



Katherine Bevans, PhD

Assistant Professor of Pediatrics University of Pennsylvania School of Medicine, Children's Hospital of Philadelphia

Katherine Bevans is an Assistant Professor of Pediatrics at the Children's Hospital of Philadelphia and University of Pennsylvania School of Medicine. She advances assessment of children's health outcomes using rigorous, developmentally appropriate, and patient-centered methods. She applied mixed-method approaches to generate/validate child- and parent-report measures of health-related quality of life, symptoms, functioning, and health care experiences. She has also developed PRO-performance measures for use in health care quality evaluations. Dr. Bevans' focus on patient- and family-centered research is evidenced by her collaborations with multiple stakeholders groups to create approaches for identifying patients' and caregivers' health outcome priorities.

Samuel Bierner, MD.

Professor/Residency Program Director, UT Southwestern Medical Center

I completed my residency in rehabilitation medicine at the University of Washington and a master's degree in rehabilitation medicine from their graduate school as well. I performed a fellowship in neurology at NIH. I worked in private practice for 15 years including director of an inpatient rehabilitation unit at a non-profit hospital, partner in an orthopedic practice, and director of PM&R for an occupational medicine company. During the past ten years, I have advanced to the rank of professor in PM&R and served on multiple committees involved with implementing electronic medical records, patient safety, quality assurance and health information management. I have conducted clinical research using patient reported outcome measures to look at pain in stroke, pain in multiple sclerosis patients, relationship between clinician measures and PROM's, and functional measures as well including FIM, and the WHODAS instrument.

Rebecca Bradley, LCSW

National Director of Quality Standards and Case Management, HealthSouth Corporation

Rebecca Bradley is National Director of Quality Standards and Case Management for HealthSouth Corporation. In this position she focuses on the patient's experience of care and patient outcomes for 103 inpatient rehabilitation hospitals nationwide. She is responsible for data collection and analysis through an outcomes tracking database and leads ongoing corporate-wide training programs for quality improvement and patient safety. Since beginning her career in 1980 she has been given increased responsibility for and developed significant experience in quality measure development and implementation.

David Cella, PhD (beginning in phase 2)

Professor of Psychiatry and Behavioral Sciences, and Head of the Department of Medical Social Sciences,

Northwestern University Feinberg School of Medicine

A top researcher on how to measure outcomes among cancer patients and the quality of life for patients in medical clinical trials, David Cella, PhD, is Professor of Psychiatry and Behavioral Sciences, and Head of the Department of Medical Social Sciences at Northwestern University Feinberg School of Medicine. This newly created department focuses on health measurement, quality of life measures, outcomes science and statistical tools used to support clinical research.

Dr. Cella has received several grants and contracts to study questions regarding quality of life measurement in clinical trials, cross-cultural equivalence of quality of life measurement, efficacy of psychosocial interventions in oncology, and medical outcomes research. As the principal investigator of the Statistical Coordinating Center for the NIH Roadmap Initiative to build a Patient Reported Outcome Measurement Information System (PROMIS), Dr. Cella's current focus is on quality of life research and standardizing the measurement of major conditions that are important to people such as fatigue, pain, depression, anxiety and social function. Standardizing the concepts and the way they're evaluated will allow researchers to apply the measures across different diseases—and within diseases across treatment settings and situations. Consequently, scientists will have a common metric and be able to discuss a fatigue score or a distress score in a common language.

Dr. Cella is also principal investigator of Neuro-QOL, developing item banks for the clinical trials supported by the National Institute of Neurological Disorders and Stroke. He has authored more than 300 publications in the area of quality of life measurement in clinical trials and clinical practice.

Sharon Cross, LISW

Patient/Family Experience Advisor Program Manager, The Ohio State University Wexner Medical Center

Sharon Cross is a Licensed Independent Social Worker with over 20 years experience in the mental health and medical fields. She has served as the Program Manager for Ohio State University Medical Centers' Patient/Family Advisor Program since 2006. Having previously been a caregiver, Sharon is a strong advocate for Patient/Family Centered Care in her organization and had been the driving force behind a centralized program that has designed several Advisory Councils. Concurrently, she teaches online courses in two colleges focusing on Human Services topics. In her spare time, she enjoys geocaching, crochet, and admits to being a Candy Crush addict.

Dawn Dowding, PhD, RN

Professor of Nursing, Visiting Nurse Service of New York

Dawn Dowding, Professor of Nursing, joined the Center for Home Care Policy and Research in September 2013. She holds a joint appointment with Columbia University School of Nursing. Dr Dowding is a nurse and health services researcher by background, and has spent her academic career carrying out research into how clinicians (particularly nurses) make decisions, developing and evaluating clinical decision support interventions and more recently the evaluation of technology and how it affects decision making. At VNSNY she will be developing a program of funded research that focuses on the role of evidence based practice in improving care delivery and achieving optimal outcomes for our patients.

Sherrie Kaplan, PhD, MPH

Professor of Medicine, Assistant Vice Chancellor, Healthcare Measurement and Evaluation, University of

Dr. Sherrie Kaplan is the Assistant Vice Chancellor for Healthcare Measurement and Evaluation, Professor of Medicine, University of California, Irvine (UCI), School of Medicine and Executive Co-Director, Center for Health Policy Research, UCI. In her distinguished career as a leading social scientist in medicine, Dr. Kaplan has applied the techniques of measurement science to the assessment of performance of varying levels of the healthcare system, from healthcare organizations to individual physicians, and is a national expert on this current and controversial topic. She is well known for her work in the development of measures of the quality of technical and interpersonal care, health status and quality of life, and heterogeneity of treatment effects, particularly for vulnerable populations.

Carol Levine, MA

Director, Families and Health Project United Hospital Fund

Carol Levine has an MA in Public Law and Government from Columbia and has many years' experience in health policy, medical ethics, and family caregiving research and advocacy. She was awarded a MacArthur Fellowship for her work in AIDS policy and ethics and has received numerous other awards for her work in family caregiving.

Brian Lindberg, BSW, MMHS

Executive Director, Consumer Coalition for Quality Health Care

Brian Lindberg, Executive Director of the Consumer Coalition for Quality Health Care, has participated in the NQF from the original Planning Committee (appointed by Vice President Gore), to steering committees, as a Board member (two terms), Chair of the Consumer Council and more. In addition, he has represented consumers on boards and panels including for CMS, NCQA, the Joint Commission, and the IoM. Mr. Lindberg worked for ten years on the House and Senate Aging Committees. He holds a BSW from Temple University, a MMHS from Brandeis University, and did graduate work at the University of Stockholm.

Sherri Loeb, RN,BSN

Advocate, Self-Employed

I believe that by using my collective experiences and possessing a strong commitment to advancing person and family centered care and patient safety & quality, together we can improve healthcare for every individual in the system. This Committee is an excellent opportunity for me to share the knowledge I have gained over a 30-year nursing career and as a caregiver/advocate and navigator for my husband during a terminal illness. I have promised my husband that what we experienced needs to be changed, and I will not stop until we make progress. I am determined to be part of that change.

James Merlino, MD

Chief Experience Officer, Cleveland Clinic

James Merlino, MD, is the Chief Experience Officer, Associate Chief of Staff of the Cleveland Clinic Health System, and a practicing staff colorectal surgeon. He is founder and current president of the Association for Patient Experience. Dr. Merlino received his undergraduate degree in business administration at Baldwin-

Wallace College, his medical degree from Case Western Reserve University School of Medicine, his residency training in general surgery at University Hospitals of Cleveland, and his fellowship in colorectal surgery at Cleveland Clinic. Dr. Merlino is certified by the American Board of Colon and Rectal Surgery and the American Board of General Surgery.

Ann Monroe

President, Health Foundation for Western & Central New York

Ann has served as president of the Health Foundation for Western and Central New York since it began operation in 2003. The foundation focuses on improving health and health care for frail elders and young children in poverty in the sixteen counties it serves. Ann has more than 35 years of experience in health and human services, including six years as the director of the quality initiative at the California HealthCare Foundation and more than 10 years as senior vice president at Blue Cross of California. Ann is a member of New York State Governor Andrew Cuomo's Medicaid Redesign Team and is a member and former chair of the Consensus Standards Approval Committee of the National Quality Forum. She serves on the boards of Grantmakers in Aging, the New York eHealth Collaborative and the National Coalition for the Transformation of Advanced Illness Care.

Lisa Morrise, MA

Patient Co-Chair, Patient & Family Engagement Affinity Group National Partnership for Patients

Lisa has a BS in Journalism and an MA in Radio-TV-Film. She worked on-air and in broadcast sales. She has taught Communications, Public Speaking, and Consumer Behavior at local Universities and teaches Media Management for Brigham Young University. Lisa has had three children with special needs. She has lobbied locally and nationally for healthcare related issues. As Patient and Family Centered Care Coordinator for Primary Children's, Lisa facilitated the Family Advisory Council and family member advisors throughout the hospital. Lisa serves as the Patient Co-Lead on the Patient and Family Affinity Group for the CMS National Partnership for Patients.

Elizabeth Mort, MD, MPH

Senior Vice President, Quality & Safety and Chief Quality Officer Massachusetts General Hospital / Massachusetts General Physician Organization

Dr. Mort is a practicing general internist, Senior Vice President of Quality and Safety and Chief Quality Officer at Massachusetts General Hospital and Massachusetts General Physicians Organization, overseeing a broad range of high stakes quality and safety work. She is also Senior Medical Director at Partners HealthCare, and is a key leader in care redesign and performance contracting. Dr. Mort completed her residency at MGH, a health policy fellowship at Harvard Medical School and a Masters in Public Health at the University of Michigan. She is an Assistant Professor in the Departments of Medicine and Health Care Policy at HMS.

Esther Neuwirth, PhD

Director of Evaluation, Center for Evaluation and Analytics, Care Management Institute Kaiser Permanente

Esther B. Neuwirth is the Director of Evaluation at the Kaiser Permanente Care Management Institute and a faculty member for Kaiser Permanente's Performance Improvement Institute. Dr. Neuwirth has pioneered

development and spread of innovative methods and tools for understanding and improving the patient and family experience. She previously served as an AHRQ Health Services Research post-doctoral fellow at UC Berkeley's School of Public Health and as the Assistant Managing Editor for Theory and Society. Dr. Neuwirth earned a PhD and MA in Sociology from the University of California at Davis and a BA in Sociology from Brandeis University.

Lenard Parisi, RN, MA, CPHQ, FNAHQ

Vice President of Quality Management and Performance Improvement, Metropolitan Jewish Health System

Lenard L. Parisi served as a Vice President of Quality Management and Performance Improvement of Metropolitan Jewish Health System, since September 2005. Mr. Parisi served as a Director of Nursing Professional Practice and Quality Management at Memorial Sloan-Kettering Cancer Center in New York. He has published many works, including "Patient Identification: the Foundation for a Culture of Patient Safety" in the Journal of Nursing Care Quality in 2003. He serves as Member of Advisory Board of Joint Commission On Accreditation Of Healthcare Organizations. He serves on the editorial board of the Journal of Nursing Care Quality and Journal of Healthcare Quality. He served as president of New York Nurses Network for Healthcare Quality and secretary of New York Association for Healthcare Quality. Mr. Parisi Graduated from Long Island University with a Bachelor of Science in Nursing. He also holds a Master's degree in Community Health from Brooklyn College of the City University of New York.

Lee Partridge

Senior Health Policy Advisor, National Partnership for Women & Families

Lee Partridge is a senior health policy advisor at the National Partnership for Women and Families, where she specializes in performance measurement and quality improvement issues with special reference to lower income individuals and families. Her previous experience includes ten years as chief of staff for the National Association of State Medicaid Directors and nine as the Medicaid Director for the District of Columbia. She has served on several performance measurement steering committees of the National Quality Forum (NQF), and, in July 2012 began a two-year term as a member of its Consensus Standards Approval Committee (CSAC). She is a member of the NCQA Clinical Program Committee and the NCQA Patient-centered Medical Home Advisory Panel and co-chaired the NCQA Specialty Practice Recognition Advisory Panel. She is also a member of the American Academy of Pediatrics Medical Home Project Advisory Panel and the CMS expert panel on improving maternal and infant health outcomes, especially for women and children enrolled in Medicaid and CHIP. In 2010 she was selected as the first public member of the Board of the Council of Medical Specialty Societies.

Debra Saliba , MD, MPH

Research Physician, UCLA/JH Borun Center, VA GRECC, RAND Health

Debra Saliba, MD, MPH is the UCLA Anna and Harry Borun Endowed Chair in Geriatrics and Gerontology and Director of the UCLA/JH Borun Center for Applied Gerontological Research. Dr. Saliba is a practicing physician with the VA GRECC and serves as the Strategic Program Lead for Aging and Long-term Care populations in the VA HSR&D Center of Innovation. She is also a senior natural scientist at RAND.

As a geriatrician and health services researcher, Dr. Saliba's research has focused on improving quality of life for vulnerable older adults across the care continuum. A major theme of this research has been the inclusion of patients and caregivers in health and need assessment. Dr. Saliba's research has included the development and

testing of surveys of older adults' preferences, self-reported pain measurement, consumer preferences, pressure ulcer and fall prevention, the development of quality measures, rejection of care behaviors, and instruments to predict functional limitation and death. Dr. Saliba was principal investigator of the national research to revise the Minimum Data Set for Nursing Homes (MDS 3.0) for CMS and the VA. Items that relied on resident voice were introduced, reinforcing the goal of resident directed care. National testing in community and VA nursing homes showed significant gains in item reliability and validity. Gains were also seen in facility staff satisfaction with the assessment and in assessment efficiency.

Christopher Stille, MD, MPH, FAAP

Professor of Pediatrics, University of Colorado School of Medicine; Section Head, Section of General Academic Pediatrics University of Colorado School of Medicine & Children's Hospital

Dr Stille is Professor of Pediatrics and Section Head of General Academic Pediatrics at the University of Colorado School of Medicine and Children's Hospital Colorado. He leads a very active group of 35 pediatric faculty, practices and teaches primary care pediatrics, and conducts pediatric health services research and quality improvement focused on improving systems of care for children and youth with special health care needs (CYSHCN) in the Medical Home. The primary focus of his research during the past 15 years has been improving communication and shared management for CYSHCN between primary care clinicians, subspecialists and family members. He has led projects funded by the US MCHB, the Robert Wood Johnson Foundation, local and regional funders to pursue this investigation. These projects have resulted in 15 papers published on this topic in peer-reviewed scientific journals, and numerous presentations at national meetings. Dr. Stille is a member of the National Advisory Committee for the Seattle-based Center for Excellence for Children with Complex Needs project funded by CHIPRA to develop care quality measures for children with complex needs. Additionally, he has served as faculty on two quality improvement learning collaboratives to promote the Medical Home in pediatric practices sponsored by the National Initiative for Children's Healthcare Quality (NICHQ), is a member of the Project Advisory Committee for the National Center for Medical Home Initiatives of the American Academy of Pediatrics, and has been a member of several expert panels convened by the U.S. Maternal and Child Health Bureau on topics including establishing an evidence base for the Medical Home and access to pediatric specialty services for CYSHCN.

Peter Thomas, JD

Principal, Powers, Pyles, Sutter & Verville, P.C.

Through my professional experience as a health care attorney representing multiple health care clients in the post-acute care continuum, as well as my personal experience as a bilateral amputee, I have extensive experience with policies involving rehabilitation and disability research, outcomes measurement, patient-centered care, the importance of functional (not just medical) status, quality of life, risk adjustment, and many other concepts. With bundled payment systems for rehab and post-acute care coming, we need good quality metrics so care is not stinted for disabled patients.

Carin van Zyl, MD, FACEP

Assistant Clinical Professor, Palliative Care, Supportive Care Medicine City of Hope National Medical Center

I completed my B.Sc. at the University of British Columbia, MD at Chicago Medical School, followed by an emergency medicine residency at UCLA/ Oliveview. While practicing in the community, I noted how often

patients presented with poorly managed end of life symptoms and unclear goals of care, usually with poor outcomes during the subsequent hospital stay. To further focus on this growing interest, I pursued a fellowship at the VA/ Cedars-Sinai and now practice palliative medicine full time at City for Hope National Medical Center, where I am department quality chair.