

# Web Meeting Agenda

# MAP Dual Eligible Beneficiaries Workgroup

### Expedited Review of Initial Core Set of Measures for Medicaid-Eligible Adults

Friday, September 27, 2013

12:00-2:00 pm ET

#### **Participant Instructions:**

- Please log in 10 minutes prior to the scheduled start to allow time for troubleshooting
- Direct your browser to: <u>http://nqf.commpartners.com</u> for slides and streaming audio
- Under "Enter a Meeting," type in the meeting number **331070** and click "Enter"
- In the "Display Name" field, type in your first and last name and click "Enter Meeting"
- Workgroup members dial (877) 829-9898; use conference ID code 51427334 to access the audio platform.
- Public participants dial (855) 226-0347; use conference code 51427334 to access the audio platform.

#### **Meeting Objectives:**

- Establish understanding of experience to date with the Initial Core Set of Measures for Medicaid-Eligible Adults (Medicaid Adult Core Set)
- Evaluate the Medicaid Adult Core Set against the MAP Measure Selection Criteria
- Consider measure alignment opportunities and measure gaps to inform recommendations to the MAP Coordinating Committee
- 12:00 pm Welcome and Review of Meeting Objectives

Alice Lind, Workgroup Chair

#### 12:05 pm Background on the Initial Core Set of Measures for Medicaid-Eligible Adults

Amaru Sanchez, Project Analyst, NQF Allison Ludwig, Senior Project Manager, NQF

- Adult Medicaid population demographics
- Process used to identify the Medicaid Adult Core Set

12:20 pm Program Experience to Date Karen LLanos, Technical Director, Center for Medicaid and CHIP Services, CMS Margo Rosenbach, Vice President, Mathematica Policy Research

- CMS goals for Medicaid Adult Core Set reporting
- Known successes and challenges in program implementation for consideration by MAP

	Future direction
	Questions from workgroup members
12:45 pm	Evaluation of the Medicaid Adult Core Set with the MAP Measure Selection Criteria
	Megan Duevel Anderson, Project Analyst, NQF Sarah Lash, Senior Director, NQF Workgroup Members
	<ul> <li>Review characteristics of measures in the Medicaid Adult Core Set</li> <li>Consider staff's draft recommendations based on MAP Measure Selection Criteria</li> </ul>
1:30 pm	Strengthening the Medicaid Adult Core Set
	Alice Lind Workgroup Members
	<ul> <li>Short term: what actions, if any, would strengthen the measure set?</li> <li>Long term: what measures might CMS consider adding to or retiring from the set?</li> </ul>
1:40 pm	Implementation Issues to Monitor Going Forward
	Alice Lind Workgroup Members
	• What information about the program implementation experience is needed to support MAP's future decision making?
1:50 pm	Public Comment
1:55 pm	Next Steps
2:00 pm	Adjourn

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Dual Eligible Beneficiaries Workgroup Mer	nbership
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Chair: Alice Lind, MPH, BSN

Margaret Nygren, EdD
Sally Tyler, MPA
Jennie Chin Hansen, RN, MS, FAAN
Gwendolen Buhr, MD, MHS, MEd, CMD
Alfred Chiplin, JD, M.Div.
E. Clarke Ross, DPA
George Andrews, MD, MBA, CPE, FACP, FACC, FCCP
Jennifer Sayles, MD
Steven Counsell, MD
Joan Levy Zlotnik, PhD, ACSW
Leonardo Cuello, JD
Adam Burrows, MD
Richard Bringewatt

Emergency Medical Services       James Dunford, MD         Care Coordination       Nancy Hanrahan, PhD, RN, FAA         Medicaid ACO       Ruth Perry, MD         Measure Methodologist       Juliana Preston, MPA         Home & Community Based Services       Susan Reinhard, RN, PhD, FAAN         Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members       Agency for Healthcare Research and Quality         D.E.B. Potter, MS       CMS Federal Coordinated Healthcare Office         Cheryl Powell       Health Resources and Services Administration         Samantha Meklir, MPP       Administration for Community Living         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Substance Abuse	Mady Chalk, MSW, PhD
Care Coordination       Nancy Hanrahan, PhD, RN, FAAI         Medicaid ACO       Ruth Perry, MD         Measure Methodologist       Juliana Preston, MPA         Home & Community Based Services       Susan Reinhard, RN, PhD, FAAN         Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members       Agency for Healthcare Research and Quality         D.E.B. Potter, MS       CMS Federal Coordinated Healthcare Office         CMS Federal Coordinated Healthcare Office       Cheryl Powell         Health Resources and Services Administration       Samantha Meklir, MPP         Administration for Community Living       Jamie Kendall         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Disability	Anne Cohen, MPH
Medicaid ACO       Ruth Perry, MD         Measure Methodologist       Juliana Preston, MPA         Home & Community Based Services       Susan Reinhard, RN, PhD, FAAN         Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members         Agency for Healthcare Research and Quality       D.E.B. Potter, MS         CMS Federal Coordinated Healthcare Office       Cheryl Powell         Health Resources and Services Administration       Samantha Meklir, MPP         Administration for Community Living       Jamie Kendall         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Emergency Medical Services	James Dunford, MD
Measure Methodologist       Juliana Preston, MPA         Home & Community Based Services       Susan Reinhard, RN, PhD, FAAN         Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members         Agency for Healthcare Research and Quality       D.E.B. Potter, MS         CMS Federal Coordinated Healthcare Office       Cheryl Powell         Health Resources and Services Administration       Samantha Meklir, MPP         Administration for Community Living       Jamie Kendall         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Care Coordination	Nancy Hanrahan, PhD, RN, FAAN
Home & Community Based Services       Susan Reinhard, RN, PhD, FAAN         Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members         Agency for Healthcare Research and Quality       D.E.B. Potter, MS         CMS Federal Coordinated Healthcare Office       Cheryl Powell         Health Resources and Services Administration       Samantha Meklir, MPP         Administration for Community Living       Jamie Kendall         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Medicaid ACO	Ruth Perry, MD
Mental Health       Rhonda Robinson-Beale, MD         Nursing       Gail Stuart, PhD, RN         Federal Government Members         Agency for Healthcare Research and Quality       D.E.B. Potter, MS         CMS Federal Coordinated Healthcare Office       Cheryl Powell         Health Resources and Services Administration       Samantha Meklir, MPP         Administration for Community Living       Jamie Kendall         Substance Abuse and Mental Health Services       Lisa Patton, PhD	Measure Methodologist	Juliana Preston, MPA
Nursing     Gail Stuart, PhD, RN       Federal Government Members       Agency for Healthcare Research and Quality     D.E.B. Potter, MS       CMS Federal Coordinated Healthcare Office     Cheryl Powell       Health Resources and Services Administration     Samantha Meklir, MPP       Administration for Community Living     Jamie Kendall       Substance Abuse and Mental Health Services     Lisa Patton, PhD	Home & Community Based Services	Susan Reinhard, RN, PhD, FAAN
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Veterans Health Administration Daniel Kivlahan, PhD	Veterans Health Administration	Daniel Kivlahan, PhD



















ACA requires that the Secretary of HHS identify and publish a recommended initial core set of quality measures for Medicaideligible adults. The law calls for HHS to:

- Develop a standardized reporting format for the core set of measures;
- 2. Establish an adult quality measurement program;
- 3. Issue an annual report by the Secretary on the reporting of adult Medicaid quality information; and
- 4. Publish updates to the initial core set of adult health quality measures that reflect new or enhanced quality measures.

Measure Applications Partnership CONVENED BY THE NATIONAL QUALITY FORUM











### Status of the Adult Core Set

- Reporting is just ramping up
   Voluntary reporting for states; first reporting deadline January 20, 2014
- Grantees providing insight into feasibility of reporting Core Set
  - <sup>o</sup> 26 grantee states are required to report at least 15 measures in 2014
  - Grantee progress reports indicate states are working on collecting data, testing programming specifications, and calculating the measures
- Developing TA resources to support states with FFY 2013 reporting
  - Amendments to specifications to add definitions, codes, and clarifications, where new information is available
  - Planning for training webinar to promote reporting of measures by grantee and non-grantee states

Measure Applications Partnership CONVENED BY THE NATIONAL QUALITY FORUM











NQF #	Measure Name	Measure Steward
0039	Flu Shots for Adults Ages 50-64	NCQA
n/a	Adult BMI Assessment	NCQA
0031	Breast Cancer Screening	NCQA
0032	Cervical Cancer Screening	NCQA
0027	Medical Assistance with Smoking and Tobacco Use Cessation	NCQA
0418	Screening for Clinical Depression and Follow-Up Plan	CMS
1768	Plan All-Cause Readmission	NCQA
0272	PQI 01: Diabetes, Short-Term Complications Admission Rate	AHRQ
0275	PQI 05: Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	AHRQ
0277	PQI 08: Congestive Heart Failure (CHF) Admission Rate	AHRQ
0283	PQI 15: Adult Asthma Admission Rate	AHRQ
0033	Chlamydia Screening in Women Ages 21-24	NCQA

NQF #	Measure Name	Measure Steward
0576	Follow-Up After Hospitalization for Mental Illness	NCQA
0469	PC-01: Elective Delivery	Joint Commission
0476	PC-03 Antenatal Steroids	Joint Commission
0403	Annual HIV/AIDS Medical Visit	NCQA
0018	Controlling High Blood Pressure	NCQA
0063	Comprehensive Diabetes Care: LDL-C Screening	NCQA
0057	Comprehensive Diabetes Care: Hemoglobin A1c Testing	NCQA
0105	Antidepressant Medication Management	NCQA
n/a	Adherence to Antipsychotics for Individuals with Schizophrenia	CMS
0021	Annual Monitoring for Patients on Persistent Medications	NCQA
0006/0007	CAHPS Health Plan Survey v 4.0—Adult Questionnaire with CAHPS Health Plan Survey v 4.0H—NCQA Supplemental	AHRQ, NCQA
0648	Care Transition—Transition Record Transmitted to Health Care Professional	AMA-PCPI
0004	Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	NCQA
1391	Prenatal and Postpartum Care: Postpartum Care Rate	NCQA

Measure Properties	Measure Sub-Properties	Measure Count (Total n=26)
NQF	Endorsed	22
Endorsement	Endorsement Removed	4
Measure	Outcome	7
Туре	Process	19
Care Setting	Ambulatory Care	22
	Behavioral Health	5
	Home Health	5
	Hospital/Acute Care	10
	Post-Acute/Long-Term Care	4
	Other (e.g., Pharmacy)	3
Alignment	Included in Another Federal Program	20
	Included in a State Duals Integration Demonstration	16



























# Adult Medicaid Enrollees: Population Profile

Since 1965, Medicaid has been an important source of health coverage for low-income adults and children. Enrollment is projected to rise from 15 percent of the country's population in 2010 to 25 percent in 2020, further increasing the influence of Medicaid coverage on health outcomes.<sup>1</sup> At last count (2009), 62.7 million people were covered by Medicaid, including 30.7 million children, 16.3 million adults, and 15.6 million elderly or disabled individuals.<sup>2</sup>

Medicaid spending per enrollee varies sharply by eligibility group. In 2009, average payments for were \$2,300 per child, \$2,900 per non-elderly adult, \$15,840 per disabled enrollee, and \$13,150 per elderly enrollee.<sup>3</sup> Non-elderly, non-disabled adults consume relatively fewer resources than individuals who receive long-term supports and services, but their healthcare needs can still be significant. Adults' access to high-quality preventive care and chronic disease management services greatly affects their overall health.

- Approximately one in five adults on Medicaid reports fair or poor physical health.<sup>4</sup>
- Approximately one in seven adults on Medicaid reports fair or poor mental health.<sup>5</sup>
- Nearly two of three adult women on Medicaid are in their reproductive years (19-44).
  - An estimated 48 percent of births were covered by Medicaid in 2010 (from a high of nearly 70 percent in Louisiana to less than 30 percent in New Hampshire and Massachusetts).<sup>6</sup>
  - Medicaid covers approximately two of every three publically-funded family planning services including: prenatal and postpartum care, gynecological services, and testing/treatment of sexually transmitted infections.<sup>7</sup>
- An estimated 57% of adults covered by Medicaid are overweight, diabetic, hypertensive, have high cholesterol, or a combination of these conditions.<sup>8</sup>
- Adults covered by Medicaid tend to be non-white, unmarried, and to have less than a high school level of education.<sup>9</sup>

Medicaid expansion under the Affordable Care Act is projected to enroll an additional 10 million adults who differ from current beneficiaries in numerous ways:<sup>10</sup>

- Better self-reported health status (40% "good" vs. 31.6%)
- Lower prevalence of obesity (34% vs. 43%) and depression (15% vs. 22%)
- Higher prevalence of smoking (49% vs. 38%) and of high and moderate alcohol use (22% vs. 16%)

<sup>&</sup>lt;sup>1</sup> Center for Health Care Strategies. *Toward 2014: Perspectives on Shaping Medicaid's Future*. May 2013.

<sup>&</sup>lt;sup>2</sup> Kaiser Commission on Medicaid and the Uninsured. *Medicaid Primer: Key Information on the Nation's Health Coverage Program for Low-Income People*. March 2013. <sup>3</sup> *Ibid.* 

<sup>&</sup>lt;sup>4</sup> Medicaid and CHIP Payment and Access Commission (MACPAC). *Report to Congress on Medicaid and CHIP*. June 2012.

<sup>&</sup>lt;sup>5</sup> Kaiser Family Foundation: Low-Income Adults Under Age 65-Many are Poor, Sick, and Uninsured, June 2009. <sup>6</sup> Markur, Appa Parsing et al. "Modicaid Covered Births, 2009 Through 2010, in the Context of the Implementation of Health Referent "We

<sup>&</sup>lt;sup>6</sup> Markus, Anne Rossier, et al. "Medicaid Covered Births, 2008 Through 2010, in the Context of the Implementation of Health Reform." Women's Health Issues 23.5 (2013): e273-e280.

<sup>&</sup>lt;sup>7</sup> Kaiser Family Foundation: Health Reform: Implications for Women's Access to Coverage and Care, December 2009.

<sup>&</sup>lt;sup>8</sup> Kaiser Family Foundation: Low-Income Adults Under Age 65 — Many are Poor, Sick, and Uninsured,

June 2009. Government Office on Accountability: Study on Medicaid Preventive Services, August 2009.

<sup>&</sup>lt;sup>9</sup> Medicaid and CHIP Payment and Access Commission (MACPAC). Report to Congress on Medicaid and CHIP. June 2012.
<sup>10</sup> Chang T and Davis M. "Detaction Adult Medicaid Reading in the Patient Destection and Affectable Core Act Compared

<sup>&</sup>lt;sup>10</sup> Chang T and Davis M. "Potential Adult Medicaid Beneficiaries Under the Patient Protection and Affordable Care Act Compared with Current Adult Medicaid Beneficiaries." Ann Fam Med September/October 2013 vol. 11 no. 5 406-411

# **Program Information:**

# Initial Core Set of Adult Health Care Quality Measures for Medicaid-Eligible Adults (Medicaid Adult Core Set)

## **Statutory Authority**

The Affordable Care Act (ACA, section 1139B) requires that the Secretary of Health and Human Services (HHS) identify and publish for public comment a recommended initial core set of health care quality measures for Medicaid-eligible adults.<sup>i</sup> The statute requires the initial core set to be comprised of "existing adult health care quality measures in use under public and privately sponsored health care coverage arrangements or that are part of reporting systems that measure both the presence and duration of health insurance coverage over time and that may be applicable to Medicaid-eligible adults."

To assess the quality of care for adults enrolled in Medicaid, the law calls for HHS to:

- 1. Develop a standardized reporting format for the core set of measures;
- 2. Establish an adult quality measurement program;
- 3. Issue an annual report by the Secretary on the reporting of adult Medicaid quality information and a Report to Congress every three years; and
- 4. Publish updates to the initial core set of adult health quality measures that reflect new or enhanced quality measures.<sup>III</sup>

## Process for Compiling the Initial Core Set of Measures for Medicaid-Eligible Adults

In 2010, the Centers for Medicare and Medicaid Services (CMS) partnered with the Agency for Healthcare Research and Quality (AHRQ), and developed a subcommittee to the National Advisory Council for Healthcare Research and Quality. The subcommittee was charged with considering the health care quality needs of adults ages 18 and older enrolled in Medicaid. Members represented a broad range of experts and stakeholders, including multiple individuals serving on the NQF-convened Measure Applications Partnership (MAP).

The subcommittee focused on four dimensions of health care related to adults enrolled in Medicaid: adult health, maternal/reproductive health, complex health care needs, and mental health and substance use. From a starting place of approximately 1,000 measures from nationally recognized sources, the group deliberated and identified 51 measures for public comment.

Public comments commonly remarked upon the large size of the measure set and suggested that it be aligned with existing reporting programs to reduce data collection and reporting burden. Other, less frequent comments suggested: 1) avoiding measures that require medical record review, 2) using only measures endorsed by NQF, 3) the appropriateness of some proposed measures, and 4) including measures related to the topics of patient safety and rehabilitation. Additionally, commenters cumulatively suggested that 43 measures be considered for addition to the set, many of which had been previously considered.

Following public comment, the subcommittee considered how to reduce the size of the measure set utilizing five criteria identified by AHRQ and CMS that were based on NQF's endorsement criteria: importance, scientific evidence supporting the measure, scientific

soundness of the measure, current use in and alignment with existing Federal programs; and feasibility for state reporting. CMS further refined the core measure set. In January 2012, the final rule was published with a total of 26 measures for voluntary use by states as the Initial Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid (Medicaid Adult Core Set).<sup>iv</sup>

## State Experience in Collecting the Medicaid Adult Core Set Measures: Adult Medicaid Quality Grants

To assist in understanding how well the Medicaid Adult Core Set measures and their technical specifications could be collected by states, CMS launched a two-year grant program in December 2012. As part of this grant program, 26 Medicaid agencies are developing staff capacity to collect, report, and analyze data on the Medicaid Adult Core Set. In addition, the grantees are required to conduct two quality improvement projects using measures from the Core Set. States receive technical assistance and analytic support as part of the grant program.

Through this grant program, states' Medicaid agencies will be able to identify opportunities for improving health care quality for the Medicaid population, while CMS will be better able to understand the value and potential uses of the Medicaid Adult Core Set measures.

### **Future Activities**

Voluntary reporting of measure data to CMS is scheduled to begin at the end of 2013.<sup>v</sup>

By January 1, 2014, HHS will:

- Annually publish recommended changes to the Medicaid Adult Core Set that reflect the results of the testing, validation, and consensus process for the development of adult health quality measures.
- Include information on adult health quality in the mandated report to Congress. This report must be published every 3 years thereafter in accordance with the statute.

By September 30, 2014, HHS will:

 Collect, analyze, and make publicly available the information reported by the states as required in section 1139B(d)(1) of the Act.<sup>vi</sup>

<sup>&</sup>lt;sup>i</sup> Medicaid Program: Initial Core Set of Health Care Quality Measures for Medicaid-Eligible Adults. *Fed Regist*. 2012;77(2):286-291. Available at <u>http://www.gpo.gov/fdsys/pkg/FR-2012-01-04/html/2011-33756.htm</u>. Last accessed September 2013.

<sup>&</sup>lt;sup>#</sup> Fed Regist. 2012;77(2):286-291.

<sup>&</sup>lt;sup>III</sup> Center for Medicaid and CHIP Services, Centers for Medicare & Medicaid Service (CMS)s. *Initial Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid (Medicaid Adult Core Set) Technical Specifications and Resource Manual for Federal Fiscal Year 2013*. Baltimore, MD:CMS; 2013. Available at <a href="http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Quality-of-Care-Quality-Measures.html">http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Quality-of-Care-Quality-Measures.html</a>. Last accessed September 2013.

<sup>&</sup>lt;sup>iv</sup>Fed Regist. 2012;77(2):286-291.

<sup>&</sup>lt;sup>v</sup> Quality of Care. Medicaid.gov. Available at <u>http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-</u> <u>Topics/Quality-of-Care/Downloads/Adult-Quality-Grants-FAQ.pdf</u>. Last accessed September 2013.

<sup>&</sup>lt;sup>vi</sup> Fed Registr. 2012;77(2):286-291.

## MAP Measure Selection Criteria

The Measure Selection Criteria (MSC) are intended to assist MAP with identifying characteristics that are associated with ideal *measure sets* used for public reporting and payment programs. The MSC are not absolute rules; rather, they are meant to provide general guidance on measure selection decisions and to complement program-specific statutory and regulatory requirements. Central focus should be on the selection of high-quality measures that optimally address the National Quality Strategy's three aims, fill critical measurement gaps, and increase alignment. Although competing priorities often need to be weighed against one another, the MSC can be used as a reference when evaluating the relative strengths and weaknesses of a program measure set, and how the addition of an individual measure would contribute to the set.

#### **Criteria**

#### 1. NQF-endorsed measures are required for program measure sets, unless no relevant endorsed measures are available to achieve a critical program objective

Demonstrated by a program measure set that contains measures that meet the NQF endorsement criteria, including: importance to measure and report, scientific acceptability of measure properties, feasibility, usability and use, and harmonization of competing and related measures.

**Sub-criterion 1.1** Measures that are not NQF-endorsed should be submitted for endorsement if selected to meet a specific program need

Sub-criterion 1.2 Measures that have had endorsement removed or have been submitted for endorsement and were not endorsed should be removed from programs

**Sub-criterion 1.3** Measures that are in reserve status (i.e., topped out) should be considered for removal from programs

# 2. Program measure set adequately addresses each of the National Quality Strategy's three aims

Demonstrated by a program measure set that addresses each of the National Quality Strategy (NQS) aims and corresponding priorities. The NQS provides a common framework for focusing efforts of diverse stakeholders on:

Sub-criterion 2.1 Better care, demonstrated by patient-centeredness, care coordination, safety, and effective treatment

Sub-criterion 2.2 Healthy people/healthy communities, demonstrated by prevention and well-being Sub-criterion 2.3 Affordable care

#### 3. Program measure set is responsive to specific program goals and requirements

Demonstrated by a program measure set that is "fit for purpose" for the particular program.

**Sub-criterion 3.1** Program measure set includes measures that are applicable to and appropriately tested for the program's intended care setting(s), level(s) of analysis, and population(s)

Sub-criterion 3.2 Measure sets for public reporting programs should be meaningful for consumers and purchasers

**Sub-criterion 3.3** Measure sets for payment incentive programs should contain measures for which there is broad experience demonstrating usability and usefulness (Note: For some Medicare payment programs, statute requires that measures must first be implemented in a public reporting program for a designated period)

**Sub-criterion 3.4** Avoid selection of measures that are likely to create significant adverse consequences when used in a specific program.

Sub-criterion 3.5 Emphasize inclusion of endorsed measures that have eMeasure specifications available

#### 4. Program measure set includes an appropriate mix of measure types

Demonstrated by a program measure set that includes an appropriate mix of process, outcome, experience of care, cost/resource use/appropriateness, composite, and structural measures necessary for the specific program.

**Sub-criterion 4.1** In general, preference should be given to measure types that address specific program needs **Sub-criterion 4.2** Public reporting program measure sets should emphasize measures of patient experience and patient-reported outcomes

**Sub-criterion 4.3** Payment program measure sets should include outcome measures linked to cost measures to capture value

#### 5. Program measure set enables measurement of person-centered care and services

Demonstrated by a program measure set that addresses access, choice, self-determination, and community integration

**Sub-criterion 5.1** Measure set addresses patient/family/caregiver experience, including aspects of communication and care coordination

**Sub-criterion 5.2** Measure set addresses shared decision-making, such as for care and service planning and establishing advance directives

**Sub-criterion5.3** Measure set enables assessment of the person's care and services across providers, settings, and time

# 6. Program measure set includes considerations for healthcare disparities and cultural competency

Demonstrated by a program measure set that promotes equitable access and treatment by considering healthcare disparities. Factors include addressing race, ethnicity, socioeconomic status, language, gender, sexual orientation, age, or geographical considerations (e.g., urban vs. rural). Program measure set also can address populations at risk for healthcare disparities (e.g., people with behavioral/mental illness).

**Sub-criterion 6.1** Program measure set includes measures that directly assess healthcare disparities (e.g., interpreter services)

**Sub-criterion 6.2** Program measure set includes measures that are sensitive to disparities measurement (e.g., beta blocker treatment after a heart attack), and that facilitate stratification of results to better understand differences among vulnerable populations

#### 7. Program measure set promotes parsimony and alignment

Demonstrated by a program measure set that supports efficient use of resources for data collection and reporting, and supports alignment across programs. The program measure set should balance the degree of effort associated with measurement and its opportunity to improve quality.

**Sub-criterion 7.1** Program measure set demonstrates efficiency (i.e., minimum number of measures and the least burdensome measures that achieve program goals)

**Sub-criterion 7.2** Program measure set places strong emphasis on measures that can be used across multiple programs or applications (e.g., Physician Quality Reporting System [PQRS], Meaningful Use for Eligible Professionals, Physician Compare)