

BIOS OF THE MAP DUAL ELIGIBLE BENEFICIARIES WORKGROUP

CHAIR (VOTING)

Alice Lind, MPH, BSN

Alice R. Lind is Director of Long Term Supports and Services and Senior Clinical Officer at the Center for Health Care Strategies (CHCS). She plays an integral role in the organization's efforts to improve care for Medicaid's high-need, high-cost populations, providing technical assistance through a variety of national initiatives. She is also involved in ongoing efforts to improve provider practices and child health quality. Ms. Lind has extensive clinical and Medicaid program development expertise through her 15 years of work in Washington State. She was previously Chief of the Office of Quality and Care Management in the Division of Healthcare Services, Health and Recovery Services Administration for Washington State, where she was responsible for the development and implementation of care coordination programs for Medicaid beneficiaries with chronic conditions and disabilities. She led the startup of a disease management program for 20,000 fee-for-service clients with asthma, congestive heart failure, diabetes, and end-stage renal disease. Under her direction, Washington implemented managed care programs that integrate health care, behavioral health and long-term care for Medicaid and Medicare dual eligible beneficiaries. In prior positions, Ms. Lind managed Washington's Quality Management section, which was responsible for conducting research and evaluation on the quality of care provided to Medicaid managed care clients. She has held clinical positions in occupational health, hospice home care, managing a long-term care facility for terminally ill persons with AIDS, and intensive care. Ms. Lind received a master's degree in public health from the University of North Carolina-Chapel Hill, and a bachelor's degree in nursing from Texas Christian University.

ORGANIZATIONAL MEMBERS (VOTING)

AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

Margaret Nygren, EdD

Dr. Nygren has 20 years of experience in the field of intellectual and developmental disabilities in a variety of capacities, including administrator, researcher, policy analyst, and consultant. As Executive Director of AAIDD, she has the honor of leading the oldest Association of professionals concerned with the promotion of progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities. In her most recent previous position as Associate Executive Director for Program Development at the Association of University Centers on Disabilities (AUCD), Dr. Nygren was responsible for the management of national datasets and programs funded by the US Administration on Developmental Disabilities (ADD), Maternal and Child Health Bureau (MCHB), US Department of Education (ED), and US Department of Labor (DOL). Within the Disabled and Elderly Health Programs Group at the Centers for Medicare and Medicaid Services (CMS), Dr. Nygren completed a Fellowship where she provided and technical assistance in program policy areas that supported the President's New Freedom Initiative, including the development of Money Follows the Person initiative. Other previous positions include Director of the Center on Aging and Disabilities at the Lieutenant Joseph P. Kennedy Institute in Washington, DC, and Director of Family Support Services and Director of Mental Retardation Services at Kit Clark Senior Services in Boston. Dr. Nygren earned a

Doctorate of Education in Organizational Leadership from Nova Southeastern University, a MA in Clinical Psychology from West Virginia University, and a BA in Psychology from Beloit College.

AMERICAN FEDERATION OF STATE, COUNTY AND MUNICIPAL EMPLOYEES

Sally Tyler, MPA

Sally Tyler is the senior health policy analyst for the American Federation of State, County and Municipal Employees (AFSCME), based in Washington, DC. She reviews both federal and state health policy for potential impact on the union's members. Areas of specialization include Medicaid, health care delivery systems, health care information technology and quality standards reporting. She recently served as co-chair of the steering committee for the National Quality Forum's patient safety project on serious reportable events. She was a consumer member of the Health Care Information Technology Standards Panel (HITSP) as it made recommendations for interoperability regarding adoption of electronic health records. She is on the advisory board of the American Academy of Developmental Medicine. Tyler has an undergraduate degree from Emory University and a graduate degree from Harvard's Kennedy School of Government.

AMERICAN GERIATRICS SOCIETY

Jennie Chin Hansen, RN, MS, FAAN

Jennie Chin Hansen is CEO of the American Geriatrics Society and immediate past President of AARP. The AGS is the nation's leading membership organization of geriatrics healthcare professionals, whose shared mission is to improve the health, independence and quality of life of older people. As a pivotal force in shaping practices, policies and perspectives in the field, the Society focuses on: advancing eldercare research; enhancing clinical practice in eldercare; raising public awareness of the healthcare needs of older people; and advocating for public policy that ensures older adults access to quality, appropriate, cost-effective care. In 2005, Hansen transitioned after nearly 25 years with On Lok, Inc., a nonprofit family of organizations providing integrated, globally financed and comprehensive primary, acute and long-term care community based services in San Francisco. The On Lok prototype became the 1997 federal Program of All Inclusive Care to the Elderly (PACE) Program into law for Medicare and Medicaid. PACE now has programs in 30 states. In May 2010, she completed her two year term as President of AARP during the national debate over health care reform, in addition to, the other six years she was on AARP's national board of directors. Since 2005, she has served as federal commissioner of the Medicare Payment Advisory Commission (MedPAC). In 2010 she served as an IOM member on the RWJ Initiative on the Future of Nursing. She currently serves as a board member of the SCAN Foundation and a board officer of the National Academy of Social Insurance. In 2011 she begins as a board member of the Institute for Healthcare Improvement (IHI). Jennie has received multiple awards over the years including the 2003 Gerontological Society of America Maxwell Pollack Award for Productive Living, a 2005 Administrator's Achievement Award from the Centers for Medicare and Medicaid Services, and an honorary doctorate from Boston College in 2008.

AMERICAN MEDICAL DIRECTORS ASSOCIATION

Gwendolen Buhr, MD, MHS, Med, CMD

Dr. Gwen Buhr is an Associate in Medicine in the Division of Geriatrics and has served as the Medical Director at The Forest at Duke Retirement Community. Dr. Buhr completed her medical training at the University of Texas Health Science Center at San Antonio, an internal medicine residency at Moses H. Cone Memorial Hospital in Greensboro, North Carolina, and a fellowship in geriatric medicine at Duke University. Following her fellowship, Dr. Buhr was Medical Director and Attending Physician with Physicians Eldercare in Winston Salem, North Carolina (2004). Dr. Buhr is a member of The American

Medical Directors Association (AMDA) and was the recipient of its Quality Improvement Award in 2003. She now serves as the Secretary/ Treasurer for the North Carolina Division of AMDA. Dr. Buhr also is a member of other medical societies including the American Geriatrics Society, the American College of Physicians, and the Christian Medical and Dental Association. Dr. Buhr is licensed by the North Carolina Board of Medical Examiners.

CENTER FOR MEDICARE ADVOCACY

Alfred Chiplin, JD, MDiv

Alfred J. Chiplin, Jr., Esq. is a Senior Policy Attorney with the Center for Medicare Advocacy, Inc. in its Washington, DC office. His practice is devoted primarily to health care matters, with a concentration on Medicare and managed care coverage and appeal issues. He is also a specialist in legal assistance development and services under the Older Americans Act. Mr. Chiplin served as a consulting attorney with the Consumer Coalition for Quality Health Care and, for over 10 years, as a staff attorney for the National Senior Citizens Law Center, where he focused on the Medicare program and on developments in managed care. He also coordinated Older Americans Act programs for the National Senior Citizens Law Center, including planning and developing the annual Joint Conference on Law and Aging (JCLA). He currently serves on the planning committee for the annual National Aging and Law Conference. Mr. Chiplin is the immediate past chair of the Public Advisory Group (PAG) of the Joint Commission on Accreditation of health care Organizations (JCAHO). Along with Judith A. Stein, Mr. Chiplin is co-editor-in-chief of the Medicare Handbook (Aspen Publishers, Inc., updated annually). Mr. Chiplin received his J.D. degree from the George Washington University and his M. Div. from Harvard University. He is a Fellow of the National Academy of Elder Law Attorneys and a former member of its board of directors, including its executive committee. He is also a member of the National Academy of Social Insurance (NASI), and served on its "Medicare and Markets" study panel.

CONSORTIUM FOR CITIZENS WITH DISABILITIES

E. Clarke Ross, DPA

Clarke has worked 40 years with six national mental health and disability organizations. He currently is the public policy director for the American Association on Health and Disability (AAHD) and was the 2011-2012 Chair of the "Friends of NCBDDD" (National Center on Birth Defects and Developmental Disabilities) at CDC (Centers for Disease Control and Prevention) Advocacy Coalition, having previously served as the Friends chair. He is a 2013-2014 Member of the ONC (Office of the National Coordinator for Health Information Technology) Health IT Policy Committee, Consumer Empowerment Workgroup. He is a member of the SAMHSA Wellness Campaign Steering Committee. Clarke represents the Consortium for Citizens with Disabilities (CCD) on the NQF MAP work group on persons dually eligible for Medicare and Medicaid. His work history includes Chief Executive Officer of CHADD – Children and Adults with Attention-Deficit/Hyperactivity Disorder; Deputy Executive Director for Public Policy, NAMI – National Alliance on Mental Illness; Executive Director, American Managed Behavioral Healthcare Association (AMBHA); Assistant Executive Director for Federal Relations and then Deputy Executive Director, National Association of State Mental Health Program Directors (NASMHPD); and Director of Governmental Activities, UCPA – United Cerebral Palsy Associations (UCPA). His doctorate is in public administration (D.P.A.) from The George Washington University, class of 1981. He is the father of a 22-year-old son with special challenges.

HUMANA, INC.

George Andrews, MD, MBA, CPE

Dr. George A. Andrews serves as Humana's Corporate Chief of Quality. He oversees Clinical Quality strategy development, Quality Improvement Activities and Patient Safety initiatives. He works closely with the National Network Operations to engage the provider community and enhance provider collaboration with Humana's clinical programs that would lead to improvements in member health outcomes and well-being. Andrews, a former Fulbright scholar, is a diplomat with the National Board of Medical Examiners. He is board certified in the areas of internal medicine and cardiovascular disease and is a fellow of the American College of Physicians, American College of Cardiology and the American College of Chest Physicians. He also is a certified physician executive of the American College of Physician Executives. Before joining Humana in 2008 as the Mid-South Region's Chief Medical Officer, Andrews served as the SVP/Chief Medical Officer at Cariten Healthcare, a Covenant Health Affiliate for 5 years. Prior to that Andrews served as the medical director of health services for CIGNA HealthCare's Florida and North Carolina territories. He began working with CIGNA HealthCare in September 1998. Trained as a cardiologist, Andrews was medical director of cardiology and had a consultative cardiology / internal medicine clinical practice with Coral Springs Cardiology Associates in Coral Springs, Fla., for more than 15 years. Andrews received a master's degree in business administration from the University of South Florida. His medical training includes a cardiology fellowship at Jackson Memorial Hospital at the University Of Miami School Of Medicine in Florida and an internal medicine residency at Columbia Presbyterian Hospital in New York. He earned his doctor of medicine degree from Mount Sinai School of Medicine in New York and completed his undergraduate studies with a magna cum laude bachelor's degree at Columbia University in New York.

L.A. CARE HEALTH PLAN

Jennifer Sayles, MD, MPH

Jennifer N. Sayles, MD, MPH is the Medical Director of Quality Improvement (QI) and Health Assessment at LA Care Health Plan, the largest public health plan in the US. In this role she directs all Medical Quality functions for the health plan, including performance measurement and reporting programs, pay for performance programs, and quality improvement programs. She leads the development and implementation of innovative programs to improve access and quality of care in the safety net of LA County, including disease management programs, patient centered medical home initiatives, adoption of health information technology, readmission reduction, and ongoing engagement with providers to improve capacity to serve low income communities. Dr. Sayles previously served as the Medical Director of the Division of HIV and STD Programs at the LA County Department of Public Health. In this role, she provided oversight of clinical disease management, as well as directing quality improvement, research and program evaluation, and policy development efforts for public health programming throughout the County. Prior to working at the Department of Public Health, Dr. Sayles was an Assistant Professor in the UCLA Division of General Internal Medicine, conducting research on health disparities and access to care for underserved populations in LA and internationally. Dr. Sayles attended Princeton University, Chicago Medical School, and completed her clinical training in Internal Medicine at Brigham and Women's Hospital and UCLA. She received a Masters in Public Health from the UCLA School of Public Health and completed fellowships in health services research and HIV medicine. She maintains teaching appointments at UCLA and the RAND Corporation, and has served on numerous committees including HRSA's HIV Clinical Quality Advisory Committee, the National Institute of Health HIV Clinical Trial Review Committee, the Department of Public Health Medical Executive Committee, and LA County Advisory Committees on Adult Viral Hepatitis and HIV.

NATIONAL ASSOCIATION OF PUBLIC HOSPITALS AND HEALTH SYSTEMS

Steven Counsell, MD

Steven R. Counsell, MD is the Mary Elizabeth Mitchell Professor and Chair in Geriatrics at Indiana University (IU) School of Medicine and Founding Director of IU Geriatrics, a John A. Hartford Foundation Center of Excellence in Geriatric Medicine. He serves as Chief of Geriatrics and Medical Director for Senior Care at Wishard Health Services, a public safety net health system in Indianapolis, Indiana. Dr. Counsell recently returned from Australia where as an Australian American Health Policy Fellow he studied “Innovative Models of Coordinating Care for Older Adults.” Prior to his sabbatical, he served as Geriatrician Consultant to the Indiana Medicaid Office of Policy and Planning. Dr. Counsell is a fellow of the American Geriatrics Society (AGS), immediate past Chair of the AGS Public Policy Committee, and current member of the AGS Board of Directors. Dr. Counsell has conducted large-scale clinical trials testing system level interventions aimed at improving quality, outcomes, and cost-effectiveness of healthcare for older adults. He was the PI for the NIH funded trial of the Geriatric Resources for Assessment and Care of Elders (GRACE) care management intervention shown to improve quality and outcomes of care in low-income seniors, and reduce hospital utilization in a high risk group. Dr. Counsell was a 2009-2010 Health and Aging Policy Fellow and is currently working to influence health policy to improve integration of medical and social care for vulnerable elders.

NATIONAL ASSOCIATION OF SOCIAL WORKERS

Joan Levy Zlotnik, PhD, ACSW

Dr. Zlotnik has more than 20 years of experience working in leadership positions within national social work organizations. Her pioneering work has focused on forging academic/agency partnerships and on strengthening the bridges between research, practice, policy and education. She currently serves as the director of the Social Work Policy Institute (SWPI), a think tank established in the NASW Foundation. Its mission is to strengthen social work’s voice in public policy deliberations. SWPI creates a forum to examine current and future issues in health care and social service delivery by convening together researchers, practitioners, educators and policy makers to develop agendas for action. Dr. Zlotnik served as the director of the Strengthening Aging and Gerontology Education for Social Work (SAGE-SW), the first project supported by the John A. Hartford Foundation as part of its Geriatric Social Work Initiative (GSWI) and has undertaken several projects to better meet psychosocial needs in long term care. Dr. Zlotnik’s work in aging, family caregiving and long term care has been recognized through her election as a Fellow of the Gerontological Society of America and as a recipient of the Leadership Award of the Association for Gerontology Education in Social Work (AGE-SW). Prior to being appointed as director of SWPI, Dr. Zlotnik served for nine years as the Executive Director of the Institute for the Advancement of Social Work Research (IASWR), working closely with the National Institutes of Health (NIH), other behavioral and social science disciplines and social work researchers. Under her leadership the growth in social work research was documented and training and technical assistance was offered to doctoral students, early career researchers and deans and directors on building social work research infrastructure and capacity. Previous to IASWR she served as Director of Special Projects at the Council on Social Work Education (CSWE) and as a lobbyist and Staff Director of the Commission on Families for the National Association of Social Workers. Dr. Zlotnik is an internationally recognized expert on workforce issues for the social work profession, and is the author of numerous publications covering the lifespan including developing partnerships, enhancing social work’s attention to aging, providing psychosocial services in long term care, and evidence-based practice. She holds a PhD in Social Work from the University of Maryland, an MSSW from the University of Wisconsin-Madison, and a BA from the University of Rochester. Dr. Zlotnik is an NASW Social Work Pioneer© was recognized by the National Institute of Health’s (NIH) Social Work Research Working Group for her efforts on behalf of

social work research at NIH, and is a recipient of the Association of Baccalaureate Social Work Program Director's (BPD) Presidential Medal of Honor.

NATIONAL HEALTH LAW PROGRAM

Leonardo Cuello, JD

Leonardo Cuello is based out of NHeLP's Washington, DC, office and is the organization's Director of Health Reform. Leonardo also leads NHeLP's work on the Campaign for Better Care, a coalition to improve care for older adults. Leonardo's current work focuses on programs for dual eligibility, Medicaid Expansion implementation, Medicaid Expansion and Exchange benefits, and Medicaid delivery system reform. Leonardo also serves on the Board of Directors of the National Quality Forum. Prior to joining NHeLP, Leonardo worked at the Pennsylvania Health Law Project (PHLP) for six years focusing on a wide range of health care issues dealing with eligibility and access to services in Medicaid and Medicare. Leonardo began at PHLP as an Independence Foundation Fellow and later served as a staff attorney and PHLP's Acting Executive Director. Leonardo graduated with a B.A. from Swarthmore College and received his J.D. from The University of Pennsylvania Law School.

NATIONAL PACE ASSOCIATION

Adam Burrows, MD

Dr. Adam Burrows has been the Medical Director of the Upham's Elder Service Plan, the PACE program operated by the Upham's Corner Health Center in Boston, since the program's inception in 1996. Dr. Burrows is a member of the Boston University Geriatrics faculty and Assistant Professor of Medicine at the Boston University School of Medicine, where he has twice received the Department of Medicine's annual Excellence in Teaching Award for community-based faculty. Dr. Burrows has been active nationally in promoting and supporting the PACE model of care, serving as chair of the National PACE Association's Primary Care Committee, health services consultant for the Rural PACE Project, editor of the PACE Medical Director's Handbook, and member of the National PACE Association Board of Directors. Dr. Burrows is also the statewide Medical Director for the Senior Care Options program of Commonwealth Care Alliance, a Medicare Advantage Special Needs Plan and one of the four Massachusetts Senior Care Organizations. He has developed ethics committees for Commonwealth Care Alliance and for a consortium of rural PACE organizations, where he serves as chair. Dr. Burrows lectures frequently on dementia, depression, care delivery, ethical issues, and other topics in geriatrics, and since 1997 has led a monthly evidence-based geriatrics case conference at Boston Medical Center. He is a graduate of the Mount Sinai School of Medicine and completed his medical residency at Boston City Hospital, chief residency at the Boston VA Medical Center, and geriatric fellowship at the Harvard Division on Aging. He is board-certified in Internal Medicine and Geriatric Medicine.

SNP ALLIANCE

Richard Bringewatt

Richard J. Bringewatt is President of the National Health Policy Group and Chair of the Special Needs Plan Alliance, an initiative of the NHPG. The SNP Alliance is an invitation-only national leadership group developed to advance specialized managed care programs for high-risk/high-need persons, particularly for persons dually eligible for Medicare and Medicaid. Founding membership of the SNP Alliance included plans involved in national integration demonstrations prior to transitioning to SNP status. Prior to his current position, Mr. Bringewatt was co-founder and President and CEO of the National Chronic Care Consortium. The NCCC was an invitation-only national leadership organization established to design and implement new methods for integrating primary, acute and long-term care among leading health and long-term care systems. During that time, Mr. Bringewatt also provided consultation to many

of the early state integration programs, including the Minnesota Senior Health Options program. Over the years, Mr. Bringewatt also has developed and lead national leadership groups, workshops and conferences; developed and advanced legislation; provided legislative testimony to state and federal governments; worked with state and local governments; published articles on a wide range of issues related to integration and specialized managed care; developed materials, tools, models, and products for integration and specialized managed care; crafted and managed new programs, and provided consultation to a broad spectrum of organizations on improving care for high-risk/high-need persons. Mr. Bringewatt has a Master Degree in Social Work with certification in gerontology from the University of Michigan.

INDIVIDUAL SUBJECT MATTER EXPERT MEMBERS (VOTING)

SUBSTANCE ABUSE

Mady Chalk, MSW, PhD

Mady Chalk, Ph.D. is the Director of the Center for Policy Analysis and Research at the Treatment Research Institute (TRI) in Philadelphia, PA. The Center focuses on translation of research into policy, particularly focused on quality improvement and standards of care, new purchasing strategies for treatment services, implementation and evaluation of performance-based contracting, and integrated financing for treatment in healthcare settings. The Center also supports the Mutual Assistance Program for States (MAPS) which provides an arena in which States and local policy makers, purchasers, elected officials, and treatment providers meet with clinical and policy researchers to exchange ideas and develop testable strategies to improve the delivery of addiction treatment. Prior to becoming a member of the staff of TRI, for many years Dr. Chalk was the Director of the Division of Services Improvement in the Federal Center for Substance Abuse Treatment (CSAT)/Substance Abuse and Mental Health Services Administration (SAMHSA). For 15 years before coming to the Washington area, Dr. Chalk was a faculty member in the Yale University School of Medicine, Department of Psychiatry and the Director of the Outpatient /Community Services Division of Yale Psychiatric Institute. She received her Ph.D. in Health and Social Policy from the Heller School at Brandeis University.

DISABILITY

Anne Cohen, MPH

Anne Cohen, has over fifteen years' experience in the disability field. She has served on state and federal advisory committees that address disability issues including the Agency for Healthcare Research and Quality (AHRQ)'s technical panel for the development of CAHPS for People with Mobility Impairments and the California Health Care Foundation's (CHCF) development of Medicaid Health Plan Performance Standards and Measures for People with Disabilities and Chronic Conditions. She founded Disability Health Access, LLC, in 2005, advising healthcare organizations on how to improve services for seniors and people with disabilities. Among her projects she collaborated with Dr. Sue Palsbo, on the development of disability targeted health plan quality measures. In 2012, Anne also began collaborating with Harbage Consulting, a health policy consulting firm, with expertise in public programs and delivery system reform. Through her work with Harbage she has advised the State of California on implementing integration of Dual eligible individuals. Before forming Disability Health Access, Ms. Cohen was a disability manager at Inland Empire Health Plan, a non-profit Medicaid Health Plan in Southern California. At IEHP, she developed community outreach strategies and coordinated service delivery enhancements to improve care. Her accomplishments included implementing a national model health education curriculum and facilitating strategic research partnerships aimed at utilizing available data to

better understand and manage members' care. Ms. Cohen has a Master of Public Health degree in Health Policy and Administration, and a Bachelor of Science degree in Social Science from Portland State University, Portland, Oregon.

EMERGENCY MEDICAL SERVICES

James Dunford, MD

Dr. Dunford has served as Medical Director of San Diego Fire-Rescue since 1986 and became City Medical Director in 1997. Jim is Professor Emeritus at the UC, San Diego School of Medicine where he has practiced emergency medicine since 1980. Dr. Dunford attended Syracuse University and Columbia University College of Physicians & Surgeons and is board-certified in Emergency Medicine and Internal Medicine. He previously served as flight physician and medical director of the San Diego Life Flight program and founded the UCSD Emergency Medicine Training Program. Dr. Dunford's interests include translating research in heart attack, trauma and stroke care to the community. He investigates the interface between public health and emergency medical services (EMS). For his work with the San Diego Police Department Serial Inebriate Program (SIP) he received the 2007 United States Interagency Council on Homelessness Pursuit of Solutions Award. Dr. Dunford collaborates with the SDPD Homeless Outreach Team (HOT) and directs the EMS Resource Access Program (RAP) to case-manage frequent users of acute care services. He is a Co-investigator in the Resuscitation Outcomes Consortium (ROC), a US-Canadian effort responsible for conducting the largest out-of-hospital cardiac arrest and trauma resuscitation trials in North America.

CARE COORDINATION

Nancy Hanrahan, PhD, RN, FAAN

Dr. Nancy Hanrahan is an associate professor and faculty member of the Center for Health Outcomes and Policy Research at the University of Pennsylvania, School of Nursing. As a health systems researcher, she studies innovative models that promote an integrated mind/body approach to mental and physical health care. In her current research, she studies the effectiveness a transitional care model for hospitalized individuals with a primary or secondary mental illness to improve post-hospital outcomes and lower 30-day readmission rates. Her clinical expertise is with individuals who have serious and persistent mental illness.

MEDICAID ACO

Ruth Perry, MD

Ruth E. Perry, M.D. is Executive Director of the Trenton Health Team, a collaborative, community based health improvement organization in Trenton, NJ which is building the infrastructure to become a Safety-net Accountable Care Organization. Prior to this position, she was the Director of Health and Product Stewardship for the Rohm and Haas Company. She began her career as Attending Physician, Department of Emergency Medicine, Albert Einstein Medical Center in Philadelphia and Associate Professor of Medicine at Temple University Hospital. Dr. Perry received a BA in Biology from Swarthmore College, and a MD degree from Temple University School of Medicine. She is board certified in Internal Medicine.

MEASURE METHODOLOGIST

Juliana Preston, MPA

Juliana Preston is the Vice President of Utah Operations for HealthInsight. Ms. Preston is responsible for leading the organization's quality improvement division in Utah. As the leader of the quality improvement initiatives, she oversees the management of the Medicare quality improvement contract work and other quality improvement related contracts in Utah. Ms. Preston has extensive experience

working with nursing homes. She has developed numerous workshops and seminars including root cause analysis, healthcare quality improvement, human factors science, and resident-centered care. In addition to her experience at HealthInsight, she has held various positions during her career in long-term care including Certified Nursing Assistant, Admissions & Marketing Coordinator. Ms. Preston graduated from Oregon State University in 1998 with a Bachelor's of Science degree with an emphasis in Long Term Care and minor in Business Administration. In 2003, she obtained her Master's degree in Public Administration from the University of Utah with an emphasis in Health Policy.

HOME & COMMUNITY-BASED SERVICES

Susan Reinhard, RN, PhD, FAAN

Susan C. Reinhard is a Senior Vice President at AARP, directing its Public Policy Institute, the focal point or public policy research and analysis at the federal, state and international levels. She also serves as the Chief Strategist for the Center to Champion Nursing in America at AARP, a national resource and technical assistance center created to ensure that America has the nurses it needs to care for all of us now and in the future. Dr. Reinhard is a nationally recognized expert in nursing and health policy, with extensive experience in translating research to promote policy change. Before coming to AARP, Dr. Reinhard served as a Professor and Co-Director of Rutgers Center for State Health Policy where she directed several national initiatives to work with states to help people with disabilities of all ages live in their homes and communities. In previous work, she served three governors as Deputy Commissioner of the New Jersey Department of Health and Senior Services, where she led the development of health policies and nationally recognized programs for family caregiving, consumer choice and control in health and supportive care, assisted living and other community-based care options, quality improvement, state pharmacy assistance, and medication safety. She also co-founded the Institute for the Future of Aging Services in Washington, DC and served as its Executive Director of the Center for Medicare Education. Dr. Reinhard is a former faculty member at the Rutgers College of Nursing and is a fellow in the American Academy of Nursing. She holds a master's degree in nursing from the University of Cincinnati, and a PhD in Sociology from Rutgers, The State University of New Jersey.

MENTAL HEALTH

Rhonda Robinson-Beale, MD

Rhonda Robinson Beale, MD, has more than 30 years' experience in the fields of managed behavioral healthcare and quality management. She is the chief medical officer of OptumHealth Behavioral Solutions (formerly United Behavioral Health). Before joining United, she served as the senior vice president and chief medical officer of two prominent organizations, PacifiCare Behavioral Health (PBH) and CIGNA Behavioral Health. As a highly respected member of the behavioral health community, Dr. Robinson Beale has been involved extensively with the National Committee for Quality Assurance (NCQA), National Quality Forum, and the Institute of Medicine. Dr. Robinson Beale was a member of the committee that produced *To Err is Human: Building a Safer Health System* and *Crossing the Quality Chasm: A New Health System for the 21st Century*. Dr. Beale served over 8 years on Institute of Medicine's (IOM) Neuroscience and Behavioral Health and Health Care Services Boards. She serves as a committee member and consultant to various national organizations such as NQF, NCQA, NBGH, NIMH, SAMHSA, and is a past Board Chair of the Association for Behavioral Health and Wellness.

NURSING

Gail Stuart, PhD, RN

Dr. Gail Stuart is dean and a tenured Distinguished University Professor in the College of Nursing and a professor in the College of Medicine in the Department of Psychiatry and Behavioral Sciences at the

Medical University of South Carolina. She has been at MUSC since 1985 and has served as Dean of the College of Nursing since 2002. Prior to her appointment as Dean, she was the director of Doctoral Studies and coordinator of the Psychiatric-Mental Health Nursing Graduate Program in the College of Nursing. She was also the Associate Director of the Center for Health Care Research at MUSC and the administrator and Chief Executive Officer of the Institute of Psychiatry at the Medical University where she was responsible for all clinical, fiscal, and human operations across the continuum of psychiatric care. She received her Bachelor of Science degree in nursing from Georgetown University, her Master of Science degree in psychiatric nursing from the University of Maryland, and her doctorate in behavioral sciences from Johns Hopkins University, School of Hygiene and Public Health. Dr. Stuart has taught in undergraduate, graduate, and doctoral programs in nursing. She serves on numerous academic, corporate, and government boards and represents nursing on a variety of National Institute of Mental Health policy and research panels, currently serving on the NINR Advisory Council. She is a prolific writer and has published numerous articles, chapters, textbooks, and media productions. Most notable among these is her textbook, *Principles and Practice of Psychiatric Nursing*, now in its 10th edition, which has been honored with four Book of the Year Awards from the *American Journal of Nursing* and has been translated into 5 languages. She has received many awards, including the American Nurses Association Distinguished Contribution to Psychiatric Nursing Award, the Psychiatric Nurse of the Year Award from the American Psychiatric Nurses Association, and the Hildegard Peplau Award from the American Nurses Association.

FEDERAL GOVERNMENT MEMBERS (NON-VOTING, EX OFFICIO)

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY (AHRQ)

D.E.B. Potter, MS

D.E.B. Potter is a Senior Survey Statistician, in the Center for Financing, Access and Cost Trends (CFACT), Agency for Healthcare Research and Quality (AHRQ), U.S. Department of Health and Human Services (HHS). Her work focuses on improving the measurement of the long-term care (LTC) and disabled populations at the national level. Efforts include data collection and instrument design; measuring use, financing and quality of health care; and estimation issues involving people with disabilities that use institutional, sub-acute and home and community-based services (HCBS). In 2002, she (with others) received HHS Secretary's Award "for developing and implementing a strategy to provide information the Department needs to improve long-term care." She currently serves as Co-Lead, AHRQ's LTC Program, and is responsible for AHRQ's Assisted Living Initiative and the Medicaid HCBS quality measures project.

CMS FEDERAL COORDINATED HEALTHCARE OFFICE

Cheryl Powell, MPP

Cheryl Powell has recently been appointed the Deputy Director of the Medicare-Medicaid Coordination Office at the Centers for Medicare & Medicaid Services (CMS). As the Deputy Director, Ms. Powell will assist the Director in leading the work of this office charged with more effectively integrating benefits to create seamless care for individuals' eligible for both Medicare and Medicaid and improving coordination between the federal government and states for such dual eligible beneficiaries. Ms. Powell has extensive experience in both Medicare and Medicaid policy development and operations. She is an expert on Medicaid reform activities and policy development. During her tenure at CMS, she designed and oversaw the implementation of Medicaid program and financial policy as well as national Medicaid managed care, benefits and eligibility operations. While working at Hilltop Institute, Ms. Powell evaluated Medicaid programs and worked with state and local officials to improve quality and health

care delivery. Ms. Powell also has extensive knowledge of Medicare operations which will assist in the management of the new office. As Director of Medicare Policy at Coventry Health Care, she worked to improve compliance processes and business operations for Medicare Advantage plans. Ms. Powell previously managed Medicare beneficiary services at the CMS Chicago regional office and played a key role in the implementation and outreach of the Medicare Modernization Act. Ms. Powell earned a master's degree in public policy from The John F. Kennedy School of Government at Harvard University and graduated *summa cum laude* from the University of Virginia a bachelor's degree in psychology.

HEALTH RESOURCES AND SERVICES ADMINISTRATION (HRSA)

Samantha Meklir, MPP

Samantha Meklir, MPP, is an Analyst in the Office of Health Information Technology and Quality (OHITQ) of the Health Resources and Services Administration, U.S. Department of Health and Human Services, where she supports planning and implementing policies and programs related to quality and to health information technology across HRSA and with external stakeholders. As such, some of her activities include (but are not limited to) serving as the Federal Government Task Leader on a Report to Congress on quality incentive payments currently underway and helping to prepare HRSA grantees for meaningful use stage two measures. Samantha began her federal career as a Presidential Management Intern (PMI) and worked at both HRSA and CMS in various positions focusing on Medicaid legislation and programs, health information technology and quality, and the safety net. She served as Legislative Fellow for the late U.S. Senator Paul Wellstone (D-MN) and later as a Social Science Research Analyst in the CMS Office of Legislation Medicaid Analysis Group. Samantha worked for CMS not only in their OL but also in their Chicago Regional Office where she focused on home and community based waivers and later in the Baltimore Center for Medicaid and State Operations Children's Health Program Group where she focused on Section 1115 demonstration programs in family planning, health insurance flexibility employer-sponsored insurance programs, and SCHIP. Samantha contributed to the President's New Freedom Initiative during her tenure at CMS OL. Since 2006, Samantha has been focused on health information technology and quality at HRSA. Samantha has a bachelor's degree in American Studies from Tufts University and a master's degree in public policy from the Lyndon B. Johnson School of Public Affairs (UT Austin).

ADMINISTRATION FOR COMMUNITY LIVING

Jamie Kendall, MPP

Jamie Kendall is currently the Director of Special Projects at the Center for Disability and Aging Policy at the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS). Previously she served as the Deputy Commissioner at the Administration on Intellectual and Developmental Disabilities (AIDD) between December 2010 – March 2013 where she provided leadership to the programs authorized under the Developmental Disabilities Assistance and Bill of Rights Act of 2000 and the Help America Vote Act. Prior to her work at the Administration for Community Living she served at the Office of Retirement and Disability Policy (ORDP), Office of Program Development and Research (OPDR), at the Social Security Administration (SSA) where she contributed to the development and implementation of demonstrations to increase the employment of individuals on SSI and SSDI including the Youth Transition Demonstration (YTD), and the Benefit Offset National Demonstration (BOND) projects. She began her federal career working at the Administration for Children and Families at HHS working on programs supporting low income families including TANF and foster care. Jamie holds a Masters in Public Policy (MPP) from Georgetown University.

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA)

Lisa Patton, PhD

Dr. Lisa Patton is a licensed clinical psychologist and highly skilled presenter and trainer who has worked in research/consulting for the past decade, focusing on mental health and substance abuse research with special populations such as disaster responders and those impacted by disaster; older adults; and people who are homeless. In addition to her project-related expertise, business development, particularly in the Federal sector, has been a priority for Dr. Patton. Prior to working in research, Dr. Patton worked as a therapist in community mental health; her clinical specialty is trauma. Dr. Patton continues to consult to preschools, teachers, and families through the company she founded and for which she serves as clinical director, Childhood Development Services, LLC.

VETERANS HEALTH ADMINISTRATION (VHA)

Daniel Kivlahan, PhD

Dr. Kivlahan received his doctoral degree in clinical psychology from the University of Missouri-Columbia in 1983. He is National Mental Health Director for Addictive Disorders, Office of Mental Health Services, VHA and is Associate Professor, Department of Psychiatry and Behavioral Sciences, University of Washington. From 1998-2012, he was Director of the Center of Excellence in Substance Abuse Treatment and Education (CESATE) at VA Puget Sound in Seattle where he has been an addiction treatment clinician and investigator since 1985. From 2004 – 2010 he served as Clinical Coordinator of the VA Substance Use Disorders (SUD) Quality Enhancement Research Initiative to implement evidence-based practices in treatment of SUD. He co-chaired the work group that in 2009 completed the revision of the VA/DoD Clinical Practice Guideline for SUD and participated in the VHA expert consensus panel on clinical guidance for integrated care of concurrent SUD and PTSD. In 2010, Dr. Kivlahan was appointed as Associate National Mental Health Director for Addictive Disorders, Office of Mental Health Services, VHA prior to assuming his current role in December 2012. Among his over 120 peer reviewed publications are validation studies on the AUDIT-C to screen for alcohol misuse across care settings and reports from clinical trials including the COMBINE Study for combined pharmacologic and psychosocial treatment of alcohol dependence.

MAP COORDINATING COMMITTEE CO-CHAIRS (NON-VOTING, EX OFFICIO)

George Isham, MD, MS

George Isham, M.D., M.S. is the chief health officer for HealthPartners. He is responsible for the improvement of health and quality of care as well as HealthPartners' research and education programs. Dr. Isham currently chairs the Institute of Medicine (IOM) Roundtable on Health Literacy. He also chaired the IOM Committees on *Identifying Priority Areas for Quality Improvement* and *The State of the USA Health Indicators*. He has served as a member of the IOM committee on *The Future of the Public's Health* and the subcommittees on the Environment for Committee on Quality in Health Care which authored the reports *To Err is Human* and *Crossing the Quality Chasm*. He has served on the subcommittee on performance measures for the committee charged with redesigning health insurance benefits, payment and performance improvement programs for Medicare and was a member of the IOM Board on Population Health and Public Health Policy. Dr. Isham was founding co-chair of and is currently a member of the National Committee on Quality Assurance's committee on performance measurement which oversees the Health Employer Data Information Set (HEDIS) and currently co-chairs the National Quality Forum's advisory committee on prioritization of quality measures for Medicare. Before his current position, he was medical director of MedCenters health Plan in Minneapolis and In

the late 1980s he was executive director of University Health Care, an organization affiliated with the University of Wisconsin-Madison.

Elizabeth McGlynn, PhD, MPP

Elizabeth A. McGlynn, PhD, is the Director of Kaiser Permanente's Center for Effectiveness and Safety Research (CESR). She is responsible for the strategic direction and scientific oversight of CESR, a virtual center designed to improve the health and well-being of Kaiser's 9 million members and the public by conducting comparative effectiveness and safety research and implementing findings in policy and practice. Dr. McGlynn is an internationally known expert on methods for evaluating the appropriateness, quality and efficiency of health care delivery. She has conducted research in the U.S. and in other countries. Dr. McGlynn has also led major initiatives to evaluate health reform options under consideration at the federal and state levels. Dr. McGlynn is a member of the Institute of Medicine. She serves as the Secretary and Treasurer of the American Board of Internal Medicine Foundation Board of Trustees. She is on the Board of AcademyHealth and the Institute of Medicine Board of Health Care Services. She chairs the Scientific Advisory Group for the Institute for Healthcare Improvement. She co-chairs the Coordinating Committee for the National Quality Forum's Measures Application Partnership. She serves on the editorial boards for *Health Services Research* and *The Milbank Quarterly* and is a regular reviewer for many leading journals. Dr. McGlynn received her B.A. in international political economy from The Colorado College, her MPP from the University of Michigan's Gerald R. Ford School of Public Policy, and her Ph.D. in public policy analysis from the Pardee RAND Graduate School.

NATIONAL QUALITY FORUM STAFF

Thomas Valuck, MD, JD, MHSA

Thomas B. Valuck, MD, JD, is Senior Vice President, Strategic Partnerships, at the National Quality Forum (NQF). Dr. Valuck oversees NQF-convened partnerships—the Measure Applications Partnership (MAP) and the National Priorities Partnership (NPP)—as well as NQF's engagement with states and regional community alliances. These NQF initiatives aim to improve health and healthcare through use of performance information for public reporting, payment incentives, accreditation and certification, and systems improvement. Dr. Valuck comes to NQF from the Centers for Medicare & Medicaid Services (CMS), where he advised senior agency and Department of Health and Human Services leadership regarding Medicare payment and quality of care, particularly value-based purchasing. While at CMS, Dr. Valuck was recognized for his leadership in advancing Medicare's pay-for-performance initiatives, receiving both the 2009 Administrator's Citation and the 2007 Administrator's Achievement Awards. Before joining CMS, Dr. Valuck was the vice president of medical affairs at the University of Kansas Medical Center, where he managed quality improvement, utilization review, risk management, and physician relations. Before that he served on the Senate Health, Education, Labor, and Pensions Committee as a Robert Wood Johnson Health Policy Fellow; the White House Council of Economic Advisers, where he researched and analyzed public and private healthcare financing issues; and at the law firm of Latham & Watkins as an associate, where he practiced regulatory health law. Dr. Valuck has degrees in biological science and medicine from the University of Missouri-Kansas City, a master's degree in health services administration from the University of Kansas, and a law degree from the Georgetown University Law School.

Sarah Lash, MS, CAPM

Sarah Lash is a Senior Program Director in the Strategic Partnerships department at the National Quality Forum. Ms. Lash staffs the NQF-convened Measure Applications Partnership (MAP), leading an expert workgroup focused on measuring and improving the quality of care delivered to Medicare/Medicaid dual eligible beneficiaries. The group's recommendations have been very influential in shaping the health reform dialogue around quality measurement in the dual eligible beneficiary population. Prior to joining NQF, Ms. Lash spent four years as a policy research consultant at The Lewin Group, where she specialized in supporting Federal initiatives related to aging, disability, and mental/behavioral health issues. Ms. Lash studied Public Health and Psychology at Johns Hopkins University and went on to earn a master's degree in Health Systems Management from George Mason University. Ms. Lash was recognized with GMU's Graduate Award for Excellence in Health Policy and is also a Certified Associate in Project Management (CAPM).

Amaru Sanchez, MPH

Amaru J. Sanchez, MPH, is a Project Analyst at the National Quality Forum (NQF), a private, nonprofit membership organization created to develop and implement a national strategy for healthcare quality measurement and reporting. Mr. Sanchez is currently supporting the work of the NQF Measure Applications Partnership, established to provide multi-stakeholder input to the Department of Health and Human Services on the selection of performance measures for public reporting and payment reform programs. Prior to joining NQF, Mr. Sanchez served as a Health Policy Research Analyst for the bicameral Public Health Committee at the Massachusetts Legislature. At the legislature, Mr. Sanchez influenced the passage of several novel public health and healthcare related laws as well as drafted legislative proposals relative to medical debt, chronic disease management, health disparities and health care transparency. Mr. Sanchez is a graduate of the Boston University School of Public Health (MPH, Social Behavioral Sciences/Health Policy and Management) and the University of Florida (BS, Integrative Biology).

Megan Duevel Anderson, MS

Megan Duevel Anderson is a Project Analyst at the National Quality Forum (NQF). Ms. Duevel Anderson contributes to the Dual Eligible Workgroup, Cardiovascular and Diabetes Task Force, and Data Analytics Team of the Measure Applications Partnership (MAP). Ms. Duevel Anderson comes from the US Army Bavaria Medical Department Command where she was the Joint Commission and Performance Improvement Officer; responsible for accreditation and quality management of US Army outpatient clinics. Her post-graduate fellowship was completed at the Veteran's Administration National Center for Patient Safety Field Office; with research in Patient Safety in Women's Health and Measurement in developing countries. Ms. Duevel Anderson has a Bachelor of Arts from Gustavus Adolphus College in Minnesota and a Master's of Science from The Dartmouth Institute for Health Policy and Clinical Practice Research.

Y. Alexandra Ogungbemi

Alexandra Ogungbemi, BS, is an Administrative Assistant in Strategic Partnerships, at the National Quality Forum (NQF). Ms. Ogungbemi contributes to the Clinician, Dual Eligible Beneficiaries, and Post-Acute Care/Long-Term Care Workgroups, as well as the Cardiovascular and Diabetes Task Force of the Measure Applications Partnership (MAP). Post-graduation, she spent 2 years managing the Administrative side of Cignet Healthcare, a multi-specialty physician's practice in Southern Maryland, before joining NQF. Ms. Ogungbemi has a Bachelor of Science in Health Services Administration from The Ohio University.