



## Improving Diagnostic Quality and Safety/Reducing Diagnostic Error: Measurement Considerations Committee Web Meeting 5

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March 12, 2020

11:30 am – 1:30 pm ET

### Participant Instructions

Follow the instructions below 15 minutes prior to the scheduled start time.

1. Dial **1-800-768-2983** and enter passcode **9042661** to access audio platform
2. Direct your web browser to the following URL for presentation:  
<https://core.callinfo.com/callme/?ap=8007682983&ac=9042661&role=p&mode=ad>
3. Contact [diagnosticerror@qualityforum.org](mailto:diagnosticerror@qualityforum.org) if you experience difficulties accessing the platform

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| <b>11:30 am</b> | <b>Welcome, Review of Meeting Objectives, and Introductions</b><br><i>Meredith Gerland, Director, National Quality Forum (NQF)</i>   |
| <b>11:35 am</b> | <b>Overview of Use Case Approach</b><br><i>Meredith Gerland</i> <ul style="list-style-type: none"><li>• Review overview and purpose of use cases</li></ul>   |
| <b>11:40 am</b> | <b>Reactions and Discussion of Use Case 3</b><br><i>David Newman-Toker, Professor of Neurology, Johns Hopkins Medicine; Diagnostic Error Co-chair</i> <ul style="list-style-type: none"><li>• Refer to the discussion guide for background information and discussion questions</li><li>• Identify preliminary clinical context, case exemplar(s), diagnostic challenges/causal factors, global and granular solutions, and quality measurement approaches for diagnostic errors resulting from information overload</li></ul> |
| <b>12:30 pm</b> | <b>Reactions and Discussion of Use Case 4</b><br><i>David Andrews, Patient Advisor; Diagnostic Error Co-chair</i> <ul style="list-style-type: none"><li>• Refer to the discussion guide for background information and discussion questions</li><li>• Identify preliminary clinical context, case exemplar(s), diagnostic challenges/causal factors, global and granular solutions, and quality measurement approaches for diagnostic errors resulting from dismissed patients</li></ul>                                       |
| <b>1:20 pm</b>  | <b>Opportunity for Public Comment</b><br><i>Meredith Gerland</i>   |
| <b>1:25 pm</b>  | <b>Next Steps</b><br><i>Carolee Lantigua, Project Analyst, NQF</i>   |
| <b>1:30 pm</b>  | <b>Adjourn</b>   |