NATIONAL QUALITY FORUM
Driving measurable health improvements together
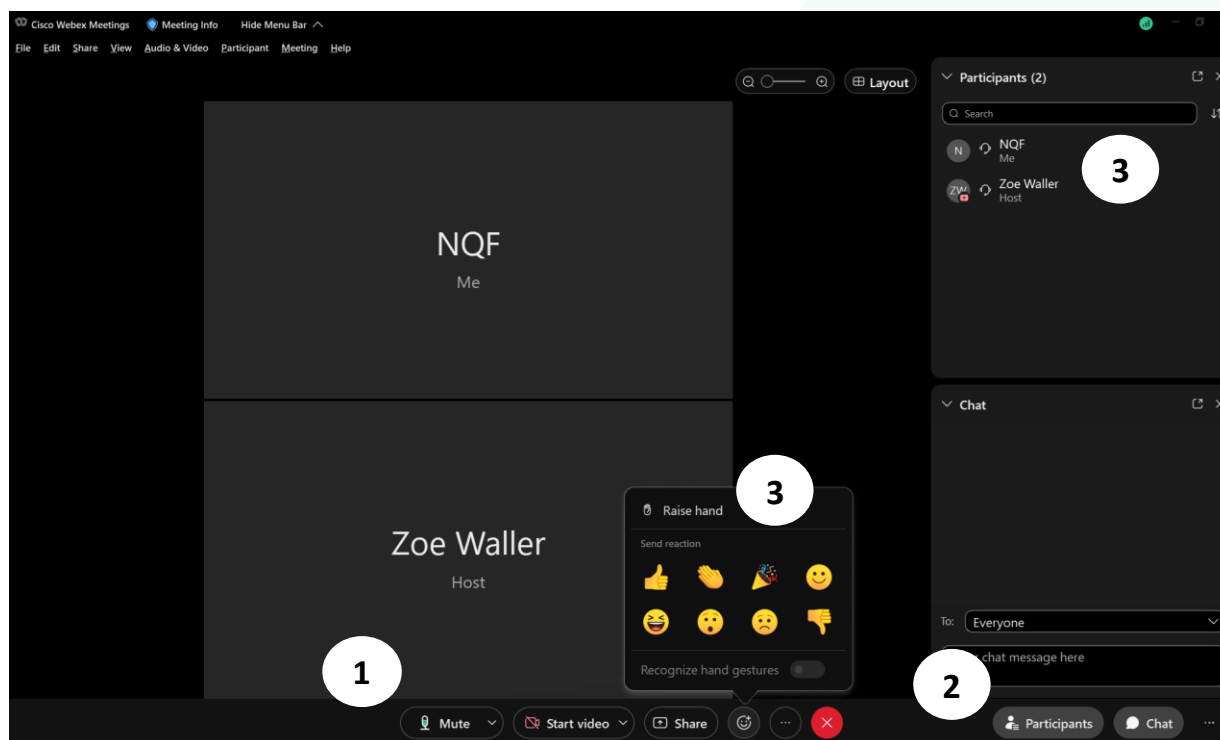
CQMC Implementation Workgroup Meeting

Meeting 2

June 16, 2022

Using the WebEx Platform

1 Click the lower part of your screen to mute/unmute, start or pause video, and access the raised hand feature

2 Click on the participant or chat button to access the full participant list or the chat box

3 To raise your hand, select the raised hand function under the reactions tab or the raised hand next to your name in the participant's window

Antitrust Compliance Statement

It is the policy of the Core Quality Measures Collaborative (CQMC) to conduct all of its activities in compliance with federal and state antitrust Laws.

During CQMC meetings and other association activities, including all informal or social discussions, each member shall refrain from discussing or exchanging competitively sensitive information with any other member.

Such information includes, but may not be limited to:

- Prices, premiums, or reimbursement charged or paid for products or services
- Allocation of customers, enrollees, sales territories, sales of any product or contracts with providers
- Refusal to deal with any customer, class or group of customers
- Refusal to deal with any provider, class or group of providers
- What products or services will be offered to enrollees
- Any other competitively sensitive information that is proprietary to a member company

If you have any questions or antitrust concerns related to CQMC programs, meetings, or activities, consult with your own counsel.

Reviewed on January 9, 2020

This call is being recorded and will be deleted as soon as reasonably practical.

Funding Statement

The CQMC is a membership-driven and funded effort, with additional funding provided by CMS and AHIP.

Agenda

- Welcome and Roll Call

- Recommended Updates to the Implementation Guide

- Open Discussion

- Public Comment

Welcome and Roll Call

Implementation Workgroup

- **Robert "Bob" Rauner, MD, MPH, OneHealth Nebraska (Co-chair)**
- **Rajesh Davda, MD, MBA, CPE, Cigna Healthcare (Co-chair)**
- Jennifer Bretsch, MS, CPHQ, Association of American Medical Colleges
- Torrie Fields, MPH, Advanced Illness, Blue Shield of California
- Danielle Lloyd, MPH, America's Health Insurance Plans (AHIP)
- Erin O'Rourke, AHIP
- Heidy Roberts-Cooper, American Academy of Family Physicians (AAFP)
- Kevin Hummel, MD, American College of Medical Quality (ACMC)
- Colleen Schmitt, MD, American Society for Gastrointestinal Endoscopy (ASGE)
- Christopher Dezii, RN, MBA, CPHQ, Bristol-Myers Squibb Company
- Bruce Spurlock, MD, California Hospital Assessment and Reporting Taskforce
- Helen Dollar-Maples, Centers For Medicare and Medicaid Services (CMS)
- Patrick Wynne, CMS

- Maria Durham, CMS
- Virginia "Gigi" Raney, CMS
- Kristen Zycherman, CMS
- Pierre Yong, CMS
- Kevin Faugl, Humana
- Kenneth Sands, MD, MPH, HCA Healthcare
- Lisa Patton, PhD, IBM Watson Health
- Lorelle Jacobson, Kaiser Permanente
- Stephanie Clouser, MS, Kentuckiana Health Collaborative
- Collette Cole, RN, BSN, CPHQ, Minnesota Community Measurement
- April Young, BS, MS, NCI-AD
- Paloma Luisi, MPH, New York State (NYS) Department of Health
- Deborah Paone, DrPH, The SNP Alliance
- Anthony Davis, UMPC Health Plan
- Eleni Theodoropoulos, URAC

NQF Project Team

- Teresa Brown, MHA, Director
- Jeanette May, PhD, NQF Consultant
- Simone Bernateau, Analyst
- Deidra Smith, MBA, PMP, Senior Project Manager

2022 Workgroup Goals and Objectives

Project Approach & Scope

- To achieve widespread adoption of parsimonious CQMC measure sets, diverse constituencies must collaborate to find opportunities for alignment, identify critical gaps, and support the adoption of aligned measure sets.

Implementation Workgroup Charge

Develop an Implementation Guide that addresses:

- Guidance on technical aspects of core set implementation for payment and quality reporting purposes

- Strategies to encourage buy in among clinicians, provider facilities, and consumers

- Approaches to increase core set adoption to raise awareness and increase stakeholder knowledge

Implementation Workgroup Goals

- During this performance period, the Workgroup will update the Implementation Guide to address the following:
  - Barriers
  - Solutions
  - Strategies

Recommended Updates to the Implementation Guide

Overview of Updated Implementation Guide

- Elements of Success 1: Leadership and Planning

- Elements of Success 2: Stakeholder Engagement and Partnership

- Elements of Success 3: Measure Alignment

- Elements of Success 4: Data and Quality Improvement Support

- CQMC Drivers of Change

Elements of Success 1: Leadership and Planning

- Establish cross-functional team for entire implementation process

- Set clear goals for measurement tied to patient care

- Create a culture that welcomes innovation and change

- Determine current incentive and measurement structures and consider alignment in planning phases

What are additional strategies that could be incorporated into this Element of Success?

Elements of Success 1: Leadership and Planning Current Barriers

- Lack of defined benefit for measure selection and adoption

- What needs to be in place for stakeholders to collaborate without anti-trust concerns?

What would you consider specific barriers to this Element of Success? What are strategies to mitigate those barriers?

Elements of Success 2: Stakeholder Engagement and Partnership

- Partner and build relationships with external and internal stakeholders

- Utilize a neutral facilitator to help achieve alignment

- Collaborate with other entities and work toward cross-organizational alignment on measurement

- Build on existing stakeholder strengths

What are additional strategies that could be incorporated into this Element of Success?

Elements of Success 2: Stakeholder Engagement and Partnership Current Barriers

- Competing priorities among different stakeholders impedes the process and limits stakeholders from sharing their insights

What would you consider specific barriers to this Element of Success? What are strategies to mitigate those barriers?

Why and how is it important to engage stakeholder partners in the implementation of core sets? Who are these key stakeholders?

NATIONAL QUALITY FORUM

Elements of Success 3: Measure Alignment

- Prioritize core measures for implementation in new or existing programs

- CQMC core set measures should serve as a starting point for implementation and alignment and are updated on an annual basis

- Compare core sets with measures you already use and use measures as specified by the steward

Elements of Success 3: Measure Alignment Current Barriers

- Resource constraints around updating existing or adopting new measures

What would you consider specific barriers to this Element of Success? What are strategies to mitigate those barriers?

Elements of Success 4: Data and Quality Improvement Support

- Collaboration to identify data needs, technical assistance gaps, and reimbursement requirements supporting infrastructure modifications

- Align with data and interoperability standards

- Utilize EHR capabilities and align with measures to encourage wider EHR uptake

- Technical considerations for implementation
  - Benchmarking/performance targets
  - Patient attribution
  - Addressing Small numbers

Elements of Success 4: Data and Quality Improvement Support Current Barriers

- Data needed for measurement crosses sources (e.g., vaccination location other than primary care provider)

- Lack of alignment in key areas of measure adoption and implementation including data standards, data interoperability, and data reporting specifications

CQMC Drivers of Change

- Current efforts and high-priority areas of the CQMC are outlined to reflect evolving advancements within measurement:
  - Core Set Adoption
  - Digital Measurement
  - Measure Model Alignment
  - Advancing Health Equity

CQMC Drivers of Change Discussion

- What role does the CQMC have in advancing value-based payment models?

- What workstream should be prioritized within the CQMC's Drivers of Change?

- What activities would be most helpful for this Workgroup to continue to promote CQMC core set implementation in the future?

Public Comment

Next Steps

Next Steps

- NQF will incorporate the feedback from the discussion on the Implementation Guide before public comment

- The final Implementation Guide will be shared with the Workgroup members later this summer

Contacts

- Email: CQMC@qualityforum.org

- SharePoint Log In
  https://login.qualityforum.org/login.aspx?returnURL

- CQMC webpage: http://www.qualityforum.org/cqmc/

THANK YOU.

NATIONAL QUALITY FORUM

https://www.qualityforum.org/cqmc/