



NATIONAL  
QUALITY FORUM

# Multistakeholder Input on a National Priority: Improving Population Health by Working with Communities

Committee and Field Testing Group  
Web meeting

*July 7, 2016*

# Welcome, Introductions & Meeting Objectives

*Marcia Wilson*  
*Kaye Bender*  
*Steven Teutsch*

# Welcome and Introductions

- Co-Chairs
- Committee Members
- Field Testing Groups
- NQF Project Staff
- NQF Members and Public

# Population Health Framework

## Standing Committee Members

- Kaye Bender, PhD, RN, FAAN (Co-chair)
- Steven M. Teutsch, MD, MPH (Co-chair)
- Catherine M. Baase, MD
- Georges C. Benjamin, MD, FACP, FACEP
- Scott D. Berns, MD, MPH, FAAP
- Christina Bethell, PhD, MBA, MPH
- Kevin L. Bowman, MD, MBA, MPH
- Debra L. Burns, MA
- Anne De Biasi
- Beverly Franklin-Thompson, PharmD, MBA
- Susan L. Freeman, MD, MS, FACPE, FACE
- Rahul Gupta, MD, MPH, FACP
- Shelley B. Hirshberg, MA
- Keith C. Kosel, PhD, MHSA, MBA
- Doris Lotz, MD, MPH
- J. Lloyd Michener, MD
- Doriane C. Miller, MD
- David B. Nash, MD, MBA
- Jeremy Sanders, MPA
- David Stevens, MD, FAAFP
- Matthew Stiefel, MS, MPA
- Julie Trocchio, RN, MS

# Population Health Framework

## Field Testing Groups

- Colorado Cross-Agency Collaborative
- Community Service Council of Tulsa
- Designing a Strong and Healthy NY (DASH-NY)
- Empire Health Foundation
- Geneva Tower Health Collaborative
- Kanawha Coalition for Community Health Improvement
- Michigan Health Improvement Alliance
- Oberlin Community Services and The Institute for eHealth Equity
- Trenton Health Team, Inc.
- The University of Chicago Medicine Population Health Management Transformation

# Population Health Framework Project Staff

- Marcia Wilson, PhD, MBA, Senior Vice President
- Elisa Munthali, MPH, Vice President
- Diane Stollenwerk, MPP, Consultant
- Kim Ibarra, MS, Project Manager
- Donna Herring, MPH, Project Analyst
- Danitza Valdivia, Administrative Manager

# Meeting Objectives

- Discuss public and NQF Member comments on the Action Guide 3.0
- Reflect on Population Health Framework accomplishments and lessons learned
- Highlight opportunities for sustaining engagement on population health improvement using the Action Guide
- Obtain feedback on future population health improvement work

# Public and NQF Member Comments on the Action Guide 3.0

*Kaye Bender*

*Kim Ibarra*

*Diane Stollenwerk*



# Overview of Public and NQF Member Comments Received

- Comments were overall positive and appreciative
- Several suggested more resources to include such as:
  - *Research about a new approach to subpopulation data analytics (American Journal of Preventive Medicine)*
  - *Community Health Navigator (CDC)*
  - *Data Resource Center for Child & Adolescent Health (DRC)*
  - *Measuring What Works (Prevention Institute)*
- A few asked for expanded text about specific populations (e.g., family caregivers, and adults with disabilities, mental illness, behavioral health needs)

# Finalizing the Action Guide 3.0

- Additional resources with a clear link to population health improvement were added
- Language was expanded to reflect target populations
- Field Testing Group narratives have been revised to reflect edits suggested by each of these groups
- Overall, the Action Guide text will continue to follow plain language principles to ensure broad readability
- Final Action Guide expected to be available from NQF by the end of August 2016

# Accomplishments and Lessons Learned

*Elisa Munthali*

*Steven Teutsch*

*Kaye Bender*

# Project Goals and Objectives

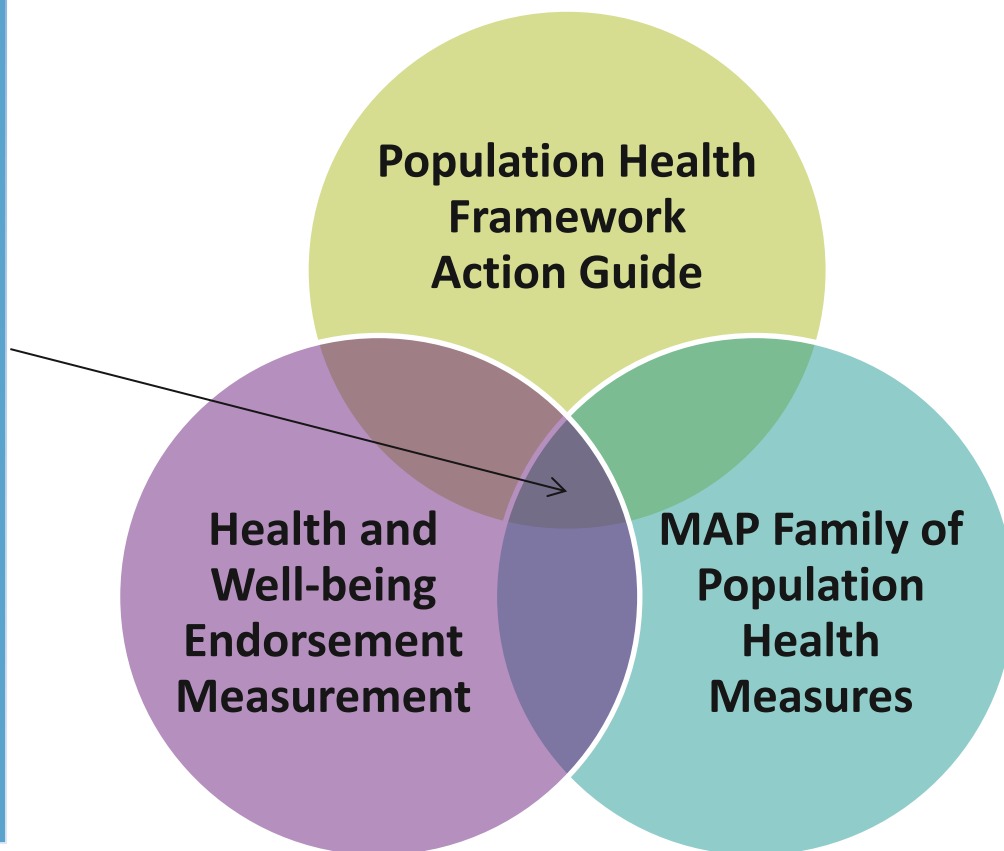
- Address the need for a multistakeholder approach to population health improvement
- Agree on a common set of definitions and framework for creating health people and health communities
- Provide multistakeholder input on how federal, state, and local governments and private sector community stakeholders can most effectively engage in:
  - *Supporting proven interventions to address behavioral, social, and environmental determinants of health*
  - *Working with communities to promote wide use of best practices to enable healthy living*

# National Quality Strategy

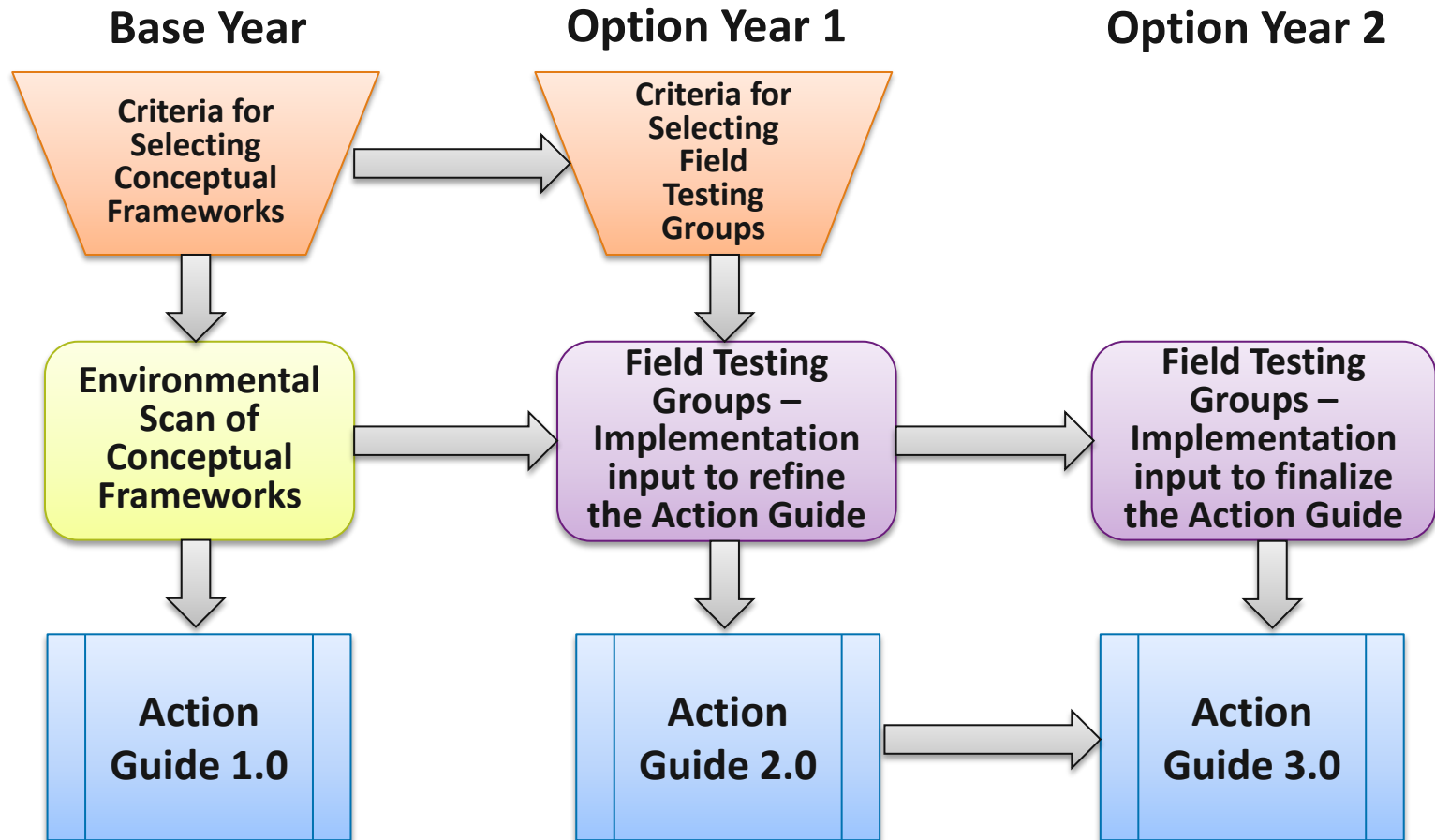


# NQF's Current Work on Population Health

- Aligned with NQS' Three-Part Aim
- Focus beyond medical model – increased emphasis on determinants of health and improvement activities
- Address measurement, measure gaps, methodological and other challenges of population health measure development
- Opportunity to leverage population health activities and to exchange ideas between committees



# Starting with the End in Mind: Connections across Project Deliverables



# Accomplishments – Option Year 2

- Collaborated with Field Testing Groups (FTG) to deep dive in population health measurement and data sources
- Incorporated FTG implementation input into the Action Guide
- Analyzed the types of data sources used by the FTGs to conduct community health assessments and measure improvement
- Explored the types of incentives that appear to affect alignment and coordination of the FTG work to improve community health
- Assessed whether there are national measurement programs and/or measure sets that drive or support FTG decisions



# Lessons Learned

- Benefit from engaging the Field Testing Groups
  - *Two-way learning (local / regional  $\leftrightarrow$  national)*
  - *Reality check*
    - » What works conceptually is often difficult or complex to implement
    - » Multi-stakeholder collaboration is varied and non-linear
    - » Data sources
      - *Not consistently relevant (some want more granularity, others want less)*
      - *Not consistently available (national data sets have 'holes' and state or local data sets can vary widely)*
- Connecting the dots to other NQF work

# Opportunities for Sustaining Engagement on the Action Guide 3.0

*Diane Stollenwerk*

*Donna Herring*

# Upcoming Opportunities

- Learning Lab through the Health Doers Community
- Tweet Chat in August (TBD)

# Learning Lab Hosted by HealthDoers

- HealthDoers is an online community platform from NRHI
  - Anyone can join – it's free, just create a user name and password
  - Purpose is to support the needs of regional, state and local collaboratives working to improve health and healthcare
  - Offers a monthly Learning Lab series, plus 24/7/365 space for online discussion, resource sharing, etc.



# Learning Lab: July 19 (noon – 1:15pm EST)

- *Using the Action Guide to Bridge Healthcare Transformation with Population Health Improvement*
  - Anyone can register and attend
  - Discussion to include:
    - » Using the Action Guide framework (ten elements)
    - » Local story to be shared by the Michigan FTG
    - » Brainstorming about what to put on the HealthDoers online platform to support continued engagement in population health
      - Discussion questions
      - Topics and associated resources from the Action Guide
      - Templates to share across communities and others
  - Learning Lab series will continue over the next year, using the Action Guide framework for additional monthly topics



## A HealthDoers Learning Lab:

Collaborative Leadership | Moving Toward a Culture of Health

**PART IV: NQF'S ACTION GUIDE: EXPANDING FROM  
IMPROVING INDIVIDUAL OUTCOMES TO POPULATION  
HEALTH**

**JULY 19, 2016 12:00-1:15 PM ET #HEALTHDOERS**

**SUPPORTED BY:**  
**THE CALIFORNIA HEALTHCARE FOUNDATION**



Robert Wood Johnson  
Foundation

# Future Population Health Work

*Marcia Wilson*

*Kaye Bender*

*Steven Teutsch*

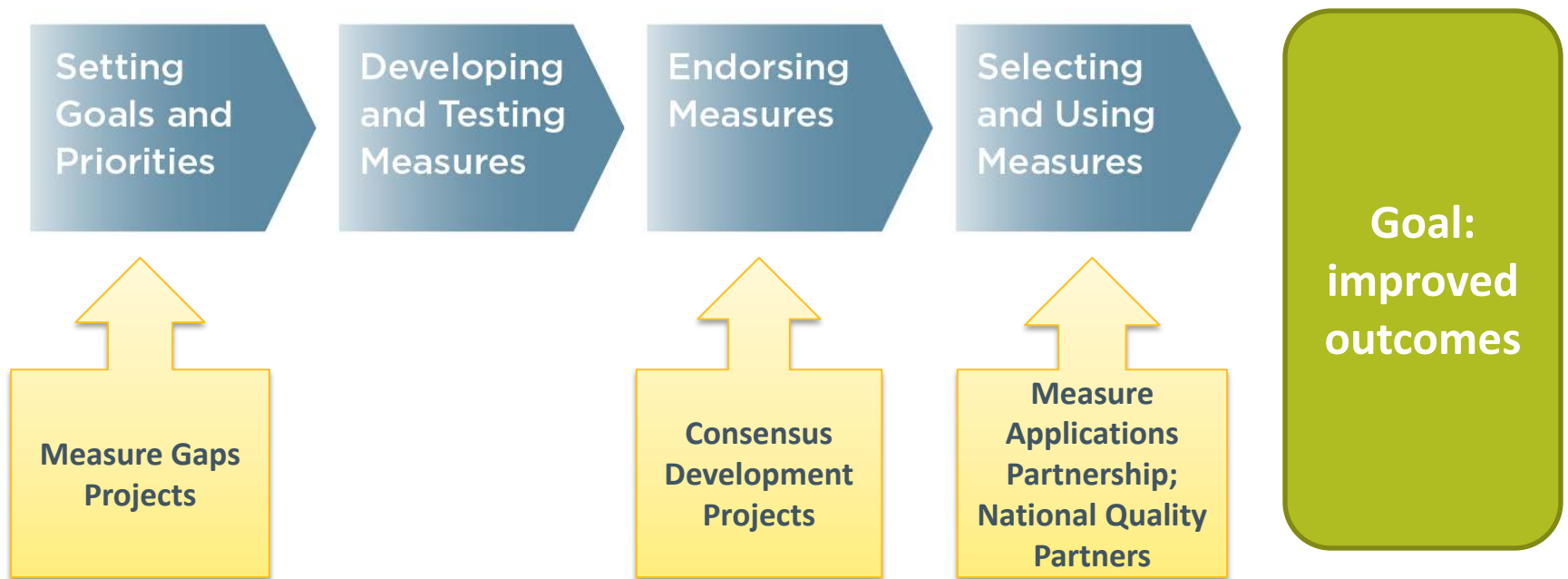
# Insights from April In-Person Meeting

- Gaps in measures and in availability of high quality data
- Multitude of challenges regarding data sources, such as
  - Need for granular data to assess local interventions
  - Need to take granular data and roll it up for broader assessment
  - Variation in data collection across regions
  - Ability to integrate and share data among stakeholder partners
  - Timeliness of available data
  - Access to non-medical or health care data
  - Dealing with data privacy and security concerns

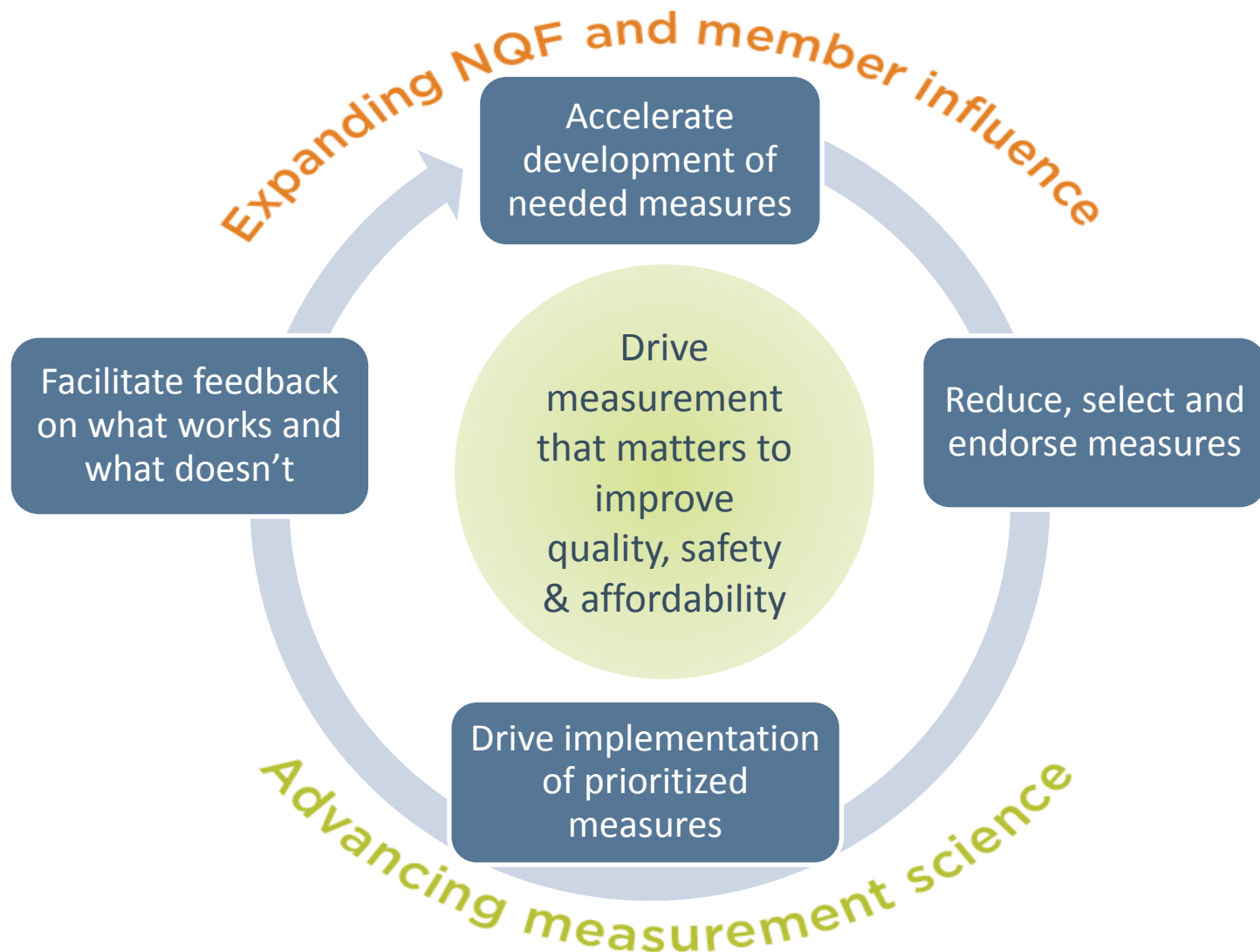


# NQF and Measurement

## The Performance Measurement Enterprise



# NQF: Lead. Prioritize. Collaborate.



# Existing Areas of Population Health Measurement Work

- IOM Vital Signs Core Metrics
- County Health Rankings Measures
- RWJF Culture of Health Measures
- Others?

# Examples of Population Health Data Sources Cited by the Field Testing Groups

PRAMStat



KIDS COUNT data center  
A PROJECT OF THE ANNIE E. CASEY FOUNDATION



NATIONAL CENTER FOR  
EDUCATION STATISTICS



United States  
Census  
Bureau



DATA.GOV



County Health  
Rankings & Roadmaps  
A Healthier Nation, County by County



openFDA



National Survey on Drug Use and Health

The NSDUH Report



# Future Population Health Work at NQF

- Deeper dive on data sources and measurement through a “learning community”
- Engage groups working at the local, state, and regional levels, including organizations partnering with “unusual suspects” (e.g., police department, school system)
- Identify data sources that are useable for priority measures of key aspects related to population health improvement, at the local, state, regional, and/or national levels
- Identify how best to develop the types of measures that are needed for a future state of robust, multi-level population health measurement

# Potential Questions to Explore

- What are the available data sources?
  - How do organizations access this data at the local, state, regional, and national levels?
  - How do data sources influence the measures they select to assess their progress in improving population health?
- What are the innovative ways to *develop* measures to inform and improve population health?
- What are best practices for *using* measures at multiple levels to inform and improve population health?
- What data sources are needed to be able to use measures at multiple levels to inform and improve population health?

# Committee and FTG Discussion Questions

1. From your perspective, is this a valuable direction to go?
2. Is anything missing that would be appropriate to address in future work at NQF?
3. Is this complementary, but not duplicative, to existing work happening in other programs or initiatives?

# Opportunity for Public Comment



# Next Steps

*Steven Teutsch*

# Actions You Can Take

- Keep working across sectors with partner organizations to improve health and health outcomes
- Share, promote, and continue to use the Action Guide
  - *Final Action Guide 3.0 to be posted on August 1, 2016*
- Join us at the [HealthDoers Collaborative Health Network Learning Lab](#) on July 19, 2016 from 12 – 1:15pm ET
- Continue to engage with NQF on related work

# Related Work at NQF

- [Health and Well-Being Project](#)
  - *Comment on Proposed Roster July 8 – July 21, 2016*
- [Home and Community-Based Services Quality Project](#)
  - *Comment on Third Interim Report through July 15, 2016*
- [Disparities Project](#)
  - *Join the 3<sup>rd</sup> Quarter Web Meeting on July 21, 2016 from 12pm – 2pm ET*
- [MAP Task Forces: Medicaid](#)
  - *Comment on the Medicaid Child and Medicaid Adult Draft Reports through August 5, 2016*

# Continuing Engagement with NQF

- For more information and to sign up for project alerts please visit: [Population Health Framework](#)
- For project related questions, email us at: [populationhealth@qualityforum.org](mailto:populationhealth@qualityforum.org)
- Become a Member of NQF
  - Visit: [www.qualityforum.org/join](http://www.qualityforum.org/join)
  - Or email: [joinnqf@qualityforum.org](mailto:joinnqf@qualityforum.org)



THANK YOU