

NATIONAL QUALITY FORUM

eMeasure Learning Collaborative

Planning Committee Meeting and Worksession

Meeting Minutes

May 21, 2012

2:00-3:00 pm ET

The ***eMeasure Learning Collaborative Planning Committee*** met on Monday, May 21, 2012.

Members Present: Zahid Butt, Dwight Brown, Lori Nichols, Karen Nielsen, Ted Palen, Christopher Snyder, Aldo Tinoco, Ann Watt

Federal Liaisons Present: Jesse James, Kevin Larsen

Members Not Present: Dana Alexander, Jason Colquitt, Delane Heldt, Kendra Hanley, Sharon Hibay, Louis Hochheiser, Liz Johnson, John Maese, Ginny Meadows, Michael Mirro, Greg Pawlson, Amit Papat, Jacob Reider, Greg Sharpe, Dave Stumpf

NQF Staff Present: Floyd Eisenberg, Beth Franklin, Rosemary Kennedy, Christina Mandzuk, Farhia Mussa, Danielle Sims

Welcome – Floyd Eisenberg

Minutes Approval Date: 06/04/12

Meeting Agenda

1. Welcome/Review Minutes from May 9th
2. eMeasure Learning Collaborative Evaluation and Feedback Summary
3. Topics/Structure for August 9th In-Person Meeting
4. Moving the eMeasure Learning Collaborative Forward – Social Media
5. eMeasure Webinar June 14th

Welcome/Review Minutes from May 9th

eMeasure Learning Collaborative Evaluation and Feedback Summary

1. On Thursday, May 3rd, NQF sent out an evaluation to all of the participants who attended the meeting; both web and in person. The evaluation closed as of 5/9/2012, with a response rate of 45%. Evaluation totals: (Floyd Eisenberg)
 - a. Attended in-person: 32
 - b. Attended via Web: 6
 - c. Total respondents: 38

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2. Almost three quarters of the participants (74%) felt that closing report out were effective. There have been suggestions that the August meeting cover one and a half days, with the first half a day allowing for discussion, and with the overnight to process information, return on day two to finish discussion and breakout sessions. (Floyd Eisenberg)
3. The remaining slides highlight evaluation responses regarding the effectiveness of the breakout sessions, how to keep the momentum going post meeting, along with suggested topics for the August 9th meeting. (Floyd Eisenberg)

Topics/Structure for August 9th In-Person Meeting

1. Topics proposed from the 05/09/12 meeting: (Floyd Eisenberg)
 - a. Focus on knowledge collected from In-Person Meeting and take that to the next level
 - b. Data quality and availability to get the information that is required
 - c. How do those who shared the best practice maneuver around some of the gaps?
 - d. How does one engage local organizations and providers in their own data governance? (is this an appropriate topic?)
2. As mentioned previously, NQF staff identified three common themes at the In-Person from the breakout sessions:
 - a. Organizational Factors/Leadership
 - b. Learning Health System Environment
 - c. Data Capture/Workflow
 - i. Data availability
 - ii. Measure expression
3. The April 26th meeting left many attendees longing to continue the discussion. Attainable goals for the August 9th meeting could be based off NQF's list of deliverables, and who can attend the August 9th meeting. Having the "bright lights" attend would not only bring energy and momentum, but knowledge needed to move the discussion forward. (Karen Nielsen, Chris Snyder)
4. The appropriate stakeholders include local organizations, quality organization (local and national), EHR structure vendors, and data warehouse personnel. The stakeholders could be divided into two groups: those are the local implementation levels, and developers (EHR and measure). (Jesse James, Kevin Larsen, Chris Snyder)
 - a. Measure developers define the role that implementers and local stakeholders will have on input. (Zahid Butt)
 - b. Within one organization, there can be a large disconnect between all the key departments for eMeasure implementation. Some schools of thought believe that if Measure Developers are correctly doing their job, there should not be any changes to be made to the final eMeasure and all information needed is clearly

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found in the eSpecification. However, there needs to be an understanding, especially in Meaningful Use Stage I, the eSpecifications had to be tweaked due to the workflow and not having the capability to capture the required information. (Zahid Butt, Ann Watt)

- c. Paper measures do not always translate into an eMeasure. A retrospective process, such as eSpecifications, does not always match the technology that is supposed to advance the. (Kevin Larsen)
 - d. One approach to aid measure developers is to identify the process needed going forward to support their work. (Karen Nielsen)
5. Proposed Structural Areas for the Collaborative: (Floyd Eisenberg)
- a. Methods to engage local organizations and providers in their own data governance
 - IT and quality improvement (QI) need to work together, and the Measure Developer must understand what can be implemented and the processes that can move this forward. (Floyd Eisenberg)
 - b. Changes in measure development
 - c. Changes in data capture and structure (for example, ejection fraction, gestational age)
 - Are there tools used in Clinical Decision Support (CDS) that are ignored but needed for clinical care? What is a method to capture the necessary data (i.e. gestational age or ejection fraction)?
 - d. Mechanisms for evaluating existing data
 - e. Workflow of data from capture to analysis to aggregation
 - f. Standard method to express mathematical logic
 - g. QDM feasibility analysis
 - A QDM style guide is being published; potential topic for the Collaborative – to discuss what is useful in this guide.
6. Potential topics for August In-Person Meeting:
- a. Usability and feasibility of data capture resources
 - i. If someone needs to know who recorded or stated something, how can we get there if we do not have local stakeholders as a partner? Local stakeholders along with the end user need to be used for feedback. (Zahid Butt and Floyd Eisenberg)
 - ii. Imperative that the data capture tools both are feasible, user-friendly and provide accurate data and reports. (Karen Nielsen)
 - b. Drafting the system for efficiency measures (Floyd Eisenberg and Kevin Larsen)
 - i. ONC has a contract with RAND, which has included activities such as an expert panel and analysis around these measures.

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- ii. Information that can be shared from this work could be a good starting point for discussion, which could be guided by the proposed structural areas (listed above).
- iii. If this topic is posted prior to the meeting, attendees can prepare for the discussion and send the appropriate representative and this would aid to the depth and productivity of this meeting.
- iv. Proposed Topic for August In-Person Meeting:
 - a. Planning Committee at today's meeting (May 21st) agreed that the proposed topic will be to look at care coordination and efficiency measures, and to discuss where we are today and how we can move forward. (Floyd Eisenberg)
 - b. ONC will talk with RAND about the using the efficiency measures and the in-person meeting, to ensure there are no contractual or IP issues. (Kevin Larsen)

eMeasure Webinar June 14th

- 1. Proposed Topic
 - a. The Planning Committee has an interest in having measures developers discuss the challenges they face eMeasure implementation. (Jesse James, Karen Nielsen, Chris Snyder)
 - i. Some measure developers are blind to challenges and actions in the clinical setting, however others have the same needs. In other cases, the measure developers and clinical settings have the same needs. (Floyd Eisenberg, Aldo Tinoco)

Action Items

- 1. Email potential speakers for the June 14th webinar – Floyd Eisenberg
- 2. Identify efficiency or prevention measures – Planning Committee

Next eMeasure Learning Collaborative Conference Call:

June 4th, from 2:00pm to 3:00pm ET

A calendar invite has been sent to the group with a **new** conference line and webinar link:

Dial-in #: **877-224-4655** Conference Code: **4533611326**

<http://nqf.commpartners.com/se/Rd/Mt.aspx?163399>

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1. Parking Lot
None
2. Agenda Items for next Collaborative Planning Meeting:
 - a. June 14th Webinar: finalize topic ideas and discuss confirmed speakers
 - b. August 9th In-Person Meeting: finalize topic ideas and potential speakers