



Primary Care and Chronic Illness Standing Committee, Spring 2019 Cycle

COMMITTEE CO-CHAIRS

Dale Bratzler, DO, MPH

Chief Quality Officer, OU Physicians – Oklahoma University Health Sciences Center
Oklahoma City, Oklahoma

Dale Bratzler, DO, MPH, is a Professor of Health Administration and Policy and Associate Dean in the College of Public Health, and a Professor in the College of Medicine at the Oklahoma University Health Sciences Center. He also serves as the Chief Quality Officer for the OU Physicians Group. Dr. Bratzler served twice as the President of the American Health Quality Association, is a past member of the National Advisory Council for the Agency for Healthcare Research and Quality, and a recent member of the Healthcare Infection Control Practices Advisory Committee for the Centers for Disease Control and Prevention.

Adam Thompson, BA

Patient Safety Director, Utah Department of Health
Salt Lake City, Utah

Mr. Adam Thompson holds a degree in theology from Georgetown University and currently serves as the Regional Partner Director of the South Jersey Local Performance Site of the Northeast Caribbean AIDS Education and Training Center. Mr. Thompson moved through the organization serving as the HIV Testing Coordinator and finally as the Manager of the Prevention, Education, and Testing Department. Mr. Thompson has served on several local and regional planning bodies including serving as Chair of the Virginia HIV Planning Group and now as a member of the Philadelphia Ryan White HIV Planning Council. He works with the National Quality Center as a quality management coach focusing on patient involvement and engagement. Mr. Thompson has previously served on National Quality Forum panels and currently serves on the Centers for Medicare & Medicaid Services Technical Expert Panel for measures of patient safety and care coordination. He is the 2010 recipient of the National Quality Center Leadership in Quality Award. Mr. Thompson considers himself to be an advocate for modernizing healthcare and meaningful involvement of patients and consumers in the planning, delivering, and evaluating of care services.

COMMITTEE MEMBERS

Lindsay Botsford, MD, MBA, FAAFP

Family Physician and Medical Director, Physicians at Sugar Creek – Memorial Hermann Healthcare System
Sugar Land, Texas

Lindsay Botsford, MD, MBA, CMQ, FAAFP, is a practicing family physician with Memorial Hermann Medical Group, faculty with Memorial Family Medicine Residency, and Medical Director of Physicians at Sugar Creek in Sugar Land, Texas. She is skilled in the use of EHRs and registries for quality measurement and improvement, is an EHR-Champion and SuperUser, and has led PCMH certification efforts. Dr. Botsford has spoken nationally, published, and has served on numerous local, state, and national committees on the topics of family medicine, quality measurement and improvement, medical home, bioethics, and chronic disease management, including chronic pain, socioeconomic factors, diabetes, lipid management, and asthma.

William Curry, MD, MS

Practicing Family Physician and Associate Vice-Chair for Research, Pennsylvania State University College of Medicine
Hershey Park, Pennsylvania

Dr Curry is a professor in the Departments of Family and Community Medicine and Public Health Sciences at the Penn State College of Medicine in Hershey, PA. Dr Curry is a practicing Family Physician, a member of the AAFP, and currently actively involved in institutional and departmental quality work and primary care research. In his quality work at Penn State College of Medicine in Hershey, PA he directs care management programs, many of which are driven by NQF specifications.

Kim Elliott, PhD

Executive Director, Health Services Advisory Group, Inc.
Phoenix, Arizona

Dr. Elliott is the QQM Administrator of AHCCCS. Dr. Elliot leads agency quality initiatives including quality and performance measures, quality improvement, health home, care coordination, and integration. Additionally, Dr. Elliott leads the agency's Quality Assurance/Management, EPSDT/Maternal, Child and Oral Health, Prevention and Wellness, Quality Improvement, and Behavioral Health programs. Kim has participated in CMS expert panels including Medicaid Access to Care and in the development of Core Measure sets. Prior to her role at AHCCCS, she worked for Medicaid, commercial, and Medicare health plans where she designed and implemented initiatives for preventive health, special needs, chronic disease, developmental screening, and childhood obesity.

Scott Friedman, MD

Physician, Florida Retina Consultants
Lakeland, Florida

Dr. Scott Friedman is a board-certified ophthalmologist with over 30 years of experience. He has published extensively in his field and has participated in numerous clinical research projects for both industry and the federal government. He is also on the editorial board for the journal *RETINA*

and periodically reviews articles for all major ophthalmology journals.

Dr. Friedman has represented the AAO at the NQF for eight years and has served on a CSAC TAP committee. He has also been involved in measure development through the AMA-PCPI and has represented the AAO in the SQA and AQA.

Donald Goldman, MD

Chief Medical and Scientific Officer, Clinical Professor of Pediatrics, Institute for Healthcare Improvement
Boston, Massachusetts

Dr. Goldman has more than four decades of experience in infectious diseases epidemiology, especially hospital infection prevention. This started with his role setting up the NNIS system at Centers for Disease Control and Prevention (CDC) (now morphed into the national reporting system for healthcare-associated infections) when he was EIS officer in the Hospital Infectious Branch. He was the medical director of infection control at Boston Children's Hospital for 30 years and was a founder and early President of the Society for Healthcare Epidemiology of America. Dr. Goldman participated in crafting CDC and HICPAC guidelines and was a major author for Infectious Disease Committee Final Roster 4, the recent compendium for infection prevention developed by SHEA and IDSA. He has served on an NQF Technical Advisory Panel (TAP) for infection prevention initiatives, and IHI sponsored process measure bundles in this area.

As Chief Medical Officer, Dr. Goldman supports IHI's content leads in identifying innovative approaches, cutting-edge developments, and expert faculty, using his external relationships to identify important gaps in IHI content, particularly regarding innovations and evidence-based interventions from academia. As Chief Scientific Officer, his primary goal is to strengthen ties between IHI and the health services research and academic communities.

V. Katherine Gray, PhD, PMP

President, Sage Health Management Solutions, Inc.
Minneapolis, Minnesota

Prior to Dr. Gray's broad background in healthcare management, she was a Director of Research with over 45 publications and presentations. Her management experience traverses all segments of the healthcare industry, including managed care, self-insured employers, long-term care, hospital systems, Medicaid and Medicare, and specialty care. A recognized leader in healthcare quality and efficiency improvements, in 1997 Dr. Gray founded Sage Health Management Solutions, Inc. with a vision to develop web-based technology to improve the diagnostic process using evidence-based clinical decision support. Dr. Gray is considered an innovator and force for change in the healthcare industry.

Faith Green, MSN, RN, CPHQ, CPC-A

Director, Humana
Louisville, Kentucky

Faith Green has over 18 years of established success in the healthcare field, with strong emphasis on quality, education, and process improvement. Over the past few years, she has collaborated with Risk Management, clinicians, and Internal Audit to identify areas of high risk to patient safety and process inconsistencies, and she has monitored for compliance to best practices.

Currently, working in the Office of the Chief Medical Officer, she has collaborated with leaders to improve clinical quality outcomes by reducing and refining over 1,100 metrics to 208 and steered quality improvement initiatives. In efforts to share this work with the industry, she recently coauthored, “A Health Plan’s Journey to Identifying Meaningful Quality Measures” in the *American Journal of Medical Quality*. Faith is a Registered Nurse, a certified Professional in Healthcare Quality, and a certified Professional Coder. She has a Bachelor of Science in Nursing and a Master of Science in Nursing.

Daniel Greninger, MD

Ophthalmologist, The Permanente Medical Group
Antioch, California

Daniel Greninger was born and raised in Northern California and graduated from Dartmouth College in 2002 with a BE degree in engineering. After completing his MD from Weill Cornell Medicine in 2008, he returned to the West Coast for residency in ophthalmology at the University of California, San Francisco followed by a fellowship in pediatric ophthalmology and adult strabismus at the Casey Eye Institute at Oregon Health and Science University. He currently works as a pediatric ophthalmologist at Kaiser Permanente in Northern California, where he also leads projects to improve care experience and quality.

Starlin Haydon-Greatting, MS, BS, Pharm, FAPhA

Director of Clinical Programs, Illinois Pharmacists Association
Springfield, Illinois

Starlin Haydon-Greatting currently serves as IPHA’s Director of Clinical Programs, working primarily to establish the Illinois Pharmacists Network, developed to implement IPHA’s vision to improve patient-centered care, which includes programs for diabetes, pre-diabetes, and cardiovascular health. The IPHA Patient Self-Management Programs are modeled after the Asheville Project® and based on the HealthMapRx™ program. Ms. Haydon-Greatting also coaches patients in the pharmacist-based care management program in diabetes, cardiovascular health, asthma, and depression. Starlin is an expert in the field of healthcare outcomes research and drug-use analysis, with over 25 years’ experience with medical and pharmacy claims analysis and population health management.

Jeffrey Lewis, BA

Medical Case Manager for El Rio Community Health Center
Tucson, Arizona

Mr. Jeffrey Lewis has been employed the past 15 years as a Medical Case Manager for El Rio Community Health Center. Prior to that he was a Housing Case Manager for people living with HIV/AIDS for 2.5 years. He is an experienced Case Manager with close to 18 years of experience working in the HIV/AIDS field, as well as many years prior working with at-risk populations such as the homeless and mentally ill. Before coming to work at El Rio, he worked at Southern Arizona AIDS Foundation, Travelers AIDE, and COPE Behavioral Services. Mr. Lewis holds a Bachelor’s in Human Services Management from the University of Phoenix Tucson. He is currently the Chairman of El Rio’s Equity, Diversity and Inclusion Committee, a committee that reports directly to the COO, which is tasked with monitoring the agency’s compliance to CLAS standards that are established by the Department of Human Services Office of Minority Health. Mr. Lewis has made

a professional commitment to making health equity a reality for all underserved communities which requires that he collaborate within his organization and externally on multiple levels to meet the needs of this population.

Catherine MacLean, MD, PhD

Chief Value Medical Officer, Hospital for Special Surgery
New York City, New York

Catherine MacLean, MD, PhD is the Chief Value Medical Officer at Hospital for Special Surgery (HSS), where she leads the development and execution of strategies to measure, report, and improve healthcare value. She has previously served as the executive leader of quality and care management programs at Anthem/WellPoint; as principal investigator on numerous academic research projects at UCLA and RAND; and as a director, chair, or participant on numerous national committees and panels related to healthcare quality and value. She obtained her MD from Washington University, St. Louis; her PhD in health services is from UCLA's School of Public Health.

Anna McCollister-Slipp

Co-Founder, Galileo Analytics
Washington, District of Columbia

Anna McCollister-Slipp is the co-founder of Galileo Analytics, a Visual Data Exploration and advanced data analytics company focused on democratizing access to and understanding of complex health data. Anna's passion for improving healthcare research through innovation in health data analytics is rooted in her personal experiences living with type 1 diabetes. In her professional and personal activities, Anna seeks to build platforms for better understanding of and engagement with the needs of patients. She speaks frequently about the need for innovation in medical device data and technology, promoting data standards, device interoperability, and user platforms aimed at empowering patients to better manage their health.

In addition, Anna is a vocal advocate for improving methods for comparative effectiveness research and the development of more refined outcomes measures to better guide care and assess treatments. She serves on the FDA/ONC/FCC HIT Policy Committee's FDASIA Working Group, which is advising the agencies on creating a regulatory pathway that will help protect patients, while enabling and promoting innovation in HIT systems, mobile applications, and medical device interoperability. She is a member of the FDA's advisory committee on General Hospital and Personal Use Medical Devices, and serves on the advisory committee for FDA's MDEpiNet, which is working to establish a system for improving medical device product safety surveillance and comparative effectiveness research. Anna was named by XX In Health as a "Woman to Watch" at Health Datapalooza 2013, and as co-founder of Galileo Analytics, was one of a select group of innovators invited to participate in "The Hive" at TEDMED 2013.

Sonali Narain, MBBS, MPH

Assistant Professor, Donald and Barbara Zucker School of Medicine at Hofstra/Northwell,
Northwell Health
Great Neck, New York

Dr. Narain started her career in rheumatology in 2002 as a clinical epidemiologist. She has had the opportunity to work in the clinical and research setting as well as participate in patient forums

such as the Lupus Foundation of America and Scleroderma Foundation. In her role of overseeing quality across the Division of Rheumatology at Northwell Health, she supervises quality improvement projects performed by the academic fellows in the Division, tracks quality metrics across various rheumatology practices within the health system, as well as further research in improving quality in rheumatology. One of her current projects at present is identifying gaps in testing for latent TB in patients with autoimmune disease who are treated with high dose steroids in the in-patient setting.

James Rosenzweig, MD

Director of Diabetes Services and Associate Professor of Medicine, Boston University School of Medicine, RTI International
Boston, Massachusetts

Dr. Rosenzweig was born in NYC and completed his BA and MD degrees at Yale College and Yale School of Medicine. He then became a medical resident at Barnes Hospital, Washington University School of Medicine. Subsequently he completed his Endocrinology and Metabolism Fellowship at the NIH, in the Diabetes Branch of NIDDK as a clinical associate and member of the Public Health Service. He was a Lita Annenberg Hazen Fellow in Clinical Research at the NIH. He has served on the faculty of Case Western Reserve School of Medicine and then moved to Boston to join the faculty of Harvard Medical School as Director of Disease Management and Associate Director of Adult Diabetes. Currently he is Director of Diabetes Services at Boston University School of Medicine and Boston Medical Center.

Victoria Shanmugam, MD

Director, Division of Rheumatology at The George Washington University
Washington, District of Columbia

Dr. Shanmugam is Director of Rheumatology at the George Washington University. She completed her undergraduate degree at Oxford University and obtained her medical degree from Imperial College School of Medicine in London, England. She moved to the United States in 2003, completing residency in internal medicine and fellowship in rheumatology at Georgetown University. She has been the recipient of several NIH and foundation grants and has participated in multiple collaborative research projects focusing on patient outcomes and translational research in wound healing, autoimmune diseases, hidradenitis suppurativa, lupus, and scleroderma. A critical area of her work has been investigating the impact of opiates on wound healing and clinical outcomes in hidradenitis suppurativa.

William Taylor, MD

Associate Professor of Population Medicine and Associate Professor of Medicine, Harvard Medical School; Director of Medical Education, Academic Institute, Atrius Health
Boston, Massachusetts

Dr. Taylor's scholarship in clinical prevention and clinical epidemiology has provided him the opportunity to assume leadership roles in medical education for over 30 years. Through papers on periodic health examination, relative and absolute risk, cholesterol reduction, tuberculosis prevention, cancer screening, and the diagnosis of diabetes, he has contributed to clinical prevention in academic primary care. He has practiced outpatient and inpatient adult medicine for many years. He has brought this clinical and academic perspective to the review of

performance measure standards from his early work at the Center for the Analysis of Health Practices at the Harvard School of Public Health to his current service on the New England Comparative Effectiveness Advisory Council. His areas of expertise include screening for diabetes and hyperlipidemia.

Rishi Singh, MD

Medical Director, Clinical Systems Office, Ophthalmologist, Cleveland Clinic
Cleveland, Ohio

Dr. Rishi P. Singh is an ophthalmologist at the Cole Eye Institute, Cleveland Clinic, and Associate Professor of Ophthalmology specializing in the treatment of retinal disorders such as diabetic retinopathy, macular degeneration, and retinal detachments. He currently serves as the medical director of informatics focusing on the electronic medical records implementation and optimization, big data analyses, lean process improvement, and decision support modules to improve clinical practice. Dr. Singh has authored more than 130 peer reviewed publications, books, and book chapters, and serves as the principal investigator of numerous nationwide clinical trials advancing the treatment of retinal disease.

John Ventura, DC, DABCO

Partner, Spine Care Partners and Primary Spine Provider Network.
Rochester, New York

Dr. Ventura has 30 years of experience as chiropractic clinician and 15 years as clinical instructor in Family Medicine at University of Rochester School of Medicine, adjunct professor at New York Chiropractic College and D'Youville College. Dr Ventura serves on the board of United States Bone and Joint Initiative and is a member of the technical expert panel of CMS for development of metrics for Physician Quality Reporting System. He volunteered for over 20 years as a clinician in a multidisciplinary free health clinic serving a marginalized population with limited access and resources for healthcare due to low socioeconomic status.