

# NATIONAL QUALITY FORUM

## **eMeasure Learning Collaborative**

Planning Committee Meeting and Worksession

Meeting Minutes

February 28, 2012

3:30-4:30 pm ET

The *eMeasure Learning Collaborative Planning Committee* met on Tuesday, February 28<sup>th</sup>, 2012.

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**Members Present:** Jason Colquitt, Liz Johnson, Lori Nichols, Christopher Snyder

**Members Not Present:** Dana Alexander, Delane Heldt, Jesse James, Ted Palen, Greg Pawlson, Amit Popat, Jacob Reider, Greg Sharpe, Aldo Tinoco, Ann Watt

**NQF Staff:** Ahmed Haque, Rosemary Kennedy, Christina Mandzuk and Farhia Mussa

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**Welcome** – Rosemary Kennedy

**Minutes Approval Date:** March 12, 2012

### **Meeting Agenda**

1. Review Minutes from February 13<sup>th</sup> meeting (attachment)
2. HITAC In-Person Meeting Input Into the eMeasure Learning Collaborative
3. eMeasure Implementation Webinar – March 15<sup>th</sup>
4. Call for Planning Committee Nominations
5. Collaborative In-Person Meeting – April 26<sup>th</sup>
6. Action Items/Adjourn

**Introduction** – NQF member *Rosemary Kennedy (see slides)*

**Review of Meeting Minutes from February 13<sup>th</sup> (see slides)**

The Meeting Minutes from February 13<sup>th</sup> were reviewed and accepted.

### **Group Discussion**

Open Discussion – all members, led by Rosemary Kennedy (*see slides*)

**HITAC Meeting February 17<sup>th</sup>** (*see slides*)

The HITAC Committee met in-person on February 17<sup>th</sup> at the NQF offices. Their suggestions to the Collaborative included:

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1. Using the framework slide (refer to slide 11) to structure the April 26<sup>th</sup> In-Person Meeting
2. Topics to consider addressing include:
  - Workflow
  - How to improve real-time performance
  - Data gaps – semantically address what is missing
  - How to involve those who can safely manage data

## **March 15<sup>th</sup> Webinar** *(see slides)*

1. The Collaborative will be hosting a Webinar on March 15<sup>th</sup>, titled “eMeasure Implementation: Implications in Small Practice Settings”, from 12:30 – 2PM ET. The purpose of this webinar is to provide information related to the eMeasure implementation within small practices (e.g., physicians, private practices and clinics).
2. The learning objectives include :
  - a. The importance of advancing eMeasures in small practice settings
  - b. Best practices in implementing eMeasures within ambulatory electronic health records (EHRs)
  - c. eMeasure implementation results, challenges, and future work
  - d. The mission of NQF’s eMeasure Learning Collaborative and its value to small practice providers (Rosemary Kennedy)
3. NQF has reached out to and is close to finalizing the speaker list. (Rosemary Kennedy)
4. Various forms of marketing and outreach are being used to gain visibility. This includes the NQF website, mass emails to former webinar participants and NQF member/action alerts. (Rosemary Kennedy)
5. Registration is now open for this webinar and Planning Committee Members are encouraged to share the details. (Rosemary Kennedy)

## **Call for Nominations** *(see slides)*

1. NQF hosted a call for nominations to consider the need for additional members to the existing Planning Committee to ensure we have included stakeholders from all domains of healthcare to make this effort successful. The process was open and transparent to ensure that the Collaborative addresses the needs of all diverse stakeholders identified during our last web meeting. The call for eMeasure Collaborative Planning Committee members was posted to the NQF website and remained open for 10 days (Feb 13 - Feb 22). The Planning Committee was asked to share this information with anyone they felt would be interested in becoming a member. (Rosemary Kennedy)
2. There were nine applicants and all were accepted to this Committee. (Rosemary Kennedy)

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3. Acceptance letters will be sent out later today. NQF felt that all applicants represented a breadth of healthcare expertise and will be a nice complement to the Committee. These applicants included vendors, stewards and providers. An Orientation Call will be held on Friday, March 2, to debrief the new Planning Committee Members. (Rosemary Kennedy)

## **In-Person Meeting** (see slides)

1. The In-Person Collaborative Meeting will take place at the NQF Offices on April 26<sup>th</sup> from 8AM – 4PM ET. There is no charge to attend and in-person attendance will be limited to 100 people. (Rosemary Kennedy)
2. NQF will target certain organizations to ensure that those in attendance cover a broad spectrum. After key stakeholders are contacted, registration will be open to the public. Those not attending in-person will be able to attend via web conference. (Rosemary Kennedy)
3. Objective for this meeting, will be to:
  - a. Advance knowledge and practice related to the development and implementation of eMeasures across all settings of healthcare;
  - b. Drive greater uptake of eMeasures and movement toward use of an electronic platform for quality measurement;
  - c. Promote awareness, provide education, and enable understanding of best practices with eMeasure implementation across various healthcare settings; and,
  - d. Allow knowledge sharing between all stakeholders involved in quality and performance measurement thereby expediting advancement in electronic quality measurement. (Rosemary Kennedy)
4. Several potential title names for this meeting were discussed. Per unanimous decision, the title of this meeting will be “Best Practices for eMeasure Implementation”. (All Members Present)
5. Stakeholders invited to this event will include associations, government agencies, medical specialty groups, providers, standards organizations and vendors. Insurance and pharmaceutical companies will also be contacted, but the main focus will be on the aforementioned stakeholders. Consumers will also be added to the list of target stakeholders. (All Members Present)
6. Two keynote speakers have been confirmed, Farzard Mostashari, MD, ScM from ONC and Kate Goodrich, MD from CMS. (Rosemary Kennedy)
7. Break out tracks have evolved from three tracks (technical, clinical data analytics, and implementation) to five tracks:
  1. Implementation *Acute*
  2. Implementation *Small Practice*

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3. Technical
4. Clinical Data Analytics
5. Innovation

The Innovation track is the newest addition to the breakout sessions, which will give attendees the opportunity to start looking towards the future and possibilities of eMeasure Implementation. Decisions that the Quality Community makes now may impact future decisions. (Liz Johnson, Lori Nichols, Chris Snyder)

8. The Methods for the break out tracks include:
  - a. Use cases showing how facilities apply eMeasures (or can state “are engaged in the eMeasure process” today
  - b. Use cases describing how facilities are expanding beyond what they have today
  - c. Sharing of examples for the future (Rosemary Kennedy)
9. There are four questions that the Collaborative will attempt to answer at this In-Person Meeting:
  1. *What are best practices examples* related to the development and implementation of eMeasures in the acute and ambulatory settings (small practice settings)?
  2. *What are the mechanisms to enhance data and workflow capability?*
  3. *What are the recommendations* for future use of health IT and standards to enable performance measurement
  4. *How can we “rethink”* what we are looking for? (Rosemary Kennedy)

The first three questions were composed by the Planning Committee, with the fourth question stemming from the HITAC in-person meeting. The innovation question (question four) captures the Collaborative goal since much of eMeasure work is prospective. Recommendations for future use demonstrates the predictive aspect of data. (Rosemary Kennedy, Lori Nichols)

10. The Planning Committee proposed a fifth question: “How can we enhance the data and workflow capability with what we have today?” It will be interesting to see what the healthcare community is reporting besides measures. This topic will be further addressed at the next meeting; it will be important to see if anything should be added from proposed rulemaking. (Liz Johnson, Rosemary Kennedy)
11. The DRAFT agenda along with the five breakout tracks were reviewed. Planning Committee members are asked to lead the different tracks (two members per track). Once Planning Committee Nominees have been contacted and accepted their invitation to this committee, NQF will send out a sign-up sheet for members to volunteer as track leaders. (Rosemary Kennedy)
12. Once breakout tracks have been staffed, there will be separate conference calls for each to plan the session. (Rosemary Kennedy)

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## Action Items:

1. Finalize speakers for the March 15<sup>th</sup> Webinar – Floyd/Rosemary
2. Further discuss the five break out session tracks – All
3. Volunteer to be a break out track lead – Planning Committee
4. Finalize Agenda for the April 26<sup>th</sup> In-Person Meeting – Floyd/Rosemary
5. Send invitations and open registration for the April 26<sup>th</sup> In-Person Meeting
6. Send sign-up sheet for break out session track leaders - NQF

## **Next eMeasure Learning Collaborative Conference Call:**

March 12<sup>th</sup> from 2:00pm to 3:00pm ET

A calendar invite has been sent to the group.

## **Parking Lot or Topics for a Future Meeting**

eMeasure Learning Collaborative Discussion –

- a) Names of potential physicians to participate in the eMeasure Learning Collaborative
- b) eMeasures vs. Registries - content and structure
- c) Do we limit to what is certified/allowed in EHRs, or go beyond that scope
- d) How to measure patient centered outcomes reporting metrics
- e) Current eMeasures that support harmonization
- f) Patient Centered Reporting
- g) Further discuss “How can we enhance the data and workflow capability with what we have today?”
- h) Epic sharing best practices
- i) 5 breakout sessions
  1. Implementation *Acute*
  2. Implementation *Small Practice*
  3. Technical
  4. Clinical Data Analytics
  5. Innovation