

Measure Applications Partnership Input on the Health Insurance Exchange Quality Rating System for Qualified Health Plans

TELECONFERENCE FOLLOW-UP TO IN-PERSON MEETING

December 20, 2013

Overview

On November 20-21, the MAP HIX-QRS Task Force met to finalize the task force’s decision-making framework, provide input on the proposed measures and structure for the QRS, and define a pathway for achieving MAP’s vision for the QRS. During the December 20 teleconference, the task force will finalize outstanding items.

HHS released the [Notice with Comment on the Patient Protection and Affordable Care Act; Exchanges and Qualified Health Plans, Quality Rating System \(QRS\), Framework Measures and Methodology](#) on November 15, 2013. HHS provided supporting documentation (see task force SharePoint site) on the proposed QRS hierarchical structure, organization, and measures for the family and child core sets to support the task force.

Following the teleconference, the draft report will be available for public comment December 23, 2013 through January 06, 2014 on the NQF website. The MAP Coordinating Committee will review the draft report and public comments at their January 7-8, 2014 in-person meeting. Final recommendations and public comments will be submitted to HHS in January, 2014 and available will be on the NQF website.

A: Confirm Ideal Structure

To develop the ideal structure, MAP reviewed the organization of existing public reporting systems for health plans (such as Consumer Reports/NCQA, eValue8, and Medicare Star Health Plan ratings), a scan of the literature on ideal structure for consumers, and preliminary survey and focus group results identifying areas of importance to consumers in the Marketplaces. The ideal structure and the high-leverage opportunities for measurement are depicted in Table 1.

1. Should any high-leverage opportunities be removed? When defining the ideal structure, multiple breakout groups did not include utilization management, member complaints and grievances, and care for older adults (osteoporosis, arthritis, dementia, Alzheimer’s, falls, and incontinence).
2. Do you agree with the ideal structure?

Table 1 MAP’s Ideal Information for Consumer Decision-Making: Organization of High-Leverage Opportunities

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity
Experience	Plan Experience	Experience with Health Plan	<ul style="list-style-type: none"> • Patient and Family Experience/ Satisfaction • Shared Decision-Making • Quality of Providers • Member Complaints and Grievances
		Access to Plan Resources	<ul style="list-style-type: none"> • Member Access to Information • Member Education • Cultural Competency • Access to Health Plan Resources, Medical Records

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity
		Access to Care	<ul style="list-style-type: none"> • Access to Care, Specialists, and Network Adequacy • Covered Services/Benefits • Utilization Management
	Provider Experience	Provider	<ul style="list-style-type: none"> • Patient and Family Experience/ Satisfaction • Shared Decision-Making • Access to Medical Records
Cost	Cost	Cost	<p><u>Cost</u></p> <p>Task force members further defined the cost to include:</p> <ul style="list-style-type: none"> • Out of pocket costs • Premiums • Efficient Resource Use
Quality	Health Plan Quality	Staying Healthy	<ul style="list-style-type: none"> • Maternal Health • Well-Infant, Child, Adolescent Care • Behavioral/Mental Health • Screening, Immunization, and Treatment of Infectious Disease • Tobacco, Alcohol and Substance Use • Weight Management and Wellness Counseling • Dental and Vision Care
		Living with Chronic Illness	<ul style="list-style-type: none"> • Cardiovascular Care • Diabetes Care • Asthma and Respiratory Care • Cancer Screening and Treatment
		Coordination	<ul style="list-style-type: none"> • Care Coordination and Case Management • Medication Management • Advanced Illness Care • Care for Older Adults • Readmissions
	Provider Quality	Staying Healthy	<ul style="list-style-type: none"> • Maternal Health • Well-Infant, Child, Adolescent Care • Behavioral/Mental Health • Screening, Immunization, and Treatment of Infectious Disease • Tobacco, Alcohol and Substance Use • Weight Management and Wellness Counseling • Dental and Vision Care
		Living with Chronic Illness	<ul style="list-style-type: none"> • Cardiovascular Care • Diabetes Care • Asthma and Respiratory Care • Cancer Screening and Treatment

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity
		Coordination	<ul style="list-style-type: none"> • Care Coordination and Case Management • Medication Management • Advanced Illness Care • Care for Older Adults • Readmissions

B: Review Input on Proposed QRS Measures

The task force used the MAP Measure Selection Criteria and MAP HIX-QRS Guiding Principles (Appendix A) to provide input on the proposed core measures. For each proposed measure, MAP provided rationale for one of the following recommendations:

- Support: Indicates measures under consideration that should be added to the QRS.
- Conditional Support: Indicates measures, measure concepts, or measure ideas that should be phased into the QRS over time, subject to contingent factor(s).
- Do Not Support: Indicates measures that are not recommended for inclusion in the QRS.

Table 2 below summarizes MAP’s input on the proposed measures. See Appendix B for individual measure recommendations.

Table 2 Summary of MAP Recommendations on the Proposed Family and Child Core Sets

MAP Recommendations and Rationale	Family Core Set	Child Core Set
Total Proposed Measures	42	25
Support	26	18
Conditional Support	8	3
Do Not Support	5	1
No Decision	3	3

During the in-person meeting, the task force did not reach consensus on recommendations for two proposed measures.

3. Determine a recommendation: CAHPS - Cultural Competency: Proposed for the Family Core Sets
 - Addresses High-Leverage Opportunity: Cultural Competency
 - Based on Clinician and Groups CAHPS related questions
 - Assesses percent of members reporting that providers and plans "always" made it possible to get care in the preferred language.
 - Used in Federal and Private programs
4. Determine a recommendation: Adolescent Well-Care Visits
 - The task force tabled discussion of this measure.
 - Submitted for endorsement and not endorsed—the endorsement steering committee noted that parents have less control over adolescents’ behavior and compliance with health care. Ages 18-21 are transitioning to adult care or care at college and other sites.
5. Identify alternative measure(s): Medication Management for People With Asthma: Proposed for the Family and Child Core Sets

- The task force did not support the use of this measure and would like to review available NQF-endorsed measures to recommend for use in the QRS.
- Endorsed Health Plan Level Measures:
 - 1799 Medication Management for people with Asthma
 - The percentage of members 5-64 years of age during the measurement year who were identified as having persistent asthma and were dispensed appropriate medications that they remained on during the treatment period. Two rates are reported.
 - Excludes any members who had at least one encounter to identify a diagnosis of emphysema, COPD, cystic fibrosis or acute respiratory failure
 - Process Measure
 - Not risk adjusted
 - 0036 Use of Appropriate Medications for Asthma
 - The measure assesses the percentage of members 5-64 years of age during the measurement year who were identified as having moderate to severe persistent asthma and who were appropriately prescribed medication during the measurement year.
 - Process measure
 - Not risk adjusted
 - #1800 Asthma Medication Ratio
 - The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.
 - Process
 - Not risk adjusted
 - 0548 Suboptimal Asthma Control and Absence of Controller Therapy
 - Rate 1: The percentage of patients with persistent asthma who were dispensed more than 3 canisters of a short-acting beta2 agonist inhaler during the same 90-day period.
 - Rate 2: The percentage of patients with persistent asthma during the measurement year who were dispensed more than three canisters of short acting beta2 agonist inhalers over a 90-day period and who did not receive controller therapy during the same 90-day period.
 - Process measure
 - No risk adjustment or risk stratification

C: Compare Ideal Structure and Proposed Structure

Input on Proposed Marketplaces QRS

The proposed family and child QRS hierarchical structure aligns closely with MAP’s ideal structure; the differences highlight areas for future development of the QRS. A side-by-side comparison of MAP’s ideal structure and the proposed structure is included in Appendix C. Generally, MAP supports the use of the overall summary score and hierarchical structure that allows consumers to view high level summaries of

health plan quality and pursue more detailed performance results in the QRS. The first tiers of the proposed and ideal structures address experience, cost and quality.

For the experience and quality tiers, MAP’s ideal seeks to include information on both plan performance and provider performance. MAP recognizes that the initial years of the QRS will be limited to health plan information; however, provider information should be included over time. Provider information should include all providers in the care team and not be limited to physicians.

MAP recommends reorganizing the proposed structure to more closely align with the ideal, specifically:

- The proposed structure included member experience with health plan as a component of plan efficiency, and affordability. MAP has moved this information into the experience tier.
- The proposed structure subcomponents within clinical quality management are care coordination, clinical effectiveness, patient safety and prevention. MAP’s ideal structure slightly alters these components; safety is incorporated into care coordination and clinical effectiveness is renamed living with chronic illness.
- The proposed structure combines several measures into composites, whereas, MAP has established subdomains. MAP would prefer the use of composite measures within the QRS; however those composites should be tested and endorsed as a composite.

MAP’s recommended reorganization of the proposed structure is demonstrated in Table 3. Proposed QRS measures that MAP supports are listed below the relevant high-leverage opportunity. Gaps are italicized.

Table 3 MAP’s Ideal Information for Consumer Decision-Making: Organization of High-Leverage Opportunities and Supported Proposed Measures

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity/ Proposed Measures Supported by MAP
Experience	Plan Experience	Experience with Health Plan	<ul style="list-style-type: none"> • Patient and Family Experience/ Satisfaction <ul style="list-style-type: none"> ○ CAHPS – Customer Service ○ CAHPS – Global Rating of Health Plan • <i>Shared Decision-Making</i> • <i>Quality of Providers</i> • <i>Member Complaints and Grievances</i>
		Access to Plan Resources	<ul style="list-style-type: none"> • Member Access to Information <ul style="list-style-type: none"> ○ CAHPS – Plan Information on Costs • <i>Member Education</i> • Cultural Competency <ul style="list-style-type: none"> ○ CAHPS – Cultural Competency • <i>Access to Health Plan Resources, Medical Records</i>

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity/ Proposed Measures Supported by MAP
		Access to Care	<ul style="list-style-type: none"> • Access to Care, Specialists, and Network Adequacy <ul style="list-style-type: none"> ○ CAHPS – Getting Care Quickly ○ CAHPS – Getting Needed Care ○ Adolescent Well-Care Visits ○ Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life ○ Well-Child Visits in the First 15 Months of Life (Child Core Set Only) ○ Children and Adolescents’ Access to Primary Care Practitioners (Child Core Set Only) • Covered Services/Benefits • Utilization Management
	Provider Experience	Provider Experience	<ul style="list-style-type: none"> • Patient and Family Experience/ Satisfaction <ul style="list-style-type: none"> ○ CAHPS – Rating of All Health Care ○ CAHPS – Rating of Personal Doctor ○ CAHPS – Rating of Specialist Seen Most Often • Shared Decision-Making • Access to Medical Records
Cost	Cost	Cost	<ul style="list-style-type: none"> • Out of pocket costs • Premiums • Efficient Resource Use <ul style="list-style-type: none"> ○ Appropriate Testing for Children With Pharyngitis ○ Appropriate Treatment for Children with Upper Respiratory Infection ○ Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (Family Core Set Only) ○ Relative Resource Use for People with Cardiovascular Conditions – Inpatient Facility Index (Family Core Set Only) ○ Relative Resource Use for People with Diabetes – Inpatient Facility Index (Family Core Set Only) ○ Use of Imaging Studies for Low Back Pain (Family Core Set Only)

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity/ Proposed Measures Supported by MAP
Quality	Health Plan Quality	Staying Healthy	<ul style="list-style-type: none"> • Maternal Health <ul style="list-style-type: none"> ○ Prenatal and Postpartum Care: Postpartum Care (Family Core Set Only) ○ Prenatal and Postpartum Care: Timeliness of Prenatal Care (Family Core Set Only) • Well-Infant, Child, Adolescent Care <ul style="list-style-type: none"> ○ Childhood Immunization Status ○ Immunizations for Adolescents • Behavioral/Mental Health <ul style="list-style-type: none"> ○ Antidepressant Medication Management (Family Core Set Only) ○ Follow – Up After Hospitalization for Mental Illness: 7 days (Family Core Set Only) ○ Follow – Up Care for Children Prescribed ADHD Medication: Initiation Phase ○ Follow-Up Care for Children Prescribed ADHD Medication: Continuation Phase (Child Core Set Only) • Screening, Immunization, and Treatment of Infectious Disease <ul style="list-style-type: none"> ○ CAHPS – Flu Shots for Adults (Family Core Set Only) ○ Chlamydia Screening in Women (Ages 16-20) (Child Core Set Only) ○ HPV Vaccination for Female Adolescents (Child Core Set Only) • Cancer Screening <ul style="list-style-type: none"> ○ Breast Cancer Screening (Family Core Set Only) ○ Cervical Cancer Screening (Family Core Set Only) ○ Colorectal Cancer Screening (Family Core Set Only) • Tobacco, Alcohol and Substance Use <ul style="list-style-type: none"> ○ CAHPS – Medical Assistance With Smoking and Tobacco Use Cessation (Family Core Set Only) • Weight Management and Wellness Counseling <ul style="list-style-type: none"> ○ Weight Assessment and Counseling for Nutrition and Physical Activity Children and Adolescents: BMI Percentile Documentation • Dental and Vision Care <ul style="list-style-type: none"> ○ Annual Dental Visit

Summary Indicator	Domain	Subdomain	High-Leverage Opportunity/ Proposed Measures Supported by MAP
		Living with Chronic Illness	<ul style="list-style-type: none"> • Cardiovascular Care <ul style="list-style-type: none"> ○ Controlling High Blood Pressure (Family Core Set Only) • Diabetes Care <ul style="list-style-type: none"> ○ Diabetes Care: Eye Exam (Retinal) Performed Screening (Family Core Set Only) ○ Diabetes Care: Hemoglobin A1c (HbA1c) Control <8.0% Screening (Family Core Set Only) • <i>Asthma and Respiratory Care</i> • <i>Cancer Treatment</i>
		Coordination	<ul style="list-style-type: none"> • Care Coordination and Case Management <ul style="list-style-type: none"> ○ CAHPS – Coordination of Members' Health Care Services • Medication Management <ul style="list-style-type: none"> ○ Annual Monitoring for Patients on Persistent Medications (Family Core Set Only) • <i>Advanced Illness Care</i> • <i>Care for Older Adults</i> • Readmissions <ul style="list-style-type: none"> ○ Plan All – Cause Readmissions (Family Core Set Only)
	Provider Quality	Staying Healthy	<ul style="list-style-type: none"> • <i>Maternal Health</i> • <i>Well-Infant, Child, Adolescent Care</i> • <i>Behavioral/Mental Health</i> • <i>Screening, Immunization, and Treatment of Infectious Disease</i> • <i>Tobacco, Alcohol and Substance Use</i> • <i>Weight Management and Wellness Counseling</i> • <i>Dental and Vision Care</i>
		Living with Chronic Illness	<ul style="list-style-type: none"> • <i>Cardiovascular Care</i> • <i>Diabetes Care</i> • <i>Asthma and Respiratory Care</i> • <i>Cancer Screening and Treatment</i>
		Coordination	<ul style="list-style-type: none"> • <i>Care Coordination and Case Management</i> • <i>Medication Management</i> • <i>Advanced Illness Care</i> • <i>Care for Older Adults</i> • <i>Readmissions</i>

6. Do you agree with the recommended reorganization of the proposed structure?

7. The following measures are NQF-endorsed for use in health plans and potentially address gaps in the QRS measure set. Do you recommend including any of these measures in the QRS? Full measure information is provided in the measure table on SharePoint.

Identified Measure Gaps in the Proposed Family and Child Core Sets	Potential Gap Filling Measures
Cost and resource use	<ul style="list-style-type: none"> • 1516 Relative Resource Use for People with Asthma • 1561 Relative Resource Use for People with COPD • 1609 ETG Based HIP/KNEE REPLACEMENT cost of care measure • 1611 ETG Based PNEUMONIA cost of care measure
Transitions of care and care coordination	<ul style="list-style-type: none"> • 0698 30-Day Post-Hospital AMI Discharge Care Transition Composite Measure
Advanced illness care	<ul style="list-style-type: none"> • 1626 Patients Admitted to ICU who Have Care Preferences Documented • 0329 Advanced Care Plan
Medication management	<ul style="list-style-type: none"> • 0553 Care for Older Adults – Medication Review • 0554 Medication Reconciliation Post-Discharge • 0541 Proportion of Days Covered (PDC): 5 Rates by Therapeutic Category • 0550 Chronic Kidney Disease, Diabetes Mellitus, Hypertension and Medication Possession Ratio for ACEI/ARB Therapy • 0569 Adherence to statins • 0621 Non-Diabetic Nephropathy - Use of ACE Inhibitor or ARB Therapy
Behavioral health and mental health, screening, and medication management	<ul style="list-style-type: none"> • 0004 Initiation and Engagement of Alcohol and Other Drug Dependence Treatment
Tobacco, alcohol, and substance use	<ul style="list-style-type: none"> • 0027 Medical Assistance With Smoking and Tobacco Use Cessation • 0028 Preventive Care & Screening: Tobacco Use: Screening & Cessation Intervention
Preventive care screening, assessment, and follow-up	<ul style="list-style-type: none"> • 0573 HIV screening: members at high risk of HIV • 0579 Annual cervical cancer screening or follow-up in high-risk women
Weight management and counseling	<ul style="list-style-type: none"> • 0024 Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents
Perinatal care	<ul style="list-style-type: none"> • 0278 Low birth weight (PQI 9) • 0477 Under 1500g infant Not Delivered at Appropriate Level of Care

D: Path Forward

Throughout discussion, the task force highlighted the following areas for future enhancement of the QRS:

- Significant gaps in measures remain. Over time the QRS needs to expand to include both health plan and provider performance.
 - Information gleaned through other reporting mechanisms (e.g., regulatory requirements, accreditation standards, eValue8) should be made transparent within the QRS.
 - All consumers value different information. The QRS should include functionality for consumers to customize information and provide direct comments.
8. Are there additional areas that the task force would like to highlight as needed future enhancements?

Appendices

Appendix A: MAP HIX-QRS Guiding Principles

The MAP Health Insurance Exchange (HIX) Quality Rating System (QRS) Task Force developed these principles to serve as guidance for applying performance measures to support consumer decision-making in Qualified Health Plans (QHPs). The principles are not absolute rules; rather, they are meant to guide measure selection decisions. The principles are intended to complement the statutory requirements for QHPs in the Affordable Care Act (ACA) and the MAP Measure Selection Criteria.

- QRS structure should focus on consumer needs by providing information that is:
 - Usable and of interest to consumers in comparing plan performance
 - Accessible and can be easily and quickly interpreted by consumers
 - Interactive and customizable, allowing consumers to emphasize their values

- Measures within the QRS should:
 - Focus on cost, experience, clinical quality outcomes, and patient-reported outcomes
 - Address core plan functions, including quality of providers, managing costs, additional benefits
 - Drive improvement for plans and providers by measuring quality at the proper level of accountability (i.e., attributable and actionable by plans, attributable and actionable by providers)
 - Be NQF-endorsed, or build on existing structural information
 - Be aligned and parsimonious, taking into consideration existing plan reporting requirements

- A phased approach to implementation is needed:
 - Initially limited to existing information
 - Time is needed for meaningful comparisons as new plans entering market will require time to become established
 - Begin with few categories of measures (e.g., roll-ups aligned with triple aim)
 - Over time, expand beyond existing health plan-level quality measures

Appendix B: MAP HIX-QRS Task Force Recommendations and Rationale on Proposed QRS Sets of Measures

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Customer Service	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Global Rating of Health Plan	Conditional Support Not ready for implementation; measure needs further experience or testing before being used in the program	Task force recommends delaying implementation of this measure until there is additional testing. While this information highly valued by consumers, testing needs to determine what factors (e.g., cost) consumers consider when rating their health plan.
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Plan Information on Costs	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	Not Endorsed	CAHPS - Cultural Competency	Follow-up by task force required	
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Getting Care Quickly	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Getting Needed Care	Support NQF-endorsed measure Promotes alignment across programs, settings, and public and private sector efforts Promotes person- and family-centered care	
Family and Child Core Sets	<i>Not Endorsed</i>	Adolescent Well-Care Visits	Follow-up by task force required	

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family and Child Core Sets	NQF# 1516 <i>Endorsed</i>	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Child Core Set	NQF# 1392 <i>Endorsed</i>	Well-Child Visits in the First 15 Months of Life	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Addresses program goals/requirements	
Family Core Set	<i>Not Endorsed</i>	Adults' Access to Preventive and Ambulatory Health Services	Do Not Support Measure does not adequately address any current needs of the program	This measure assesses if adults over 20 have an annual visit; however, evidence does not exist to support annual visits for adults.
Child Core Set	<i>Not Endorsed</i>	Children and Adolescents' Access to Primary Care Practitioners	Do Not Support Measure does not adequately address any current needs of the program A 'Supported' measure under consideration addresses as similar topic and better addresses the needs of the program	The task force prefers NQF# 1516 Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life. This measure assesses if children had any visit with a primary care practitioner--evidence supports PCP visits for children under 6, that care will be captured in NQF# 1516.
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Rating of All Health Care	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Rating of Personal Doctor	Support NQF-endorsed measure Promotes alignment across programs, settings, and public and private sector efforts Promotes person- and family-centered care	The task force suggested that the measure be revised to account for the entire health care team, rather than just the doctor.

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family and Child Core Sets	NQF# 0006 <i>Endorsed</i>	CAHPS - Rating of Specialist Seen Most Often	Support NQF-endorsed measure Promotes alignment across programs, settings, and public and private sector efforts Promotes person- and family-centered care	
Family and Child Core Sets	NQF# 0002 <i>Endorsed</i>	Appropriate Testing for Children With Pharyngitis	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Child Core Set	NQF# 0069 <i>Endorsed</i>	Appropriate Treatment for Children with Upper Respiratory Infection	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Addresses a measure type not adequately represented in the program measure set	
Family Core Set	NQF# 0058 <i>Endorsed</i>	Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 1557 <i>Endorsed</i>	Relative Resource Use for People with Cardiovascular Conditions - Inpatient Facility Index	Conditional Support Use complete NQF-endorsed measure	The measure should be used as endorsed; the measure cannot be reported without considering outpatient costs. The task force expressed caution using this measure for consumer decision-making; consumer education is needed so that consumers can interpret resource use measures.

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family Core Set	NQF# 1558 <i>Endorsed</i>	Relative Resource Use for People with Diabetes - Inpatient Facility Index	Conditional Support Use complete NQF-endorsed measure	The measure should be used as endorsed; the measure cannot be reported without considering outpatient costs. The task force expressed caution using this measure for consumer decision-making; consumer education is needed so that consumers can interpret resource use measures.
Family Core Set	NQF# 0052 <i>Endorsed</i>	Use of Imaging Studies for Low Back Pain	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 1517 <i>Endorsed</i>	Prenatal and Postpartum Care: Timeliness of Prenatal Care	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 1517 <i>Endorsed</i>	Prenatal and Postpartum Care: Postpartum Care	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family and Child Core Sets	NQF# 0038 <i>Endorsed</i>	Childhood Immunization Status	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	NQF# 1407 <i>Endorsed</i>	Immunizations for Adolescents	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 0105 <i>Endorsed</i>	Antidepressant Medication Management	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 0576 <i>Endorsed</i>	Follow - Up After Hospitalization for Mental Illness: 7 days	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Included in a MAP family of measures	
Family and Child Core Sets	NQF# 0108 <i>Endorsed</i>	Follow-Up Care for Children Prescribed ADHD Medication: Initiation Phase	Conditional Support Use complete NQF-endorsed measure	The measure should be used as endorsed, including the rate that assesses continuation and management. In the family core set.

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Child Core Set	NQF# 0108 <i>Endorsed</i>	Follow-Up Care for Children Prescribed ADHD Medication: Continuation Phase	Conditional Support Use complete NQF-endorsed measure	
Family Core Set	NQF# 0039 <i>Endorsed</i>	CAHPS - Flu Shots for Adults	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	The task force recommended that the denominator population be expanded, flu shots are recommended for all age groups.
Child Core Set	NQF# 0033 <i>Endorsed</i>	Chlamydia Screening in Women (Ages 16-20)	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Addresses program goals/requirements	
Child Core Set	NQF# 1959 <i>Endorsed</i>	HPV Vaccination for Female Adolescents	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Addresses program goals/requirements	
Family Core Set	NQF# 0031 <i>Not Endorsed</i>	Breast Cancer Screening	Conditional Support Not ready for implementation; should be submitted for and receive NQF endorsement	The measure is being updated to reflect guideline changes; implementation should be delayed until the measure is endorsed.
Family Core Set	NQF# 0032 <i>Endorsed</i>	Cervical Cancer Screening	Conditional Support Not ready for implementation; should be submitted for and receive NQF endorsement	The measure is being updated to reflect guideline changes; implementation should be delayed until the measure is endorsed.

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family Core Set	NQF# 0034 <i>Endorsed</i>	Colorectal Cancer Screening	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family Core Set	NQF# 0028 <i>Endorsed</i>	CAHPS - Medical Assistance With Smoking and Tobacco Use Cessation	Support NQF-endorsed measure Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	NQF# 0024 <i>Endorsed</i>	Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents: BMI Percentile Documentation	Conditional Support Use complete NQF-endorsed measure	The measure should be used as endorsed, including the rate that assesses follow-up.
Family Core Set	<i>Not Endorsed</i>	Adult BMI Assessment	Do Not Support Measure does not adequately address any current needs of the program Measure previously submitted for endorsement and was not endorsed	Documentation of BMI assessment is insufficient; measurement should include evidence-based intervention and outcome.
Family and Child Core Sets	NQF# 1388 <i>Endorsed</i>	Annual Dental Visit	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family Core Set	<i>Not Endorsed</i>	Controlling High Blood Pressure	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	The measure is undergoing updates to address current guidelines.
Family Core Set	<i>Not Endorsed</i>	CAHPS - Aspirin Use and Discussion	Do Not Support Measure does not adequately address any current needs of the program	The measure does not address recent guideline changes and does not have a method for determining if respondents are clinically indicated for aspirin.
Family Core Set	<i>Not Endorsed</i>	Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Control (<100 mg/Dl)	Do Not Support Measure does not adequately address any current needs of the program	The measure is undergoing updates to address recent guideline changes; implementation should be delayed until the measure is endorsed.
Family Core Set	<i>Not Endorsed</i>	Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Screening	Do Not Support Measure does not adequately address any current needs of the program	The measure is undergoing updates to address recent guideline changes; implementation should be delayed until the measure is endorsed.
Family Core Set	NQF# 0055 <i>Endorsed</i>	Diabetes Care: Eye Exam (Retinal) Performed	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	

Proposed QRS Set	Measure # and NQF Status	Measure Title	MAP Task Force Recommendation and Rationale	MAP Additional Findings
Family Core Set	NQF# 0575 <i>Endorsed</i>	Diabetes Care: Hemoglobin A1c (HbA1c) Control <8.0%	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	
Family and Child Core Sets	<i>Endorsed</i>	Medication Management for People With Asthma	Follow-up by task force required	
Family and Child Core Sets	<i>Not Endorsed</i>	CAHPS - Coordination of Members' Health Care Services	Support Addresses program goals/requirements Promotes alignment across programs, settings, and public and private sector efforts Addresses National Quality Strategy aim or priority not adequately addressed in program measure set	
Family Core Set	D0021 <i>Endorsement Withdrawn</i>	Annual Monitoring for Patients on Persistent Medications	Conditional Support Not ready for implementation; should be submitted for and receive NQF endorsement	The measure is undergoing updates and will be submitted for endorsement; implementation should be delayed until the measure is endorsed.
Family Core Set	NQF# 1768 <i>Endorsed</i>	Plan All - Cause Readmissions	Support NQF-endorsed measure Addresses National Quality Strategy aim or priority not adequately addressed in program measure set Promotes alignment across programs, settings, and public and private sector efforts	

Appendix C: Ideal and Proposed Structure- Side-by Side-Comparison

EXPERIENCE

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	Subdomain/High-Leverage Opportunity	Proposed QRS Composite
Experience	Member Experience	Plan Experience	Access	<u>Access to Care</u> <ul style="list-style-type: none"> Access to Care, Specialists, and Network Adequacy Covered Services/Benefits <u>Access to Plan Resources</u> <ul style="list-style-type: none"> Member Access to Information Member Education Cultural Competency Access to Health Plan Resources, Medical Records <u>Experience with Health Plan</u> <ul style="list-style-type: none"> Patient and Family Experience/Satisfaction Shared Decision-Making Quality of Providers 	<u>Access to Care</u> <ul style="list-style-type: none"> CAHPS – Getting Care Quickly CAHPS – Getting Needed Care <u>Access Preventive Visits</u> <ul style="list-style-type: none"> Adolescent Well-Care Visits Adults' Access to Preventive and Ambulatory Health Services Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life
		Provider Experience	Doctor and Care	<ul style="list-style-type: none"> Patient and Family Experience/Satisfaction Shared Decision-Making Access to Medical Records 	

COST

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
Cost	Plan Efficiency, Affordability and Management	Cost	Plan Service	<u>Cost</u> Task force members further defined the cost to include: <ul style="list-style-type: none"> Efficient Resource Use 	<u>Member Experience with Health Plan</u> <ul style="list-style-type: none"> CAHPS – Customer Service CAHPS – Global Rating of Health Plan CAHPS – Plan Information on Costs

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
			Efficiency and Affordability	<ul style="list-style-type: none"> • Out of pocket costs • Premiums • Covered Services/Benefits 	<u>Efficient Care</u> <ul style="list-style-type: none"> • Appropriate Testing for Children With Pharyngitis • Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis • Relative Resource Use for People with Cardiovascular Conditions – Inpatient Facility Index • Relative Resource Use for People with Diabetes – Inpatient Facility Index • Use of Imaging Studies for Low Back Pain

QUALITY – HEALTH PLAN QUALITY

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
Quality	Clinical Quality Management	Health Plan Quality (Identical HLOs to Provider Quality)	Care Coordination	<u>Coordination</u> <ul style="list-style-type: none"> • Care Coordination and Case Management • Medication Management • Advanced Illness Care • Readmissions 	<u>No Composite</u> <ul style="list-style-type: none"> • CAHPS – Coordination of Members' Health Care Services
			Patient Safety (Not on Child [TV1]Structure)		<u>No Composite</u> <ul style="list-style-type: none"> • Annual Monitoring for Patients on Persistent Medications • Plan All – Cause Readmissions

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
			Prevention	<u>Prevention/Staying Healthy</u> <ul style="list-style-type: none"> • Maternal Health • Well-Infant, Child, Adolescent Care • Behavioral/Mental Health • Screening, Immunization, and Treatment of Infectious Disease • Tobacco, Alcohol and Substance Use • Weight Management and Wellness Counseling • Dental and Vision Care <u>Chronic Management</u> <ul style="list-style-type: none"> • Cardiovascular Care • Diabetes Care • Asthma and Respiratory Care • Cancer Screening and Treatment 	<u>Checking for Cancer (Not on Child Structure)</u> <ul style="list-style-type: none"> • Breast Cancer Screening • Cervical Cancer Screening • Colorectal Cancer Screening <u>Maternal Health (Not on Child Structure)</u> <ul style="list-style-type: none"> • Prenatal and Postpartum Care: Postpartum Care • Prenatal and Postpartum Care: Timeliness of Prenatal Care <u>Staying Healthy Adult (Not on Child Structure)</u> <ul style="list-style-type: none"> • Adult BMI Assessment • CAHPS – Aspirin Use and Discussion • CAHPS – Flu Shots for Adults • CAHPS – Medical Assistance With Smoking and Tobacco Use Cessation <u>Staying Healthy Child</u> <ul style="list-style-type: none"> • Annual Dental Visit • Childhood Immunization Status • Immunizations for Adolescents • Weight Assessment and Counseling for Nutrition and Physical Activity Children and Adolescents: BMI Percentile Documentation

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
			Clinical Effectiveness		<u>Behavioral Health</u> <ul style="list-style-type: none"> • Antidepressant Medication Management • Follow – Up After Hospitalization for Mental Illness: 7 days • Follow – Up Care for Children Prescribed ADHD Medication: Initiation Phase <u>Cardiovascular Care (Not on Child Structure)</u> <ul style="list-style-type: none"> • Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Control (<100 mg/dl) • Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Screening • Controlling High Blood Pressure <u>Diabetes Care (Not on Child Structure)</u> <ul style="list-style-type: none"> • Diabetes Care: Eye Exam (Retinal) Performed • Diabetes Care: Hemoglobin A1c (HbA1c) Control <8.0% <u>No Composite</u> <ul style="list-style-type: none"> • Medication Management for Asthma

QUALITY – PROVIDER QUALITY

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
Quality	Clinical Quality Management	Provider Quality (Identical HLOs to Health Plan)	Care Coordination	<u>Coordination</u> <ul style="list-style-type: none"> • Care Coordination and Case Management 	<u>No composite</u> <ul style="list-style-type: none"> • CAHPS – Coordination of Members' Health Care Services

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
		Quality)	Patient Safety (Not on Child Structure)	<ul style="list-style-type: none"> Medication Management Advanced Illness Care Readmissions 	<u>No Composite</u> <ul style="list-style-type: none"> Annual Monitoring for Patients on Persistent Medications Plan All – Cause Readmissions
			Prevention	<u>Prevention/Staying Healthy</u> <ul style="list-style-type: none"> Maternal Health Well-Infant, Child, Adolescent Care Behavioral/Mental Health Screening, Immunization, and Treatment of Infectious Disease Tobacco, Alcohol and Substance Use Weight Management and Wellness Counseling Dental and Vision Care <u>Chronic Management</u> <ul style="list-style-type: none"> Cardiovascular Care Diabetes Care Asthma and Respiratory Care Cancer Screening and Treatment 	<u>Checking for Cancer (Not on Child Structure)</u> <ul style="list-style-type: none"> Breast Cancer Screening Cervical Cancer Screening Colorectal Cancer Screening <u>Maternal Health (Not on Child Structure)</u> <ul style="list-style-type: none"> Prenatal and Postpartum Care: Postpartum Care Prenatal and Postpartum Care: Timeliness of Prenatal Care <u>Staying Healthy Adult (Not on Child Structure)</u> <ul style="list-style-type: none"> Adult BMI Assessment CAHPS – Aspirin Use and Discussion CAHPS – Flu Shots for Adults CAHPS – Medical Assistance With Smoking and Tobacco Use Cessation <u>Staying Healthy Child</u> <ul style="list-style-type: none"> Annual Dental Visit Childhood Immunization Status Immunizations for Adolescents Weight Assessment and Counseling for Nutrition and Physical Activity Children and Adolescents: BMI Percentile Documentation

Tier 1	Proposed QRS Indicator	Tier 2	Proposed QRS Domain	High-Leverage Opportunity	Proposed QRS Composite
			Clinical Effectiveness		<p><u>Behavioral Health</u></p> <ul style="list-style-type: none"> • Antidepressant Medication Management • Follow – Up After Hospitalization for Mental Illness: 7 days • Follow – Up Care for Children Prescribed ADHD Medication: Initiation Phase <p><u>Cardiovascular Care (Not on Child Structure)</u></p> <ul style="list-style-type: none"> • Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Control (<100 mg/Dl) • Cholesterol Management for Patients With Cardiovascular Conditions: LDL-C Screening • Controlling High Blood Pressure <p><u>Diabetes Care (Not on Child Structure)</u></p> <ul style="list-style-type: none"> • Diabetes Care: Eye Exam (Retinal) Performed • Diabetes Care: Hemoglobin A1c (HbA1c) Control <8.0% <p><u>No Composite</u></p> <ul style="list-style-type: none"> • Medication Management for Asthma