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QUALITY FORUM**

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Measure Developer Webinar

The NQF Measure Maintenance Team

April 20, 2020

Welcome



Agenda

- NQF Maintenance Team Introductions
- Fall 2019 and Spring 2020 Review Cycle Updates
- COVID-19 and Impact on Quality Measurement

Measure Maintenance Team

- Wunmi Isijola, MPH, NQF Senior Managing Director
- Ashlie Wilbon, MS, MPH, FNP-C, NQF Senior Technical Expert
- Kathryn Goodwin, MS, NQF Director
- Hannah Bui, MPH, NQF Project Analyst
- Caitlin Flouton, MS, NQF Project Analyst

Fall 2019 Cycle and Response to COVID-19



NQF Quality Measurement Challenges related to COVID-19

- Committee members responding to COVID-19 pandemic (e.g. front-line clinicians)
 - ▣ Limits participation on committees
- Member organizations facing multiple priorities to respond to COVID-19
 - ▣ Inability to submit comments and participate in NQF projects
- Measure developers facing challenging timelines
 - ▣ Limited staff time
 - ▣ Difficulty completing development process (e.g. testing sites)

Goals

- Provide greater flexibility for members and committees to respond to COVID-19 and still participate in our work
- Balance multiple stakeholder needs
- Continue important quality work

Fall 2019 Commenting Periods - Extend to 60 days

- **NEW** Commenting Period Ends – **May 14**
 - » Behavioral Health, Patient Safety, and Renal

- **NEW** Commenting Period Ends – **May 24**
 - » Admissions/Readmissions, Cardiovascular, Patient Experience and Function, Perinatal and Women's Health, and Primary Care and Chronic Illness

- **NEW** Commenting Period Ends – **May 28**
 - » Cancer, Geriatrics and Palliative Care, Prevention and Population Health, Neurology and Surgery

Fall 2019 Measures

- **Track 1: Measures Continuing in Fall 2019 Cycle**
Measures that do not receive public comments or only receive comments in support of the Standing Committees' recommendations will move forward to the CSAC for review and discussion during its meeting in July (date TBD).
- **Track 2: Measures Deferred to Spring 2020 Cycle**
Fall 2019 measures requiring further action or discussion from a Standing Committee will be deferred to the Spring 2020 cycle. This includes measures where consensus was not reached or those that require a response to public comments received. Please note that measures undergoing maintenance review will retain endorsement during that time.
- All Fall 2019 measures that are rolled into the Spring 2020 cycle and discussed during the Spring evaluation meetings scheduled for June or July will move forward to the CSAC for review and discussion in November (date TBD). NQF staff will work closely with the Committees and measure developers to ensure there is clarity on the next steps for each measure.

Spring 2020 Cycle Update

Spring 2020 Review Cycle

Spring 2020 Summary - Updated 04/10/2020			
Topic	Non-Complex Measures	Complex Measures	Total
Behavioral Health and Substance Use	3	0	3
Neurology	0	0	0
Patient Safety	2	1	3
Renal	0	3	3
All-Cause Admissions and Readmissions	0	5	5
Cardiovascular	4	2	6
Patient Experience and Function	3	1	4
Perinatal and Women's Health	5	1	6
Primary Care and Chronic Illness	3	1	4
Cancer	3	0	3
Cost and Efficiency	0	6	6
Geriatrics and Palliative Care	0	0	0
Prevention and Population Health	2	0	2
Surgery	0	1	1
Total	25	21	46

COVID-19 and Impact on Quality Measurement



COVID-19 and Impact on Quality Measurement

■ Short-Term

- ▣ How is your work as a measure developer impacted?
- ▣ How can NQF support you during this time?

■ Long-Term

- ▣ How will quality measurement and measure development be different after COVID-19?
- ▣ Are there areas where NQF should be concentrating as a result?
- ▣ Are you aware of any discussions about new measures in response to COVID-19?
 - » If not, what types of measures do you anticipate being developed?

Measure Developer Resources



Submitting Standards Web Page

- Measure Evaluation Criteria and Guidance Document
 - ▣ Includes evaluation algorithms for evidence, reliability, and validity
 - » Lays out the logic that committees will use for rating Evidence, Reliability, and Validity subcriteria
- Measure Developer Guidebook
 - ▣ Explains the NQF process and expectations for developers
- What Good Looks Like: examples of good submissions
- Blank copies of submission forms
- Resource Libraries:
 - ▣ Recordings of SMP and Developer Webinar meetings
 - ▣ On-demand educational recordings
 - ▣ TIPS for developers

Tips for Measure Developers

- General reminders:
 - ▣ Refer to the NQF Submitting Standards web page
 - ▣ Attend the bi-monthly measure developer webinars to ensure you are up to date with NQF timelines and process changes
 - ▣ Contact measuremaintenance@qualityforum.org for general inquiries or questions related to the Consensus Development Process (CDP), measure evaluation criteria, or technical assistance
 - ▣ Check your Dashboard regularly and verify the correct measure developer/steward contacts are listed. If this changes, please notify NQF immediately via the appropriate project mailbox. NQF uses the contacts listed in the Dashboard to send updates and reminders about deadlines related to your measure.



Tips for Measure Developers

- Measure Submission:
 - ▣ Seek technical assistance from NQF staff early and often. Measure submission deadlines are firm and extensions will not be granted. If you would like NQF staff to provide input on your draft submission, please contact the appropriate NQF project team and request technical assistance well in advance of the deadline
 - ▣ Submitting a measure includes two important deadlines: the Intent to Submit (ITS) deadline and the full measure submission deadline
 - » **Intent to Submit** deadline occurs three months prior to the measure submission deadline and requires a [testing attachment](#). “Intent to Submit” information will be due every year on January 5 and August 1

THANK YOU.

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