



# MAP Person-and Family-Centered Care Family of Measures Task Force In-Person Meeting May 12, 2014

## **Remote Participation Instructions:**

### **Streaming Slides and Audio Online**

- 1. Direct your web browser to the following URL: nqf.commpartners.com
- 2. Under "Enter a meeting," type in the meeting number 892351 and click on "Enter."
- 3. In the "Display Name" field, type in your first and last name and click on "Enter Meeting." Audio will be transmitted through the phone, so turn off your computer speakers.

#### Teleconference

- 4. Committee participant: Dial **(888) 802-7237** and use confirmation code **24763967**. Note: All committee members will have an open line.
- 5. Public participant: Dial (877) 303-9138 and use confirmation code 24763967.

### **Meeting Objectives:**

- Affirmation of task force use of terminology and high-leverage opportunities
- Select measures and identify high-priority gaps for the Person- and Family-Centered Care family

8:30 am	Breakfast

- 9:00 am Welcome, Introductions, and Review of Meeting Objectives Gail Hunt, Co-Chair Rhonda Anderson, Co-Chair
- 9:20 am MAP Population Health and Affordability Families Gail Hunt, Co-Chair Allen Leavens, Senior Director, NQF Rob Saunders, Senior Director, NQF
  - MAP Population Health High-Leverage Opportunities
  - MAP Affordability High-Leverage Opportunities

9:40 am Person- and Family-Centered Care Definition and High-leverage Opportunities and Measurement Areas Rhonda Anderson, Co-Chair

- Person-Centered Care Terminology
- Review Survey results for the PFCC definition and high-leverage opportunities

10:15 am Break

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10:25 am	<ul> <li>Experience of Care</li> <li>Rhonda Anderson, Co-Chair</li> <li>Task Force Discussion</li> <li>Select and prioritize measures</li> <li>Identify gaps</li> </ul>
12:00 pm	Lunch
12:30 pm	Quality of LifeRhonda Anderson, Co-ChairTask Force Discussion• Select and prioritize measures• Identify gaps
2:10 pm	Break
2:25 pm	Patient and Family EngagementGail Hunt, Co-ChairTask Force Discussion• Select and prioritize measures• Identify gaps
3:00 pm	Access to Self-Management Support Gail Hunt, Co-Chair Task Force Discussion • Select and prioritize measures • Identify gaps
3:45 pm	<ul> <li>Identify Short-Term and Long-Term Recommendations</li> <li>Gail Hunt, Co-Chair</li> <li>Round-robin discussion from each task force member regarding short and longer-term recommendations</li> </ul>
4:35 pm	Public Comment
4:50 pm	<b>Wrap Up and Next Steps</b> Gail Hunt, Co-Chair Mitra Ghazinour, Project Manager, NQF
5:00 pm	Adjourn