



Priority Setting for Health Care  
Performance Measurement:  
Addressing Performance Measure  
Gaps in Priority Areas




NATIONAL  
QUALITY FORUM

Person-Centered Care and  
Outcomes Planning Meeting

October 22, 2013



*Welcome*



NATIONAL QUALITY FORUM 2

## Person-Centered Care and Outcomes Web Meeting Objectives

- Provide an overview of the project
- Obtain suggestions for focusing the scope of this project to accomplish the objective of recommending specific performance measures that address person-centered care and outcomes for implementation or development
- Provide early input on the environmental scan, resources to explore, and additional considerations for achieving project objectives

## Person-Centered Care and Outcomes Advisory Participants

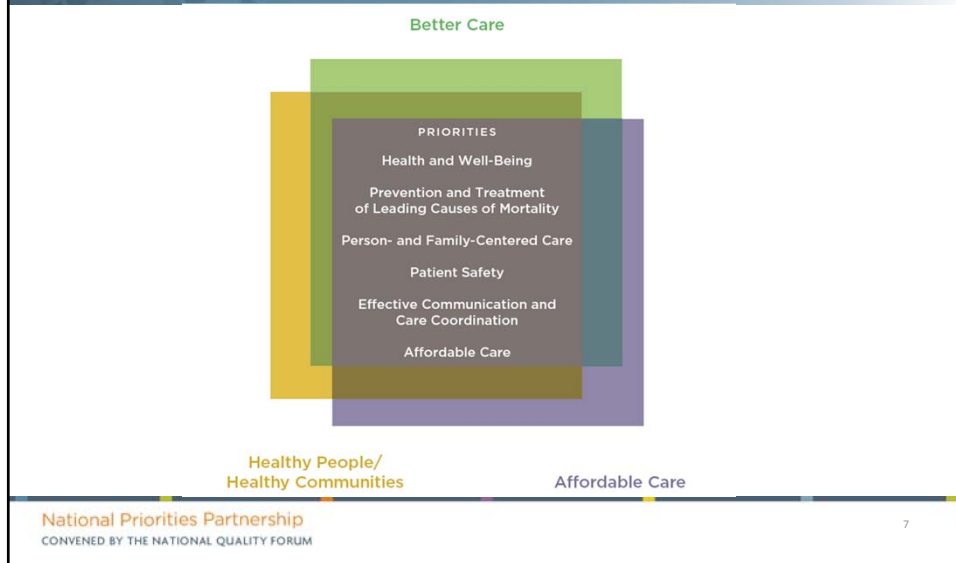
- Ethan Basch, MD, MSc—University of North Carolina
- Dave deBronkart –Cancer Patient and Blogger
- Lori Frank, PhD—Patient Centered Outcomes Research Institute
- Uma Kotagal, MBBS, MSc—James M. Anderson Center for Health Systems Excellence
- Mary Minniti, CPHQ—Institute for Patient and Family-Centered Care
- Eugene Nelson, MPH, DSc—Dartmouth Institute for Health Policy and Clinical Practice
- Sally Okun, RN—PatientsLikeMe

## *Background*

## The Affordable Care Act: A Framework and Resources for Measurement-Based Improvement

- Section 3014 amended Section 1890 of the Social Security Act requiring the consensus-based entity (NQF) to “synthesize evidence and convene key stakeholders to make recommendations...on...priorities for health care performance measurement in all applicable settings,” to include:
  - gaps in endorsed quality measures, including measures within priority areas identified by the Secretary under the national strategy;
  - areas in which quality measures are unavailable or inadequate to identify or address such gaps; and
  - areas in which evidence is insufficient to support endorsement of quality measures in priority areas identified by the Secretary.

## The National Quality Strategy: Three Aims and Six National Priorities



## Priority Setting for Health Care Performance Measurement: 2013 Focus Areas

- Adult Immunizations
- Alzheimer's Disease and Related Dementias
- Care Coordination
- Health Workforce
- Person-Centered Care and Outcomes

## Project Purpose

To provide HHS with recommendations on concrete priorities for performance measurement by:

- Providing multistakeholder guidance on high-leverage measurement areas in each topic area
- Identifying existing measures and measure concepts that may be useful for performance measurement
- Prioritizing opportunities and next steps for measure development and endorsement

## *Project Overview*

## Overview of Project Timeline



## 1. Convene Multistakeholder Committee

- For each topic area, NQF will convene a multistakeholder committee (15-20 members) to provide expertise and guidance to meet the project objectives
- Person-Centered Care and Outcomes Committee will include:
  - diverse representation and knowledge of person- and family- centered care and patient-centered outcomes measurement, and
  - expertise in the use of HIT to advance this important aspect of healthcare.
- A group of 6-8 leaders will provide preliminary input on the project as the full committee is being seated

## 2. Identify and/or Modify Conceptual Measurement Framework

- NQF will conduct an environmental scan and propose relevant conceptual frameworks for the project
- The identified framework(s) will offer measure domains and subdomains that align with the triple aim of improving health, quality and cost
- Key leaders will provide guidance to staff on the draft framework

## 3. Conduct Measure Gap Analysis

- NQF staff will conduct an environmental scan of evidence, measures, and measure concepts that map to the domains and subdomains of the identified conceptual framework
- The committee will consider high-priority opportunities for measure development and endorsement and will assist with identifying potential measures and concepts for consideration
- The committee will consider the applicability of identified measures and concepts

## 4. Develop Committee Recommendations

- The committee will prioritize opportunities for performance measure development, endorsement, and use, considering importance, level of evidence, feasibility of measurement
- The committee will develop recommendations for submission to HHS

## Website Link

The screenshot shows the National Quality Forum website. The main content area features a project titled "Prioritizing Measures: Person-Centered Care and Outcomes". Below the title, there is a "CALL FOR NOMINATIONS" section dated SEP 16, 2013 09:00 AM - OCT 15, 2013 06:00 PM. The page includes a navigation menu with options like "Setting Priorities", "Measuring Performance", "Topics", "News & Resources", "Events", and "Membership". A sidebar on the left lists various categories such as "Measuring Performance", "Continuous Development Process", and "NHF Projects". A search bar and a "Project Search" section are also visible on the right side of the page.





***Conceptual Basis and Potential Approaches to Focus this project***

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***Opportunity for Public Comment***

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## Next Steps

- Nominations period closed October 15, 2013—committee will be seated mid-December
- Correspondence as needed
- **January 30, 2014:** Person-Centered Care and Outcomes committee web meeting
- **April 7-8, 2014:** Person-Centered Care and Outcomes Committee in-person meeting

## For More Information

Name and Title	Role	Contact Information
Mitra Ghazinour, Project Manager and Primary Project Contact	Project management Person-Centered Care and Outcomes	mghazinour@qualityforum.org
Karen Pace, Senior Director	Content expertise and guidance Person-Centered Care and Outcomes	kpace@qualityforum.org
Kaitlynn Robinson-Ector, Project Analyst	Project support Person-Centered Care and Outcomes	krobinsonector@qualityforum.org
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