



TO: Executive Committee  
FR: Helen Burstin, Chief Scientific Officer  
Marcia Wilson, Senior Vice President, Quality Measurement  
RE: Ratification of Measures for the Person and Family Centered Care (PFCC) Project 2015-2017  
DA: October 19, 2016

## **ACTION REQUIRED**

The Executive Committee is asked to ratify the Consensus Standards Approval Committee's (CSAC) recommendation to endorse measures for the current phase of the PFCC Project. All of the recommended measures approved by the membership and the CSAC are listed below.

### **Measures Evaluated:**

The [PFCC Standing Committee](#) evaluated 13 measures: 12 new measures and one measure undergoing maintenance review against NQF's standard measure evaluation criteria.

#### *Consensus Process*

Standing Committee: All 13 measures were recommended for endorsement.

Member Voting: A total of 13 member organizations voted on the measures. All of the recommended measures were approved, with 100% approval by the councils. No votes were received from the Public/Community Health Agency and Purchaser Councils.

CSAC: The CSAC recommended all 13 of the recommended measures for endorsement. The CSAC memo and Member voting results for this project may be accessed at this [link](#); the project report may be accessed at this [link](#).

#### *Measures Recommended:*

- [Measure #0420: Pain Assessment and Follow-Up](#). Percentage of visits for patients aged 18 years and older with documentation of a pain assessment using a standardized tool(s) on each visit AND documentation of a follow-up plan when pain is present.
- [Measure #2614: CoreQ: Short Stay Discharge Measure](#). The measure calculates the percentage of individuals discharged in a six month time period from a SNF, within 100 days of admission, who are satisfied (see: S.5 for details of the time-frame). This patient reported outcome measure is based on the CoreQ: Short Stay Discharge questionnaire that utilizes four items.
- [Measure #2615: CoreQ: Long-Stay Resident Measure](#). The measure calculates the percentage of long-stay residents, those living in the facility for 100 days or more, who are satisfied (see: S.5 for details of the time-frame). This patient reported outcome measure is based on the CoreQ: Long-Stay Resident questionnaire that is a three item questionnaire.
- [Measure #2616: CoreQ: Long-Stay Family Measure](#). The measure calculates the percentage of family or designated responsible party for long stay residents (i.e., residents living in the facility for 100

days or more), who are satisfied (see: S.5 for details of the timeframe). This consumer reported outcome measure is based on the CoreQ: Long-Stay Family questionnaire that has three items.

- [Measure #2769: Functional Change: Change in Self Care Score for Skilled Nursing Facilities.](#) Change in rasch derived values of self-care function from admission to discharge among adult patients treated as short term rehabilitation patients in a skilled nursing facility who were discharged alive. The time frame for the measure is 12 months. The measure includes the following 8 items: Eating, Grooming, Dressing Upper Body, Dressing Lower Body, Toileting, Bowel, Expression, and Memory.
- [Measure #2774: Functional Change: Change in Mobility Score for Skilled Nursing Facilities.](#) Change in rasch derived values of mobility function from admission to discharge among adult short term rehabilitation skilled nursing facility patients aged 18 years and older who were discharged alive. The time frame for the measure is 12 months. The measure includes the following 4 mobility items: Transfer Bed/Chair/Wheelchair, Transfer Toilet, Locomotion and Stairs.
- [Measure #2775: Functional Change: Change in Motor Score for Skilled Nursing Facilities.](#) Change in rasch derived values of motor function from admission to discharge among adult short term rehabilitation skilled nursing facility patients aged 18 years and older who were discharged alive. The time frame for the measure is 12 months. The measure includes the following 12 items: Feeding, Grooming, Dressing Upper Body, Dressing Lower Body, Toileting, Bowel, Expression, Memory, Transfer Bed/Chair/Wheelchair, Transfer Toilet, Locomotion and Stairs.
- [Measure #2776: Functional Change: Change in Motor Score in Long Term Acute Care Facilities.](#) Change in rasch derived values of motor function from admission to discharge among adult long term acute care facility patients aged 18 years and older who were discharged alive. The timeframe for the measure is 12 months. The measure includes the following 12 items: Feeding, Grooming, Dressing Upper Body, Dressing Lower Body, Toileting, Bowel, Expression, Memory, Transfer Bed/Chair/Wheelchair, Transfer Toilet, Locomotion and Stairs.
- [Measure #2777: Functional Change: Change in Self Care Score for Long Term Acute Care Facilities.](#) Change in rasch derived values of self-care function from admission to discharge among adult patients treated in a long term acute care facility who were discharged alive. The time frame for the measure is 12 months. The measure includes the following 8 items: Eating, Grooming, Dressing Upper Body, Dressing Lower Body, Toileting, Bowel, Expression, and Memory.
- [Measure #2778: Functional Change: Change in Mobility Score for Long Term Acute Care Facilities.](#) Change in rasch derived values of mobility function from admission to discharge among adult LTAC patients aged 18 years and older who were discharged alive. The time frame for the measure is 12 months. The measure includes the following 4 mobility items: Transfer Bed/Chair/Wheelchair, Transfer Toilet, Locomotion and Stairs.
- [Measure #2958: Informed, Patient Centered Hip and Knee Replacement Surgery.](#) The measure is derived from patient responses to the Hip or Knee Decision Quality Instruments. Participants who have a passing knowledge score (60% or higher) and a clear preference for surgery are considered to have met the criteria for an informed, patient-centered decision. The target population is adult patients who had a primary hip or knee replacement surgery for treatment of hip or knee osteoarthritis.
- [Measure #2962: Shared Decision Making.](#) This measure assesses the extent to which health care providers actually involve patients in a decision-making process when there is more than one reasonable option.
- [Measure #2967: CAHPS® Home and Community Based Services \(HCBS\) Measures.](#) CAHPS® Home and Community Based Services (HCBS) Measures derive from a cross disability survey to elicit feedback from adult Medicaid beneficiaries receiving home and community based services (HCBS) about the quality of the long-term services and supports they receive in the community and

delivered to them under the auspices of a state Medicaid HCBS program. The unit of analysis is the Medicaid HCBS program, and the accountable entity is the operating entity responsible for managing and overseeing a specific HCBS program within a given state. The measures consist of seven scale measures, six global rating and recommendation measures, five unmet needs measures, and one patient safety measure:

#### Scale Measures

1. Staff are reliable and helpful –top-box score composed of 6 survey items
2. Staff listen and communicate well –top-box score composed of 11 survey items
3. Case manager is helpful - top-box score composed of 3 survey items
4. Choosing the services that matter to you - top-box score composed of 2 survey items
5. Transportation to medical appointments - top-box score composed of 3 survey items
6. Personal safety and respect - top-box score composed of 3 survey items
7. Planning your time and activities top-box score composed of 6 survey items

#### Global Ratings Measures

8. Global rating of personal assistance and behavioral health staff- top-box score on a 0-10 scale
9. Global rating of homemaker- top-box score on a 0-10 scale
10. Global rating of case manager- top-box score on a 0-10 scale

#### Recommendation Measures

11. Would recommend personal assistance/behavioral health staff to family and friends – top-box score on a 1-4 scale (Definitely no, Probably no, Probably yes, Definitely yes)
12. Would recommend homemaker to family and friends — top-box score on a 1-4 scale (Definitely no, Probably no, Probably yes, Definitely yes)
13. Would recommend case manager to family and friends– top-box score on a 1-4 scale (Definitely no, Probably no, Probably yes, Definitely yes)

#### Unmet Needs Measures

14. Unmet need in dressing/bathing due to lack of help–top-box score on a Yes, No scale
15. Unmet need in meal preparation/eating due to lack of help– top-box score on a Yes, No scale
16. Unmet need in medication administration due to lack of help– top-box score on a Yes, No scale
17. Unmet need in toileting due to lack of help– top-box score on a Yes, No scale
18. Unmet need with household tasks due to lack of help– top-box score on a Yes, No scale

#### Physical Safety Measure

19. Hit or hurt by staff – top-box score on a Yes, No scale