

# NATIONAL QUALITY FORUM

## **eMeasure Learning Collaborative**

Planning Committee Webinar and Worksession

Webinar Minutes

January 11, 2012

1:00-2:00 pm ET

The ***eMeasure Learning Collaborative Planning Committee*** met by webinar on Tuesday, January 11<sup>th</sup>, 2012.

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***Members Present:*** Dana Alexander, Jason Colquitt, Delane Heldt, Ted Palen, Greg Pawlson, Jacob Reider, Aldo Tinoco, Ann Watt

***Members Not Present:*** Tracy Enright, Liz Johnson, Lori Nichols, Amit Popat, Greg Sharpe, Christopher Snyder

***NQF Staff:*** Floyd Eisenberg, Rosemary Kennedy, and Christina Mandzuk

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**Welcome** – Rosemary Kennedy and Floyd Eisenberg

**Minutes Approval Date:** January 30, 2012

### **Webinar Meeting Agenda**

1. Review purpose and goals of the eMeasure Collaborative Project
2. Introduce the planning committee and discuss the committee's charge and role
3. Review potential timeline for calls, webinar, and meetings
4. Discuss potential topic areas related to eMeasure adoption and use

### **Background** – NQF member Rosemary Kennedy (*see slides*)

1. The meeting started with sharing background information on the eMeasure Learning Collaborative. In summary, the eMeasure Collaborative is a public initiative convened by the National Quality Forum (NQF) to bring together diverse stakeholders from across the quality enterprise to:
  - a. Promote shared learning across key eMeasure stakeholders including an understanding of major drivers and barriers; and
  - b. Advance knowledge and best practices related to the development and implementation of eMeasures.

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2. The eMeasure Learning Collaborative will be conducted through a series of interactive webinars and in-person meetings – including key stakeholders involved with eMeasures. Key stakeholder groups were discussed including the follow major categories: measure developers, standards developers, providers encompassing the entire spectrum of care delivery, all members of the healthcare delivery team, researchers, and consumers. During the webinars and in-person meetings, all stakeholders will discuss relevant topics, tools, and resources related to eMeasure creation, adoption, use and advancement.
3. The eLearning Collaborative Planning Committee Members were introduced (see table below).

Name	Organization	Title
Delane Helt	AMA/PCPI	Project Manager
Aldo Tinoco, MD	NCQA	Physician Informaticist
Ann Watt	The Joint Commission	Associate Director, Department of Quality
Jason Colquitt	Greenway Medical Technologies	Director of Clinical Development
Amit Popat	EPIC	Interface Analyst
Dana Alexander	GE Health Care IT Solutions	Vice President; Chief Nursing Officer
Liz Johnson	Tenet Healthcare	Vice President, Applied Clinical Informatics
Ted Palen, MD	Kaiser Permanente	Internist
Chris Snyder, DO	Peninsula Regional Medical Center	Chief Medical Information Officer

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Name	Organization	Title
Jacob Reider, MD	ONC	Senior Policy Advisor
Lori Nichols	Whatcom Health Information Network; Shared Care Plan	Director
Dr. Greg Pawlson	Blue Cross Blue Shield Association	Executive Director, Quality Innovations

4. NQF set the stage for the eMeasure Learning Collaborative prior to reviewing the slides:
  - a. NQF is open to ideas and suggestions for how to structure the eMeasure Learning Collaborative webinars and in-person meetings to ensure that proposed goals and objectives are achieved. Members discussed the need for the eMeasure Learning Collaborative and the important role this Collaborative will have in eMeasure adoption, use, and advancement.
  - b. Members of the eMeasure Learning Collaborative Planning Committee are critical stakeholders to the success of the eMeasure Collaborative. The Collaborative is intended be a vehicle to share/develop best practices and identify opportunities for learning.

## Group Discussion

Open Discussion – all members, led by Rosemary Kennedy and Floyd Eisenberg (*see slides*)

Opening thoughts regarding the domain of eMeasures (creation, adoption, and use) and the associated relationship to quality measurement were led by Rosemary Kennedy and Floyd Eisenberg.

eMeasure Topic Areas (for future discussion through webinars and face-to-face meetings)

1. Methods, challenges, and opportunities related to the integration of data necessary for performance measurement within electronic point of care documentation
  - a. Data and workflow implications

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2. Methods for management of value/code sets necessary for quality measurement (and migration to future code systems such as ICD-9 to ICD-10 to SNOMED-CT).
3. Transformation of existing XML structures to formats from which current electronic health records (EHRs) can develop queries.
4. Electronic measurement reporting (best practices, repeatable models, recommendations, challenges, and areas requiring future work).
5. Determine the current use of central or federated models to manage data that are required to calculate performance measures. Also, how do organizations you use data in EHRs that are standardized summary reports without the primary source data and related metadata? Further discussion is needed on this matter. (Jacob Reider)
6. Identify how measure developers incorporate standardization within their scope of work. This knowledge is needed in order to understand and implement eMeasures. Also, an understanding of how data elements and concepts are harmonized, is equally important. Discussion can include review of some eMeasures that currently support harmonization with recommendations to increase parsimony. (Dana Alexander)
7. Capitalize on moving forward based on what is already known: methods for getting data from a primary source. Determine how to credit a standard summary report on data and not the primary data itself. (Greg Pawlson)
8. Determine criteria about what measures or concepts are appropriate for retooling as eMeasures. These criteria are vital to understand the impact on clinical decision support.
9. Identify methodology to innovate for the future based on what technology will allow us to do. (Delane Heldt)
  - a. There is a richness of data in the unstructured form. Forcing data to be structured as it is entered can introduce bias as contributors may feel required to report. This bias can be avoided with data collection using natural language processing.
  - b. The target audience should be direct implementers (i.e. physicians and nurses), along with vendors.
  - c. The scope should be addressed. Do we limit to what is certified / allowed in EHRs under current Meaningful Use rules, or go beyond that scope? Further discussion is needed regarding this matter.
  - d. What will be the buckets of measurement (e.g., diagnoses)? (Further discussion is also needed regarding this matter)

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10. Identify how a measure developer can know if a concept is handled by an EHR and a process / momentum to propel the National Agenda forward. (Ann Watt)

## **eMeasure Learning Collaborative 2012 Timeline**

- April – in person meeting
- March 1<sup>st</sup> – webinar #2
- August – in person meeting
- September – Webinar #3
- October – final report to HHS: compilation of best practices and resources
- Ongoing – Following each meeting/webinar - Resources posted to NQF's Website: Best practices and other materials shared at meetings/ webinars

## **Action Items:**

1. Additional physicians needed; gather names - All
2. List of possible keynote speakers and eMeasure Learning Collaborative Chairs/Co-chairs – Floyd

## ***Next eMeasure Learning Collaborative Conference Call:***

January 30<sup>th</sup> from 2pm to 3pm EST

A calendar invite has been sent to the group.

## **Parking Lot**

eMeasure Learning Collaborative Discussion –

- a) Names of potential physicians to join Collaborative
- b) eMeasures vs. Registries - content and structure
- c) Do we limit to what is certified/allowed in EHRs, or go beyond that scope
- d) Buckets of measurement (i.e. diagnosis, others)
- e) How to measure patient centered outcomes reporting metrics
- f) Current eMeasures that support harmonization
- g) Continue conversation/brain storming from January 11<sup>th</sup> Meeting