



Kathleen Billingsley, RN
Deputy Director
Center for Health Care Quality
California Department of Public Health

Hospital Adverse Events

July 1, 2007 through June 30, 2008

ADVERSE EVENT	Number Received
Abduction of a patient of any age	0
Adverse event or series of adverse events	22
Care provided by someone impersonating a licensed health provider	1
Death associated with a fall	32
Death during or up to 24 hours after surgery	31
Death or serious disability associated with a burn	2
Death or serious disability associated with a medication error	32
Death or serious disability associated with electric shock	0
Death or serious disability associated with hyperbilirubinemia in neonates	0
Death or serious disability associated with incompatible blood	1
Death or serious disability associated with the use of a device other than as intended	3
Death or serious disability associated with the use of contaminated drug, device, or biologic	1
Death or serious disability associated with the use of restraints or bedrails	3

ADVERSE EVENT	Number Received
Death or serious disability directly related to hypoglycemia	0
Death or serious disability due to disappearance	2
Death or serious disability due to intravascular air embolism	2
Death or serious disability due to spinal manipulation therapy	0
Death or significant injury from a physical assault	4
Infant discharged to the wrong person	0
Maternal death or serious disability associated with labor or delivery	11
Oxygen line contains wrong or toxic gas	1
Retention of a foreign object in a patient	155
Sexual assault on a patient	14
Stage 3 or 4 decubitus ulcer acquired after admission	572
Suicide or attempted suicide	12
Surgery performed on a wrong body part	30
Surgery performed on the wrong patient	2
Wrong surgical procedure performed on a patient	7
Grand Total	940

Reported Adverse Events

July 1, 2008 through June 30, 2009

ADVERSE EVENTS	Number Received
Abduction of a patient of any age	1
Adverse event or series of adverse events	41
Care provided by someone impersonating a licensed health provider	2
Death associated with a fall	41
Death during or up to 24 hours after surgery	37
Death or serious disability associated with a burn	4
Death or serious disability associated with a medication error	30
Death or serious disability associated with electric shock	1
Death or serious disability associated with hyperbilirubinemia in neonates	0
Death or serious disability associated with incompatible blood	1
Death or serious disability associated with the use of a device other than as intended	3
Death or serious disability associated with the use of contaminated drug, device, or biologic	0
Death or serious disability associated with the use of restraints or bedrails	6

ADVERSE EVENTS	Number Received
Death or serious disability directly related to hypoglycemia	6
Death or serious disability due to disappearance	4
Death or serious disability due to intravascular air embolism	3
Death or serious disability due to spinal manipulation therapy	1
Death or significant injury from a physical assault	5
Infant discharged to the wrong person	0
Maternal death or serious disability associated with labor or delivery	7
Oxygen line contains wrong or toxic gas	0
Retention of a foreign object in a patient	192
Sexual assault on a patient	23
Stage 3 or 4 decubitis ulcer acquired after admission	983
Suicide or attempted suicide	13
Surgery performed on a wrong body part	26
Surgery performed on the wrong patient	4
Wrong surgical procedure performed on a patient	16
Grand Total	1450

Reported Adverse Events FY 2009/2010 Year To Date

ADVERSE EVENTS	Number Received
Abduction of a patient of any age	0
Adverse event or series of adverse events	59
Care provided by someone impersonating a licensed health provider	1
Death associated with a fall	35
Death during or up to 24 hours after surgery	30
Death or serious disability associated with a burn	6
Death or serious disability associated with a medication error	30
Death or serious disability associated with electric shock	0
Death or serious disability associated with hyperbilirubinemia in neonates	0
Death or serious disability associated with incompatible blood	1
Death or serious disability associated with the use of a device other than as intended	10
Death or serious disability associated with the use of contaminated drug, device, or biologic	5
Death or serious disability associated with the use of restraints or bedrails	29

ADVERSE EVENTS	Number Received
Death or serious disability directly related to hypoglycemia	3
Death or serious disability due to disappearance	4
Death or serious disability due to intravascular air embolism	2
Death or serious disability due to spinal manipulation therapy	0
Death or significant injury from a physical assault	5
Infant discharged to the wrong person	1
Maternal death or serious disability associated with labor or delivery	6
Oxygen line contains wrong or toxic gas	1
Retention of a foreign object in a patient	268
Sexual assault on a patient	27
Stage 3 or 4 decubitus ulcer acquired after admission	973
Suicide or attempted suicide	14
Surgery performed on a wrong body part	32
Surgery performed on the wrong patient	3
Wrong surgical procedure performed on a patient	13
Grand Total	1558

Adverse Event Reporting-Accuracy

- Is the Reported Event an Adverse Event?
 - Provider and Program issue
 - Standardized reporting template from the California Hospital Association
 - Outreach needed to clarify event
- Provider Communication
 - Re-classified events if not an Adverse Event.
 - Recommended information helpful to:
 - Determine an adverse event
 - Prioritize an investigation
 - Achieve consistency

Adverse Event Reporting-Accuracy

- Program – Review and Clean Up
 - Research Unit reviews all:
 - Adverse Event or series of Adverse Events
- Program - Field Clean Up
 - On a quarterly basis, district offices cleanse Department's Adverse Events database based on the following categories:
 - Substantiated adverse events – those with missing “completion dates”, district offices must input dates
 - Unsubstantiated adverse events – are reclassified as “Entity Reported Incidents”

Adverse Events – Underreporting

- California Hospitals:
 - 400 General Acute Care Hospitals
 - Single/Multiple Licenses
- Reporting variances among 15 District Offices
- Provider Communication:
 - Reminder – Mandatory Reporting
 - Field Offices contact hospital administrators
 - Publish Failure to Report Penalties (\$1.2 Million)

Adverse Event Analysis

- Analysis of Underreporting of all Adverse Events Reported in California; contract with UC Davis
 - Conduct analysis of adverse events reported to CDPH and OSHPD Patient Discharge Data Set- ICD-9CM and POA codes.

- Deliverables:
 - UC Davis shall provide a final report on the status of adverse event reporting in California.
 - Report will include in-depth analysis of potential underreporting of adverse events and regional concentrations within California.

Next Steps

- Accuracy
 - Auditing tools and processes
- Underreporting
 - Attestation by Hospital Administration
- Other program options?



Questions and Answers