

# NQF Quality Innovation: Measure Developer Webinar

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June 20, 2016 1 – 2PM EST

### Agenda

- Welcome
- Introduction to Quality Innovation
- National Quality Partners
- NQF Measure Incubator
- Q/A

## **Quality Innovation**

The Quality Innovation department was created to:

- Provide infrastructure, resources and ongoing support of:
  - National Quality Partners
  - NQF's Measure Incubator
  - New projects not housed in other areas of NQF
- Expand NQF's portfolio of work beyond federally funded projects
- Continuously stimulate innovative approaches for delivering on NQF's vision and mission

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### National Quality Partners Action Teams

- Build on NQF's role as an objective convener
- Leverage NQF's membership of 430+ organizations
- Work collaboratively and in partnership to collectively impact health and healthcare quality
- Promote uptake of existing NQF-endorsed performance measures
- Support partners in making meaningful and authentic commitments to action



### NQP and Related Action Team Work



# National Quality Partners Action Team Results to date

#### PATIENT FAMILY ENGAGEMENT ACTION TEAM LAUNCHED

Hello. My name is



a national conversation around the development of the *Patient Passport*, a patient-centered tool to facilitate conversations between individuals, their families, and providers about things that matter to them.

#### MATERNITY ACTION TEAM CONTRIBUTED TO A

73%

national reduction of early elective deliveries (EED) by promoting accountability through accreditation, use of hard stop policies, and consistent messaging about the harms of EED.

The Leapfrog Group Data (2010-2013)



#### READMISSIONS ACTION TEAM CONTRIBUTED TO A

**3.8**%

national reduction in readmissions from nursing homes by promoting awareness and driving uptake of patient-focused evidence-based programs in this setting to safely reduce readmissions.

AHCA/NCAL Quality Initiative Skilled Nursing Progress Report, Third Quarter 2013

## National Quality Partners Action Team Projects underway or in development



Shared Decision Making

> Depression PRO

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# NQF Measure Incubator Why a Measure Incubator?





- Major measurement gaps across healthcare
- Not consistently achieving measures that matter (outcomes, resource use, patient-centered)

Growing measurement complexity

- Methodological challenges
- Informatics challenges
- Clinical challenges
- Patient-centered challenges



Major barriers to measurement innovation

- Expensive
- Time-consuming
- Difficult to access appropriate test beds for innovative measures

# NQF Measure Incubator Getting to Quality Measures that Matter



# NQF Measure Incubator Project Types



Groups can use the incubator services based on individual needs, e.g., full measure development, only for testing, etc.

# NQF Measure Incubator Work to date

- Design Session held in February 2016
  - 60 attendees from diverse stakeholder groups
  - Strong support for the measure incubator process with NQF as facilitator
- Working groups launched in May 2016
  - 200 volunteers participating
    - » Partnerships & Collaboration
    - » Data & Testing
  - Serve as a precursor to a more formal learning collaborative
- Incubator foundation building
  - Development of "profiles" for key participant types (e.g. developers, data sources)
  - Engagement of working group participants in refining profiles and recruiting participants

### NQF Measure Incubator Underway or upcoming

- Incubate measures that matter by:
  - Executing on existing Incubator projects
  - Initiating a minimum of 3 new projects in 2016
- Build a scalable Incubator infrastructure
- Develop sustainable funding/revenue source
- Advance the Incubator vision with a 2017 Design Session 2.0 in order to:
  - Share successes and lessons learned
  - Leverage input from existing stakeholders and engage new thought leaders



### Next Steps and Contact Information

- Direct any questions about the Measure Incubator to incubator@qualityforum.org
- The next Measure Developer Webinar is on July 18, from 1:00-2:00 PM. The presentation will review validity assessments, and NQF's evaluative process.