

# Consensus Development Process: Fall 2017 Cycle Primary Care and Chronic Illness Standing Committee

# COMMITTEE CHAIRS

#### Dale Bratzler, DO, MPH

Chief Quality Officer, OU Physicians - Oklahoma University Health Sciences Center Oklahoma City, Oklahoma

Dale Bratzler, DO, MPH is a Professor of Health Administration and Policy and Associate Dean in the College of Public Health, and a Professor in the College of Medicine at the Oklahoma University Health Sciences Center. He also serves as the Chief Quality Officer for the OU Physicians Group. Dr. Bratzler served twice as the President of the American Health Quality Association, is a past member of the National Advisory Council for the Agency for Healthcare Research and Quality, and a recent member of the Healthcare Infection Control Practices Advisory Committee for the Centers for Disease Control and Prevention.

#### Kelly Clayton, MPH

Patient on behalf of Creaky Joints Rockford, IL

Mrs. Clayton is a patient diagnosed with rheumatoid and osteoarthritis and the parent of two children with autoimmune disease. Her background includes government services & non-profit community organizations, and healthcare administration. She has been a patient advocate and health educator volunteering with the Arthritis Foundation, American College of Rheumatology, and CreakyJoints most recently working on their PCORI funded Arthritis Power research registry. Mrs. Clayton served on the Musculoskeletal Standing Committee and the Incubator: RA Patient Reported Outcomes Performance Measures and Incubator: RA Clinical Indicators & Biomarkers.

# COMMITTEE MEMBERS

#### Thiru Annaswamy, MD, MA

Section Chief, Spine and Electrodiagnostic Sections, PMR Service, VA North Texas Health Care System, Dallas VA Medical Center Dallas, Texas

Dr. Annaswamy is a Professor with the Department of Physical Medicine and Rehabilitation (PM&R) at the University of Texas Southwestern Medical Center (UTSWMC) and a full-time staff physician and section chief (Spine and Electrodiagnosis sections) at the VA North Texas Health Care System/Dallas VA Medical Center (PM&R Service). He received his medical degree in India

(1992) and Master's degree from UT, Austin (1994). He completed post-graduate medical training in PM&R at Harvard Medical School (1999). His clinical expertise and research interests are in the management of spine and musculoskeletal disorders, diseases of the muscles and nerves and clinical outcomes research. He is board certified in PM&R, Pain Medicine, Electrodiagnostic Medicine and Neuromuscular Medicine.

# **Kenneth Benson**

Board Member, US COPD Coalition Laguna Woods, California

Kenneth (Ken) Benson has been an advocate for awareness and access to healthcare for respiratory patients with COPD since being diagnosed with adult asthma, severe emphysema and alpha-1 Antitrypsin deficiency (the leading genetic cause of COPD) in 1987. He holds a Bachelor of Science degree from Central Michigan University. He has served on the board of the Alpha-1 association where he was also the board chair and currently serves on the board of the US COPD Coalition. His most recent project was to serve as a consumer reviewer for congressionally directed medical research programs.

# Lindsay Botsford, MD, MBA, CMQ, FAAFP

Family Physician & Medical Director, Physicians at Sugar Creek - Memorial Hermann Healthcare System

Sugar Land, Texas

Nominated by the American Academy of Family Physicians

Lindsay Botsford, MD, MBA, CMQ, FAAFP, is a practicing family physician with Memorial Hermann Medical Group, faculty with Memorial Family Medicine Residency, and Medical Director of Physicians at Sugar Creek in Sugar Land, Texas. She is skilled in the use of EHRs and registries for quality measurement and improvement, is an EHR-Champion and SuperUser, and has led PCMH certification efforts. Dr. Botsford has spoken nationally, published, and has served on numerous local, state, and national committees on the topics of family medicine, quality measurement and improvement, medical home, bioethics, and chronic disease management, including chronic pain, socioeconomic factors, diabetes, lipid management, and asthma.

# Tamala Bradham, DHA, PhD, CCC-A

# Quality and Safety Advisor, Vanderbilt University Medical Center Nashville, Tennessee

Dr. Tamala Bradham is a quality and safety advisor at Vanderbilt University Medical Center and Block-Co-Director in Quality Improvement and Patient Safety in the School of Medicine, Vanderbilt University. She received her Ph.D. from the School of Public Health, University of South Carolina in Hearing and Speech Sciences and her DHA from the College of Health Professions, Medical University of South Carolina in health administration. Dr. Bradham has published a range of papers and book chapters from quality improvement in health care to outcomes in children with hearing loss. She has taught courses in audiology, speech and hearing sciences, patient safety, and quality improvement. She is a multitalented and multifaceted leader who inspires others to deliver best practices based on current knowledge, explore opportunities to improve service delivery, and create innovative health care solutions.

#### Roger Chou, MD

Professor of Medicine, Oregon Health & Science University Portland, Oregon

Dr. Chou is a Professor in the Departments of Medicine and Medical Informatics and Clinical Epidemiology at Oregon Health & Science University (OHSU) School of Medicine. He is also Director of the Pacific Northwest Evidence-based Practice Center, funded by the Agency for Healthcare Research and Quality (AHRQ), and a Fellow of the American College of Physicians (ACP). Dr. Chou has led systematic evidence reviews for the U.S. Preventive Services Task Force, AHRQ's Effective Health Care Program, the Drug Effectiveness Review Project, the Centers For Disease Control and Prevention, and a number of professional societies. He has served on ACP's Clinical Guidelines Committee, serves as a methodologist for several World Health Organization guideline efforts, is Co-Editor of the Cochrane Back and Neck Group, and is on several journal editorial boards.

#### Woody Eisenberg, MD

Managing Member, WE Managed Care Consulting, LLC West Orange, New Jersey

Woody Eisenberg, MD, is the managing member of WE Managed Care Consulting, LLC. From 2013 until June of 2017 he served as Senior Vice President for Performance Measurement and Strategic Alliances for the Pharmacy Quality Alliance, Inc. (PQA, Inc). In this role, he led the organization's strategic initiatives related to development, testing and implementation of PQA performance measures across the healthcare marketplace. He was also responsible for developing services that enable government agencies, employers, health plans, accountable systems of care, pharmacy benefit managers and pharmacies to utilize PQA measures for meaningful improvement of medication-use quality.

Dr. Eisenberg has 20 years experience as a managed care medical executive, including serving as Chief Medical Officer for Medicare and Medicaid Services at Medco. Past positions include Medical Director for Managed Markets with GlaxoSmithKline and Medical Director for Pharmacy Management with Oxford Health Plans.

Dr. Eisenberg has served on several Centers for Medicare and Medicaid Services Technical Expert Panels, which develop quality measures for pharmacists, hospitals and Medication Therapy Management programs that seek to improve the quality of care provided to Medicare beneficiaries.

Dr. Eisenberg received his undergraduate degree from SUNY-Albany and his medical degree from NYU School of Medicine. He is board certified in internal medicine and infectious diseases, and has practiced medicine in both academic and community settings.

#### **Kim Elliott, PhD**

Executive Director, Health Services Advisory Group Phoenix, Arizona

Dr. Elliott is an Executive Director at Health Services Advisory Group, an External Quality Review Organization (EQR) and is responsible for determining state and MCO compliance with CMS and state requirements in the areas of performance measures, focused studies, and operational

compliance. Dr. Elliott directs and conducts performance measure validation work which includes the HEDIS, CMS core measures, and state-specific performance measures. Previously Kim worked for nearly 15 years as the Administrator of the Clinical Quality Management department of the Arizona Medicaid program and led the state's quality initiatives including the development of the state's quality strategy, quality and performance measures, satisfaction surveys, quality improvement, care coordination, evidence-based policy decisions, value-based purchasing and integration. Kim led the Agency's quality management, EPSDT, maternal and child health, oral health, prevention and wellness, quality improvement and the behavioral health programs for the acute, long term care, special health care needs, developmentally disabled, foster care and behavioral health programs. Kim has participated in CMS Expert Panels including Medicaid Access to Care and in the development of Core Measure sets and represented Region IX on the Medicaid Quality TAG. Prior to her role at AHCCCS, she worked for Medicaid, commercial and Medicare health plans.

#### Scott Friedman, MD

Physician, Florida Retina Consultants Lakeland, Florida

Dr. Scott Friedman is a board certified ophthalmologist with over 30 years of experience. He has published extensively in his field and has participated in numerous clinical research projects for both industry and the federal government. He is also on the Editorial Board for the journal RETINA and periodically reviews articles for all major ophthalmology journals.

Dr. Friedman has represented the AAO at the NQF for eight years and has served on a CSAC TAP committee. He has also been involved in measure development through the AMA-PCPI, and has represented the AAO in the SQA and AQA.

#### William Brendle Glomb, MD, FCCP, FAAP

Senior Medical Director, Superior HealthPlan Austin, Texas

After being graduated from Rice University in Houston with a degree in Chemical Engineering and Mathematics, Dr. Glomb completed his medical training at the University of Texas Medical Branch, Galveston. He subsequently completed his pediatric internship and residency at Scott & White - Texas A&M University Medical School and his fellowships in the Division of Neonatology and Pediatric Pulmonology at Children's Hospital Los Angeles - University of Southern California College of Medicine. Dr. Glomb has been active in patient care and academics for over 30 years. He is a Fellow of the American College of Chest Physicians, where he has held multiple leadership, faculty, and committee positions, and he is a Fellow of the American Academy of Pediatrics and in the Section of Pedaitric Pulmonology and Sleep Medicine. Before becoming the Senior Medical Director of Superior HealthPlan/Centene Corporation in November of 2013, Dr. Glomb had served the State of Texas for over five years as the State Medical Director for the Texas Health and Human Services Commission, including overseeing new innovative practice models, projects, and value-based reimbursement proposals for Medicaid and CHIP children and the new HHSC Quality of Care Department.

#### **Donald Goldmann, MD**

Chief Scientific Officer, Emeritus, and Senior Fellow, Institute for Healthcare Improvement And Professor of Pediatrics, Harvard Medical School Boston, MA

As Chief Scientific Officer, Emeritus at the Institute for Healthcare Improvement, Dr. Goldmann focuses on deepening the credibility of improvement and implementation science by forging relationships with key scientific, academic, and health services research organizations. He has experience across the translational research continuum (bench science, epidemiology, clinical trials, & implementation research). He has participated in the development of numerous quality measures, especially in pediatrics and infection prevention. He ensures the rigor and dissemination of IHI's results-oriented work. Dr. Goldmann explores new ways to teach, bringing promising innovations to in-person and distance-learning. He is lead faculty for a IHI/HarvardX MOOC on Practical Improvement Science. He is Co-director for the Harvard-Wide Pediatric HSR Fellowship Program he founded (funded since 1994 via NRSA T32 Training Grants). He leads a Harvard College General Education course that explores how global infectious diseases lead to social injustice. He advocates for integration of improvement science and IT/technology to accelerate progress towards equity and population health. He serves as Chair of the AHRQ NAC and is on the Boards of AcademyHealth and the Institute for Medicaid Innovation. He is Professor of Pediatrics, Harvard Medical School and Professor of Immunology and Infectious Diseases, and Epidemiology, Harvard T.H. Chan School of Public Health.

#### **Jeffrey Hart, MS**

Principal Consultant, Kaiser Permanente Rockville, Maryland

Mr. Jeffrey Hart has a master's degree in Genetic Counseling and has been employed at Kaiser Permanente for over 25 years. As a member of the community in the DC region, Mr. Hart would like to see more efforts put into containing HIV/AIDS and improvement of treatment for those affected. He has intimate knowledge of the disease and treatment options, as well as other aspects of the disease that may not be considered when developing performance measures in this area. Mr. Hart later became involved in reporting utilization data, and moved into performance measurement. For the last 10 years he has been a HEDIS Director and now a national quality Principal Consultant in quality and performance measurement.

#### David Lang, MD

Chair, Department of Allergy and Clinical Immunology, Respiratory Institute, Cleveland Clinic, Cleveland, Ohio

Dr. David Lang is Chair of the Department of Allergy and Clinical Immunology, Allergy/Immunology Fellowship Program Director, and Asthma Center Co-Director in the Respiratory Institute at the Cleveland Clinic. He received his MD from the University of Michigan, completed internal medicine training at Henry Ford Hospital, allergy/immunology fellowship at Scripps Clinic, and medical education fellowship at the Cleveland Clinic. Dr. Lang has carried out a number of research projects, including studies of anaphylaxis, asthma, and urticaria. He has published numerous articles, chapters, and abstracts. He currently serves on the Board of Directors of the American Academy of Allergy, Asthma, and Immunology, and as co-chair of the Allergy/Immunology Practice Parameters Task Force. He teaches evidence-based medicine at Cleveland Clinic Lerner College of Medicine.

#### Anne Leddy, MD, FACE

Attending Physician, Gloucester-Mathews Free Clinic Gloucester Courthouse, Virginia

Dr. Anne Leddy practices endocrinology in Southeastern Virginia. She is a graduate of the Johns Hopkins University School of Medicine and did her Internal Medicine Residency at the Union Memorial Hospital in Baltimore where John Eager Howard was Chair of the Department of Medicine. She returned to Johns Hopkins for her Endocrine Fellowship with Dr. Howard. Dr. Leddy was an active member of the Hopkins Endocrine Division, initially as full time faculty and later as assistant professor on the part time faculty. While at Hopkins, Dr. Leddy was attending physician on the clinical consultation service; coordinated Endocrine Grand Rounds; served on the Staff Conference Committee and on the Advisory Committee to the Chair of the Department of Medicine. In 1988, she established an independent endocrine practice in Newport News Virginia focusing on thyroid, metabolic bone disease and lipid disorders. Dr. Leddy joined the Tidewater Physicians Multispecialty Group in 2008 where she was managing physician of the group's Bone Health Center. Retiring from her medical group in 2013, she now serves as attending physician at the Gloucester-Mathews Free Clinic providing endocrine consultative care for the working poor of two rural Virginia counties.

# Richard Madonna, OD, MA, FAAO

Chairman, Department of Clinical Education, SUNY College of Optometry, SUNY College of Optometry

New York, New York

Dr. Richard J. Madonna is Professor and Chair of the Department of Clinical Education and Director of the Office of Continuing Professional Education at the SUNY College of Optometry. Among many professional activities, he currently serves as Vice President of the Optometric Glaucoma Society, the Board of Directors of the American Optometric Foundation, the Association of Schools and Colleges of Optometry's Interprofessional Education and Collaborative Practice Committee, in addition to his service to the NQF. Dr. Madonna was formerly Director of the Optometric Residency Program at the VA Hudson Valley Health Care System and Chief of the Optometry Section at the VA Medical Center in Castle Point, New York.

#### John McClay, MD

Executive Committee Member, American Academy of Pediatrics Dallas, Texas

John E. McClay, MD is been a practicing pediatric otolaryngologist for more than two decades. He is married with 3 daughters and is an academic professor in the Department of Otolaryngology/Head and Neck Surgery at the University of Texas at Southwestern Medical School. He has been named one of D Magazines Best Pediatric Specialists every year since its inception in 2003, and one of the best pediatric specialists in the state of Texas by Texas Monthly for eight consecutive years. Dr. McClay has authored over 30 articles in peer reviewed medical journals, and presented at national and international medical meetings.

### **Daniel Merenstein, MD**

Director of Research Programs, Professor, Dept. of Family Medicine, Georgetown University Medical Center Washington, District of Columbia

Dan Merenstein, MD is a family physician and tenured professor at Georgetown University. Prior to joining Georgetown in 2005, he spent three years in clinical practice, followed by two years at Johns Hopkins as a Robert Wood Johnson (RWJ) Clinical Scholar. When not seeing patients and teaching, Dr. Merenstein serves a clinical trialist focusing on functional foods, HIV and respiratory infections. He's had a longstanding clinical interest in sinusitis, and was awarded a grant to conduct the United State' first primary care acute sinusitis trial.

# **Richard K Murray, MD**

Deputy Chief Patient Officer, Merck and Co. Inc. (Retired); Fellow Harvard Advanced Leadership Initiative Philadelphia, Pennsylvania / Cambridge, Massachusetts

Richard Murray, MD recently retired after 23 years at Merck, most recently serving as the Deputy Chief Patient Officer at Merck & Co., Inc. Dr. Murray graduated from Clark University with an AB in Psychology and an MA in Chemistry. He graduated from Howard University College of Medicine, and completed training in Medicine, Pulmonary and Critical Care at the Hospital of the University of Pennsylvania. He joined the Pulmonary/ Critical Care section at HUP prior to joining Merck. He is Board Certified in Internal Medicine and Pulmonary Diseases. He has served on the boards of the Merck Foundation, the Merck Childhood Asthma Network, and the SE PA Chapter of the American Heart Association. He currently serves on the boards of the Asthma and Allergy Foundation of America and the Foundation of the American Thoracic Society. He is a Fellow at Harvard's ALI program through December 2018.

#### Andrew Schachat, MD

Vice Chairman, Cole Eye Institute, Cleveland Clinic Cleveland, Ohio

Andrew Schachat, MD was born in NYC. He graduated from Princeton in 1975, and Johns Hopkins University (JHU) School of Medicine in 1979. Dr. Schachat became Professor of Ophthalmology and Oncology at JHU and now is the Vice Chair of Ophthalmology at the Cleveland Clinic. He has authored about 350 peer reviewed articles, and was the editor of a leading clinical eye journal in the world for ten years while being an editor of the definitive retina text book. He has many years on focus on outcomes, quality, and safety. Additionally, he has extensive clinical trial experience and understand "measures".

#### Michael Stewart, MD, MPH

Professor and Chairman, Department of Otolaryngology, Vice Dean, Weill Cornell Medical College New York, New York

Michael G. Stewart, MD, MPH is Professor and Chairman of the Department of Otolaryngology-Head & Neck Surgery at Weill Cornell Medical College, and he serves as Vice Dean of the Medical College and is Otolaryngologist-in-Chief at New York-Presbyterian Hospital/Weill Cornell Medical Center. He received a B.E. from Vanderbilt University, and an M.D. from Johns Hopkins University School of Medicine. He completed residency training at Baylor College of Medicine, and received his M.P.H. degree from the University of Texas School of Public Health, Houston. He is Editor-in-Chief of The Laryngoscope, and he is a Director of the American Board of Otolaryngology.

# William Taylor, MD

Associate Professor of Population Medicine and Associate Professor of Medicine, Harvard Medical School; Director of Medical Education, Academic Institute, Atrius Health Boston, Massachusetts

Dr. Taylor's focus on patient-centered primary care, patient-doctor communication, clinical prevention and clinical epidemiology has provided the basis for his work in primary care and medical education at Harvard Medical School for four decades. He has served as a Liaison Committee on Medical Education Faculty Fellow, and as a member of the Internal Medicine Certifying Examination Writing Committee of the American Board of Internal Medicine, the New England Comparative Effectiveness Advisory Council, and the High Value Care Task Force of the American College of Physicians. Areas of interest include the periodic health examination, medical interviewing, communication about risk, cholesterol reduction, tuberculosis prevention, cancer screening, and the diagnosis of diabetes.

# **Kimberly Templeton, MD**

Professor of Orthopaedic Surgery, University of Kansas Medical Center Kansas City, Kansas

Dr. Templeton is Professor of orthopaedic surgery at the University of Kansas Medical Center in Kansas City. She has been the orthopaedic residency program director for the past several years, while also serving on the Graduate Medical Education executive committee. In 2013, Dr. Templeton was elected to the National Board of Medical Examiners, after spending several years on various committees, task forces, and review committees. She was named "Top Doc" by Ingram's magazine and received the Marjorie J. Siddridge leadership award for women in medicine from the University of Kansas in 2012. Dr. Templeton is a past- president of the US Bone and Joint Initiative (USBJI), a non-profit organization of over 100 organizations whose mission is to improve bone and joint health in the United States through research, education, and advocacy. She has developed several public education programs for the USBJI in the areas of bone health, injury prevention, and arthritis. Dr. Templeton is immediate past- president of the American Medical Women's Association (AMWA). She serves as chair of the Sex and Gender Women's Health Collaborative a collaborative effort of the Society for Women's Health Research. In 2013, Dr. Templeton was named by the National Academy of Sciences to the musculoskeletal work group, reviewing and recommending new venues for sex and gender research for the National Aeronautic and Space Administration (NASA). Dr. Templeton is a past chair and current member of the Orthopaedic Section of the American Medical Association. Dr. Templeton is past-president of the Kansas State Board of Healing Arts and a member of several of its committees. She chaired a collaborative group of the various interested professional Boards in Kansas to re-write the state's policy on chronic pain management. She currently sits on the advisory committee for the state's prescription drug monitoring program. Her research interests include women's health, medical education, and treatment of osteosarcoma.

#### Adam Thompson, BA

Regional Partner Director, Northeast Caribbean AIDS Education and Training Centers

Mr. Adam Thompson holds a degree in Theology from Georgetown University and currently serves as the Regional Partner Director of the South Jersey Local Performance Site of the Northeast Caribbean AIDS Education and Training Center. Mr. Thompson moved through the organization serving as the HIV Testing Coordinator and finally as the Manager of the Prevention, Education, and Testing Department. Mr. Thompson has served on several local and regional planning bodies including serving as Chair of the Virginia HIV Planning Group and now as a member of the Philadelphia Ryan White HIV Planning Council. He works with the National Quality Center as a quality management coach focusing on patient involvement and engagement. Mr. Thompson has previously served on National Quality Forum panels and currently serves on the Centers for Medicare & Medicaid Services Technical Expert Panel for measures of patient safety and care coordination. He is the 2010 recipient of the National Quality Center Leadership in Quality Award. Mr. Thompson considers himself to be an advocate for modernizing healthcare and meaningful involvement of patients and consumers in the planning, delivering, and evaluating of care services.

# Kathleen Yaremchuk, MD, MSA

Chair Department of Otolaryngology, Henry Ford Health System Detroit, Michigan

Dr. Kathleen Yaremchuk is Chairman of the Department of Otolaryngology/Head and Neck Surgery at Henry Ford Hospital in Detroit, Michigan and a member of the Division of Sleep Medicine. She is the immediate past Chair of the Sleep Disorders Committee for the American Academy of Otolaryngology/Head and Neck Surgery. She is the Vice Chair of the Board of Governors for the Henry Ford Medical Group. Dr. Yaremchuk has been a physician surveyor and served on the Review Oversight Committee for NCQA.