

eMeasure Learning Collaborative Planning Committee Meeting

May 21, 2012



NATIONAL
QUALITY FORUM

eMeasure Learning Collaborative

Planning Committee: Conference Call Agenda

- **2:00-2:05pm** **Welcome/Review Minutes from May 9th**
- **2:05-2:10pm** **eMeasure Learning Collaborative Evaluation and Feedback Summary**
- **2:10-2:35pm** **Topics/Structure for August 9th In-Person Meeting**
- **2:35-2:45 pm** **Moving the eMeasure Learning Collaborative Forward – Social Media**
- **2:45-3:00pm** **eMeasure Webinar June 14th**

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eMeasure Learning Collaborative Evaluation and Feedback Summary

Evaluation Categories

- Type of participation (in-person vs. web)
- Satisfaction of speakers
- Achieving objectives for breakout and overall meeting
- Suggestions for continuing momentum
- Likes/dislikes regarding the meeting
- Proposed topics for the August 9th In-Person Meeting

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

- Response Rate : 45%
- Evaluation Totals:
 - Total completed evaluations: 38
 - » Attended in-person: 32
 - » Attended via Web: 6
- Satisfaction of 'Opening Session' speakers – respondents were 'very satisfied' or 'satisfied'
 - Kate Goodrich, MD - 84%
 - Farzad Mostashari, MD – 92%

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

- Evaluation Elements – respondents ‘strongly agree’ or ‘agree’
 - The breakout session achieved its stated objective - 84%
 - The closing session report outs were effective - 74%
 - The eMeasure Learning Collaborating meeting was effective in identifying:
 - » Best practices - 78%
 - » Gaps - 89%
 - » Recommendations - 83%

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

- Evaluation Elements - respondents 'strongly agree' or 'agree'
 - The breakout session achieved its stated objective:
 - » Implementation *Acute* - 78%
 - » Implementation *Office Based Practices* - 88%
 - » Technical - 75%
 - » CDA - 75%
 - » Innovation - 83%

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

- Evaluation Elements – respondents ‘strongly agree’ or ‘agree’
 - Did you feel the eMeasure Learning Collaborative meeting was effective in identifying best practices, gaps and recommendations?

Track	Best Practices	Gaps	Recommendations
Implementation Acute	78%	100%	89%
Office Based Practices	88%	88%	88%
Technical	100%	100%	100%
Clinical Data Analytics	58%	100%	88%
Innovation	86%	71%	71%

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

What suggestions do you have for keeping the momentum going with the eMeasure Learning Collaborative?

- “Keep these types of meeting coming on a regular basis. Getting people like Farzad and Floyd at the table is extremely effective.”
- “Engage consumer representatives to collaborate with clinicians and vendors for added perspective. Review and consider recurring themes that cross breakout groups from a broader (interdisciplinary) perspective.”
- Offer option to attend more than one topic area if possible.
- “...setting out criteria for defining something as a best practice. What is the evidence? Based on the presentations at the session I attended, it seemed to be self defined.”
- “Would be more effective to have focused discussions with those actually doing the work.”
- “More interactions with measure developers and providers.”

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

What did you like most about the eMeasure Learning Collaborative?

- The keynote speakers
- General session content and breakout sessions
- Presentations from the best practice facilities; very informative and productive with so many different players in the health care arena
- “Finding out that most of the key issues are common among all participants and that there are many that are/will be proactive in promoting a healthy environment for metric use nation-wide.”
- “Having a chance to speak out on important issues - and have someone that matters listen.”
- “Cross-pollination of the ideas, what is working, and what is problematic.”
- “The varied perspectives of the participants...”

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

What did you like least about the eMeasure Learning Collaborative?

- “Not enough time to discuss next steps. We should focus on doing demonstration projects next.”
- “Would have liked to have attended more than one type of break out- morning and afternoon sessions perhaps....”
- “Way too much emphasis on physicians! This should be a provider-neutral milieu. Non-physician providers have considerable contributions to make and can add to the conversation in a meaningful way”
- “Hard to hear all of the feedback over the web”
- “My group needed a little better facilitation, not a lot more though. Just a little more keeping of the question objectives as the focus of the discussion.”

eMeasure Learning Collaborative Evaluation and Feedback Summary (cont'd)

Are there additional topics you would like to suggest for the August 9th, 2012 In-person eMeasure Learning Collaborative meeting?

- “System functionality and workflows - especially around the area of standardized order sets and physician structured documentation”
- “Perhaps looking at one measure such as VTE and tracking it across all of the reporting programs using the EHR as the tool. That way the group could see where commonality for data collection exist and where there are gaps.”
- “Next steps to get our recommendations published, heard, etc.”
- “Plans for a demonstration project which involves measure developers, providers, payors, standards organizations”
- “More best practices for harmonization, development, improving, maintaining eMeasures
More discussions on innovation - benchmarking, data warehousing of eMeasure data.
How can we use operational efficiency benchmarking and data warehouses to create quality ones”

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Topics/Structure for August 9th In-Person Meeting

Topics Proposed at 05/09/12 Meeting

- Focus on knowledge collected from In-Person Meeting and take that to the next level
- Data quality and availability to get the information that is required
- How do those who shared the best practice maneuver around some of the gaps?
- How does one engage local organizations and providers in their own data governance? (is this an appropriate topic?)

Other Suggestions/Discussion

Topics/Structure for August 9th In-Person Meeting

NQF Staff identified three common themes from the breakout sessions at the In-Person meeting on April 26

- Organizational Factors/Leadership
- Learning Health System Environment
- Data Capture/Workflow
 - Data availability
 - Measure expression

Topics/Structure for August 9th In-Person Meeting

Proposed Structural Areas for the Collaborative

1. Methods to engage local organizations and providers in their own data governance
2. Changes in measure development
3. Changes in data capture and structure (for example, ejection fraction, gestational age)
4. Mechanisms for evaluating existing data
5. Workflow of data from capture to analysis to aggregation
6. Standard method to express mathematical logic
7. QDM feasibility analysis

Topics/Structure for August 9th In-Person Meeting

In-Person Meeting August 9th

- **Title:** TBD
- **Date:** Thursday, August 9th **Time** TBD
- **Location:** NQF Offices, 9th Floor Conference Center
1030 15th Street, NW
Washington, DC 20005
- **Charge:** None
- **In-Person Meeting & Virtual Meeting**
 - In-person attendees will be limited to 100
 - General session meeting and breakouts will be broadcast via the web for those unable to attend in person

Topics/Structure for August 9th In-Person Meeting

Topic Suggestions from Planning Committee/Discussion

- Topic suggestions
- Key Note Speaker
- Format/Approach:
 - Structured around key themes
 - Stakeholder vs. Issue specific
- Break out groups by Stakeholders vs. Topic
- Request volunteers for presentations

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Moving the eMeasure Learning Collaborative Forward – Social Media

Social Media

- Discussion boards
- Twitter
 - To follow:
 - » @NatQualityForum, #eMeasureLearnCollab
- SharePoint
- Other

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eMeasure Webinar June 14th

June 14th Webinar-> Proposed Outline

- Summarize findings and themes from In-Person Meeting
- Introduce changes to the framework
- Introduce interactive methodology (social networking)

Potential

- Topics?
- Speakers?

Next Planning Committee Meeting:

June 4th, 2012

2:00-3:00 pm ET/1:00-2:00 pm CT

PLEASE NOTE the new dial-in:

Dial-in #: **877-224-4655** Conference Code: **4533611326#**

Weblink forthcoming