

NATIONAL QUALITY FORUM

eMeasure Learning Collaborative

Planning Committee Meeting and Worksession

Meeting Minutes

April 23, 2012

2:00-3:00 pm ET

The ***eMeasure Learning Collaborative Planning Committee*** met on Monday, April 23, 2012.

Members Present: Dana Alexander, Dwight Brown, Zahid Butt, Jason Colquitt, Kendra Hanley, Sharon Hibay, Ginny Meadows, Michael Mirro, Lori Nichols, Karen Nielsen, Ted Palen, Christopher Snyder, Dave Stumpf

Members Not Present: Delane Heldt, Jesse James, Louis Hochheiser, Liz Johnson, Greg Pawlson, Amit Popat, Jacob Reider, Greg Sharpe, Aldo Tinoco, Ann Watt

NQF Staff: Floyd Eisenberg, Beth Franklin, Helen Imbernino, Rosemary Kennedy, Christina Mandzuk, Farhia Mussa, Danielle Sims

Welcome – Floyd Eisenberg and Rosemary Kennedy

Minutes Approval Date: May 9, 2012

Meeting Agenda

1. Welcome/Review Minutes from April 9th/Review Breakout Logistics for April 26th
2. eMeasure Collaborative: Post In-Person Meeting – Next Steps

Welcome/Review Minutes from April 9th Minutes/Review Breakout Logistics for April 26th –
Floyd Eisenberg and Rosemary Kennedy

1. As of 12:50pm on April 23, there were a total of 150 registrants for the Collaborative In-Person Meeting; 98 attending in-person, 54 via web. (Rosemary Kennedy)
2. For the Breakout Sessions, there will be microphones in all of the rooms so web attendants will have the opportunity to speak and participate. It is especially important to keep web attendees engaged and part of the discussion. (Floyd Eisenberg)
3. The four main questions that NQF would like the Collaborative to answer, along with the three deliverables, will be made available as handouts for in-person attendees at all Breakout Sessions (these can also be found in the Opening/Closing Session slide deck). (Floyd Eisenberg and Rosemary Kennedy)
 - a. Four Questions for the Collaborative to Answer

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1. ***What are best practices examples*** related to the development and implementation of eMeasures?
 2. ***What are the mechanisms to enhance data and workflow capability?***
 3. ***What are the recommendations*** for future use of health IT and standards to enable performance measurement?
 4. ***How can we “rethink” what we are looking for?***
- b. Three Deliverables to HHS
1. Identification of current best practices (repeatable models)
 2. Identification of gap areas
 3. Development of recommendations for the future (to expand use of best practices and to address gap areas)

eMeasure Collaborative: Post In-Person Meeting – Next Steps *(see slides)*

1. The next In-Person Meeting for the Collaborative will occur on August 9th. The setup of this meeting will be similar to the design used for the April 26th meeting, with a Keynote (quantity and names TBD) and breakout sessions (topic and quantity TBD). (Floyd Eisenberg)
2. Topic suggestions for the next meeting all focused on cross collaboration and identifying similarities amongst all tracks.
 - a. One suggestion was to have tracks or topics that span across all tracks. Technology and Innovation span across all of the tracks and a face-to-face discussion would provide a great deal of value. (Zahid Butt and Dwight Brown)
 - b. At the end of a meeting, it is vital to see the “aha” moments and what was learned both as a single group and as a collaborative unit. (Floyd Eisenberg)
 - c. Having all tracks collaborate or debrief as one unit would also be beneficial since attendees can only participate in one track at a time, and this information important for everyone. (Michael Mirro)
3. NQF would like to establish a SharePoint website for the eMeasure Learning Collaborative as a vehicle to foster and exchange ideas. Proposed operations in SharePoint include sharing presentations and a discussion board. (Floyd Eisenberg)

Topics that could be discussed in SharePoint include:

 - a. If there are other “deep dive” eMeasure efforts underway besides those at NQF, how can these be merged? It would be useful if there was a way to consolidate resources rather than having the data collected five different times and ways. (Dwight Brown)
 - b. Separate programs are needed for eMeasure implementation and eMeasure education. Some programs involve the same eMeasures, however they may be

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in various forms (sometimes paper and sometimes electronic) and this needs to be harmonized. (Zahid Butt)

- c. Three possible discussion questions (Floyd Eisenberg):
 - i. How does HHS define which measures are used for each program?
 - ii. What are the reporting criteria used for each program?
 - iii. What other efforts exist that looks at eMeasures – what is and is not feasible?
- 4. An important outcome from the In-Person meeting is that the attendees feel that their voices were heard and some type of action will be taken. Topics to consider moving forward and for the August 9th Meeting include: (Floyd Eisenberg)
 - a. What is reasonable to expect from an EHR? (Floyd Eisenberg and Dave Stumpf)
 - i. What should be optional?
 - ii. What should be required?
 - iii. What is completely unreasonable?
 - b. Have people document what they were told the EHR could capture versus what it actually can capture. (Dave Stumpf)
 - c. The main focus for clinicians is to see patients so they need useful tools. Clinical decision support (CDS) is vital to make this happen. (Dwight Brown and John Maese)
 - d. There is no good general understanding of the usability of eMeasures. One focus of the August 9th meeting could be how can eMeasure data be used to practice better medicine and give better community care. (Chris Snyder)

Action Items:

- 1. Post breakout slides, agenda, and opening/closing session PowerPoint slides to Collaborative project page – Christina Mandzuk
- 2. Email Floyd with questions/ideas for next steps – Planning Committee

Next eMeasure Learning Collaborative Conference Call:

May 7th, from 2:00pm to 3:00pm ET

A calendar invite has been sent to the group.

Parking Lot or Topics for a Future Meeting

eMeasure Learning Collaborative Discussion –

- a) How to measure patient centered outcomes reporting metrics

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- b) Current eMeasures that support harmonization
- c) Further discuss “How can we enhance the data and workflow capability with what we have today?”