, which incorporates all of primary care including women and children. Dr. Bailit did her undergraduate work at Brown University and her medical school at Tufts School of Medicine. A native of New England, Dr. Bailit was recruited to Cleveland, CWRU, and MetroHealth 12 years ago following her MFM fellowship, Robert Wood Johnson clinical scholar's program, and advanced training in public health at the University of North Carolina, Chapel Hill. Dr. Bailit's passion is to measure and improve the quality of care and outcomes for obstetric patients and newborns. Her published research on complications of pregnancy and adverse neonatal outcomes has focused on these patient factors as well as policy forces and costly decisions made by physicians that may adversely affect newborns' outcomes—including avoidable c-sections, nonmedically indicated iatrogenic deliveries, and failure to prescribe medications that could favorably affect perinatal outcomes. She was a PI on the MFMU's APEX trial looking to create quality measures and has had multiple publications from this dataset. In recognition of her work, she has been invited to provide expert counsel and serve on national and statewide standards-setting bodies, including appointment to Leap Frog, Re-Vitalize, and the Quality and Safety Committee of SMFM.

**Amy Bell, DNP, RNC-OB, NEA-BC, CPHQ**

Quality Director, Women's and Children's Services and Levine Cancer Institute, Atrium Health  
Charlotte, North Carolina

Amy Bell, DNP, RNC-OB, NEA-BC, CPHQ is the Director of Quality for Women's and Children's Services and Levine Cancer Institute for Atrium Health formally known as Carolinas HealthCare System (CHS), and has worked for the system for 23 years. She has 19 years of obstetrical experience, with 10 years in the nurse manager role and 6 years of experience in quality improvement. She graduated from Duke University with her Doctor of Nursing Practice and received undergraduate and graduate degrees in nursing from The University of North Carolina at Chapel Hill. She led CHS's improvement initiative for reducing the nulliparous cesarean delivery rate and the obstetrical hemorrhage initiative. Dr. Bell is the leading author on a quality improvement article published in the November 2017 issue of Obstetrics & Gynecology on reducing nulliparous cesarean birth rates across a large healthcare system. She is interested in improving maternal morbidity and mortality on a global scale. She is a standing member of the National Quality Forum (NQF) Perinatal and Reproductive Health Team and was a 2014 NQF Maternity Action Team member for Early Elective Delivery (EED) rate reduction strategy. She received the 2016 Quality Professional of the Year Award from the North Carolina Association for Healthcare

Quality. Dr. Bell was a 2016 National AWHONN Emerging Leader. She has presented nationally at NAHQ, AWHONN, Premier, and IHI and webinars for the CMS's Partnership for Patients and AWHONN.

**Martha Carter, DHSc, MBA, APRN, CNM**

Chief Executive Officer, WomenCare, Inc.  
Scott Depot, West Virginia

Dr. Carter has served as CEO of a Community Health Center/Federally Qualified Health Center in West Virginia for almost 20 years. Prior to that, she practiced full-scope Nurse-Midwifery for 19 years. Dr. Carter obtained an MBA in 2008 and a Doctor of Health Sciences with a focus on leadership and organizational behavior in 2014. Dr. Carter chairs the WV Primary Care Association's Quality Leadership Committee and serves as a Commissioner on the Medicaid and CHIP Payment and Access Commission (MACPAC). Dr. Carter lives in rural West Virginia.

**Tasha Cooper, RN**

Senior Clinical Advisor, CIGNA HealthCare  
Minot, Maine

Tasha is a Registered Nurse who has been employed by Cigna for over twenty years, holding various roles in the areas of Clinical Program Development, Case Management, Utilization Management, Disease Management, Quality Accreditation and Compliance. Tasha designed and developed Cigna's Healthy Pregnancy, Healthy Babies Program, an innovative, evidence based maternity program that includes risk screening and stratification with actions aligned to the individualized care plans. The program includes an interactive digital App. Her career includes over eight years of hospital and home health nursing experience.

**Tracy Flanagan, MD**

Director of Women's Health and Chair of the Obstetrics and Gynecology Chiefs, Kaiser Permanente Oakland, California

Dr. Tracy Flanagan is the Director of Women's Health for Kaiser Permanente Northern California (KPNC) and Chair of the KPNC Obstetrics and Gynecology Chiefs group. Her focus has been on operations, strategy, and performance improvement in the areas of inpatient and outpatient ob/gyn care as well as cross departmental issues that affect women's health. She received her BA in psychology from Barnard College and her MD from Case Western Reserve University. Her past professional experience includes faculty appointment, MediCal Managed Care Director, and Residency Director at University of California, San Francisco, and Medical Director of San Francisco Health Plan.

**Ashley Hirai, PhD (Inactive)**

Senior Scientist, Maternal and Child Health Bureau, Health Resources and Services Administration  
Rockville, Maryland

Dr. Ashley Hirai is a Senior Scientist at the Maternal and Child Health Bureau, where she applies technical expertise in perinatal epidemiology to inform, monitor, and evaluate various programs and initiatives, including the Title V Block Grant Transformation, the Infant Mortality CoIN, and Healthy Start. Prior to joining MCHB, she completed an Academy Health postdoctoral fellowship at the National Center for Health Statistics. She holds a PhD from the Johns Hopkins Bloomberg School of Public Health, and her research has been published in the American Journals of Epidemiology, Public Health, Preventive Medicine, and Obstetrics and Gynecology.

**Lisa Holtzclaw, RN, BS, MHA, MSN**

Vice President Service Excellence, HCA Healthcare  
Brentwood, Tennessee

Lisa Holtzclaw has over 32 years' experience in the field of nursing including 20 years focused in perinatal services. Lisa has served in various leadership roles including perinatal educator, L&D manager, Women and Children's director and ACNO. Lisa has served for the past three years as a division VP of Service Excellence with oversight of eight facilities. Her main role was to support EBP to increase quality, safety as measured through the HCAHPS survey. Her current role is the enterprise Women's and Obstetrics Director with oversight of 177 hospitals. She will be completing her education for her DNP in December 2019.

**Mambarambath Jaleel, MD**

Associate Professor of Pediatrics; Medical Director, Parkland NICU,  
University of Texas, Southwestern Medical Center  
Dallas, Texas

Dr. Mambarambath Jaleel is a neonatologist at U.T. Southwestern Medical Center, Dallas, TX with significant interest in improving the quality of newborn care and outcome measures. He completed his fellowship training from Brown University after extensive experience in diverse health systems in four countries. He currently serves as the medical director for a large tertiary care neonatal intensive care unit at Parkland Hospital. His participation in various hospital committees that focus on quality improvement and patient safety is noteworthy. He also has extensive experience in standardization of electronic medical records across divergent and independent health systems. He has published his work on clinical care guidelines, quality improvement, and collaborative implementation of electronic medical records to improve patient safety and outcomes.

**Diana Jolles, CNM, MS, PhD**

Quality Chair American College of Nurse-Midwives, American College of Nurse-Midwives  
Tucson, Arizona

Diana R. Jolles began as a National Health Service Corp Scholar in the Rio Grande Valley of South Texas. There, she was mentored in public health innovation, appropriate use, quality measurement, and implementation science. Jolles is recognized as a national leader, largely for her development of the Denver Health Medical Center inpatient midwifery service and her directorship of the Family Health and Birth Center in Washington, DC. As faculty for Frontier Nursing University, Jolles teaches innovation, quality, and healthcare finance. As a scholar, her research includes evaluation of unwarranted variation in NQF-endorsed quality measures within populations of Medicaid beneficiaries.

**Deborah Kilday, MSN**

Senior Performance Partner, Premier Inc.  
Woodstock, Georgia

With over 30 years in healthcare, Deborah Kilday, MSN, RN has dedicated her career to continuously improving the delivery of care to mothers, infants, and children. Through collaboration with national and international thought leaders in an effort to improve patient safety and eliminate preventable harm, Deborah has helped to create reliable structures which support key performance improvement initiatives targeted at improving the quality and value of care delivered. Deborah currently serves as the Premier's Subject Matter Expert for perinatal, neonatal, and pediatric populations. She is a nationally recognized speaker and researcher dedicated to enhancing team knowledge and facilitating positive impacts.

**Sarah McNeil, MD**

Core Faculty and Director, Contra Costa Medical Center  
Martinez, California

Dr. Sarah McNeil is core faculty at the Contra Costa Family Medicine Residency, in Martinez, CA where she leads the reproductive health curriculum, staffs labor and delivery, precepts residents in Family Medicine clinic, and attends Urgent Care clinic. In the spring of 2015, she completed the UCSF Faculty Development Fellowship and has recently been appointed as a Volunteer UCSF Faculty member. Dr. McNeil also serves as the Medical Director of the TEACH Program (Training in Early Abortion for Comprehensive Healthcare), which trains Bay Area Family Medicine residents in contraception, miscarriage management, and first trimester abortion. Dr. McNeil co-founded the advanced training and leadership program and subsequently was chosen as the inaugural TEACH Leadership Fellow, through which she completed the Leadership Training Academy with Physicians for Reproductive Health. Dr. McNeil is active in reproductive health advocacy work: she serves as the Contra Costa-Alameda delegate to the CAFP and as a California alternate women delegate to the National Conference of Constituency Leaders for the AAFP. She has lobbied in Sacramento and on Capitol Hill, and contributed to the public discourse on women's health through numerous editorials and resolutions. Dr. McNeil did her undergraduate studies at Hamilton College, attended Dartmouth Medical School, and then completed her Family Medicine residency at Contra Costa Regional Medical Center in Martinez, CA, where she served as Chief Resident.

**Jennifer Moore, PhD, RN**

Executive Director, Institute for Medicaid Innovation  
Washington, DC

Dr. Moore is the founding director of the Institute for Medicaid Innovation where she oversees the research activities of the organization. Within her role, Dr. Moore has been appointed the chair of the Women & Gender Health Advisory Committee at AcademyHealth and serves on the PCORI Reproductive Health Committee and the AHRQ National Healthcare Quality and Disparities Report Workgroup. Dr. Moore comes from AHRQ where she led national women's and maternal child health initiatives, managed PCOR grants, and conducted disparities research. She is a research professor at the University of Michigan Medical School and volunteers as a nurse at an FQHC in Washington, DC. She received her BS in nursing and her MS and PhD in health administration and health policy from the University of Michigan.

**Sarah Nathan, MSN, RN, FNP**

Family Nurse Practitioner, La Clinica; Assistant Clinical Professor,  
Department of Family Health Care Nursing, UCSF  
San Francisco, California

For the past eleven years, Sarah Nathan has worked as a family nurse practitioner at La Clinica, a community clinic in Oakland. Her clinical work is in the adolescent and young adult clinic, which provides primary, prenatal and pediatric care. She is passionate about providing quality, comprehensive and accessible care for patients. Combining her love of teaching with direct service, she is also a faculty member in the University of California, San Francisco (UCSF), School of Nursing. This Fall she began a PhD in Nursing program at UCSF, with a subspecialty in health policy.

**Kristi Nelson, MBA, BSN**

Women and Newborns Clinical Program Manager, Intermountain Healthcare  
Salt Lake City, Utah

Kristi Nelson is the Women and Newborns Clinical Program manager for Intermountain Healthcare. She is currently the lead for the Cerner EMR implementation. She has experience with W&N workflows and process improvement. As the Data Manager for the W&N Clinical program for over 3 years, Kristi was responsible for managing the ongoing integrity of existing data and insuring integration across the organization. She was responsible for analyzing data extraction to verify accuracy and completeness. Kristi has over 30 years of clinical expertise in W&N areas including antenatal, L&D, postpartum, well newborn, and newborn intensive care and research.

**Sheila Owens-Collins, MD, MPH, MBA**

Medical Director - Health Equity, Johns Hopkins Healthcare, LLC  
Glen Burnie, Maryland

Sheila Owens is a Neonatal Perinatal Specialist by training with 15 years of managed care experience as a Vice President of Medical Affairs, Senior Medical Director, and Chief Medical Officer. Research interests include issues that contribute to health outcome inequities, payment models to promote physician alignment while promoting quality and efficient delivery of care, and improving the outcomes of high-risk pregnancies and high-risk newborns. Recently received a post-certification degree in Health Care Informatics from the University of Illinois-Chicago with a special emphasis on data analytics and predictive modeling. Dr. Owens is a strong advocate of using predictive modeling tools and comprehensive data mining to manage the health of a population and to demonstrate the delivery of high-quality, cost effective care.

**Diana E. Ramos, MD, MPH, FACOG**

Medical Director, Reproductive Health, Los Angeles County Public Health Department  
Laguna Beach, California

Diana E. Ramos, MD, MPH, FACOG serves as the co-chair for the March of Dimes National Hispanic Advisory group, on the board of the California Medical Association Foundation, treasurer for the American Congress of Obstetrics and Gynecology (ACOG) District IX (California), vice-chair of the Latino Physicians of California, and is a delegate to the American Medical Association for ACOG. Among Dr. Ramos' areas of expertise are health disparities, preconception/interconception health, contraception, and quality improvement. She is currently the principal investigator for LA MOMs (Los Angeles Managing Overweight/Obesity in Moms), a postpartum obesity reduction program for new moms.

**Sindhu Srinivas, MD, MSCE**

Associate Professor and Vice-Chair, Quality, Obstetrics and Gynecology,  
University of Pennsylvania Health System and Perelman School of Medicine  
Philadelphia, Pennsylvania

Dr. Srinivas is an Associate Professor of Obstetrics and Gynecology, the Director of Obstetrical Services, and the Vice Chair for Quality and Safety for the Department of Obstetrics and Gynecology at the Hospital of the University of Pennsylvania. She is a trained Maternal Fetal Medicine specialist and perinatal epidemiologist. Her current areas of focus include studying and developing obstetric quality measures as well as understanding the impact of practice changes (individual level and system level) on maternal and neonatal outcomes and implementing process improvement bundles with pre-specified evaluation in the areas of hemorrhage and hypertensive disorders of pregnancy. She is deeply

committed to improving health outcomes of women and children through her leadership, research, advocacy, and clinical work.

**Nan Strauss, JD**

Managing Director of Policy, Advocacy and Grantmaking, Every Mother Counts  
New York, New York

Nan Strauss is the Managing Director of Policy, Advocacy, and Grantmaking for Every Mother Counts, where she leads efforts to advance policies and programs that expand access to evidence-based, respectful, and equitable practices for all. Her work has included research and advocacy framing midwifery and doula care as high-value models that align with the “Triple Aim” for healthcare improvement. Nan co-authored Amnesty International’s groundbreaking report, *Deadly Delivery: The Maternal Health Care Crisis in the USA*, which examined maternal health as a human rights issue. As a staff attorney at the Center for Reproductive Rights, Nan litigated cases in federal court.

**Angeline Ti, MD, MPH**

Assistant Professor, Emory University School of Medicine; Medical Director of the Family Planning Clinic at Grady Memorial Hospital; Guest researcher within the Division of Reproductive Health at the Centers for Disease Control and Prevention  
Atlanta, Georgia

Angeline Ti, MD, MPH is Assistant Professor at Emory University School of Medicine in the departments of Gynecology and Obstetrics and Family and Preventive Medicine. She is Medical Director of the Family Planning Clinic at Grady Memorial Hospital and a guest researcher within the Division of Reproductive Health at the Centers for Disease Control and Prevention. She received a Master’s in Public Health with a certificate in Health Disparities at the Johns Hopkins Bloomberg School of Public Health. She completed a residency in Family and Community Medicine and a fellowship in Family Planning at the University of California, San Francisco.

**Rajan Wadhawan, MD, MMM, CPE, FAAP**

Chief Medical Officer and Medical Director of Neonatology, Florida Hospital for Children  
Orlando, Florida

Rajan Wadhawan, MD, MMM is the Chief Medical Officer for Florida Hospital for Children. He holds a faculty appointment as an Associate Professor in the University of Central Florida, Department of Pediatrics. His clinical and research interests include neonatal nutrition, neonatal outcomes, and quality improvement in the NICU. Dr. Wadhawan obtained a master’s in medical management degree from Carnegie Mellon University in 2011. He is also board certified in pediatrics, neonatal perinatal medicine and medical management as a Certified Physician Executive (CPE).