



NATIONAL  
QUALITY FORUM

# Primary Care and Chronic Illness

## *Standing Committee Orientation*

*John Bernot, MD*

*Suzanne Theberge, MPH*

*Hiral Dudhwala, RN, MSN/MPH*

*Madison Jung*

*December 7, 2017*

# Welcome

# Project Team—Primary Care and Chronic Illness



**John Bernot, MD**  
Senior Director



**Suzanne Theberge, MPH**  
Senior Project Manager



**Hiral Dudhwala,  
MSN, MPH**  
Project Manager



**Madison Jung**  
Project Analyst

# Agenda for the Call

- Standing Committee introductions
- Overview of NQF and the Consensus Development Process (CDP)
- Role of the Standing Committee, co-chairs, expert reviewers, NQF staff and Methods Panel
- Primary Care and Chronic Illness 2017-2018 activities
- Overview of NQF's Primary Care and Chronic Illness portfolio of measures
- SharePoint overview
- Next steps

# Primary Care and Chronic Illness Standing Committee

- Dale Bratzler, DO, MPH (*Co-Chair*)
- David Lang, MD
- Kelly Clayton (*Co-Chair*)
- Anne Leddy, MD, FACE
- Thiru Annaswamy, MD
- Richard Madonna, OD
- Kenneth Benson,
- John McClay, MD
- Tamala Bradham, DHA, PhD, CCC-A
- Daniel Merenstein, MD
- Roger Chou, MD
- Richard Murray, MD
- Woody Eisenberg, MD
- Andrew Schachat, MD
- Kim Elliott, PhD
- Michael Stewart, MD, MPH
- Scott Friedman, MD
- William Taylor, MD
- William Glomb, MD, FCCP, FAAP
- Kimberly Templeton, MD
- Donald Goldmann, MD
- Adam Thompson, BA
- Jeffrey Hart, MS
- Kathleen Yaremchuk, MD, MSA

# Primary Care and Chronic Illness Expert Reviewers

- Emily Aaronson, MD
- Amesh Adalja, MD
- Esther Babady, PhD, D(ABMM)
- Carlos Bagley, MD, FAANS
- Robert Bailey, MD
- Gerene Bauldoff, PhD, RN, FAAN
- Kathleen Brady, MD, MSCE
- Steven Brotman, MD, JD
- Craig Butler MD, MBA, CPE
- William Curry, MD, MS
- Jim Daniels, BSN
- Laura Evans, MD, MSc
- Piero Garzaro, MD
- V. Katherine Gray, PhD
- Stephen Grossbart, PhD
- James Mitchell Harris, PhD
- Marci Harris Hayes, PT, DPT, MSCI, OCS
- Starlin Haydon-Greatting, MS, BS, Pharm, FAPhA
- Mark Jarrett, MD, MBA
- Ella Kazerooni, MD, MS

# Primary Care and Chronic Illness

## Expert Reviewers

- Ann Kearns, MD, PhD
- Michael Lane, MD, MSc, MPHS, CPPS
- Grace Lee, MD
- Jeffrey Lewis, BA
- Jason Matuszak, MD, FAAFP, CAQSM, RMSK
- Anna McCollister-Slipp
- Janice Miller, DNP, CRNP, CDE
- Melinda Neuhauser, PharmD, MPH, FCCP, FASHP
- Rocco Orlando, MD, FACS
- Susan Pollart, MD
- Todd Rambasek, MD, FAAAAI
- Crystal Riley, PharmD, MHA, MBA, CPHQ, CHPIT
- Catherine Roberts, MD
- James Rosenzweig, MD
- Christine Schindler, PhD, RN, CPNP-AC/PC, WCC
- Steven Strode, MD, Med, MPH, FAAFP
- John Ventura, DC
- Christopher Visco, MD
- Chana West, RN, MSN
- Jacquelyn Youde, AuD, CCC-A

# Overview of NQF and the CDP Process



# The National Quality Forum: A Unique Role

Established in 1999, NQF is a non-profit, non-partisan, membership-based organization that brings together public and private sector stakeholders to reach consensus on healthcare performance measurement. The goal is to make healthcare in the U.S. better, safer, and more affordable.

**Mission:** To lead national collaboration to improve health and healthcare quality through measurement

- An Essential Forum
- Gold Standard for Quality Measurement
- Leadership in Quality



# NQF Activities in Multiple Measurement Areas

- **Performance Measure Endorsement**
  - *600+ NQF-endorsed measures across multiple clinical areas*
  - *15 empaneled standing expert committees*
- **Measure Applications Partnership (MAP)**
  - *Advises HHS on selecting measures for 20+ federal programs/Medicaid*
- **National Quality Partners**
  - *Convenes stakeholders around critical health and healthcare topics*
  - *Spurs action: recent examples include antibiotic stewardship, advanced illness care, shared decision-making, and opioid stewardship*
- **Measurement Science**
  - *Convenes private and public sector leaders to reach consensus on complex issues in healthcare performance measurement*
    - » Examples include HCBS, rural issues, telehealth, interoperability, attribution, risk-adjustment for social risk factors, diagnostic accuracy, disparities,
- **Measure Incubator**
  - *Facilitates efficient measure development and testing through collaboration and partnership*

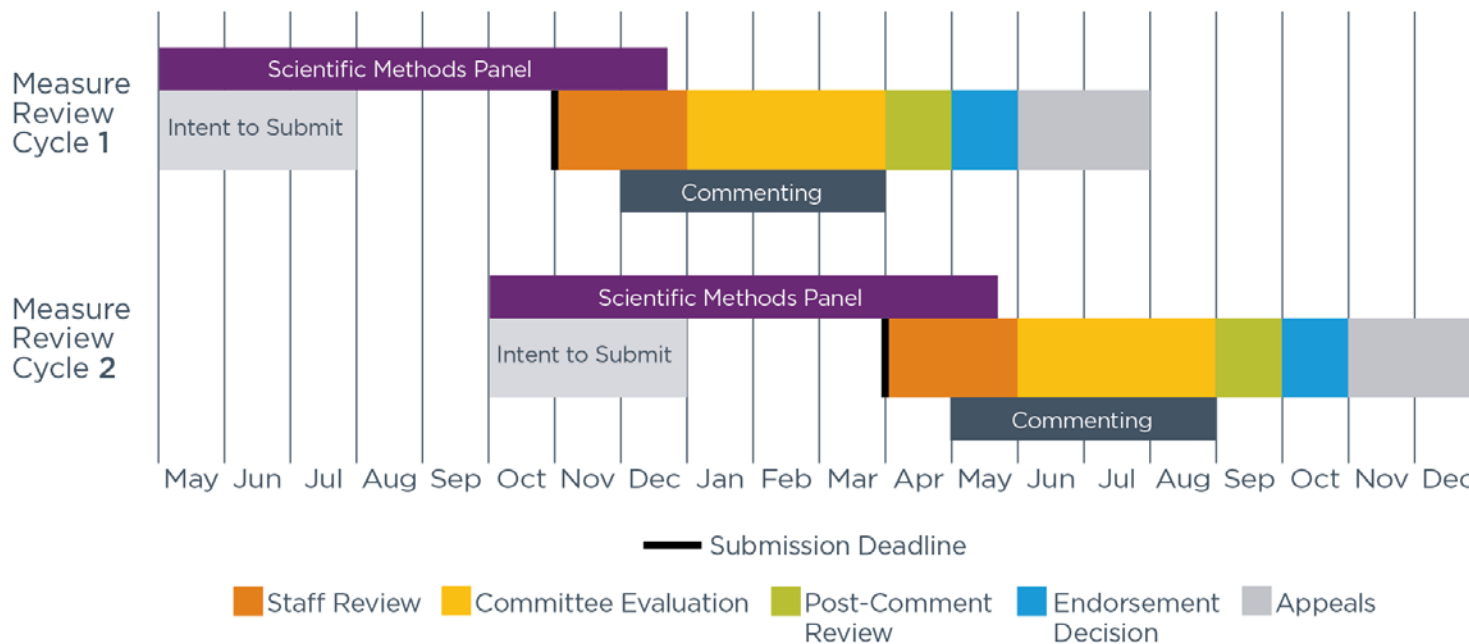
# NQF Consensus Development Process (CDP)

## 6 Steps for Measure Endorsement

- Intent to Submit
- Call for Nominations
- Measure Evaluation
  - *New structure/process*
  - *Newly formed NQF Scientific Methods Panel*
  - *Measure Evaluation Technical Report*
- Public Commenting Period with Member Support
- Measure Endorsement
- Measure Appeals

# Measure Review: Two Cycles Per Year

Consensus Development Process:  
Two Cycles Every Contract Year



# NEW Primary Care and Chronic Illness Committee

- Newly consolidated Committee
- Oversees 58 measures in following topic areas:

EENT

Infectious  
Disease

Musculoskeletal

Pulmonary

Endocrine

# Roles of the Standing Committee, Co-chairs, Expert Reviewers, NQF Staff, and Methods Panel

# Role of the Standing Committee

## General Duties

- Act as a proxy for the NQF multistakeholder membership
- Serve 2-year or 3-year terms
- Work with NQF staff to achieve the goals of the project
- Evaluate candidate measures against the measure evaluation criteria
- Respond to comments submitted during the review period
- Respond to any directions from the CSAC

# Role of the Standing Committee

## Measure Evaluation Duties

- All members evaluate ALL measures
- Evaluate measures against each criterion
  - *Indicate the extent to which each criterion is met and rationale for the rating*
- Make recommendations to the NQF membership for endorsement
- Oversee Primary Care and Chronic Illness portfolio of measures
  - *Promote alignment and harmonization*
  - *Identify gaps*



# Role of the Standing Committee Co-Chairs

- Co-facilitate Standing Committee (SC) meetings
- Work with NQF staff to achieve the goals of the project
- Assist NQF in anticipating questions and identifying additional information that may be useful to the SC
- Keep SC on track to meet goals of the project without hindering critical discussion/input
- Represent the SC at CSAC meetings
- Participate as a SC member

# Role of the Expert Reviewers

- In 2017, NQF executed a CDP redesign that resulted in restructuring and reducing the number of topical areas as well as a bi-annual measure review process.
- Given these changes, there is a need for diverse yet specific expertise to support longer and continuous engagement from standing committees.

# Role of the Expert Reviewers

- The expert reviewer pool serves as an adjunct to NQF standing committees to ensure broad representation and provide technical expertise when needed
- Expert reviewers will provide expertise as needed to review measures submitted for endorsement consideration by:
  - *Replacing an inactive committee member;*
  - *Replacing a committee members whose term has ended; or*
  - *Providing expertise that is not currently represented on the committee.*
- Expert reviewers may also:
  - *Provide comments and feedback on measures throughout the measure review process*
  - *Participate in strategic discussions in the event no measures are submitted for endorsement consideration*

# Primary Care and Chronic Illness Expert Reviewers

- 40 expert reviewers
  - *All were previously on NQF Standing Committees*
  - *Expert reviewers will be pulled in each cycle to provide expertise on measures submitted during each project cycle*

# Role of NQF Staff

- NQF project staff works with SC to achieve the goals of the project and ensure adherence to the consensus development process:
  - ▣ *Organize and staff SC meetings and conference calls*
  - ▣ *Guide the SC through the steps of the CDP and advise on NQF policy and procedures*
  - ▣ *Review measure submissions and prepare materials for Committee review*
  - ▣ *Draft and edit reports for SC review*
  - ▣ *Ensure communication among all project participants (including SC and measure developers)*
  - ▣ *Facilitate necessary communication and collaboration between different NQF projects*

# Role of NQF Staff

## Communication

- Respond to NQF member or public queries about the project
- Maintain documentation of project activities
- Post project information to NQF's website
- Work with measure developers to provide necessary information and communication for the SC to fairly and adequately evaluate measures for endorsement
- Publish final project report

# Role of Methods Panel

- Scientific Methods Panel created to ensure higher-level and more consistent reviews of the scientific acceptability of measures
- The Methods Panel is charged with:
  - *Conducting evaluation of complex measures for the Scientific Acceptability criterion, with a focus on reliability and validity analyses and results*
  - *Serve in advisory capacity to NQF on methodologic issues, including those related to measure testing, risk adjustment, and measurement approaches.*
- The Methods Panel review will help inform the standing committee's endorsement decision. The panel will not render endorsement recommendations.

# NQF Consensus Development Process (CDP) Measure Evaluation

## *Complex Measures*

- Outcome measures, including intermediate clinical outcomes
- Instrument-based measures (e.g., PRO-PMs)
- Cost/resource use measures
- Efficiency measures (those combining concepts of resource use and quality)
- Composite measures

## *Noncomplex Measures*

- Process measures
- Structural measures
- Previously endorsed complex measures with no changes/updates to the specifications or testing



# Evaluation Process

- **Preliminary analysis (PA):** To assist the Committee evaluation of each measure against the criteria, NQF staff and Methods Panel (if applicable) will prepare a PA of the measure submission and offer preliminary ratings for each criteria.
  - *The PA will be used as a starting point for the Committee discussion and evaluation*
  - *Methods Panel will complete review of Scientific Acceptability criterion for complex measures*
- **Individual evaluation:** Each Committee member conduct an in-depth evaluation on all measures (responses collected via SurveyMonkey)
  - *Each Committee member will be assigned a subset of measures for which they will serve as lead discussant in the evaluation meeting.*

# Evaluation Process

- **Measure evaluation and recommendations at the in-person/web meeting:** The entire Committee will discuss and rate each measure against the evaluation criteria and make recommendations for endorsement.
- **Staff will prepare a draft report** detailing the Committee's discussion and recommendations
  - *This report will be released for a 30-day public and member comment period*
- **Post-comment call:** The Committee will re-convene for a post-comment call to discuss comments submitted
- **Final endorsement decision by the CSAC**
- **Appeals**

# Questions?

# Primary Care and Chronic Illness 2017-2018 Activities

# Activities and Timeline — Fall Cycle 2017

\*All times ET

Meeting	Date/Time
Committee Orientation Meeting	Thursday, December 7, 2017, 2-4 pm EST
Committee Off-Cycle Web Meeting	Thursday, February 1, 2018, 1-3 pm EST

***\*Input from Committee on Off Cycle Topics for Discussion***

# Activities and Timeline - Spring Cycle 2018

\*All times ET

Meeting	Date/Time
Measure Submission Deadline	Monday, April 9, 2018
Commenting Period	May 1 - June 12, 2018
Committee Measure Evaluation Tutorial Web Meeting	Wednesday, May 9, 2018, 2-4 pm
Committee In-Person Meeting (1 day)	TBD (June, 2018)
Committee Post-Measure Evaluation Web Meeting (2 hours)	Tuesday, June 26, 2018, 2-4 pm
Draft Report Comment Period (30 days)	TBD (July/August, 2018)
Committee Post-Comment Web Meeting	Wednesday, September 19, 2018, 1-3 pm
CSAC Review	October 15 - November 2, 2018
Appeals Period (30 days)	November 6 - December 5, 2018

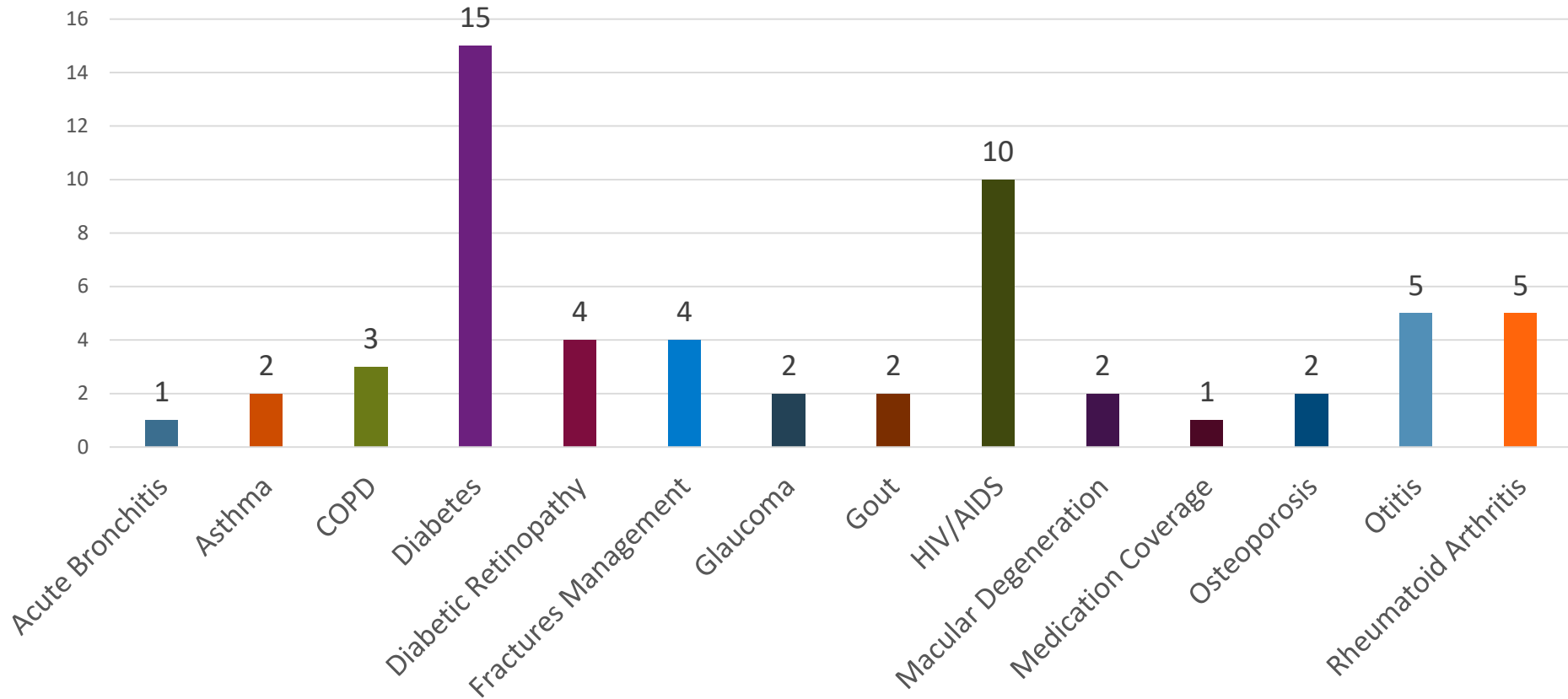
# Overview of NQF's Primary Care and Chronic Illness Portfolio

# Primary Care and Chronic Illness Portfolio of Measures

- This project will evaluate measures related to Primary Care and Chronic Illness conditions that can be used for accountability and public reporting for all populations and in all settings of care.
- The spring cycle 2018 phase of this project is scheduled to address these topic areas:
  - » HIV/AIDS
  - » Diabetes
  - » Osteoporosis
- NQF currently has 58 endorsed measures within the area of Primary Care and Chronic Illness. Endorsed measures undergo periodic evaluation to maintain endorsement — “maintenance.”

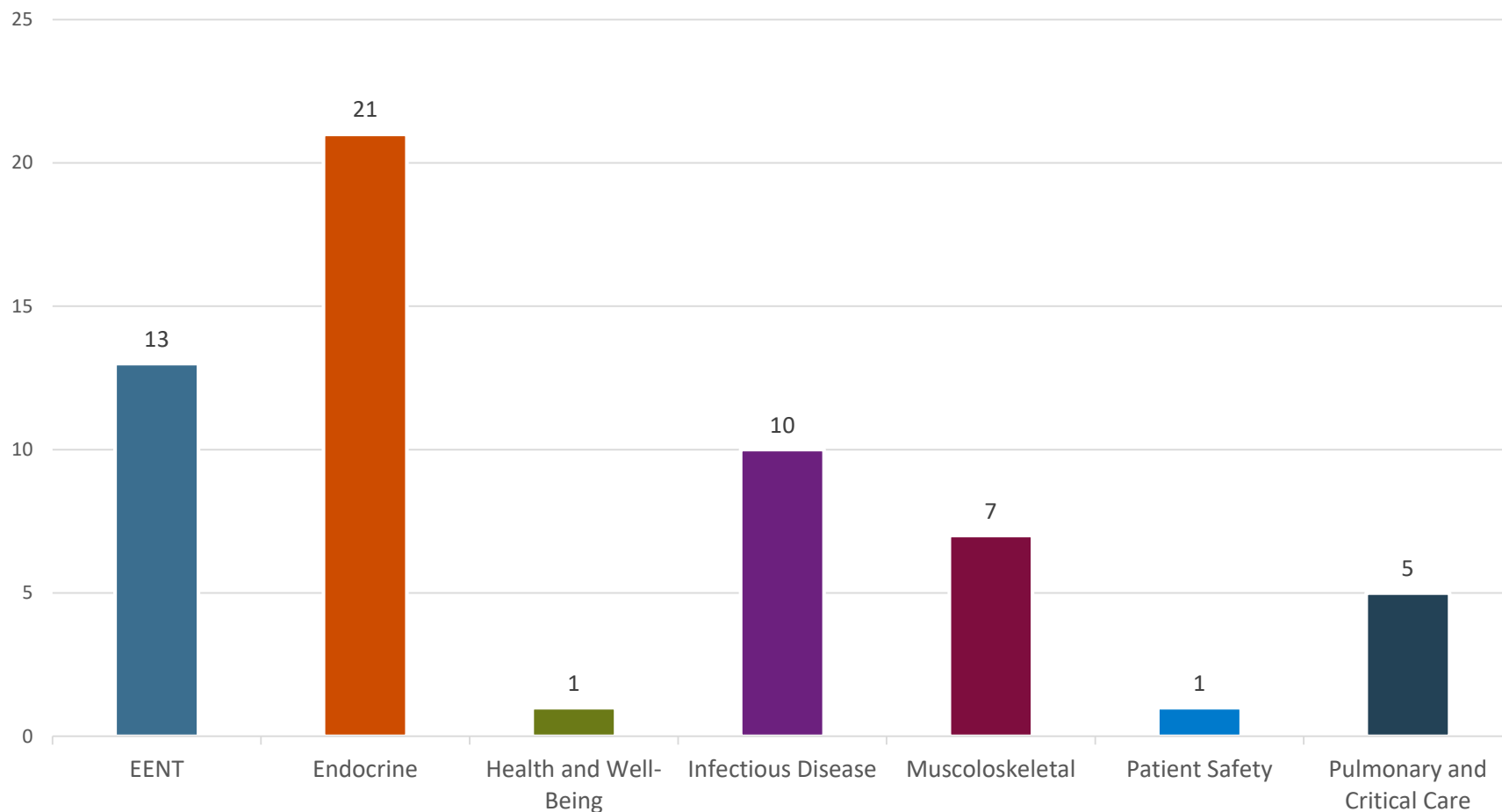


# Primary Care and Chronic Illness Maintenance Measures – Measures by Health Topic



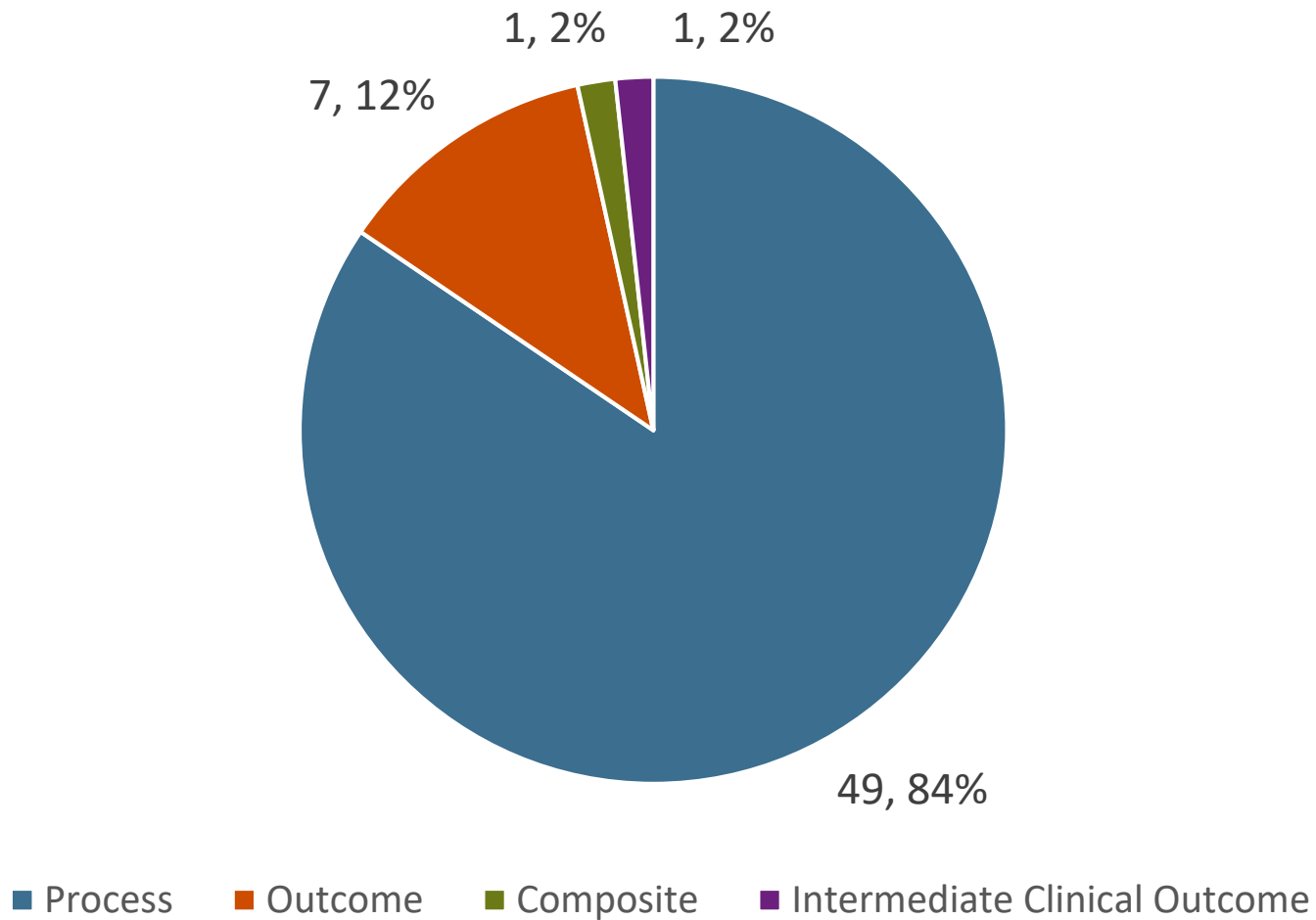
**Total: 58**

# Primary Care and Chronic Illness Maintenance Measures—Which NQF Projects Did They Come From?



**Total: 58**

# Measure Type



**Total: 58**

eCQMs: 15

# Primary Care and Chronic Illness Portfolio

EENT Measures	
0086	Primary Open-Angle Glaucoma (POAG): Optic Nerve Evaluation
0087	Age-Related Macular Degeneration: Dilated Macular Examination
0088	Diabetic Retinopathy: Documentation of Presence or Absence of Macular Edema and Level of Severity of Retinopathy
0089	Diabetic Retinopathy: Communication with the Physician Managing Ongoing Diabetes Care
0563	Primary Open-Angle Glaucoma: Reduction of Intraocular Pressure by 15% or Documentation of a Plan of Care
0566	Age-Related Macular Degeneration (AMD): Counseling on Antioxidant Supplement
0653	Acute Otitis Externa: Topical Therapy
0654	Acute Otitis Externa: Systemic Antimicrobial Therapy – Avoidance of Inappropriate Use
0655	Otitis Media with Effusion: Antihistamines or decongestants – Avoidance of inappropriate use
0657	Otitis Media with Effusion: Systemic antimicrobials – Avoidance of inappropriate use
2811	Acute Otitis Media - Appropriate First-Line Antibiotics
3054	Diabetic Retinopathy: Documentation of Presence or Absence of Macular Edema and Level of Severity of Retinopathy
3055	Diabetic Retinopathy: Communication with the Physician Managing Ongoing Diabetes Care

# Primary Care and Chronic Illness Portfolio

Endocrine Measures	
0037	Osteoporosis Testing in Older Women (OTO)
0045	Communication with the physician or other clinician managing on-going care post fracture for men and women aged 50 years and older
0046	Screening for Osteoporosis for Women 65-85 Years of Age
0053	Osteoporosis Management in Women Who Had a Fracture
0055	Comprehensive Diabetes Care: Eye Exam (retinal) performed
0056	Comprehensive Diabetes Care: Foot Exam
0057	Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Testing
0059	Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)
0061	Comprehensive Diabetes Care: Blood Pressure Control (<140/90 mm Hg)
0062	Comprehensive Diabetes Care: Medical Attention for Nephropathy
0416	Diabetic Foot & Ankle Care, Ulcer Prevention – Evaluation of Footwear

# Primary Care and Chronic Illness Portfolio

## Endocrine Measures - Continued

0416	Diabetic Foot & Ankle Care, Ulcer Prevention – Evaluation of Footwear
0417	Diabetic Foot & Ankle Care, Peripheral Neuropathy – Neurological Evaluation
0519	Diabetic Foot Care and Patient Education Implemented
0575	Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Control (<8.0%)
0729	Optimal Diabetes Care
2362	Glycemic Control - Hyperglycemia
2363	Glycemic Control - Hypoglycemia
2416	Laboratory Investigation for Secondary Causes of Fracture
2417	Risk Assessment/Treatment After Fracture
2467	Adherence to ACEIs/ARBs for Individuals with Diabetes Mellitus
2468	Adherence to Oral Diabetes Agents for Individuals with Diabetes Mellitus

# Primary Care and Chronic Illness Portfolio

## Health and Well-Being Measures

3086	Population Level HIV Viral Load Suppression
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## Musculoskeletal Measures

0054	Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis (ART)
2522	Rheumatoid Arthritis: Tuberculosis Screening (Recommended for eMeasure Trial Approval)
2523	Rheumatoid Arthritis: Assessment of Disease Activity
2524	Rheumatoid Arthritis: Functional Status Assessment
2525	Rheumatoid Arthritis: Disease Modifying Anti-Rheumatic Drug (DMARD) Therapy (Recommended for eMeasure Trial Approval)
2549	Gout: Serum Urate Target (Recommended for eMeasure Trial Approval)
2550	Gout: ULT Therapy (Recommended for eMeasure Trial Approval)

# Primary Care and Chronic Illness Portfolio

Infectious Disease Measures	
0058	Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis (AAB)
0405	HIV/AIDS: Pneumocystis jiroveci pneumonia (PCP) Prophylaxis
0409	HIV/AIDS: Sexually Transmitted Diseases – Screening for Chlamydia, Gonorrhea, and Syphilis
2079	HIV medical visit frequency
2080	Gap in HIV medical visits
2082	HIV viral load suppression
2083	Prescription of HIV Antiretroviral Therapy
3209	HIV medical visit frequency
3210	HIV viral load suppression
3211	Prescription of HIV Antiretroviral Therapy



# Primary Care and Chronic Illness Portfolio

## Patient Safety Measures

0541	Proportion of Days Covered (PDC): 3 Rates by Therapeutic Category
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## Pulmonary and Critical Care Measures

0047	Asthma: Pharmacologic Therapy for Persistent Asthma
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0091	COPD: Spirometry Evaluation
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0577	Use of Spirometry Testing in the Assessment and Diagnosis of COPD
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1800	Asthma Medication Ratio
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2856	Pharmacotherapy Management of COPD Exacerbation
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# Questions?

# SharePoint Overview

# SharePoint Overview

<http://share.qualityforum.org/Projects/Primary%20Care%20and%20Chronic%20Illness/SitePages/Home.aspx>

- Accessing SharePoint
- Standing Committee Policy
- Standing Committee Guidebook
- Measure Document Sets
- Meeting and Call Documents
- Committee Roster and Biographies
- Calendar of Meetings

# Next Steps

# Next Steps

- Off-Cycle Web Meeting
  - *Thursday, February 1, 2018, 1:00-3:00 pm EST*
- Measure Submission Deadline, Spring 2018 Cycle
  - *Monday, April 9, 2018*
  - *Committee members should expect to receive measures for review around late May/early June 2018*

# Project Contact Info

- Email: [primarycare@qualityforum.org](mailto:primarycare@qualityforum.org)
- NQF Phone: 202-783-1300
- Project page:  
[http://www.qualityforum.org/Primary Care and Chronic Illness.aspx](http://www.qualityforum.org/Primary_Care_and_Chronic_Illness.aspx)
- SharePoint site:  
<http://share.qualityforum.org/Projects/Primary%20Care%20and%20Chronic%20Illness/SitePages/Home.aspx>

# Questions?



THANK YOU