



NATIONAL
QUALITY FORUM

Overview of the Measure Endorsement Process

November 8, 2017
1:00-1:45pm ET

WELCOME

TO NATIONAL QUALITY FORUM

Over 430 Members Strong

Learning Objectives

- Understand the key components of the measure endorsement process.
- Understand how to get involved in the endorsement process from committee nominations to public comment periods.



Contributing to the Measure Endorsement Process

Today's Agenda

- 1) Introduction
- 2) Member input as a key element of the endorsement process
- 3) Overview of the six steps in the CDP (Consensus Development Process)
- 4) Q & A panel discussion with NQF staff

Introductions



Poonam Bal
Senior Project Manager
National Quality Forum



Karen Johnson
Senior Director
National Quality Forum

NQF Endorsement: The Gold Standard



NQF Endorsed

- All measures are endorsed through the Consensus Development Process (CDP), which is continuously updated
- Measures must meet stringent criteria
- Endorsement is the “gold standard” for measures
- 600+ measures currently endorsed
- The CDP relies on multi-stakeholder input at every step

NQF Endorsement Process

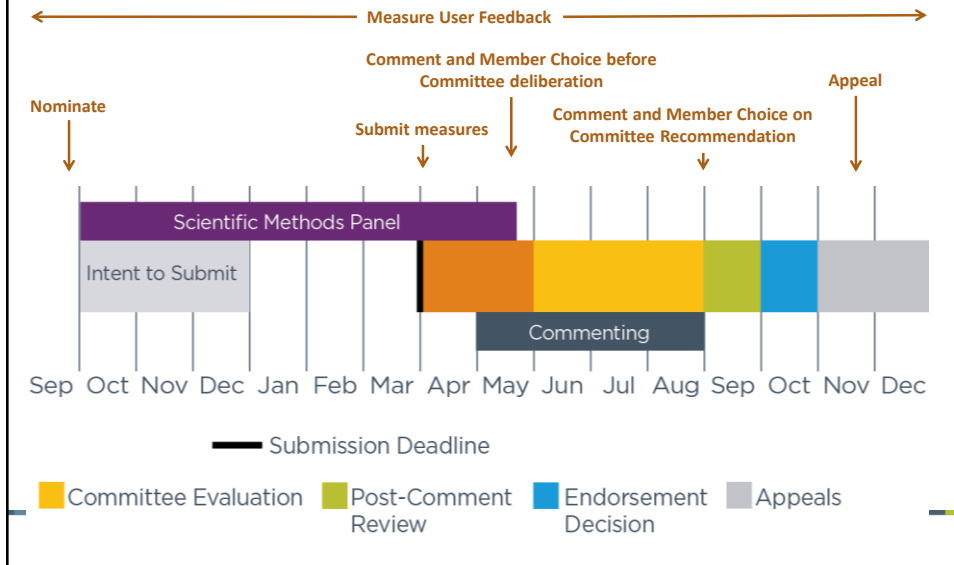
- Multi-stakeholder participation is foundational to NQF
- NQF has been endorsing measures since 2001
 - “NQF-endorsed measure” is a respected brand
 - All NQF-endorsed measures are included in QPS
 - Endorsement via the Consensus Development Process (CDP)
 - Participation by a variety of stakeholders
- Consensus depends on participation and feedback from members and stakeholders
- Over the years, the CDP has been revised, always encouraging more feedback from members and stakeholders

What We Do: Endorse Measures

Changes this fall to the endorsement process:

- Twice yearly measure submission opportunities
- A newly-formed NQF Scientific Methods Panel
- Expanded and continuous commenting period—with support/non-support for Member only
- New Intent to Submit process
- [CDP Redesign Report](#) and [FAQ's](#)

Key Times for Input in the Consensus Development Process



Consensus Development Process



Step 1: NQF Committee Selection

- Annual call for nominations
- Seating a multi-stakeholder committee

Member Input

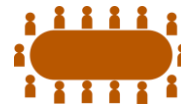
- Nominate to a committee
- Comment on proposed committee selection
- Provide feedback about measures



Role of Standing Committee

NQF Standing Committees:

- Serve in an oversight function of evaluating measures against NQF's measure evaluation criteria
- Identify gaps in the measurement portfolio
- Provide feedback on how the portfolio should evolve
- Serve on any ad hoc or expedited projects within designated topic areas

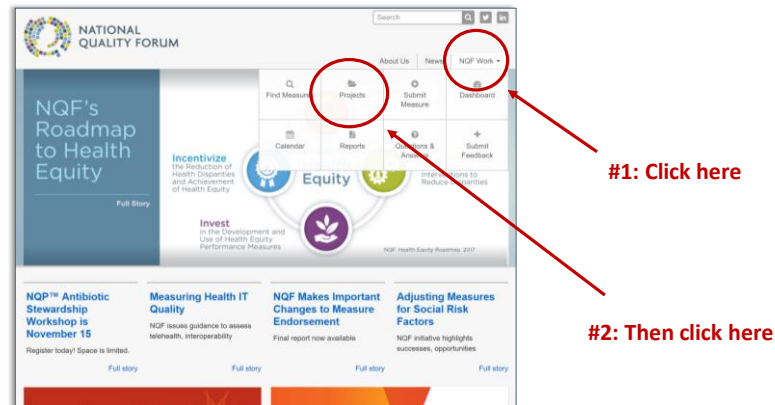


Applying for a Committee in Three Easy Steps

- 1) Find a Call for Nominations through the NQF Weekly, NQFGo, or NQF website
 - Most endorsement projects launch in the fall
 - Nominations are accepted year-round, but will only be reviewed during the designated nominations period
- 2) Read the Call for Nominations thoroughly
 - This document has everything you need to know, including what NQF is looking for specifically for that committee
 - The Call for Nominations is posted on the project webpage around the time of project launch
- 3) Complete the online nominations form
 - Self nominations are encouraged
 - You may apply for up to three committees at a time with one form

Example: Applying for Cancer Committee

Step 1: Find a Call for Nominations through the NQF Weekly, NQFGo, or NQF website

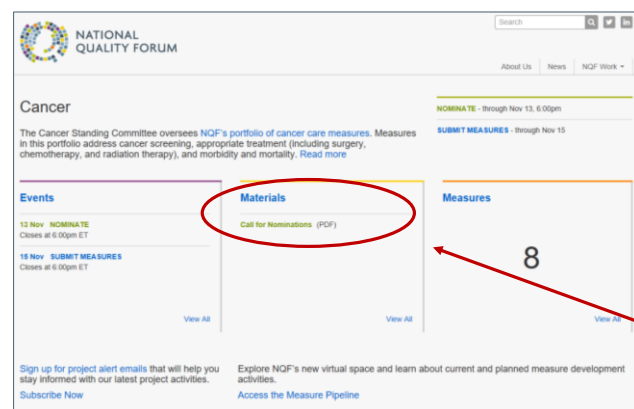


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Example: Applying for Cancer Committee

Step 1: Find a Call for Nominations through the NQF Weekly, NQFGo, or NQF website



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Example: Applying for Cancer Committee

Step 2: Read the Call for Nominations thoroughly



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Call for Nominations

Cancer

COMMITTEE STRUCTURE

NQF is looking to fill two committee seats for the Cancer Standing Committee. NQF is specifically seeking consumers or patients.

Participation on the committee requires a significant time commitment. To apply, Committee members should be available to participate in all currently scheduled calls/meetings. Over the course of the Committee member's term, additional calls may be scheduled or calls may be rescheduled based on project needs. Any new dates will be set based on the availability of the majority of the committee.

Committee participation includes (for both cycles):

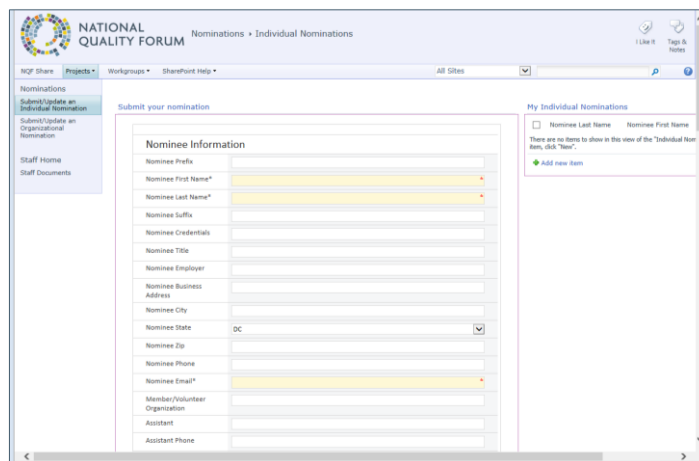
- Participation in the Committee Orientation Web Meeting, and
- Participation in eleven additional Committee Web Meetings

Table of scheduled meeting dates for Cycle 1

Meeting	Date/Time
Committee Orientation Meeting (2 hours)	Wednesday, December 13, 2017, 2-4pm EST
Committee Measure Evaluation Web Meeting (2 hours)	Tuesday, February 6, 2018, 11am-1pm EST
Committee Measure Evaluation Web Meeting (2 hours)	Friday, February 9, 2018, 11am-1pm EST
Committee Measure Evaluation Web Meeting (2 hours)	Monday, February 12, 2018, 12-2pm EST
Committee Post Measure Evaluation Web Meeting (2 hours)	Wednesday, February 28, 2018, 2-4pm EST
Committee Post Comment Web Meeting (2 hours)	Wednesday, April 25, 2018, 12-2pm EST

Example: Applying for Cancer Committee

Step 3: Complete the online nominations form



NATIONAL QUALITY FORUM Nominations • Individual Nominations

Submit your nomination

Nominee Information

Nominee Prefix

Nominee First Name*

Nominee Last Name*

Nominee Suffix

Nominee Credentials

Nominee Title

Nominee Employer

Nominee Business Address

Nominee City

Nominee State DC

Nominee Zip

Nominee Phone

Nominee Email*

Member/Volunteer Organization

Assistant

Assistant Phone

My Individual Nominations

There are no items to show in this view of the "Individual Nomination" view.

➕ Add new item

What We Do: Endorse Measures

Examples of endorsement projects launching this month that are also seeking committee nominations:

- [Cardiovascular](#)* (Nov. 8)
- [Cancer](#)* (Nov. 13)
- [Geriatrics and Palliative Care](#)* (Nov. 13)
- [Cost and Efficiency](#)* (Nov. 13)
- [Primary Care and Chronic Illness](#)* (Nov. 14)

*Indicates NQF is seeking nominations; due date noted

Consensus Development Process



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Step 2: Solicitation of Candidate Standards

- Soliciting measures to be submitted to NQF

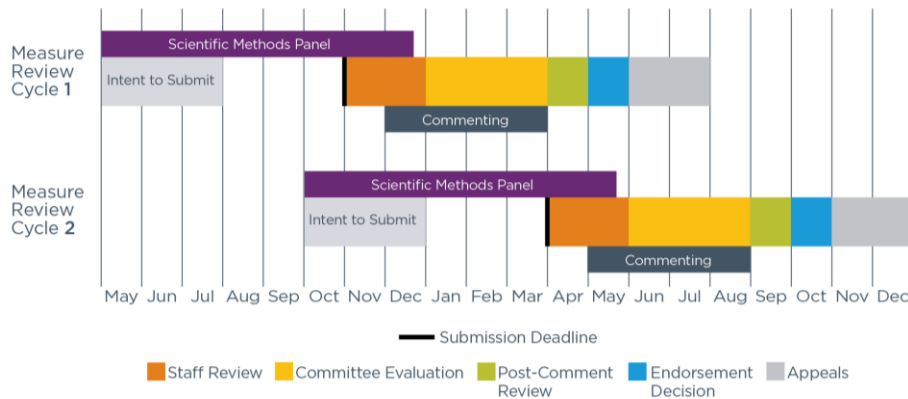
Member Input

- Submit Intent to Submit
- Submit measures
- Provide feedback about measures



Increased Opportunities to Review

Measure Review: Two Cycles Per Year



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Consensus Development Process



Step 3: Measure Evaluation

- Committee recommends measures for endorsement, based on alignment with standard evaluation criteria
- Draft report and recommendations issued

Member Input

- Comment on measures
- Join committee meetings virtually or in-person; opportunity for public comment during all meetings
- Provide feedback about measures



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Step 4: Public and Member Comment with Member Support

- 16+ week commenting period
- Multi-stakeholder input on recommendations

Member Input

- Submit comment and member choice on measures and recommendations
- Provide feedback about measures



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Step 5: Measure Endorsement

- CSAC reviews Committee recommendations and results of member choice and renders final endorsement decision
- CSAC determines whether consensus has been reached

Member Input

- Attend CSAC meeting virtually or in-person; opportunity for public comment at all meetings
- Provide feedback about measures



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Consensus Development Process



Step 6: 30-Day Appeals Period

- Any interested party may file an appeal of the endorsement decision with the NQF Board of Directors

Member Input

- File an appeal
- Attend Appeals Board meeting virtually or in-person; opportunity for public comment at all meetings
- Provide feedback about measures



Maintenance of NQF Endorsement

- NQF-endorsed measures are re-evaluated approximately every 3 years to ensure they continue to meet NQF criteria
- Emphasis at maintenance of endorsement:
 - Current performance/opportunity for improvement
 - Current use
 - » How broadly is the measure used?
 - » Public reporting? Payment adjustments?
 - » Feedback on use given and received?
 - What is the impact of the measure?
 - » Improvement over time? Improvement in patient outcomes?
 - » Unexpected positive or negative consequences

Measure User Feedback – We Need You!

Please share your experiences with measures – what worked, what didn't work, problems, successes:

- QPS
- Feedback Portal on NQF website
- Member and Public commenting in the consensus process
- Email to measuremaintenance@qualityforum.org

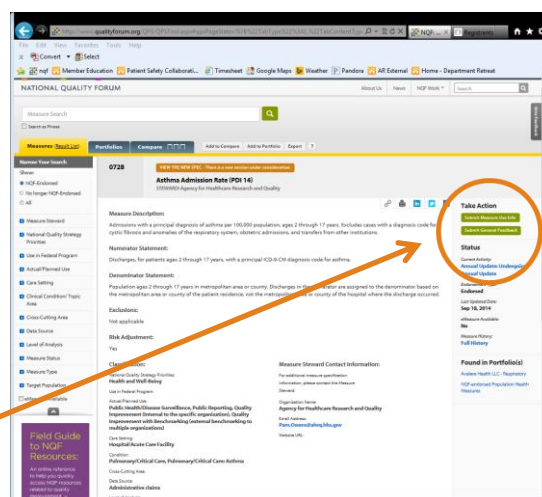


Measure User Feedback in QPS

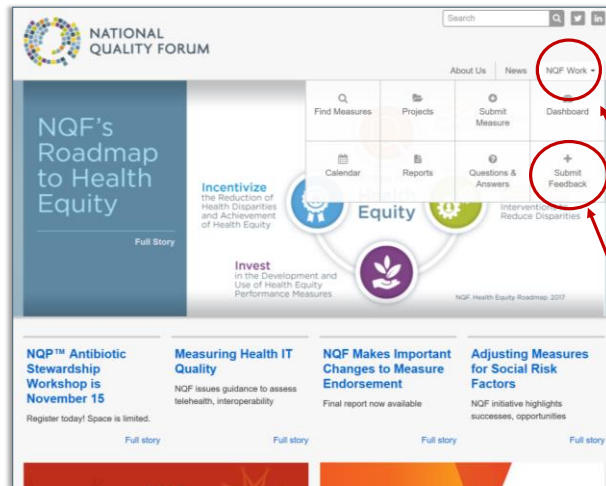
Quality Positioning System (QPS)

- View all current and retired NQF endorsed measures
- Create your own portfolio of measures
- Submit feedback about measures at any time

www.qualityforum.org/qps



Measure User Feedback through Feedback Portal <http://www.qualityforum.org/Feedback.aspx>

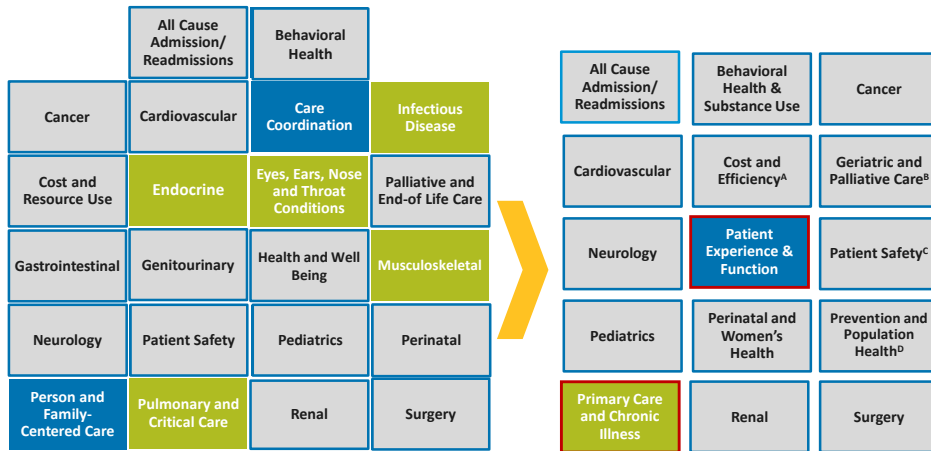


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#2: Then click here

How to get involved in current measure endorsement projects

15 New Measure Review Topical Areas



^A Cost & Efficiency will include efficiency-focused measures from other domains
^B Geriatric & Palliative Care includes pain-focused measures from other domains
^C Patient Safety will include acute infectious disease and critical measures
^D Prevention and Population Health is formerly Health and Well Being

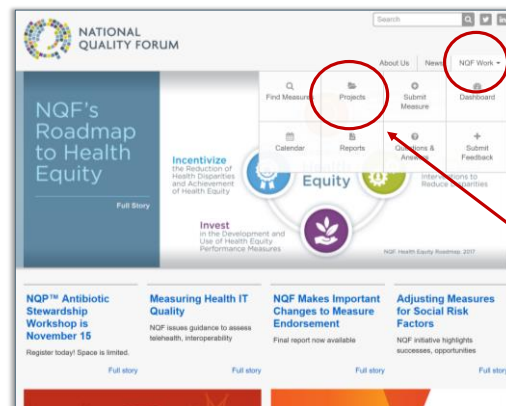
■ Denotes expanded topic area

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Where to Find NQF Project Information

Step 1: Find a Call for Nominations through the NQF Weekly, NQFGo, or NQF website



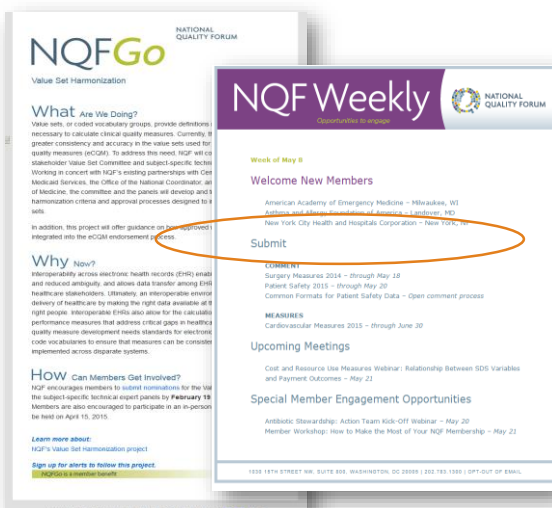
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Tracking Projects: Member Exclusive Communications



- NQFGo for all new projects
- NQF Weekly for Members (every Friday)

[Sign Up Now for Customized Communications](#)

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Audience Discussion

Questions & Comments



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Upcoming Events

November 15

Accelerating **Antibiotic Stewardship** to Achieve Quality and Patient Safety | Full day, accredited in-person workshop

November 30 **Winter Workshop**

Addressing the Measurement Imperative of Safety and Quality in Value-Based Healthcare | Half day, in-person workshop

[View upcoming events and register here](#)

THANK YOU