

Member Webinar:  
How to Contribute to the  
Measure Endorsement Process

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3:00pm-4:30pm ET



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QUALITY FORUM

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## Introductions



**Camille Espinoza**  
Director, Member Education  
National Quality Forum



**Reva Winkler**  
Senior Director  
National Quality Forum

## Learning Objectives

- Understand the key components of the measure endorsement process.
- Understand how to get involved in the endorsement process from committee nominations to public comment periods.
- Have the opportunity to speak with NQF staff about current endorsement projects.



## Contributing to the Measure Endorsement Process

### Today's Agenda

- 1) Introduction
- 2) Member input as the foundation of the endorsement process
- 3) Overview of the eight steps in the CDP (Consensus Development Process)
- 4) Upcoming CDP projects that need member input: perinatal, neurology, pulmonary, cancer, and palliative and end-of-life care
- 5) Q & A panel discussion with NQF staff

## NQF Endorsement: The Gold Standard



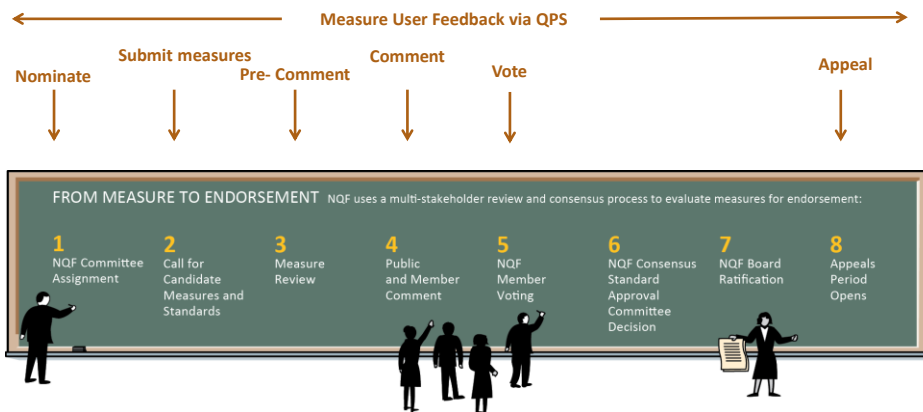
### NQF Endorsed

- All measures are endorsed through the Consensus Development Process (CDP), which is continuously updated
- Measures must meet stringent criteria
- Endorsement is the “gold standard” for measures
- 600+ measures currently endorsed
- The CDP relies on multi-stakeholder input at every step

## NQF Endorsement Process

- NQF has been endorsing measures since 2001
  - “NQF-endorsed measure” is a respected brand
  - All NQF-endorsed measures are in QPS
  - Endorsement via the Consensus Development Process (CDP)
  - Participation by a variety of stakeholders
    - ❖ “Multi-stakeholder” participation is foundational to NQF
- Consensus depends on participation and feedback from members and stakeholders
- Over the years, the CDP has been revised, always encouraging more feedback from members and stakeholders

## Key Times for Input in the Consensus Development Process



## Consensus Development Process



### Step 1: NQF Committee Selection

- Call for nominations
- Seating a multi-stakeholder committee

### Member Input

- Nominate to a committee
- Comment on proposed committee selection
- Provide feedback about measures in QPS



## Role of Standing Committee

### NQF Standing Committees:

- Serve in an oversight function of evaluating measures against NQF's measure evaluation criteria
- Identify gaps in the measurement portfolio
- Provide feedback on how the portfolio should evolve
- Serve on any *ad hoc* or expedited projects within designated topic areas



## Consensus Development Process

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### Step 2: Call for Candidate Measures

- Soliciting measures to be submitted to NQF

#### Member Input

- Submit measures
- Provide feedback about measures in QPS



## Consensus Development Process

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### Step 3: Measure Review

- Pre-commenting period
- Committee recommends measures for endorsement
- Draft report and recommendations issued

#### Member Input

- Comment on measures
- Join committee meetings virtually or in-person; opportunity for public comment during all meetings



## Consensus Development Process

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### Step 4: Public and Member Comment

- Multi-stakeholder input on recommendations

#### Member Input

- Comment on draft report



## Consensus Development Process

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### Step 5: NQF Member Voting

- NQF Member voting on recommendations for endorsement

#### Member Input

- Vote on recommended measures
- Provide feedback with votes



## Consensus Development Process

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### Step 6: Consensus Standards Approval Committee Review (CSAC)

- CSAC reviews Committee recommendations and results of member voting
- CSAC determines whether consensus has been reached

#### Member Input

- Attend CSAC meeting virtually or in-person; opportunity for public comment at all meetings



## Consensus Development Process

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### Step 7: NQF Board Ratification

- NQF Board grants endorsement

#### Member Input

- Attend Board meetings virtually or in-person; opportunity for public comment at all meetings





## Consensus Development Process



### Step 8: 30-Day Appeals Period

- Any interested party may file an appeal of the endorsement decision with the NQF Board of Directors

### Member Input

- Members may file an appeal during this time



## Maintenance of NQF Endorsement

- NQF-endorsed measures are re-evaluated approximately every 3 years to ensure they continue to meet NQF criteria
- Emphasis at maintenance of endorsement:
  - Current performance/opportunity for improvement
  - Current use
    - » How broadly is the measure used?
    - » Public reporting? Payment adjustments?
  - What is the impact of the measure?
    - » Improvement over time? Improvement in patient outcomes?
    - » Unexpected positive or negative consequences

## Measure User Feedback – We Need You!

Please share your experiences with measures – what worked, what didn't work, problems, successes:

- QPS
- Pre-commenting during measure review
- Member and Public commenting in the consensus process
- Email to [measuremaintenance@qualityforum.org](mailto:measuremaintenance@qualityforum.org)

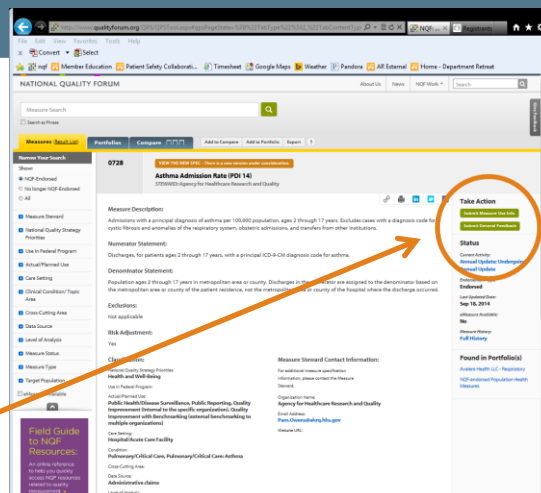


## Measure User Feedback in QPS

### Quality Positioning System (QPS)

- View all current and retired NQF endorsed measures
- Create your own portfolio of measures
- Submit feedback about measures at any time

[www.qualityforum.org/qps](http://www.qualityforum.org/qps)



## Off-Cycle Activities

Committee activities outside of formal projects:

1. When there is follow-up from a CDP project
  - Deferred decisions
  - Directives from CSAC or Board of Directors
  - Related and competing measures/harmonization
2. During *ad hoc* reviews of measures
3. When there is a topic area consultation to another Standing Committee

## Questions?

**Comments? Questions?**



Please type into the chat box anytime or  
dial 877-468-8808 and press \*1

## How to get involved in current measure endorsement projects

Perinatal and reproductive health  
Neurology  
Pulmonary  
Cancer  
Palliative and end-of-life care

## NQF Staff



Suzanne Theberge  
Sr. Project Manager



Michael Pheulpin  
Project Manager



Poonam Bal  
Project Manager



Amber Sterling  
Project Manager



Vy Luong  
Project Manager

## Perinatal and Reproductive Health CDP Project

### Purpose of the Perinatal and Reproductive Health CDP project

To identify and endorse performance measures for accountability and quality improvement that specifically address conditions, treatments, interventions, or procedures relating to perinatal and reproductive health. The project will focus on the following topics and conditions: reproductive health, pregnancy planning and contraception, pregnancy, childbirth, and post-partum and neonatal care.

### Point of contact at NQF

Suzanne Theberge, Senior Project Manager,  
perinatal@qualityforum.org or sign up for [project alerts](#)

## Neurology CDP Project

### Purpose of the Neurology CDP project

To identify and endorse new performance measures for accountability and quality improvement that specifically address conditions, treatments, interventions, or procedures relating to neurologic conditions such as stroke, epilepsy, multiple sclerosis, dementia, Parkinson's and Alzheimer's disease, traumatic brain injury, and other neurological conditions at various settings of care. The project will also review previously endorsed measures for scheduled maintenance.

### Point of contact at NQF

Michael Pheulpin, Project Manager, [neurology@qualityforum.org](mailto:neurology@qualityforum.org) or sign up for [project alerts](#)

## Pulmonary CDP Project

### Purpose of the Pulmonary CDP project

To identify and endorse performance measures for accountability and quality improvement that specifically address conditions, treatments, interventions, or procedures relating to pulmonary conditions and critical care. The project will build on the following topics and conditions addressed by previously endorsed NQF measures: asthma management, chronic obstructive pulmonary disease, mortality, pneumonia management and mortality, and critical care mortality and length of stay.

### Point of contact at NQF

Poonam Bal, Project Manager, [pulmonary@qualityforum.org](mailto:pulmonary@qualityforum.org) or sign up for [project alerts](#)

## Cancer CDP Project

### Purpose of the Cancer CDP project

To identify and endorse performance measures for accountability and quality improvement that specifically address conditions, treatments, interventions, or procedures relating to cancer. The project will build on the following topics and conditions addressed by previously endorsed NQF measures: breast, colon, lung, prostate, and esophageal cancers.

### Point of contact at NQF

Amber Sterling, Project Manager, [cancerem@qualityforum.org](mailto:cancerem@qualityforum.org) or sign up for [project alerts](#)

## Palliative and End-of-Life Care CDP Project

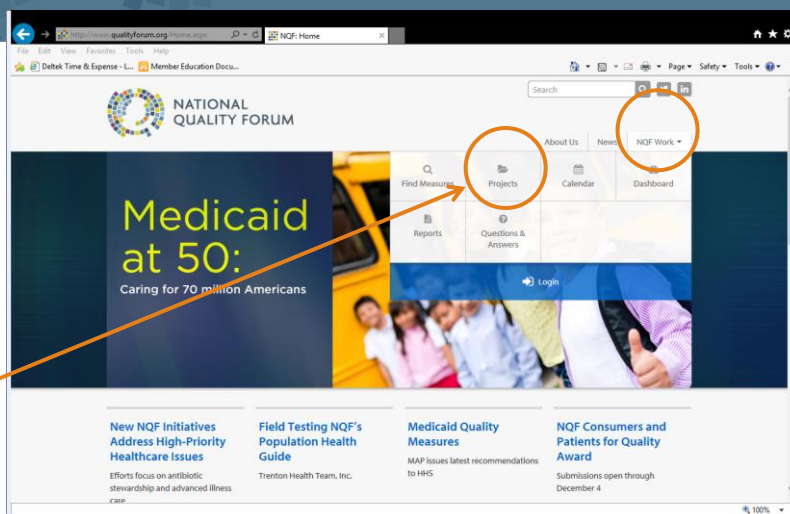
### Purpose of the Palliative and End-of-Life Care Project CDP project

To identify and endorse performance measures for accountability and quality improvement that specifically address conditions, treatments, interventions, or procedures relating to the various facets of palliative and end-of-life care, including, but not limited to physical, emotional, social, psychological, and spiritual aspects of care; access to and timeliness of care; patient and family experience with care; patient and family engagement; care planning; avoidance of unnecessary hospital or emergency department admissions; appropriateness of care; cost of care; and caregiver support.

### Point of contact at NQF

Vy Luong, Project Manager, [palliative@qualityforum.org](mailto:palliative@qualityforum.org) or sign up for [project alerts](#)

## Where to Find NQF Project Information



## Tracking Projects: Member Exclusive Communications



- NQFGo for all new projects
- NQF Weekly for Members (every Friday)

**Sign Up Now for Customized Communications**

## Panel Discussion with NQF Staff

### Comments? Questions?



Please type into the chat box anytime or dial 877-468-8808 and press \*1





## Register Now for Upcoming Events

**All Standing Committee Webinar** on Friday, November 6 at 3pm ET. [Register now.](#)

**Quality Measurement 101: All About Measure Applications Partnership (MAP) and Medicare** on Thursday, November 19 at 3pm ET. [Register now.](#)

**Member Education Resource Center** for downloadable resources, the Quality Community animated video, and on-demand webinar recordings. [Visit Now.](#)



# THANK YOU