



NATIONAL QUALITY FORUM

Mastering the Basics of Quality Measurement

Hosted by NQF Member Education

Tuesday, June 21, 2016

Learning Objectives

By the end of the day, participants will:

- (1) Know the basic terminology of quality measurement.
- (2) Understand the lifecycle of quality measurement.
- (3) Know specific examples of how measures are used in healthcare (when, where, why and how).

Agenda

8:30am	Breakfast
9:00am	Introduction and Icebreaker <i>Camille Espinoza, MSW, MSPH, Director, Member Education, NQF</i> <ul style="list-style-type: none">• Welcome• Member recognition• Participant introduction activity
9:30am	Why is quality measurement important? <i>Marcia Wilson, MBA, PhD, Senior Vice President, NQF</i> <ul style="list-style-type: none">• The bigger picture of quality improvement – why do we measure?• Measurement as a critical tool for improvement
10:00am	Break
10:15am	What is a quality measure? <i>Debjani Mukherjee, MPH, Senior Director, NQF</i> <ul style="list-style-type: none">• Parts of a measure: numerator, denominator and exclusions• Types of measures: structure, process, outcome• Incorporating the patient experience into measurement

11:00am	Break
11:15am	What is the cycle of measurement? <i>Sarah Sampsel, MPH, Senior Director, NQF</i> <ul style="list-style-type: none"> • Concept and ideation • Measure development and testing • Implementation and monitoring • Maintenance
12:30pm	Lunch <i>Compliments of NQF</i> <ul style="list-style-type: none"> • Optional: join a roundtable conversation about NQF membership in Room B
1:15pm	What makes a great quality measure? <i>Karen Johnson, MS, Senior Director, NQF</i> <ul style="list-style-type: none"> • Scientific standards for measures • Evaluating measures within the appropriate context
2:15pm	Break
2:30pm	How are measures used in the field? <i>Michael Phelan, MD, FACEP, Emergency Physician, Cleveland Clinic (invited)</i> <ul style="list-style-type: none"> • Who uses measures • Example from emergency medicine: measuring door to balloon time • Q and A
3:15pm	Tying it all together and taking it home <i>Camille Espinoza, MSW, MSPH, Director, Member Education, NQF</i> <ul style="list-style-type: none"> • Closing activity
3:30pm	End

Draft agenda, subject to change. Updated April 26, 2016.

Registration is required, and seating is limited. Further details are [available online](#).