

Assessing Quality of VA Out-of-Network Care Workshop Agenda

Wednesday, June 29, 2011
VHA National Conference Center
2011 Crystal Drive
Crystal City, VA 22202

Workshop Objectives:

- *Develop a conceptual approach and guiding principles for quality measurement of out-of-network care purchased by the VA.*
- *Address related measurement issues, including the type and focus of measures needed, potential data sources, methodology issues, and access issues.*

8:30 am **Welcome and Introductions**

Joe Francis, Veterans Health Administration, Co-Chair
Laura Miller, National Quality Forum
Tom Valuck, National Quality Forum, Co-Chair

8:45 am **Brief Background and Overview of Desired Outcomes**

Joe Francis

9:00 am **Key Frameworks for Conceptual Approach**

Tom Valuck

- HHS National Quality Strategy
- Patient-Focused Episodes of Care
- Preferred Practices and Performance Measures for Measuring and Reporting Care Coordination

9:30 am **Case Study from the Veterans Administration**

Patricia Gheen, VA

- Project HERO

11:00 am **Case Studies from the Private Sector**

Mary Naylor, University of Pennsylvania School of Nursing
Tom James, Humana

- Transitional Care Model
- Health Plan Exemplar

- 12:15 pm **Working Lunch: Brainstorming Exercise**
Measurement and data considerations and guiding principles for measuring and ensuring high quality out-of-network care.
- 1:30 pm **Designing a Conceptual Approach: Guiding Principles and Major Components**
Discussion of key components and general design principles.
- 2:30 pm **Measurement Considerations**
Discussion of important considerations for assessing quality of out-of-network care.
- 3:45 pm **Conceptual Approach and Guiding Principles: Final Discussion**
Finalization of suggested conceptual approach and guiding principles.
- 5:00 pm Adjourn