



Ad-hoc Review: Planned Readmissions

EXPERT PANEL

Dr. Bruce L. Hall, MD, PhD, MBA (Co-Chair) Professor of Surgery/Surgical Quality Officer- Washington University St. Louis

Bruce Lee Hall, MD, PhD, MBA, obtained his bachelors from Princeton, his PhD and MD from Duke, and trained in surgery at the Brigham and Women's Hospital (Harvard Medical School). He obtained his MBA with honors at Harvard Business School, and subsequently joined Washington University/Barnes-Jewish Hospital in Saint Louis. He teaches health economics and policy, insurance theory, and healthcare management, and his research focuses on the evaluation of quality in healthcare. Nationally he serves as a co-chair for the American College of Surgeons National Surgical Quality Improvement Program (ACS-NSQIP), and has served the Joint Commission and NQF.

Dr. Sherrie H. Kaplan, PhD, MPH(Co-Chair) Professor of Medicine- The University of California, Irvine

Sherrie Kaplan, PhD, is the Assistant Vice Chancellor for Healthcare Measurement and Evaluation, Professor of Medicine, University of California, Irvine (UCI), School of Medicine and Executive Co-Director, Center for Health Policy Research, UCI. Her work on the application of psychometric techniques to the assessment of performance of varying levels of the healthcare system, from healthcare organizations to individual physicians, has made her a national expert on this current and controversial topic. She is well known for her work in the development of measures of the quality of technical and interpersonal care, health status and quality of life, and heterogeneity of treatment effects, particularly for vulnerable populations.

Ms. Tanya Alteras, MPP

Deputy Director, Consumer-Purchaser Disclosure Project- National Partnership for Women & Families

Tanya Alteras, MPP, is Deputy Director of the Consumer-Purchaser Disclosure Project at the National Partnership for Women & Families. Tanya's primary focus is on hospital-level measurement – in the inpatient, outpatient, and ambulatory surgical center environments – where she tracks developments related to both public and private sector measurement, public reporting and payment policy for the purposes of advocacy activity as well as educating project membership. She also is involved in measurement, public reporting, and payment policy work related to physician-level quality measurement. Cross-cutting areas of expertise include payment reform models such as Accountable Care Organization/Shared Savings and the Patient-Centered Medical Home. Prior to joining the National Partnership, Ms. Alteras was a Senior Consultant at Health Management Associates, where she specialized in researching health system reforms at the community, state, and national levels; hospital strategies for improving quality and patient-centered care; public-private collaboratives to increase opportunities for consumers and purchasers to make value-based decisions; and efforts to expand coverage for uninsured populations. Ms. Alteras has also conducted research as a Senior Policy Analyst at the Economic and Social Research Institute, and worked on a national evaluation of the State Children's Health Insurance Program as an analyst in the Office of the Assistant Secretary for Planning and Evaluation (ASPE) at the Department of Health and Human Services.

Tanya has a B.A from the State University of New York at Binghamton, and a Master of Public Policy from Georgetown University.

Dr. Amy E. Boutwell, MD, MPP

President- Collaborative Healthcare Strategies

Amy Boutwell, MD, MPP, is the co-founder of the STAAR (State Action on Avoidable Rehospitalizations) – a multistate, multistakeholder initiative to reduce readmissions, taking the state as the unit of interest. In 2011, Dr. Boutwell founded Collaborative Healthcare strategies to support local, regional, and national efforts to seeking to improve care across settings and reduce avoidable ED and hospital utilization. She is a physician advisor to the CMS QIO Care Transitions Aim, CMS Hospital Engagement Networks, and co-principal investigator for multi-state AHRQ funded Medicaid readmissions. Over the past year, Dr Boutwell has advised more than \$100 million in CMS Innovation Center proposals.

Dr. Mary G. George, MD, MSPH

Senior Medical Director, Division for Heart Disease and Stroke Prevention- Centers for Disease Control and Prevention

Mary George, MD, MSPH is the Medical Officer for the Division for Heart Disease and Stroke (DHDSP) Prevention at the CDC in Atlanta. At CDC since 2006, she and oversees the Paul Coverdell National Acute Stroke Registry and represents DHDSP at the AHA/ASA Stroke Leadership Council, the Stroke Belt Consortium, and the Brain Attack Coalition, and has represented CDC in the development of the Stroke Consensus Performance Measures.

Mary obtained her medical degree from Oregon Health & Science University; completed residencies in general and vascular surgery and plastic and reconstructive surgery at the Univ of Rochester; obtained a Masters in public health informatics Emory U. Is a board certified surgeon & Fellow of the Am Coll of Surgeons

Brian Hallstrom, MD

University of Michigan Medical Center

Brian Hallstrom began as an engineer in biomechanics and then applied that background to orthopaedics to approach quality improvement and patient safety in a systematic way. My clinical and research interests are focused on safe patient care, clinical outcomes and quality. Following fellowship in adult reconstruction, I spent seven years in private practice. I returned to academics in 2008 to pursue my research interests and to advocate for a regional arthroplasty registry. Currently, I am leading a registry of total hip and knee replacement patients with the goal of tracking outcomes and improving care across the State of Michigan.

Dr. Rick Hilger, SFHM

Medical Director- HealthPartners

Rick Hilger has been a staff Hospitalist at Regions Hospital in St. Paul MN for 11 years. He was named as a Senior Fellow in Hospital Medicine by SHM in the inaugural class in 2010 for his leadership roles in resident and staff education, care management, and advocating for evidence-based medicine on a national level. His current leadership roles include being the Medical Director of Care Management at Regions Hospital, a 400+ bed tertiary care center in downtown St. Paul, Minnesota. He has spoken nationally at SHM and IHI conferences on various Quality issues.. He has also been the Physician Lead for the Readmission Reduction Committee at HealthPartners, nationally known for high quality, low cost care, for four year.

Dianne Jewell, PT, DPT, PhD, CCS

Physical Therapy Association

Dianne V. Jewell, PT, DPT, PhD, CCS, is founder and CEO of The Rehab Intel Network, a consulting company providing project and data management; program development and evaluation; education; and staff development services to practices, organizations and educational institutions dedicated to physical rehabilitation. Dr. Jewell has over 20 years of experience as a physical therapist practicing in acute hospital, inpatient rehabilitation facility, and outpatient settings. Additionally, she has extensive service experience on several different NQF Committees and Expert Panels. Currently Dr. Jewell serves on the Boards of Directors of the American Physical Therapy Association, and Sheltering Arms Physical Rehabilitation Centers.

Mr. David L. Knowlton, MA

President & CEO- New Jersey Health Care Quality Institute

Mr. Knowlton has been a leader in health issues in New Jersey and nationally since 1977. He served as the past Chairman of the Leapfrog Group, a nationally recognized foundation committed to improve the quality of patient care throughout the United States. He has served as a member of the National Quality Forum's Steering Committees for Standardizing Cardiac Surgery Performance Measures, Assessing ACE Inhibitors and ARBS as Quality Measures, Hospice and Palliative Care Measures, "Common Format" Development, Hospital Acquired Infections and was appointed to the Patient Safety Indicators Steering Committee. He co-chaired the NQF Steering Committee on Stroke Measures. Mr. Knowlton served as the Deputy Commissioner of Health for the State of New Jersey from 1987 to 1990. He holds undergraduate and graduate degrees in psychology and education from University of Massachusetts (Amherst) and Trinity College (Hartford, Connecticut).

Mrs. Patricia D. McDermott, RN

Manager Clinical Metrics/Operations, Office of the Chief Medical Officer- Aetna, Inc.

Patricia McDermott, RN, has worked with the Medical Directors within Aetna to define the concept of readmission measures for Aetna over the past 19 years, where it the goal was to avoid counting readmissions where the second admission was sequential in nature or where the second admission is totally unrelated (i.e., injury, chemotherapy, radiation therapy, delivery) and not an indication of treatment failure or potential opportunity for improvement. They have used these measures in provider profiling to assess the quality of care delivered to members. This concept was brought up during the review of the All Cause Readmission measures. Ms. McDermott is delighted to know this review is moving forward and would appreciate the opportunity to contribute to this discussion.

Dr. George J. Philippides, MD, FACC

Vice Chair for Clinical Affairs and Chief Quality Officer, Cardiology Section-
Boston Medical Center

George J. Philippides MD is Associate Chief of Clinical Affairs and Chief Quality Officer in the cardiovascular section of Boston Medical Center, Boston's inner city safety net hospital. In this capacity, he introduced AHA GTWG standards to BMC and chairs the BMC Cardiology Quality and Patient Safety Steering committee, which oversees all cardiology quality projects and initiatives. Outside of BMC, Dr. Philippides is a member of AHA's Advocacy Advisory Committee, which advocates improving access to care for underserved and vulnerable Massachusetts residents, and is a member of the AHA Health Equities task force. Dr Philippides' publications and academic pursuits have focused on coronary care, diabetes, and heart disease in women.

Ms. Cristie Upshaw Travis, MSHHA

CEO- Memphis Business Group on Health

Cristie Travis, MSHHA is currently the CEO of Memphis Business Group on Health. Travis has participated in the development and implementation of The Leapfrog Group Annual Hospital Survey measuring hospital clinical outcomes, efficiencies, structure/process of care; measuring health plan performance re: health status and cost through provider performance measurement and engagement for NBCH's eValue8 Steering Committee/Purchaser Advisory Committee and NCQA's Purchaser Advisory Council; primary care physicians by Co-Chairing the Performance Measurement and Public Reporting Steering Committee for Healthy Memphis Common Table's AF4Q, as well as managing its physician patient experience of care survey and physician practice measure selection; and transitions of care by serving on NTOCC, establishing measures and tools to improve transitions..