

Children's Hospital Boston
Experience With New Massachusetts Statewide
Reports of Serious Reportable Events
State-based Reporting in Healthcare Working Group

Monday, June 28, 2010

4:00-5:30 p.m.

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Children's Hospital Boston



Background

- Comprehensive event reporting to Massachusetts Department of Public Health/Board of Registration in Medicine already in place
- New Regulations required reporting of Serious Reportable Events (SREs) using National Quality Forum never-events language verbatim
- Massachusetts regulations also linked to:
 - Public reporting
 - Written patient notification within 7 and 30 day timeframe
 - Restrictions regarding charging for services



Children's Hospital Boston's Perspective

- National Quality Forum definitions not universally applicable to children (examples: hypoglycemia, devices)
 - CHB advocated for preventability and interpretability
 - Incorporated into final rule: requirements only apply to preventable events (those within the control the hospital)
 - Massachusetts Hospital Association advocated for institutional comments
- No guidance regarding how to apply billing restrictions
 - CHB modified existing process to determine which types of charges qualify
 - Some payors have expanded expectations to include both state and federal requirements



Commentary

- Small Increase in Children's Hospital Boston internal resources necessary, given preexisting reporting requirements
- Increased state-resources to adjudicate definitional issues; requires clinical input
- Concerns about highly specified language in patient/parent notification; required timeframes (especially 30 days) may have unintended consequences
- Little experience as of yet with non-charge/non-payment issues

