



**Measure Developer Workshop**  
*“Strengthening Our Partnership and Increasing Opportunities for Collaboration”*  
**July 15-16, 2014**

National Quality Forum  
1030 15th St, NW  
Suite 800  
Washington, DC 20005

**Please use the following information to access the conference call line:**

**Dial-in Number: 1-888-802-7237**

**Conference ID: Day-1 48710694**

**Day-2 48717782**

**Webinar Link: <http://nqf.commpartners.com/sc/NQFLogin/>**

**Meeting ID: Day-1 201700; Day-2 987764**

**AGENDA**

**Day 1 – Tuesday, July 15**

9:30 am      **Continental Breakfast**

10:00 am      **Welcome**

*Christine Cassel, MD, President and CEO, NQF*

*Helen Burstin, MD, MPH, Chief Scientific Officer, NQF*

10:10 am      **Introduction, Expectations and Process for the Meeting**

NQF staff will review the purpose and goals of the workshop, which include identifying opportunities to improve the submission process and promoting better collaboration between NQF, Developers, and Standing Committees.

*Ashley Morsell, MPH, Project Manager, NQF*

*Wunmi Isijola, MPH, Project Manager, NQF*

10:15 am      **Updates from NQF’s First Kaizen**

An update on NQF’s Kaizen streams.

*Lindsey Tighe, MS, Senior Project Manager, NQF*

- Stream-1: Early inclusion of patients in the development process and overlapping of measurement forms.  
*Lauralei Dorian, MPH, Project Manager, NQF*  
*Adam Thompson, Independent Consultant*
- Stream-2: Identifying measurement testing opportunities and NQF's current e-measures work, including trial use.  
*Andrew Lyzenga, MPP, Senior Project Manager, NQF*  
*Christopher Millet, MS, NQF Consultant*  
*Kevin Larsen, MD, FACP, Medical Director-Meaningful Use, Office of the National Coordinator of Health IT*
- Stream-3: Refining the endorsement review process.
  - Improved process flow-continuous submission (pilot)
  - Continuous commenting (pilot)
  - Standing Committees*Adeela Khan, MPH, Project Manager, NQF*  
*Samantha Tierney, MPH, Project Manager II, Performance Improvement, AMA-PCPI*
- Stream-4: Streamlining the NQF federal contracting procedures.  
*Brian Davenport, Ph.D., PMP, Director-Program Operations, NQF*  
*Corette Byrd, RN, MS, CPHQ, CHC, Nurse Consultant, Centers for Medicare & Medicaid Services*

11:15 am      **Break**

11:30 am      **Measure Developer Participation in the Measure Selection Processes**  
An update on current efforts to align the Measures Application Partnership and the Consensus Development Process.  
*Erin O'Rourke, Senior Project Manager, NQF*  
*Taroon Amin, MA, MPH, Special Assistant to the President, NQF*

12:00 pm      **Measure Harmonization**  
A reactor panel highlighting NQF's efforts to promote parsimony and measure harmonization and the challenges encountered by implementers and developers of performance measures.  
*Ms. Khan*  
*Ms. Dorian*  
*Akin Demehin, Senior Associate Director-Policy, American Hospital Association*  
*Sarah Scholle, DrPH, MPH, National Committee for Quality Assurance*  
*Lisa Suter, MD, Associate Director-Quality Measures Program, Yale CORE*

- NQF's Harmonization Protocol
  - Process Overview
  - Case Study from the "Behavioral Health Project"
- Experiences from End-Users
- Measure Developers Challenges with Harmonization



- Next Steps

1:00 pm      **Lunch**

2:00 pm      **Measurement Gap Areas and Measures Inventory Pipeline**

A discussion about measurement gaps, efforts to address gaps and challenges.

*Angela Franklin, Esq., Senior Director, NQF*

*Allen Leavens, MD, MPH, Senior Director, NQF*

*Elisa Munthali, MPH, Managing Director, NQF*

*Ms. Byrd*

- NQF's initiatives to address gap areas
- Barriers to submitting concepts through NQF's Measure Inventory Pipeline
  - Integration of concepts on the Measures under Consideration (MUC) list

2:45 pm      **Q & A Session**

3:15 pm      **Day 1 Wrap Up**

*Ms. Munthali*

*Ms. Morsell*

3:30 pm      **Adjourn**

## **Day 2 – Wednesday, July 16**

8:00 am      **Continental Breakfast**

8:30 am      **Welcome, Recap of Day One**

*Ms. Isijola*

*Ms. Morsell*

8:40 am      **Improving the Measure Submission Process**

### **A. Standing Committee Focus Group Report-out**

Members of a recently-convened Standing Committee Focus Group will report out on their recommendations for improving NQF's submissions. This presentation will help to inform discussion in the breakout sessions.

*Donald Casey, Jr., MD, MPH, MBA, FACP, FAHA*

*IPO4 Health; Care Coordination Standing Committee Chair*

*Arjun Venkatesh, MD, MBA*

*Yale University School of Medicine; Health and Well Being Standing Committee Member*

9:35 am

## **B. Break-Out Sessions**

Interactive sessions to solicit feedback from measure developers on their end-user experience accessing and completing NQF's Measure Submission Form, as well as the utility of resources to introduced to assist with the submission process. *(These concurrent sessions will be held twice.)*

- Session 1: Technical Aspects of NQF's Submission Form
  - Technical assistance from NQF (operational)
  - Utility for multiple measure types (including composites, pairs, etc.)
  - Functional layout
  - Instructions
  - NQF Measures Dashboard
  - Attachments (i.e. evidence & testing forms)
  - Alignment of NQF's form with other submission forms (i.e. CMS' MMS, MJF and MIF forms)

*Karen Pace, PhD, Senior Director, NQF*  
*Ms. Morsell*

- Session 2: Completing the Submission Form
  - Challenges to completing form
  - "What Good Looks Like" sample submissions
  - Technical assistance from NQF (content)

*Reva Winkler, MD, MPH, Senior Director, NQF*  
*Mr. Amin*

11:05 am

**\*\*Reconvene in Main Conference Center\*\***

11:10 am

## **Maintenance of NQF Endorsement**

An overview of the measure maintenance processes – past, present and future.

*Ashlie Wilbon, RN, MPH, Managing Director, NQF*

*Dr. Winkler*

*Ms. Morsell*

- NQF Maintenance of Endorsement
  - Purpose of Maintenance of Endorsement
  - Historical context and process evolution
  - NQF's Measure Steward Agreement
    - Responsibilities of measure stewards within the context of NQF endorsement and maintenance
- Developer Feedback- Exploration of Next Steps for Maintenance

12:00 pm

## **Q & A Session**



|          |   |
|----------|---|
| 12:30 pm | <b>Lunch</b>  |
| 12:50pm  | <b>Day-2 Wrap Up</b><br><i>Dr. Burstin</i><br><i>Ms. Munthali</i> |
| 1:00 pm  | <b>Adjourn</b>  |