Approaches to Future Core Set Prioritization

Background

Transforming healthcare payment from volume to value requires quality, patient experience, and efficiency metrics to assess the success of the models and their participants. The increased reliance on performance measures as part of these models led to a proliferation in the number of measures and a commensurate increase in burden on providers collecting the data, confusion among consumers and purchasers seeing conflicting measure results, and operational difficulties among public and private health insurance providers.

Promoting alignment by identifying core measure sets constitutes one strategy to reduce the burden of measurement. The CQMC defines a core measure set as a parsimonious group of scientifically sound measures that efficiently promote a patient-centered assessment of performance specific to a particular topic area. Value-based purchasing and alternative payment models should prioritize the inclusion of measures in the core sets. The CQMC seeks to continue its work through ongoing maintenance of the existing core measure sets to reflect the changing measurement landscape, including, but not limited to, changes in evidence-based clinical practice guidelines, data sources, or risk adjustment. It further seeks to expand into new topic areas not yet addressed. In addition, the CQMC seeks to identify gaps in measurement and challenges in implementation in order to advance adoption of the core sets.

Prioritization of Topics for New Core Sets

The CQMC initially developed eight core sets in areas identified as high priority by its members. However, the group recognizes that additional conditions and clinical areas or cross-cutting topics could benefit from the creation of a core set of measures. The CQMC aims to identify the most meaningful healthcare performance measures and prioritize them for implementation. However, multiple stakeholders use performance measures, and those stakeholders may have varying perspectives on the goals and priorities for measurement. The potential for differing stakeholder views highlights the need for a thoughtful and consensus-based approach to the selection of topics for additional core sets.

To facilitate the CQMC’s decision about how to prioritize areas for additional core sets, NQF has developed potential approaches to prioritizing new topics. To guide this effort, NQF staff conducted an environmental scan of approaches used by other initiatives seeking to develop core sets, as well as identified conditions that have high incidence or prevalence or high healthcare spending and would benefit from increased measure alignment to drive coordinated improvement in key areas while minimizing provider burden.

Environmental Scan Findings

NQF searched for efforts by other groups that are developing or have developed core sets of measures or that have identified principles for a core set. NQF initially identified 18 initiatives. These initiatives
were included if they had publicly available information describing why their core set topics were selected and/or how they were prioritized. Efforts that established principles for measure selection, but did not create specific sets of measures were excluded. Twelve national and state efforts fit the inclusion criteria for this scan. NQF assessed the initiatives’ rationales for selecting certain focus areas for their core sets and categorized each initiative by the approach used.

Some themes arose across the efforts. The majority of efforts created core sets in response to a specific need or requirement such as legislation or as an awardee of the State Innovation Models (SIM) Initiative. Some efforts focused on creating one core set of measures to address a specific purpose (e.g., for use in Accountable Care Organizations) while others have created multiple sets addressing different topics (e.g., a set of measures to include in hospital contracts and a different set to include in clinician contracts).

The scan revealed five general approaches to identifying topics for core sets:

1. Stakeholder priorities
2. Cross-cutting topics (e.g., apply to multiple conditions, settings, or models)
3. Payment model specific
4. Setting specific
5. Specialty specific (current CQMC approach)

A summary of each effort identified and its prioritization approach is included below.

**Efforts Focused on Stakeholder Priorities**

**National Academy of Medicine (NAM) Vital Signs**

The Vital Signs initiative focused on identifying measures for the health influences, characteristics, and interventions that would have the most influence on four domains: healthy people, quality of care, costs of care, and engagement in health and healthcare. The NAM committee considered the potential core measurement needs, priorities, and challenges for key stakeholder groups, including patients, families, and the public; clinicians; healthcare organizations; payers and employers; public health agencies at multiple levels; regulatory authorities; grant-making organizations; and media. One set of measures was chosen and intended to apply across all conditions.

NAM was specifically charged to identify measures that could improve population health outcomes and healthcare costs, and they prioritized measures that could achieve transformation across the system to promote these goals. Through its research, the committee identified four interrelated domains that could address these goals: healthy people, care quality, care costs, and engagement in health and healthcare. Measures were prioritized for the set if they advanced these specific goals. NAM’s report on the development of the core set noted that the committee considered developing a set that included process measures but decided to focus on outcomes. Similarly, the report noted that NAM also considered focusing on individual disease areas but chose not to pursue that approach, as other measures could have a greater impact, address progress at multiple levels of the system, and maintain parsimony. This approach allowed NAM to develop a parsimonious and focused set. However, working backwards from specific goals meant that numerous areas did not have measures currently available. This approach could limit the CQMC’s ability to promote alignment of measures currently in use.

**New Jersey State Innovation Model**

In 2015, New Jersey was awarded a State Innovation Model (SIM) Design Grant from the Center for
Medicare and Medicaid Innovation (CMMI). The SIM had as its goal to design a payment and service delivery model to reduce Medicare, Medicaid, and CHIP program expenditures while preserving or enhancing quality of care. The grant aimed to build on state initiatives already underway and the NJ SIM was designed to advance behavioral and physical health integration strategies; address Medicaid cost/value, especially for high-cost, complex patients; and improve birth outcomes through smoking cessation efforts, particularly among pregnant women.

Quality measure alignment was chosen as a core domain of the project activities. The work focused on aligning quality metrics across payers and the delivery system to improve quality and reduce redundancy and avoidable costs. The committee overseeing the alignment review prioritized the following considerations for measure review: (1) the relative importance for value-based system improvement; (2) the degree to which reporting requirements vary across payers; (3) metrics where reporting burden might outweigh their importance; and (4) where other opportunities to streamline measurement and reporting may exist. This initiative created a core set of measures through a multistep process. The first step was to identify the various state and federal quality and efficiency improvement initiatives and then create an inventory of metrics required under each initiative. The next step was to de-duplicate the list of metrics and identify those most commonly used. Measures on that list were then reviewed for meaningfulness and usability. Due to time constraints, this effort focused on outpatient measures rather than hospital inpatient measures.

This approach reviewed currently implemented measures for the outpatient setting to advance the specific goals of the NJ SIM. This approach allowed for the creation of a parsimonious set of measures currently in use. However, this approach focuses on a specific time and may not allow for the addition or removal of core measures as needed. Similar to the CQMC, the initiative focused on outpatient measures, but using this approach may leave gaps in alignment for inpatient settings.

Rhode Island Aligned Measure Sets
Rhode Island created a common set of quality measures to promote alignment across payers and reduce provider reporting burden. Rhode Island’s State Innovation Model Grant supported the initial efforts. The goal of the aligned measure sets was to support a state goal of tying 80 percent of healthcare payments to value by addressing consistency of measures and provider burden. The vision for the core set was to create a menu of measures from which payers could select and a core set of measures to be included in all contracts. Areas for the core sets were selected based on payer interest. The first aligned measure sets focused on primary care, ACO, and hospital contracts. In 2016, additional measure sets were developed for behavioral health and maternity.

The process began with a review of existing measures used in value-based contracts between payers and providers in Rhode Island. A cross-walk was created between these measures and the measures in the CMS Medicare Shared Savings Program and Five-Star Quality Rating System, as well as the population health goals outlined in the SIM. Of note, the Workgroup charged with developing the sets was silent on whether measures shall be used for payment only, versus payment and/or reporting. Additionally, the workgroup noted that specific targets and incentives associated with the measures would be left up to negotiation between the health plans and providers.

The approach was designed to capitalize on payer interest and to meet the goals of the SIM. This process resulted in a clear vision for the sets and alignment of measures currently in use. Additionally, this approach allowed for prioritization of areas where there was misalignment in value-based purchasing (VBP) contracts and supported the state’s desire to transition to greater use of VBP. This
approach, however, may limit alignment of specialty-specific measures.

**Washington State Common Measure Set for Health Care Quality and Cost**
Washington law mandated the creation of a statewide common measure set. The law created a Performance Measures Coordinating Committee charged with recommending standard statewide measures of health performance to inform public and private healthcare purchasers. Additionally, the Healthier Washington Initiative set a goal for 80 percent of all health plans and health care delivery systems in Washington State to use the Statewide Common Core Set of Measures by 2018. The core set was intended to evolve over time as measurement science advances, and a list of priority measure development areas was identified as part of its creation. This list focuses the research and recommendation of additional measures for the core set. Additionally, new topics for measure review and consideration can be identified based on state purchaser priorities.

The common measure set aims to promote voluntary measure alignment among state and private payers and to address specific state goals and needs. Measures in the set focus on access to primary care, acute care, prevention, and chronic care.

This approach focuses on addressing the priorities of public and private healthcare purchasers and aims to ensure purchasers are invested in promoting adoption of the core set. This approach also resulted in the identification of gap areas where measures are not available. This approach, again, may limit the availability of specialty-specific measures.

**Efforts Focused on Cross-Cutting Priorities**

**Measure Applications Partnership (MAP)**
MAP is a multistakeholder body convened by the National Quality Forum. MAP provides guidance on measures under consideration by the Centers for Medicare and Medicaid Services for use in its public reporting and VBP programs. To inform its measure selection work, MAP has developed sets of core measures. MAP’s approach to prioritizing areas for the development of core sets was to focus the National Quality Strategy goals or on specific populations: dual eligible beneficiaries and rural health.

MAP adopted the approach of aligning with the aims of the National Quality Strategy or addressing the needs of specific populations to ensure measures are targeting important concept areas. This strategy aimed to promote broad improvement across the health system. MAP selected this approach to allow users of the core sets to achieve a twofold goal of tracking progress towards key improvement priorities and promoting alignment around best available measures. However, this approach could have key limitations. Measures may not work at multiple levels of analysis as currently specified, leading to the need for multiple measures addressing a similar topic. Moreover, this approach also led to the identification of numerous areas without available measures. This approach may allow the CQMC to include measures that span many conditions but, again, could be limited by the availability of appropriate measures.

**Efforts Focused on Specific Payment Models**

**Oregon Medicaid Metrics and Scoring Committee Criteria for Selecting Incentive Measures**
The Oregon Health Authority (OHA) measures quality of care and access to care for individuals enrolled in coordinated care organizations (CCOs) and the Oregon Health Plan population as a whole. A CCO is a network of healthcare providers in a community who serve people who receive healthcare coverage under the Oregon Health Plan (Medicaid).
The measure set has as its goal determining which CCOs are improving care, making quality care accessible, eliminating health disparities, and controlling costs for the populations that they serve. State law created the Metrics and Scoring Committee to recommend measures to assess CCOs. The set addresses specific domains of CCO quality including service areas for which CCOs are responsible and domains prioritized for transformation, specifically, care coordination, patient experience, access, equity, efficiency and cost control, and community orientation. Measures were drawn from existing sets and are reviewed periodically based on CCO performance data, improvement over baseline, and distribution of the quality pool to determine if the selected measures are improving quality and access for the Oregon Health Plan population.

This approach allows for the creation of a measure set to support a specific model and advance quality goals for the population included in that model. However, the core set may have limited applicability outside of that model and population, limiting the impact of alignment activities.

**Maine State Innovation Model**

In 2013, Maine was awarded a three-year State Innovation Model (SIM) Grant from CMMI. Among other goals aimed at achieving the Triple Aim, the SIM aimed to improve health in at least four categories of disease prevalence, including diabetes, mental health, obesity, and tobacco use. As part of the SIM, the Maine Health Management Coalition led a multistakeholder effort to develop a core measure set. A common set of core measures was created with the objectives of assessing ACO performance, aligning commercial and public payer performance measures, and reducing provider reporting burden. Performance on nine core measures broken out by MaineCare, Commercial, and Medicaid is displayed through a dashboard, allowing for the exploration of progress over time and in relation to 2016 targets.

The approach allows for the creation of a set to support specific goals and the use of a specific model. The potential drawback could be limited applicability in other models.

**Massachusetts Executive Office of Health and Human Services (EOHHS) Quality Alignment Taskforce**

In 2017, the Massachusetts EOHHS convened a Quality Alignment Taskforce to create an aligned measure set for use in global budget-based risk contracts, Medicaid, and commercial ACOs. The measure set seeks to reduce burden and focus improvement efforts on state priorities. The taskforce was charged with recommending an aligned measure set for voluntary adoption by private and public payers and by providers in global budget-based risk contracts. The taskforce excluded ACO contracts for Medicare populations from its scope and did not consider measures for use in public reporting or in tiering of provider networks. The taskforce identified two goals for its work: (1) gain consensus on an aligned quality measure set for payers and providers to implement in global budget-based risk contracts and (2) to identify strategic priority areas for measure development where measure gaps exist.

The taskforce chose several ways to prioritize measures for the core set. First, it chose to include measures for both adult (nonelderly) and pediatric populations. Next, it identified 16 performance measure domains to represent important focus areas for the core set. Finally, the group chose to defer consideration and adoption of measures focused on inpatient care for future work. The taskforce used current measure sets as potential sources for its core set.

This approach allowed for the creation of a set that applies to a specific payment model and populations of interest. However, the focus on younger populations and measures for ACO models could limit the impact of alignment activities.
The goal of the Vermont All-Payer Model was to speed the transition from fee-for-service to risk-based payment models. The All-Payer Model enables the three main payers of healthcare in Vermont (Medicaid, Medicare, and commercial insurance) to pay an accountable care organization (ACO) differently than through fee-for-service reimbursement. This model is facilitated by state law and an agreement between the state and the Centers for Medicare and Medicaid Services (CMS). The model was facilitated through a partnership between the state’s largest payers Medicare, Medicaid, and Blue Cross and Blue Shield of Vermont and with interest from a large established ACO.

To support this model, Vermont developed a set of core measures. To create this core set, Vermont prioritized three population health goals and built a quality framework around those goals: increase access to primary care; reduce deaths due to suicide and drug overdose; and reduce the prevalence and morbidity of certain chronic diseases. Overall, the quality framework consists of 22 measures across all payers and uses existing measures in order to minimize additional administrative burden.

This approach focused on developing a set to support payer and provider interest in payment reform and resulted in a parsimonious set advancing specific goals. However, this approach, built on Vermont’s unique reform history, may not replicate nationally.

**Efforts Focused on Specific Settings**

**Health Care Quality Measures-Minnesota Department of Health**

Minnesota’s 2008 health reform initiative required the establishment of a standardized set of quality measures. This standardized quality measure set is called the Minnesota Statewide Quality Reporting and Measurement System. Physician clinics and hospitals have been reporting quality measures under the statewide system since 2010. Health plans may use the standardized measures and may not require providers to undertake reporting on measures outside of the system. Measures are categorized based on setting: physician clinic or hospital. The hospital set is further separated into measures for prospective payment system hospital, critical access hospital inpatient, critical access hospital outpatient, and prospective payment system and critical access hospitals.

This approach covers a broad range of providers, and legislation limiting the use of measures outside this system supports measure alignment. This approach is built upon state reforms and local partnerships, and replicating it elsewhere could prove challenging.

**Efforts Focused on Specific Specialties**

**Kentucky Core Healthcare Measures Set (KCHMS)**

The Kentucky Performance Measures Alignment Committee (PMAC) developed the Kentucky Core Healthcare Measures Set. The PMAC is a public-private partnership between Kentucky Department for Medicaid Services (KDMS) and the Kentuckiana Health Collaborative (KHC). The Kentucky Core Measure Set focused specifically on primary care and pediatric care measures. The goals of the core set are to identify priority quality measures that improve the quality and value of care, reduce provider burden, and align Kentucky’s healthcare organizations to focus on key indicators. The set includes 32 measures grouped in areas of prevention, pediatrics, chronic and acute care management, behavioral health, and cost/utilization.

Focusing on primary care allowed for the development of a parsimonious set that could advance specific goals. However, other specialties and settings may not benefit from the alignment effort, and including these other providers could amplify improvement efforts.
New York State Innovation Model\textsuperscript{13}  
New York’s State Innovation Model (SIM) focused on transforming primary care payment and delivery models. New York focused on using an advanced primary care model to achieve the goals of the SIM. Advanced primary care was defined as a patient-centered medical home model that provides patients with timely, well-organized, and integrated care.

A common measure set was created to support the implementation of the advanced primary care model. The core set of measures was designed to be shared across multiple payers and providers and to address quality issues across different regions of the state. The 2015 set includes 20 measures (all NQF- endorsed) in the domains of prevention, chronic disease, behavioral health/substance use/patient-reported, appropriate use, and cost.

The approach resulted in a focused and parsimonious set that addressed key goals of the SIM; however, including other settings and specialties could have a farther-reaching impact on reducing provider burden.

Potential Approaches to Prioritization

The CQMC is an effort among multiple stakeholders to promote alignment in measures used by public and private health insurance providers by developing core measure sets. The CQMC is a voluntary effort in which members choose to participate and subsequently promote adoption of the core measures. Many of the efforts identified in the scan were developed to support specific models or in response to legislative requirements.

A set of principles for the core sets guides the CQMC goals in accordance with its values. While the principles provide direction, there is the potential to expand core set development into new areas as well as diversify the current core sets to include additional measurement levels or settings. To date the CQMC has chosen to focus on clinician measurement, primarily in the ambulatory care setting, and to identify measure sets that could support multiple payment models. A review of the approaches other groups have used illuminates several possibilities for how the CQMC could prioritize topics for the development of new core sets.

Option 1: Continue Prioritizing by Condition/Specialty

The CQMC currently focuses on core sets that address specific conditions or medical specialties. Continuing to prioritize the creation of additional sets by specific conditions or specialty areas would allow for flexibility in targeting CQMC priorities or quality improvement needs. Additional clinical areas for core set development could be brought forward for consideration based on factors such as evidence-base, cost, prevalence, variability, improvability, disparities, burden of illness, impact on quality of life, and measure availability. Clinical areas brought forward for consideration could be compared based on well-defined factors agreed upon by the Collaborative, and the highest-ranking areas across these chosen factors could be prioritized for core set creation.

Alternatively, Collaborative members could bring forward conditions or specialty areas, and the full Collaborative could prioritize them based solely on group ranking/consensus opinion. The environmental scan identified a common option for prioritization: Base creation of new core sets on specific goals or priorities identified by stakeholders. As CQMC membership represents various stakeholders, using a group-ranking/consensus opinion approach to select conditions would allow the expanded work to align with current expertise and Collaborative member priorities. This approach may help sustain the
Collaborative, as the development of core sets that match member priorities could appeal to future members. Moreover, stakeholders may have varying perspectives on priorities for measurement and which factors are most important when selecting clinical areas for measurement using a core set. Using group ranking/consensus opinion allows for simpler prioritization by allowing stakeholders to weigh their own priorities or factors through their individual votes.

Continuing with prioritizing by clinical condition or specialty area would offer some advantages. First, this approach allows the CQMC to focus on the conditions of interest to its members (e.g., high cost to payers/purchasers, alignment with CQMC member expertise, conditions that have high impact on patient quality of life). This approach allows for the creation of core sets that users can apply in multiple payment or delivery models, including reporting and VBP programs. This approach does not negate a focus on cross-cutting topics, as the principles for measure selection include a criterion that promotes consideration of key cross-cutting areas for measurement. Including these measures in condition-specific sets could help highlight the need for adoption of these measures. For example, if measures addressing disparities are in the cardiovascular core set rather than in a separate disparities core set, they may be prioritized for implementation. This approach also allows the Collaborative to capitalize on the expertise of its members and could support maximum buy-in across stakeholders as clinicians may feel a greater degree of control over measures in their specialty.

However, continuing with this approach has limitations. First, focusing on certain conditions may limit the ability to include all-cause or all-condition measures in the core sets. This approach could also potentially limit the impact of CQMC efforts outside of targeted clinical areas. Certain conditions may be of utmost interest to some CQMC members, but less relevant to others. Focusing on specific clinical areas could limit the ability of some members to participate in new core set creation and to use the new core sets, and it may risk alienating members who have a broader focus. Finally, measures may not be available or in wide use for the conditions of interest to the CQMC.

If the CQMC chooses this prioritization approach, gaps that remain in high-impact, high-cost conditions that could diminish by creating a CQMC core set. The CQMC could solicit potential topic areas from all members and provide additional information to guide the Collaborative’s prioritization decision. CQMC members have expressed interest in sets for behavioral health and emergency medicine. Below are examples of potential conditions and factors the CQMC could consider.

- **Behavioral health/substance abuse**
  - Approximate cost: Mental health and SUD treatment spending from all public and private sources is expected to total $280.5 billion in 2020, which is an increase from $171.7 billion in 2009. Another estimate suggests spending of $187.8 billion in 2013. 
  - Impact: One in five adults experiences mental illness in a given year. 
  - Measure availability: NQF’s portfolio currently includes 50 endorsed, behavioral health and substance use measures addressing topics such as alcohol and drug use, care coordination, depression, medication use, tobacco, and physical health.

- **Neurology (examples include stroke, Alzheimer’s disease, and epilepsy)**
  - Approximate cost: The estimated treatment costs for neurological diseases was $101.3 billion in 2013. Another study found that the cost of the nine most common neurological diseases totaled $789 billion in 2014.
  - Impact: It is estimated that neurological diseases impact 100 million Americans annually.
Measure availability: NQF’s current portfolio includes 16 endorsed neurological measures addressing topics including stroke, epilepsy, multiple sclerosis, dementia and Alzheimer’s disease, Parkinson’s disease, and traumatic brain injury.

- Pulmonary (examples include asthma and COPD)
  - Approximate cost: The direct costs of asthma were estimated at $50.1 billion a year in 2011.\textsuperscript{19} The total cost of asthma (including absenteeism and mortality) was $81.9 billion in 2013.\textsuperscript{20} Costs attributable to COPD were estimated at $32.1 billion in 2010 with national medical costs projected to increase to $49.0 billion in 2020.\textsuperscript{21}
  - Impact: 8.3 percent of Americans have asthma,\textsuperscript{22} and 11 million Americans are diagnosed with COPD, based on a 2015 estimate.\textsuperscript{23}
  - Measure availability: NQF’s current portfolio includes 12 endorsed measures that address aspects of asthma care and 16 measures focused on care for COPD.

- Endocrine (diabetes, for example)
  - Approximate cost: The direct costs of diabetes were estimated at $237 billion in 2017, while indirect costs totaled $90 billion.\textsuperscript{24} Another study estimated the cost of diabetes, urogenital, blood, and endocrine disorders at $224.5 billion in 2013, with diabetes costs totaling $101.4 billion.\textsuperscript{15}
  - Impact: In 2015, it was estimated that 9.4 percent of the U.S. population had diabetes and 33.9 percent of U.S. adults had prediabetes.\textsuperscript{25}
  - Measure availability: The NQF portfolio includes 21 endorsed measures addressing endocrine conditions. The majority focus on diabetes care.

**Option 2: Prioritize Cross-Cutting Areas**

The majority of efforts revealed by the scan identified core sets for use in specific payment models or to assess quality of care in a specific setting or specialty. However, another option would be to focus future core sets on specific goals or priorities that cut across care settings and practice areas. For example, MAP developed sets of measures to align with the National Quality Strategy (NQS) goals. Examples of cross-cutting topic areas include care coordination/transitions of care, patient safety, access to care, appropriate use, or population health.

This approach offers potential benefits. First, creating core sets by priorities or cross-cutting areas could allow for a more holistic view of quality by focusing on key elements of care not necessarily addressed in condition-specific measures. Moreover, this approach could highlight the importance of these topics in improving healthcare quality. This approach could also allow for an assessment of care across settings, providers, and time, as well as allow for the inclusion of broader measures (e.g., all-cause or all-condition) which may not align well with the Collaborative’s current framework. This approach could also help reduce measurement burden, as measures are broadly applicable across multiple providers and specialties. This approach could also keep the Collaborative’s efforts more focused on set priorities.

Drawbacks to creating sets for cross-cutting areas also exist. This approach risks isolating important concepts like patient experience, disparities, and safety rather than integrating them into various clinical topic areas as central elements. In addition, the Collaborative has highlighted cross-cutting topics and priorities in its Principles for Measure Selection to ensure that available measures in these areas were considered for inclusion in each of the core sets. Using a cross-cutting prioritization approach could result in misalignment among the CQMC core sets or conflict with the principles.
If using this approach, the CQMC could solicit potential topic areas from across membership, and the Collaborative could prioritize based on group ranking/consensus opinion. CQMC members have expressed interest in core sets on disparities and patient experience.

**Option 3: Prioritize Expanding the Current Core Sets to Address Additional Levels of Analysis and/or Settings**

Some efforts have focused on identifying core measures that work across the care continuum and address multiple care settings. To date, the CQMC’s current sets mainly focus on clinician measurement in the ambulatory care setting. Various workgroups, however, have already begun to include some facility-level measures (mainly if clinician-level measures were not available), split sets between inpatient and ambulatory settings, or distinguish between measures based on whether they are intended for use in a specific payment model (e.g., ACO versus PCMH). Across workgroups, there has been interest in expanding the CQMC’s focus to other care settings or levels of analysis. For example, some workgroup members expressed interest in creating separate “sets,” (e.g., ambulatory care and hospital-level, each under the “Cardiology” umbrella). Additionally, workgroup members noted that hospital-level measures are increasingly being attributed to physicians and used to assess their performance.

This approach has potential benefits of its own. First, it builds upon the current sets for a more comprehensive picture of quality for a particular condition and allows for measurement across the care continuum. This approach also supports holding various clinicians and facilities responsible for the quality of an individual’s care as one moves through the health system. Finally, this could allow the Collaborative to build on its existing expertise. Current workgroups already include many of the necessary experts to expand work in the existing eight areas, while still allowing for involvement of new CQMC members.

This approach also has potential disadvantages. First, it could challenge the current parsimony and focus of the core sets. Numerous measures may need to be added to address a similar topic, as measures may not be specified to cross settings or levels of analysis. For example, a measure assessing hospital readmissions may need different specifications for use in assessing hospital performance versus clinician performance. Additionally, attribution challenges could further complicate measure selection, as there may be lack of consensus as to who or which system should be accountable for an outcome. For example, health insurance provider members have expressed interest in seeing the CQMC support cost measures for the core sets, but many of the current episode-based cost measures attribute all costs for a given time period to the accountable entity of the measure. That is, a hospital may be attributed post-acute care costs, or a clinician may be attributed costs for a hospitalization.

Additionally, a measure set may address critically important issues for one setting, but not another. For example, pressure injury measures could be important to include in a safety set for inpatient settings but less applicable to an outpatient setting. Similarly, vaccination measures could be appropriate for outpatient measurement but less meaningful for inpatient settings. This variation in priorities could potentially jeopardize the efficiency and usefulness of the core sets. This approach may also delay the expansion of core sets to other clinical or cross-cutting topic areas or remove focus from promoting adoption of the current sets for programs or payment models that involve clinician measurement. Finally, this approach may overlap with the work of various other federal initiatives.

If the Collaborative prioritizes using this approach, the current core sets could potentially be expanded to include measures assessing hospitals or post-acute care providers.
Public Comments

The CQMC aims to produce core sets that benefit all stakeholders. To ensure future core sets meet identified needs, NQF held a 21-day public comment period to collect feedback on the approach to prioritization from Collaborative members and the public. NQF received comments from 28 organizations and four individuals.

Public commenters provided overarching guidance to ensure the CQMC Core Sets stay meaningful. First, commenters emphasized that the CQMC sets must be person-centered and suggested the core sets should emphasize measures that are patient reported, promote alignment with patient goals and motivation, and focus on social determinants of health and the role of community and family in improving health and health outcomes. Commenters also suggest that a core set should be aligned across the various services and programs that a patient may navigate.

Next, commenters noted that the core sets should be well-focused, well-defined, and actionable. Commenters accentuated that measures are better accepted when they fall within the scope of a provider’s responsibility and cover essential areas of the physician’s or provider’s practice. Commenters also emphasized the need for the core sets to have clear logical and statistical links between the measures themselves and the underlying concept of quality. Commenters also reiterated that measures may need to address issues of social risk to ensure physician buy-in.

Commenters also highlighted the need for the core sets to stay at a manageable number of measures while providing enough information to allow for meaningful improvement. Additionally, commenters suggested that the core sets focus on the motivation to improve rather than focus solely on external assessments. Commenters noted the CQMC should promote alignment around measures that have been shown to drive improvements. Commenters suggested that measure developers could explore ways to use a successful measure more broadly to promote alignment and leverage proven methodologies. Specifically, commenters noted that successful clinician-level measures could be respecified to address larger populations such as ACOs or large multispecialty groups. Finally, commenters asked the CQMC to consider promoting measure alignment beyond use by public and private payers Alignment could also include measurement efforts by organizations such as The Joint Commission.

Commenters asked that the CQMC continue to consider the role of specialists and their need for meaningful measures. Commenters noted that measures addressing individual specialties are essential in shifting payment to value-based arrangements and cautioned that some specialists are finding it increasingly difficult to find measures that apply to their practice areas. Commenters highlighted that the CQMC should promote alignment and consideration of all clinicians that engage with a patient during an episode of care regardless of the approach selected.

Commenters were split on their preference for which approach to prioritization the CQMC should take. Of the commenters who provided a response identifying their preferred approach, six selected the condition- or specialty-specific approach; five suggested focusing on cross-cutting measures; one preferred expanding to new settings or levels of analysis; and three suggested a hybrid approach that could include elements of all three options. Public comments provided advantages and disadvantages to each approach for core set development.

Public commenters noted that the specialty- or condition-specific approach allows sets to stay focused and identify the best available measures in each area while building on the momentum and progress of
the CQMC to date. Commenters highlighted that this approach allows for a definition of quality that
captures the most relevant areas for each topic, emphasizing the need for measures that are sharply
focused on concepts, levels of analysis, and sites of care where quality improvement is possible.
Commenters also suggested that this approach may help to ensure the statistical soundness of the core
sets and allows for an emphasis on measures that have the strongest relationships between processes
of care and patient outcomes. Commenters also noted that focusing on conditions or specialties could
allow for the best possible coverage of important populations which could be overlooked in other
approaches. This approach also allows for the inclusion of specialists, ensures the CQMC has
appropriate decision making expertise available in its deliberations, and confirms measures have a clear
locus of responsibility. Commenters also suggested that the condition- or specialty-focused approach
allows for greater flexibility and application of the core measure sets across multiple delivery models
and payer types.

However, commenters raised several concerns with this approach. First, this approach largely reflects
how measurement has been done to date. Commenters cautioned that the current system of
performance measurement has not led to large scale improvement in patient outcomes, health or
healthcare disparities, costs, or population health but has contributed to burn-out and high
administrative costs. Commenters highlighted that disease-focused measures could encourage silos of
care and may promote a provider-centered vision of care. Commenters also advised that there could be
a selection bias for the interests and expertise of those currently on the CQMC which might obscure the
objective needs of the healthcare system. Finally, this approach could limit the ability to address cross-
cutting concerns as well as comorbidity involving secondary conditions.

If a specialty- or condition-specific approach is ultimately selected, commenters highlighted that core set
development and prioritization should emphasize clinical evidence, variability, improvability, and the
ability to prove value. Commenters noted several specific conditions and specialties that could benefit
from a core set. Several commenters suggested that the CQMC develop a core set addressing mental
and behavioral health, highlighting a need for alignment and implementation of measures around
substance use disorders, especially opioid abuse. Commenters also suggested that the CQMC consider
creating a core set addressing home and community-based services (HCBS) and long-term services and
supports (LTSS). Commenters suggested the CQMC align with state Medicaid and disability programs
and build on the work of the NQF HCBS Committee and the Medicaid and CHIP Payment and Access
Commission (MACPAC). Finally, commenters suggested the CQMC consider developing core sets in high-
cost, high-impact areas such as cardiometabolic, endocrinology, pulmonology (e.g., COPD and asthma),
and multiple chronic conditions.

Commenters highlighted numerous advantages to creating core sets focused on cross-cutting areas.
Commenters suggested this approach has the potential to be the most person-centered. Commenters
emphasized that cross-cutting measures can engage the entire system and take care across settings into
consideration, promoting a view of measurement that tracks a patient across the care continuum. This
approach could also promote team-based care and could allow for better integration of nonphysician
providers in measurement and improvement efforts. Commenters highlighted that a cross-cutting
approach takes the most holistic approach in addressing quality of care across settings and provider
types.

Commenters highlighted that the cross-cutting approach could address the needs of patients with
complex conditions that require care across settings and providers such as those with multiple chronic
conditions and people with disabilities. A cross-cutting approach could also allow for better integration of services that are not setting specific as well as better integration of physical and mental health.

Some commenters raised concerns that a specialty-specific approach makes it challenging to include measures addressing important concepts such as hospital readmissions and safety as well as infection prevention measures such as vaccination. However, other commenters raised concerns that this approach risks isolating important concepts like patient experience, disparities, and safety rather than integrating them into clinical topic areas as central elements of those areas. Lastly, commenters cautioned that using this approach could result in misalignment among the CQMC core sets or reduce use of the core sets across a broad array of health insurance providers.

If the cross-cutting approach is selected, commenters suggested areas where the CQMC could focus. Commenters suggested that appropriate use and patient-reported outcomes as areas that could benefit from a CQMC core set. Commenters also suggested that a behavioral health core set could be created in such a way that it is treated as a cross-cutting area. Finally, commenters suggested that the CQMC focus on developing a single cross-cutting measure set that includes measures with potential for greater impact on health, healthcare, and costs, such as the approach taken by NAM.

Commenters provided feedback on expanding the current core sets to address additional settings or levels of analysis. This approach could allow for a more comprehensive view of the care for a condition, promote measurement across the care continuum, and foster accountability across settings. Commenters noted that expanding and updating the current core sets to include additional populations, facilities, and levels of analysis would promote consistency across quality improvement and value-based purchasing programs.

Commenters cautioned that this approach could be challenging to operationalize in a parsimonious manner. A measure concept could be important for hospitals, clinicians, health plans, and other entities like PAC providers but would require different measure specifications across settings. Some commenters cautioned that this approach could disrupt the CQMC’s current efforts given the complexity and potential for unintended consequences.

Commenters highlighted attribution as a challenge with this approach. Some commenters cautioned that attribution could complicate measure selection, while others felt attribution challenges should not negate this approach. These commenters highlighted that facilities are responsible for their providers and noted that the CQMC should not change the attribution model as specified by the measure developer but could assess the validity of the measure at the intended level of attribution. The CQMC could work with measure developers to expand and test their measures beyond the current level of analysis if appropriate.

Commenters noted several benefits to considering a hybrid approach to those highlighted above. Commenters suggested that a hybrid approach could allow the CQMC to capitalize on the potential benefits of each of the suggested approaches. Commenters offered several suggestions for how a hybrid approach could be implemented, such as including cross-cutting measures in each of the condition-specific core sets or creating a standalone core set of cross-cutting measures that could apply to each of the condition specific areas. Commenters noted that a set may be more meaningful if it includes both condition-specific and cross-cutting measures. Finally, commenters suggested that a hybrid approach could meet the data needs of the diverse users of the CQMC core sets.
Finally, commenters suggested several future considerations for the CQMC. One commenter suggested the publication of national benchmarks for measures specified in the core sets to allow for comparative analyses. Commenters also noted the CQMC could have a role in promoting measure development and filling measure gaps. Specific gaps noted by commenters included spine surgery, HCBS and LTSS, and malnutrition. Commenters also noted that the CQMC should create and formalize a maintenance process for the core sets, as evidence may change over time, measures may no longer represent a meaningful opportunity for improvement, unintended consequences may be identified, and new measures may become available to fill critical measurement gaps.

References


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