



Primary Care and Chronic Illness Standing Committee, Fall 2019 Cycle

Committee Co-chairs

Dale Bratzler, DO, MPH

Chief Quality Officer, OU Physicians – Oklahoma University Health Sciences Center
Oklahoma City, OK

Dr. Dale Bratzler, DO, MPH, is Professor and Chair of the Department of Health Administration and Policy at the Hudson College of Public Health, and Professor in the College of Medicine at the University of Oklahoma (OU) Health Sciences Center. He currently serves as the Enterprise Chief Quality Officer for the three-hospital health system and faculty practice at OU Medicine. His experience in healthcare quality improvement includes working with CMS on the development and maintenance of national performance measures used to profile and report on the quality of inpatient and outpatient healthcare. He has served two terms as president of the American Health Quality Association and is a past member of the Agency for Healthcare Research and Quality National Advisory Council and the CDC Healthcare Infection Control Practices Advisory Committee. He has given more than 600 lectures nationally on healthcare quality topics with a particular emphasis on prevention of surgical site infections. Board certified in internal medicine, he is a Master Fellow of the American College of Osteopathic Internists, and a Fellow of the Infectious Diseases Society of America.

Adam Thompson, BA

Regional Partner Director, Northeast Caribbean AIDS Education and Training Centers
Berlin, NJ

Mr. Adam Thompson holds a degree in theology from Georgetown University and currently serves as the Regional Partner Director of the South Jersey Local Performance Site of the Northeast Caribbean AIDS Education and Training Center. Mr. Thompson moved through the organization serving as the HIV Testing Coordinator and finally as the Manager of the Prevention, Education, and Testing Department. Mr. Thompson has served on several local and regional planning bodies including serving as Chair of the Virginia HIV Planning Group and now as a member of the Philadelphia Ryan White HIV Planning Council. He works with the National Quality Center as a quality management coach focusing on patient involvement and engagement. Mr. Thompson has previously served on National Quality Forum panels and currently serves on the Centers for Medicare & Medicaid Services Technical Expert Panel for measures of patient safety and care coordination. He is the 2010 recipient of the National Quality Center Leadership in Quality Award. Mr. Thompson considers himself an advocate for modernizing healthcare and meaningful involvement of patients and consumers in the planning, delivering, and evaluating of care services.

Committee Members

Robert Bailey, MD

Senior Director, Population Health Research, Real World Value & Evidence, Janssen Scientific Affairs, LLC
Titusville, NJ

As Director of Health Economics and Outcomes Research at Janssen Scientific Affairs, LLC, Dr. Bailey leads diabetes studies focused on Public Policy and Quality. These projects focus on quality measures, patient outcome measurement, and care disparities. Board certified in internal medicine and nephrology; Dr. Bailey provided direct patient care as a practicing nephrologist for 10 years. Since type 2 diabetes mellitus (T2DM) is the leading cause of kidney disease, he has first-hand knowledge of the clinical challenges in T2DM care. Dr. Bailey's experience has supported an understanding of patient, provider, and payer dynamics and perspectives in multiple therapeutic areas and in multiple sites of care delivery.

Kenneth Benson, BS

Board Member, US COPD Coalition
West Hills, CA

Kenneth (Ken) Benson has been an advocate for awareness and access to healthcare for respiratory patients with COPD since being diagnosed with adult asthma, severe emphysema, and alpha-1 Antitrypsin deficiency (the leading genetic cause of COPD) in 1987. He holds a Bachelor of Science degree from Central Michigan University. He has served on the board of the Alpha-1 association where he was also the board chair and currently serves on the board of the US COPD Coalition. His most recent project was to serve as a consumer reviewer for congressionally directed medical research programs.

Lindsay Botsford, MD, MBA, CMQ, FAAFP

Market Medical Director, Iora Health
Houston, TX

Dr. Lindsay Botsford is a practicing family physician with Iora Primary Care, where she is also the Market Medical Director for Texas. She is skilled in the use of EHRs and registries for quality measurement and improvement. She currently serves on the boards of the Texas Medical Association and the Texas Academy of Family Physicians. Dr. Botsford has spoken nationally, published, and has served on numerous local, state, and national committees on the topics of family medicine, quality measurement and improvement, medical home, bioethics, and chronic disease management, including chronic pain, socioeconomic factors, diabetes, lipid management, and asthma.

William Curry, MD, MS

Practicing Family Physician and Associate Vice-Chair for Research,
Pennsylvania State University College of Medicine
Hershey, PA

Dr. William Curry is a professor in the Departments of Family and Community Medicine and Public Health Sciences at the Penn State College of Medicine in Hershey, PA. Dr Curry is a practicing Family Physician, a member of the AAFP, and currently actively involved in institutional and departmental quality work and primary care research. In his quality work at Penn State College of Medicine in Hershey, PA he directs care management programs, many of which are driven by NQF specifications.

James M. Daniels, MD, MPH, RMSK, FAAFP, FACOEM, FACPM

Professor, Primary Care Sports Medicine Fellowship, Southern Illinois University Residency Program
Quincy, Illinois

Vice Chair, Department of Family and Community Medicine; Assistant Dean of Students
Carbondale, IL

Dr. James Daniels is a family physician and sports medicine specialist. Dr. Daniels is the founder and program director of primary care sports medicine fellowship associate director of research and academic affairs, and vice-chair of the Department of Family and Community Medicine with a cross appointment in the Department of Orthopedic Surgery. He has extensive teaching and publishing on evidence-based musculoskeletal medicine in primary care; implementing quality improvement methods and techniques in musculoskeletal treatment; and point of care musculoskeletal ultrasound in primary care. Dr. Daniels' experience includes curriculum development, CME, and exam writing for the AIUM and AMSSM.

Kim Elliott, PhD

Executive Director, Health Services Advisory Group, Inc.
Phoenix, AZ

Dr. Kim Elliott is the QQM Administrator of Arizona Health Care Cost Containment System (AHCCCS). Dr. Elliot leads agency quality initiatives including quality and performance measures, quality improvement, health home, care coordination, and integration. Additionally, Dr. Elliott leads the agency's Quality Assurance/Management, EPSDT/Maternal, Child and Oral Health, Prevention and Wellness, Quality Improvement, and Behavioral Health programs. Dr. Elliott has participated in CMS expert panels including Medicaid Access to Care and in the development of Core Measure sets. Prior to her role at AHCCCS, she worked for Medicaid, commercial, and Medicare health plans where she designed and implemented initiatives for preventive health, special needs, chronic disease, developmental screening, and childhood obesity.

Laura Evans, MD, MSc

Associate Professor, Division of Pulmonary, Critical Care and Sleep Medicine
Medical Director, Critical Care UWMC, University of Washington
Seattle, WA

Dr. Laura Evans is an associate professor at University of Washington School of Medicine and the Medical Director of Critical Care at University of Washington Medical Center. Her interests focus on education, patient safety, and quality improvement in the intensive care unit. She completed Pulmonary and Critical Care Medicine Fellowship training and earned a Master of Science in epidemiology at the University of Washington. She has served on the Guidelines Oversight Committee of the American College of Chest Physicians. She joined the steering committee of the Surviving Sepsis Campaign in 2012 and is the current guidelines co-chair.

William Glomb, MD, FCCP, FAAP

Senior Medical Director, Superior HealthPlan
Austin, TX

After graduating from Rice University in Houston with a degree in chemical engineering and mathematics, Dr. William Glomb completed his medical training at the University of Texas Medical Branch, Galveston. He subsequently completed his pediatric internship and residency at Scott & White - Texas A&M University Medical School and his fellowships in the Division of Neonatology and Pediatric

Pulmonology at Children's Hospital Los Angeles - University of Southern California College of Medicine. He is currently a volunteer faculty member for the Dell UT School of Medicine in Austin for Healthcare Financing. He is a Fellow of the American College of Chest Physicians, where he has held multiple leadership, faculty, and committee positions; he is a Fellow of the American Academy of Pediatrics, and a member of the American Association of Sleep Medicine, as well as several state and local professional societies. Before becoming a Senior Medical Director for Centene Corporation in November 2013, Dr. Glomb served the State of Texas for over five years as the Chief Medical Director of the Texas Health and Human Services Commission, overseeing the Medicaid and CHIP Programs, the Texas Women's Health Program, Texas HealthSteps, and new innovative and quality projects for Medicaid children.

Donald Goldmann, MD

Chief Medical and Scientific Officer, Clinical Professor of Pediatrics, Institute for Healthcare Improvement
Boston, MA

Dr. Donald Goldmann has more than four decades of experience in infectious diseases epidemiology, especially hospital infection prevention. This started with his role setting up the National Nosocomial Infections Surveillance System (NNIS) at Centers for Disease Control and Prevention (CDC) (now morphed into the national reporting system for healthcare-associated infections) when he was Epidemic Intelligence Service (EIS) officer in the Hospital Infectious Branch. He was the medical director of infection control at Boston Children's Hospital for 30 years and was a founder and early President of the Society for Healthcare Epidemiology of America. Dr. Goldmann participated in crafting CDC and HICPAC guidelines and was a major author for Infectious Disease Committee Final Roster 4, the recent compendium for infection prevention developed by SHEA and Infectious Diseases Society of America (IDSA). He has served on an NQF Technical Advisory Panel (TAP) for infection prevention initiatives, and IHI sponsored process measure bundles in this area.

As Chief Medical Officer, Dr. Goldmann supports IHI's content leads in identifying innovative approaches, cutting-edge developments, and expert faculty, using his external relationships to identify important gaps in IHI content, particularly regarding innovations and evidence-based interventions from academia. As Chief Scientific Officer, his primary goal is to strengthen ties between IHI and the health services research and academic communities.

V. Katherine Gray, PhD

President, Sage Health Management Solutions, Inc.
Minneapolis, MN

Prior to Dr. Katherine Gray's broad background in healthcare management, she was a Director of Research with over 45 publications and presentations. Her management experience traverses all segments of the healthcare industry, including managed care, self-insured employers, long-term care, hospital systems, Medicaid and Medicare, and specialty care. A recognized leader in healthcare quality and efficiency improvements, in 1997 Dr. Gray founded Sage Health Management Solutions, Inc. with a vision to develop web-based technology to improve the diagnostic process using evidence-based clinical decision support. Dr. Gray is considered an innovator and force for change in the healthcare industry.

Faith Green, MSN, RN, CPHQ, CPC-A

Director, Humana
Louisville, KY

Faith Green has over 18 years of established success in the healthcare field, with strong emphasis on quality, education, and process improvement. Over the past few years, she has collaborated with Risk Management, clinicians, and Internal Audit to identify areas of high risk to patient safety and process inconsistencies, and she has monitored for compliance to best practices.

Currently, working in the Office of the Chief Medical Officer, she has collaborated with leaders to improve clinical quality outcomes by reducing and refining over 1,100 metrics to 208 and steered quality improvement initiatives. In efforts to share this work with the industry, she recently coauthored, “A Health Plan’s Journey to Identifying Meaningful Quality Measures” in the *American Journal of Medical Quality*. Faith is a Registered Nurse, a certified Professional in Healthcare Quality, and a certified Professional Coder. She has a Bachelor of Science in nursing and a Master of Science in nursing.

Stephen Grossbart, PhD

Senior Vice President, Professional Services, Health Catalyst
Salt Lake City, UT

Dr. Stephen Grossbart, PhD, is Senior Vice President, Professional Services at Health Catalyst in Salt Lake City, UT, where he works directly with health systems to assess their analytic, quality, and performance improvement infrastructure to support quality and patient safety. Previously, he served as Chief Analytics Officer and Chief Quality Officer at Mercy Health in Ohio. Under his leadership, Mercy Health was recognized repeatedly by Truven Healthcare Analytics as being among the top 20 percent of hospital systems for quality. He has also worked at Premier, Inc. and Intermountain Health Care. In 2013, he was named as one of the 50 Experts Leading the Field of Patient Safety by *Becker’s Hospital Review*. He has published work in the areas of pay-for performance and quality improvement. Dr. Grossbart has served on and co-chaired multiple National Quality Forum committees, dating back to 2003. He received his PhD from the University of Michigan.

James Mitchell Harris, PhD

Director, Research and Statistics at the Children’s Hospital Association (CHA)
Washington, DC

Dr. James Harris plans, executes and oversees research and analytic projects, primarily focused on pediatric health policy and quality measurement. In addition, he serves as an expert to Association staff and member hospitals providing methodological and analytic leadership. Before coming to work for CHA, Mitch worked in the quality improvement and utilization review departments of two academic health systems. He received a Master of Science degree in Epidemiology from the University of Virginia, and a Doctor of Philosophy degree in Health Services Organization and Research from Virginia Commonwealth University.

Starlin Haydon-Greatting, MS-MPH, BS Pharm, CDM, FAPhA

Director of Clinical Programs and Population Health,
SHG Clinical Consulting/Illinois Pharmacists Association
Springfield, IL

Starlin Haydon-Greatting currently serves as a consultant for IPhA’s Clinical Programs and Population Health, working primarily to establish the Illinois Pharmacists Network, developed to implement IPhA’s vision to improve person-centered care, which includes programs for diabetes, pre-diabetes, and

cardiovascular health. The IPhA Patient Self-Management Programs are modeled after the Asheville Project® and based on the HealthMapRx™ program. Ms. Haydon-Greatting also coaches patients in the pharmacist-based care management program in diabetes, cardiovascular health, asthma, and depression. Starlin is an expert in the field of healthcare outcomes research, medication optimization and drug-use analysis, with over 30 years of experience with medical and pharmacy claims analysis and population health management.

Ann Kearns, MD, PhD

Consultant Endocrinologist, Mayo Clinic
Rochester, MN

Dr. Ann Kearns completed an MD/PhD program at the University of Chicago, where she also completed internal medicine residency training. Following a fellowship in Endocrinology at Massachusetts General Hospital, Dr. Kearns assumed her current position as a Consultant Endocrinologist at Mayo Clinic Rochester. Her clinical and research interests center on osteoporosis and calcium disorders. Dr. Kearns is an active member of the Endocrine Society, the American Society of Bone and Mineral Research, and the American College of Medical Quality. Dr. Kearns became the Chair of Safety and Quality in the division when that position was created in 2010.

David Lang, MD

Chair, Department of Allergy and Clinical Immunology, Respiratory Institute, Cleveland Clinic
Cleveland, OH

Dr. David Lang is Chair of the Department of Allergy and Clinical Immunology, Allergy/Immunology Fellowship Program Director, and Asthma Center Co-Director in the Respiratory Institute at the Cleveland Clinic. He received his MD from the University of Michigan, completed internal medicine training at Henry Ford Hospital, allergy/immunology fellowship at Scripps Clinic, and medical education fellowship at the Cleveland Clinic. Dr. Lang has carried out a number of research projects, including studies of anaphylaxis, asthma, and urticaria. He has published numerous articles, chapters, and abstracts. He teaches evidence-based medicine at Cleveland Clinic Lerner College of Medicine.

Grace Lee, MD

Section Head Endocrinology, Virginia Mason Medical Center
Seattle, WA

Dr. Grace Lee graduated from the University of California San Francisco with a fellowship in Endocrinology and Metabolism. There, she was an Assistant Professor of Endocrinology for four years. Her research focused on glucose metabolism and HIV. Dr. Lee then transitioned to a clinical position at Kaiser Permanente Northern California but continued to pursue clinical research using the large Kaiser Northern California database on the topics of osteoporosis, diabetes in the bariatric setting, and PCOS. In 2012, Dr. Lee moved to Seattle where she became the Section Head for Endocrinology for the Virginia Mason Medical Center. Dr. Lee also has been involved with the inpatient and outpatient diabetes initiatives at Virginia Mason.

Anna McCollister-Slipp

Co-Founder, Galileo Analytics
Washington, DC

Anna McCollister-Slipp is the co-founder of Galileo Analytics, a Visual Data Exploration and advanced data analytics company focused on democratizing access to and understanding of complex health data. Ms. McCollister-Slipp's passion for improving healthcare research through innovation in health data analytics is rooted in her personal experiences living with type 1 diabetes. In her professional and personal activities, Ms. McCollister-Slipp seeks to build platforms for better understanding of and engagement with the needs of patients. She speaks frequently about the need for innovation in medical device data and technology, promoting data standards, device interoperability, and user platforms aimed at empowering patients to better manage their health.

In addition, Ms. McCollister-Slipp is a vocal advocate for improving methods for comparative effectiveness research and the development of more refined outcomes measures to better guide care and assess treatments. She serves on the FDA/ONC/FCC HIT Policy Committee's FDASIA Working Group, which is advising the agencies on creating a regulatory pathway that will help protect patients, while enabling and promoting innovation in HIT systems, mobile applications, and medical device interoperability. She is a member of the FDA's advisory committee on General Hospital and Personal Use Medical Devices, and serves on the advisory committee for FDA's MDEpiNet, which is working to establish a system for improving medical device product safety surveillance and comparative effectiveness research. Ms. McCollister-Slipp was named by XX In Health as a "Woman to Watch" at Health Datapalooza 2013, and as co-founder of Galileo Analytics, was one of a select group of innovators invited to participate in "The Hive" at TEDMED 2013.

Janice Miller, DNP, CRNP, AGPCNP-BC, CDE

Associate Professor and AACN Health Policy Fellow. Director, Doctor of Nursing Practice Program, Jefferson College of Nursing, Thomas Jefferson University
Philadelphia, PA

Janice Miller, DNP, CRNP, CDE is an Associate Professor of Nursing at Jefferson College of Nursing at Thomas Jefferson University in Philadelphia. She has been a Nurse Practitioner in Primary Care since 1996 and a CDE since 2003 where she worked on various QI initiatives. She served as Director of Quality Improvement for Jefferson University Physicians Ambulatory Practices. She was the Clinical Coordinator for Jefferson's NIH Asthma Clinical Research Network in the early 1990's. She is a Health Policy Fellow of the American Association of Colleges of Nursing, a Legislative Ambassador for the Pennsylvania Nurses Association and recipient of the American Association of Nurse Practitioner's 2020 Pennsylvania Advocate of the Year Award.

Crystal Riley, PharmD, MHA, MBA, CPHQ, CHPIT

Senior Manager of Healthcare Policy and Reimbursement, Baxter Healthcare Corporation
Washington, DC

Dr. Crystal Riley earned her doctor of pharmacy from Howard University in Washington, DC, and dual master's degree in Healthcare Administration and Business Administration at the University of Maryland. She was also published in 2013, providing a case study on leadership and lessons learned in healthcare and has provided technical reviews for clinical textbooks and national clinical guidelines. In addition to her academic degrees and clinical background, she is also a Certified Professional in Health Information Technology (CPHIT), a Certified Professional in Healthcare Quality (CPHQ), and holds a Yellow Belt in Lean Six Sigma processes.

Steven Strode, MD, MEd, MPH, FAAFP

Physician Consultant for Disability Determination, AR Disability Determination Services
Little Rock, AR

Dr. Steven Strode is a family physician, serves as a consultant for the Arkansas Disability Determination for Social Security Administration. In his career he has held numerous clinical, academic, and advisory positions with the University of Arkansas and Arkansas Veterans Healthcare System, and Arkansas's QIO, Arkansas Foundation for Medical Care. Dr. Strode has had a longstanding interest in quality improvement and performance measurement, and his work has been reflected in measurement and clinical guideline workgroups. As an experienced family doctor, educator, author, editor, and professional leader, Dr. Strode has been recognized with numerous awards.