



Person-Centered Planning and Practice Committee Web Meeting 4 Summary

The National Quality Forum (NQF) convened the Person-Centered Planning and Practice Committee for a web meeting on September 6, 2019.

Welcome and Review of Meeting Objectives

Kate Buchanan, NQF Senior Project Manager, welcomed the Committee and reviewed the following meeting objectives:

- Update on environmental scan and literature review
- Present final core competencies of people performing PCP facilitation
- Committee and public input on final core competencies

Co-chairs Gretchen Napier and Cheryl Phillips introduced themselves and provided welcoming remarks to the Committee, Committee liaisons, and the general public.

Ms. Buchanan updated the Committee members and liaisons on the amended process for the final report. Previously, several members and liaisons expressed concern over their roles in finalizing the report. NQF worked closely with federal partners to ensure that all members and liaisons have equitable roles. During the final web meeting, staff will ask for any concluding comments from each Committee and liaison member to strengthen the report. During this time, the Committee members and liaisons will sign off on the report.

Ms. Buchanan stated that the interim report will be posted for a 30-day public comment period: November 1 – December 2, 2019. Committee members are encouraged to hold listening sessions with advocacy groups as well as send the draft report to their networks for comment. Committee members will be able to comment on the interim report on the Committee SharePoint site during the public commenting period. During the December 13 web meeting, the Committee will adjudicate comments on the report as well as report out on their listening sessions. Ms. Buchanan clarified that listening sessions should be held outside of the formal process and that NQF staff cannot provide support. Staff will create a question guide to aid members and liaisons as they conduct the listening sessions. All of this will be communicated in an email to the Committee and liaisons prior to the public comment period.

Recap of Web Meeting 3

Ms. Buchanan provided highlights of the Committee's work during its last web meeting. The Committee members and liaisons discussed potential solutions on how to address Committee concerns including:

- Set time aside at the beginning of each call for general questions and comments
- Enlist members to engage in listening sessions to get feedback on the draft report
- Ask members to send the draft report to their respective networks for comments

- Structure Committee feedback questions in a way that encourages broader feedback

The Committee refined core competencies of people performing PCP, discussed additional sources identified for PCP performance measures, and recommended approaches on how to conduct a historical review of PCP within long-term service and supports (LTSS) settings.

Draft Definition of Person-Centered Planning

The Committee has previously provided feedback on a definition of person-centered planning and practice and spent a portion of web meeting 4 further refining the definition.

The purpose of the definition is to inform the development of competencies for practice as well as for making recommendations on systems and organizational characteristics that support person-centered thinking, planning, and practices. This was accomplished by expanding the consensus-based PCP definition developed by the [NQF HCBS Quality Committee](#) that focused on measure development. NQF staff also drew upon several PCP definitions from multiple sources, such as the CMS' HCBS Final Rule and Long-Term Care rule and other sources of federal guidance. Staff then conducted a literature search of peer reviewed and grey literature as well as state Medicaid websites to identify common elements of PCP definitions. These were grouped, synthesized, and presented to the Committee for discussion in previous web meetings.

During web meeting 4, the Committee pointed out themes related to their suggestions for improvements in the definition, emphasizing the need for plain language that people receiving LTSS can easily understand. Committee members agreed to continue to refine the definition via email.

Final Core Competencies for Person-Centered Planning Facilitation

Some states participating in Medicaid have asked for federal guidance on core competencies necessary to facilitate person-centered planning. NQF staff developed an initial list of core competencies for person-centered planning facilitation. The Committee discussed these core competencies during web meetings 2 and 3. NQF staff derived the initial list from an environmental scan of 28 PCP facilitation approaches. Staff presented the Committee with a generalized model for core competencies in HCBS, including shared decision making and potential transitions between LTSS settings and acute settings. Given the breadth and depth of person-centered planning across all areas of healthcare and LTSS delivery, NQF staff encouraged a discussion of multiple tiers or levels of intensity and skills needed to facilitate person-centered planning processes as medical and LTSS needs increase.

During web meeting 4, the Committee made minor adjustments and additions to core competencies found in five domains:

- Foundational skills
- Relational and communication skills
- Philosophical understanding
- Resource knowledge
- Policy and regulatory context

The Committee discussion and revisions will continue until an initial draft of the interim report is completed.

Draft Recommendations for System Characteristics that Support Person-Centered Thinking, Planning, and Practice

Following the presentation on the draft definition, core competencies, and systems characteristics for person-centered planning, Debjani Mukherjee, NQF Senior Director, provided the Committee with draft recommendations for systems characteristics for consideration, discussion, and refinement. The characteristics were grouped into categories which are presented below along with Committee input for each:

1. Global characteristics that apply to every category:
 - Need to acknowledge the necessity to align all characteristics with outcomes
 - A Committee member noted that state Medicaid LTSS and HCBS programs share the same staff, so no need to tease out characteristics specific to HCBS and LTSS
2. System characteristic: Process
 - This section encompasses operational processes
 - Quality assurance and quality improvement processes for HCBS and other LTSS settings
3. System characteristic: Infrastructure
 - Affordable and appropriate housing
 - Support for innovation
4. System characteristic: Data
 - Evidence-based meaningful data
 - Open-ended question-based data
 - Utilization management
5. System characteristic: Resources
 - Effective use and implementation of resources should be captured as data
 - Advocacy resources
 - Legal resources

The Committee discussion and revisions will continue for this section until an initial draft of the interim report is completed.

Public Comments

NQF received numerous public comments, which are summarized below.

- Members of the public offered numerous ideas on how to refine the draft definition of person-centered planning:
 - Add cultural humility and responsiveness
 - Either make the definition shorter or break it down into bullet points
 - Replace “residence” with “home”

- Provide definition in a language understood by the people it is designed to represent. The definition should be presented in plain (4th – 6th grade) language.
- Remove the word “facilitated” in line one. Some individuals will run their own plan and do not need people to facilitate it for them.
- Break the definition down into subcategories such as mission, values, essential components, and ideals
- Add “planning for transition” regarding moving from different sites, level of care, providers, etc.
- Public commenters provided potential new competencies including:
 - Self-advocacy skills (foundational skills)
 - Understanding the individual’s desire to either be addressed with person-first language or identity-first language
 - Understanding behavior as communication (relational and communication skills)
 - Adding “patience” as a subcategory of “empathetic listening” (relational and communication skills)
 - Transparency (relational and communication skills)
 - Being respectful (relational and communication skills)
 - Defining how to communicate to individuals, settings, and other stakeholders when an individual’s personal plan is changed or updated (relational and communication skills)
 - Conflict management and mediation (relational and communication skills)
 - Culturally aware approaches to communication (relational and communication skills)
- Members of the public recommended the following changes to language used within the core competencies:
 - Using “biopsychosocial wellness” instead of “recovery” (philosophy)
 - Replace “recovery” with “living one’s best life” (philosophy)
 - Replace “create a culture of high expectations” with “create a culture of realistic expectations” (foundational skills)
- Public commenters provided potential new system characteristics including:
 - Expectations for how and when person-centered plans get updated and disseminated (infrastructure)
 - Use process and outcome data to monitor person-centered planning (data)
 - Validate the importance of sharing data to all stakeholders connected to the individual (data)
 - Advocacy and legal resources should be added to the resources category
 - Emergency/disaster preparedness and prioritization (resources)

Next Steps

Yvonne Kalumo-Banda, NQF Project Manager, shared that the interim report will include the draft definition of person-centered planning, the draft of core competencies of people performing person-centered planning facilitation, and the draft recommendations for system characteristics that support person-centered thinking, planning, and practice. The interim report will be posted for a 30-day public comment period beginning November 1 and closing December 2, 2019.

The Committee, liaisons, and the public were advised to send all project-related correspondence or inquiries to pcplanning@qualityforum.org or call 202-783-1300.

The next Committee meeting will be held on December 13, 2019 from 1:00 pm to 3:30 pm ET. During this meeting, NQF staff and the Committee will adjudicate public comments received on the interim report.

The public was encouraged to [subscribe to project alerts](#) to keep track of meeting dates and meeting resources as they are posted onto the project webpage.

Appendix

Sender	Message
Nicole Leblanc	Person-centered planning is a facilitated, person-directed, positive approach to the planning, and coordination of a person's services. It is based on each person's aspirations, needs, preferences, and values.
Nicole Leblanc	person centered planning is a way to facilitate the planning and coordination of a person's services. It is based on a person's needs, hopes, dreams and choices. Definition idea
Nicole Leblanc	Ways to get input on PCP detitanation is I suggest members of NQF attend conferences like the TASH conference in AZ this December, SABE conference Oct 2020 , Arc Convention this Oct in DC, Do a zoom meeting with the board of self-advocates becoming empowered, green mountain self-advocates in Vermont
Amber Decker	Person-centered planning is a facilitated, individual-directed, positive approach to the planning, and coordination of a person's services and supports based on individual aspirations, needs, preferences, and values. The goal of person-centered planning is to create a plan that would optimize the person's self-defined quality of life, choice and control, and self-determination through meaningful exploration and discovery of unique preferences and needs and wants in areas including but not limited to health and well-being, relationships, safety, communication, residence, technology, community, resources, Education, and assistance. The person must have the opportunity to be empowered to make informed choices that lead to the development, implementation, and maintenance of a flexible service plans for paid and unpaid services and supports.
Sally Burtron-Hoyle	It seems unclear if the person is involved in this process or if these things are facilitated.

Sender	Message
Susan O'Nell	<p>Offer to take feedback from K=Committee members but no support of it. Listening sessions. Send the draft report to your respective networks.</p> <p>We recently did statewide co-creation groups on PC practices in mental health and co-occurring disorders. At the end of our sessions we ended up with this:</p> <p>Person and family-centered practices honor and support people's abilities, strengths, and personal power. Each individual, family, and community has the ability to co-create a path that includes health, wellness, recovery, and resilience. Person and family-centered practices are rooted in cultural humility. Professional supporters engage in these practices to co-create unique paths with each person in the context of their current circumstances, preferred life choices, family/family of choice and/or other natural supporters. Professional supporters also engage in these practices in their organizations and communities in order to create and sustain positive changes toward these practices.</p> <p>What I notice is the cultural humility and responsiveness is not there explicitly and I know it was very important in to people we talked to. In addition, the balance with family and what that means can be very important especially in cultures that don't necessarily understand elevating individuals over community or family.</p>
Nicole Leblanc	Try and make shorter sentences when writing the definition
Ellen Blackwell	Residence = home
Maggie Winston	I agree. Individual-directed first.
Nicole Leblanc	home is easier term than residence
Nicole Leblanc	social connections
Rose Warman	<p>Comment on working PCP definition, slide 26, ppt 9-6-19.</p> <p>Choices/Decisions are sometimes defined in 2 ways - "simple" and "informed," the latter requiring some level of capacity. I think since this definition is applicable to all pwd of all abilities, it is best to just say "choices."</p>
Nicole Leblanc	access to paid and unpaid relationships
Amber Decker	and is available in a language that is understood by the person and the person's designated representative
Nicole Leblanc	THANKS for whoever is saying that, Making the definition on a 4-6th grade level is ideal, I agree with person speaking

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Amber Decker	Person-centered planning is a facilitated, individual-directed, positive approach to the planning, and coordination of a person's services and supports based on individual aspirations, needs, preferences, and values. The goal of person-centered planning is to create a plan that would optimize the person's self-defined quality of life, choice and control, and self-determination through meaningful exploration and discovery of unique preferences and needs and wants in areas including but not limited to health and well-being, relationships, safety, communication, residence, technology, community, resources, Education, and assistance. The person must have the opportunity to be empowered to make informed choices that lead to the development, implementation, and maintenance of a flexible service plan/s for paid and unpaid services and supports.
Nicole Leblanc	If the group wants I can mess with it in readable https://readable.com/
Nicole Leblanc	It is also good to use # and pictures
Sally Burtron-Hoyle	The word "must" must be included
Nicole Leblanc	support staff should be trained on empowering adults with I/DD
Nicole Leblanc	Opportunity to experience Dignity of Risk, Presume Competence, High expectations for people
Ellen Blackwell	Then maybe just say "the person makes informed choices." Also, you could take out the "but not limited to" but I know they wanted that. It makes it even more wordy and it doesn't change the meaning.
Amber Decker	Person-centered planning is a facilitated, individual-directed, positive approach to the planning, and coordination of a person's services and supports based on individual aspirations, needs, preferences, and values. The goal of person-centered planning is to create a plan that would optimize the person's self-defined quality of life, choice and control, and self-determination through meaningful exploration and discovery of unique preferences and needs and wants in areas including but not limited to health and well-being, relationships, safety, communication, residence, technology, community, resources, Education, and assistance. The person must have the opportunity to make informed choices that lead to the development, implementation, and maintenance of a flexible service plan/s for paid and unpaid supports.
Nicole Leblanc	In MD we use the term Individual Plan, No more ISA, ISP gobbly gook
Rose Warman	Comment on language - Dorie makes a good point. Research shows the majority of the population read at a 6th grade level. The committee may want to reference the published "Federal Plain Language Guidelines" developed in response to the Plain Writing Act of 2010 which outlines requirements for all government communications.
Pam Montana	I'm in agreement to remove SERVICE

Sender	Message
Sally Burtron-Hoyle	Can we delete facilitated in line 1.? Some individuals will facilitate their own plan.
Alan Rozen	Perhaps formatting this "definition" into subsections: Mission
Nicole Leblanc	14.1 grade level is what this definition is written at according to readable- it scored an E on readable
Ellen Blackwell	CMS's nursing home regulation calls it a person-centered care plan. The HCBS guidance calls it a person-centered service plan.
Dori Tempio	But if the people it is intended for cannot understand the definition and intent, how is it useful or helpful?
Nicole Leblanc	agree the person should always be at the meeting
Denise Myler	Person-Centered planning is an individual-directed opportunities to plan and coordinate a person's services and supports based on individual aspirations, needs, preferences, and values. (this would be the first paragraph) NOW for bullet point
Nicole Leblanc	Informed is a word that has been used in self-advocacy movement around employment
Sally Burtron-Hoyle	Delete "must be empowered" and just make choices.
Alan Rozen	oops...meant to share possible examples of subsections: Mission; Values; Essential Components; Ideals; Contexts; etc.
Nicole Leblanc	https://www.thinkwork.org/44-series-informed-choice-and-employment-first-what-does-it-really-mean
Amber Decker	On slide 26: Person-centered planning is a facilitated, individual-directed, positive approach to the planning, and coordination of a person's services and supports based on individual aspirations, needs, preferences, and values. The goal of person-centered planning is to create a plan that would allow for the person's self-defined quality of life, choice and control, and self-determination through meaningful exploration and discovery of unique preferences, needs and wants in areas including but not limited to health and well-being, relationships, safety, communication, residence, technology, community, resources, education, and assistance. The person must have the opportunity and support to make meaningful choices that lead to the development, implementation, and maintenance of a flexible plan/s for paid and unpaid supports.
Alan Rozen	As a provider with ~20 yrs experience with this population, including comment for recognizing planning for TRANSITIONS - different sites, levels of care, providers, etc.
Nicole Leblanc	on-going support
Nicole Leblanc	follow along support
Susan Fegen	Ongoing review?
Nicole Leblanc	maintenance implies stability, fix upkeep
Amber Decker	Maintenance= use

Sender	Message
Denise Myler	Denise Myler this would be the bullet points to my last comment. 1. quality of life, 2. choice and control, 3. self-determination by exploring and discovery of needs and wants (Now the following would go under #3.) health and well-being, relationships, safety, communication, home, technology, community, resources, and assistance. (Final Paragraph) A person must have personal choice that lead development, implementation of our individual plan.
Nicole Leblanc	stability
Alan Rozen	agree with "useful" and driving the importance of the planning process to be continually updated and relevant
Dori Tempio	This is very technical language, and not geared toward people with disabilities.
alixe bonardi	I appreciate the committee member's comments about adding planning for transition, and education. My suggestion is to include the concept of occupation: this includes work, educational, or other meaningful activities that are vital to a self-determined. life
Nicole Leblanc	Lets add pictures
alixe bonardi	And I am intentionally NOT suggesting that meaningful activity should be included because of the value judgements that get overlaid into 'meaningful'.
Nicole Leblanc	create a survey via Survey Monkey asking self-advocates what does person centered planning mean to you
Amber Decker	Maintenance= nurture
Nicole Leblanc	Here is the PowerPoint for the plain English webinar done by SARTAC- https://selfadvocacyinfo.org/wp-content/uploads/2019/08/Plain-Language-Webinar-SARTAC-August-22-2019.pdf
Nicole Leblanc	you can share this PPT widely its on the sartac website. SARTAC= self-advocacy resource technical assistance center
alixe bonardi	"Occupation" can be framed as "work, school, or other activity the person chooses"
Miso Kwak	Perhaps it would be helpful to have a text definition along with pictures that represent, so that there is a version that captures what needs to be captured and also a easy to read version.
Denise Myler	A plan for the person to review as needed. For the last line of the last paragraph. Denise Myler
alixe bonardi	Pat Nobie's suggestion - to have bulleted lists, and then summary by 'domains' to ensure the content is summarized in plain language.
Sally Burtron-Hoyle	A glossary could be developed regarding definable terms.

Sender	Message
Alan Rozen	As reference, it may be valuable to revisit the use of "DOMAINS" as structured within the "Clinical Practice Guidelines for Quality Palliative Care" that were previously endorsed by NQF: https://www.nationalcoalitionhpc.org/ncp/ [https://www.capc.org/about/press-media/press-releases/2006-5-22/nqf-releases-palliative-care-framework-document/]
Sally Burtron-Hoyle	Aren't some of the things discussed inferred? I am assuming the plan should be useful and flexible. Do we need to say it?
Nicole Leblanc	try and get it down to a 6th grade level at a minimum, its at 14th now
Alan Rozen	A simplistic definition might be able to be reframed as a "PURPOSE" with subsections having bullet points listing "ESSENTIAL COMPONENTS" with indented details/explanations/etc.
Amber Decker	Person-centered planning is a facilitated, individual-directed, positive approach to the planning, support and coordination of a person's services and supports based on individual aspirations, needs, preferences, and values. The goal of person-centered planning is to develop plans that would allow for the person's self-defined quality of life, choice and control, and self-determination through meaningful exploration and discovery of unique preferences, needs, and wants in areas including but not limited to well-being, health, relationships, safety, communication, residence, technology, community, resources, education, transition and assistance. The person must have the opportunity and support to make meaningful choices that lead to the development, implementation, and nurturing of flexible plan/s for paid and unpaid support. And must be available in a language that is understood by the person and the person's designated representative
Amber Decker	The word "desire" is not included in the refined definition
Nicole Leblanc	Models of disability, WHO definition of disability,- a person is more or less disabled based on interactions within the environment, Nice to see High expectations and Dignity of risk added
Nicole Leblanc	Talk about ableism
Nicole Leblanc	what is it? how to combat it, stuff on Implicit bias
Nicole Leblanc	addressing racism
Nicole Leblanc	Being non-judgmental when someone comes to you and say they have been abused
Nicole Leblanc	Here is a link to resource test on implicit bias- I took it when I did the VT LEND program- https://implicit.harvard.edu/implicit/takeatest.html
madi Silverman	Disparity is too negative - I have no recommendation
Amber Decker	I agree with adding to slide 29 "integrity"
Nicole Leblanc	self-advocacy skills
Nicole Leblanc	plus movement

Sender	Message
Amber Decker	Commitment & responsibility
Nicole Leblanc	I mean self-advocacy movement
Nicole Leblanc	People 1st language: introduce me as Nicole not oh this is my foster daughter Nicole if you are say a shared living provider for instance
Nicole Leblanc	Supportive typing
Nicole Leblanc	Behavior is communication
Nicole Leblanc	picture device
Alan Rozen	An integral component of "Communication Skills" would be their Accessibility to individuals, settings, stakeholders (e.g., family, health-care proxy, etc.)
Deena Chisholm	Could we add the idea of patience...or is that something that would fall under empathetic listening
Amber Decker	Slide 31 " Transparency" "Respectful"
Nicole Leblanc	Operate from a strengths based framework
Alan Rozen	^to clarify, "accessibility" of the plan...how to communicate when a plan is changed or updated
Amber Decker	supportive
Amber Decker	"timely"
Susan O'Neil	Conflict management and mediation is different that dispute resolution. Sometimes you don't resolve, you manage or mediate.
Nicole Leblanc	I agree with that
Shawn Terrell	Pat is correct
Nicole Leblanc	Done by someone who is not associated with the agency
Miso Kwak	Recognizing that not everyone prefers person-first. Some folks prefer identity-first e.g., autistic person as opposed to person with autism; d/Deaf person as opposed to person with hearing impairment
Shawn Terrell	Independent of other aspects such as service authorization, or provision.
alixe bonardi	Additional Communication Skill suggestion: Culturally aware approaches to communication.
Nicole Leblanc	you use independent facilitation as a way to make someone feel comfortable chatting about say their support during an agency review by the state in an environment where they can speak up freely
madi Silverman	time= timeliness
Nicole Leblanc	recovery means cure
Ellen Blackwell	What if they just say 'health and well-being'
Nicole Leblanc	Should TBI be in the recovery section??
Sara Link	How about the philosophy of "(biopsychosocial) wellness" which would cover recovery, however it is defined by the person?

Sender	Message
Patricia Nobbie	I agree with that - each item on the list will not apply to everyone...I know recovery does not apply to my daughter who has Down syndrome, but I would want a PCP professional to be aware of the differences between a recovery philosophy and a "living your best life" philosophy
Amber Decker	Replace Recovery with "Hope" Or "Living the best Life possible"
Shawn Terrell	People facilitating the plan have to be rooted in the philosophy - this is part of the thinking.
Susan O'Neil	I think in terms of the "recovery" question this issue is that people have hope for a larger life than on focused on symptom remission or treatment compliance. This is an issue for everyone. Recovery orientation or an orientation toward people being supported in a trajectory of living a life that includes hopes for expanded opportunities, inclusion, valued social roles regardless of support needs.
Nicole Leblanc	Being Values neutral like when it comes to sexuality and supporting someone to make their own decisions
Nicole Leblanc	Be non-judgmental when people disclose abuse
Amber Decker	Slide 30: [Create a culture of high expectations] Should say Create a Culture of realistic expectation
Nicole Leblanc	Add presume competence- don't assume what a person can and cannot do
Susan Fegen	As you develop the competencies, you have to keep in mind, that all of it has to be measurable in some format, whether by education or by demonstration, if you plan to hold a planner to them.
Nicole Leblanc	Anything on how to address the challenge of conflict free case management, especially for rural areas
Amber Decker	ACCESS/ BARRIERS/ ACCOUNTABILITY All missing
Amber Decker	MISSING: Evidenced based practices
Amber Decker	The word SUPPORT is missing on it's own and in relation to all Persons affected
Nicole Leblanc	Build HCBS capacity to serve people with autism who do not have I/dd
Sally Burtron-Hoyle	Define assessment
Nicole Leblanc	Collaboration and not working in Silos,
Nicole Leblanc	Move away from the model of where agencies do not talk to one another
Patricia Nobbie	other funding sources including state-funded resources - gives states more flexibility
Ellen Blackwell	I completely agree with the commenter - LTSS, as we have told NQF regularly, includes HCBS and institutional care. You could even footnote the AARP report I sent yesterday.
madi Silverman	Itss is broader and the same population.... agree with current recommendation/speaker

Sender	Message
Alan Rozen	Please consider including dates when listed resources were ADDED (as well as what date that information was published) in "Processes"; for "Resources" -- might identify sources for "Best Practices", recognized guidelines...
Nicole Leblanc	appeals
Nicole Leblanc	transportation
Patricia Nobbie	Infrastructure - ability or support for innovation
Sally Burtron-Hoyle	How are you insuring that PCP is utilized from the top down?
Alan Rozen	Infrastructure: expectations for how & when Person-Centered Plans get updated & disseminated?
alixe bonardi	Data recommendation: Both process and outcome data to monitor person-centered planning
Alan Rozen	Validate importance of sharing Data to all stakeholders connected to those individuals
Nicole Leblanc	Self Advocates hired by states to assist people with LTSS in ensuring their services are truly person centered
Amber Carey-Navarrete	For resources, should advocacy resources and legal resources be added.
Nicole Leblanc	add peer mentoring done by self advocates
Alan Rozen	Resources: Emphasize/recognize value for Emergency/Disaster preparations and prioritization
Sally Burtron-Hoyle	Since Medicaid is funder of last resort why don't we talk about natural supports that may be abundant in an individuals community
Denise Myler	Denise Myler. Could we combine thusly communication and education to connect for beneficiaries, providers or caregivers.
Amber Decker	Draft System Recommendations: Resources (continued) Should and could capture the utilization and availability of Draft System Recommendations: Resources
Nicole Leblanc	Retain state leader champions
Nicole Leblanc	Training on freely given relationships
Catherine Mello	I agree with the comment earlier about having to many criteria or competencies will really dilute the intent
Miso Kwak	I first would like to express my appreciation for this session. I have left a few comments throughout without realizing that it was for committee only.
Nicole Leblanc	https://www.endabusepwd.org/wp-content/uploads/2015/07/GMSA-Policy-and-Procedures-DV-and-SV-August-17-2009.pdf
Miso Kwak	I would like to reiterate my earlier comment that not every person with disability prefers person first language
Amber Decker	sorry I mean System Recommendations for Data should include the effective use and availability of the System Resources

Sender	Message
Miso Kwak	Some people will prefer identity first such as autistic rather than person with autism and d/Deaf as opposed to hard of hearing or person with hearing impairment; blind as opposed to person with visual impairment
Amber Decker	Retain in general not just in Administration
Alan Rozen	Important to emphasize Person-Centered Care is a PROCESS...to be continually updated and shared to remain relevant
Miso Kwak	I agree with Alixe's comment on including consideration of career/occupation
Alan Rozen	THANKS!!! PS - Kudos to staff for ALL efforts to include wide-ranging input
Nicole Leblanc	any help you need with getting feedback on definitions I'm willing to connect you
Nicole Leblanc	to self advocates who could help come up with a definition of person centered planning
Amber Decker	Is the current definition PCP an actual draft? Does the federal definition as is not count?
Kate Buchanan	It is in addition to the federal definition and is in draft form.
Amber Decker	When will we get The interim report ? will it be before it is posted for a 30-day public comment November 1 ? December 2, 2019?
Alan Rozen	Will the public be able to see the drafted documents (e.g., "Definition") before the next call or official draft release???
Amber Decker	Kate: Is the federal definition of PCP in draft?
Amber Decker	Kate: Or do you mean the current NQF draft of PCP that we are refining?
Alan Rozen	Can the public also see a copy of the question guide that we could use across our own networks & connections?
Kate Buchanan	Hi Amber only the PCP committee informed definition is in draft, not a federal one
Kate Buchanan	Hi Alan - when we open the public comment there are a series of questions that we ask the public to respond to. The questionnaire would be based off of those questions.